



## **Overview**

The Salvation Army is the largest non-governmental provider of social services in America. Every year, we help over 30 million Americans overcome poverty, homelessness, addiction, economic hardships, loneliness, and exploitation through a wide range of programs and services. We serve anyone in need who walks through the doors of one of our 7,500+ service centers in almost every ZIP code, regardless of their age, race, color, religion, gender expression, sexual orientation, marital status, disability, or citizenship. In 2021, The Salvation Army was ranked second in The Chronicle of Philanthropy's annual listing of "America's Favorite Charities." If you want a career that inspires you and empowers you to make a positive difference in peoples' lives, we encourage you to apply today!

The Program Evaluator & Clinical Social Work Consultant will serve as the Eastern Territory's social work expert and provides a variety of professional services and social work-related support to the field including, but not limited to, evaluating social services/ministries programs in accordance with The Salvation Army National Social Services Standards, provide written best practices, develop plans and timelines for programs to meet all required social service standards, review program policies and provide professional feedback and consultation on a variety of program areas including program proposals, support and implementation of appropriate program policies, staff wellness and professional development, general social work guidance and training relating to clinical social work and non-clinical social work-related subjects.

This position is based at our Eastern Territorial Headquarters in West Nyack, NY and reports to the Assistant Social Ministries Director.

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## Responsibilities

Responsibilities include but are not limited to:

### *Program Evaluation and Certification*

- Lead a multidisciplinary review team to conduct social services/ministries program evaluations (consultations and pre-assessments) and certifications (full reviews) in accordance with the National Social Services Standards.
- Recruit department staff and/or peer-to-peer reviewers, to create a multidisciplinary review team, to conduct program evaluations and certifications.
- Communicate with appropriate divisional social services/ministries personnel to select and schedule programs sites for review.
- Maintain a schedule for territorial program consultations, pre-assessments, and full reviews/certifications of Salvation Army social service programs.
- Provide appropriate materials for local self-assessment prior to conducting certifications, evaluations, or reviews.
- Prepare reports for review of the Territorial Social Ministries Secretary and presentation to the Mission Alignment Council, as appropriate and requested.
- Provide technical assistance and support to Command Social Services Directors in application, achieving and maintain external accreditation, State and local licensure for social service programs.

### *Clinical Social Work Consultation and Support, Education and Training*

- Provide consultation and program development to commands, city and corps centers for programs such as, housing programs, behavioral health programs, family and social service/ministry centers, children's residential programs, non-residential children's services, adult day care programs, case management services, food services, foster care programs, medical/dental clinics, disaster related social service programs and other social services/ministries programs as they emerge.
- Communicate to divisional personnel, specific training opportunities for social services staff, that may include but are not limited to, self-care, staff morale building, trauma informed care, crisis response, harm reduction, cultural competency, security and surveillance techniques, social work, and counseling.
- Communicate to divisional personnel, specific training requirements for shelter/residence staff, that may include but are not limited to, crisis response, harm reduction, cultural competency, first aid, security and surveillance techniques, social work and counseling.
- Provide consultation regarding clinical social work situations taking place in the field (relating to Diagnostic and Statistical Manual of Mental Disorders – 5th edition), and focusing on social work ethics and best practices.
- Facilitate employee group-work opportunities to help educate the field on mental health/diagnoses related topics, or on other social-work related topics.

### *Program Development and Capacity Building*

- Collaborate with the Divisional Social Services Directors to ensure the field has

available training materials relating to clinical social work-related topics regarding onboarding and professional staff development.

- Work with Social Ministries department members to ensure any training request from the field is fulfilled, working and collaborating with experts in the area requested.
- Assist command social services directors with ongoing development of policies and procedures, goals and objectives, outcome-based measures related to social service/ministry program at all levels of Salvation Army ministry.
- Develop and make available appropriate social service/ministry data collection/organization tools, social services/ministry forms, evaluation tools, and program manual or similar templates to strengthen and support the services provided to Corps/units.
- Keep current on program funding resources, both public and private, and assist Command social services directors in working with program directors, officers and other related individuals to secure financial support for programs.

### **Qualifications**

- Minimum of 5 years of experience in social services administration or 7 years in case management.
- Achieved and maintain NYS License in Clinical Social Work (LCSW) in accordance with NYS regulations.
- Comprehensive knowledge of all housing programs.
- Prior experience with HUD funded programs is preferred.
- Ability to read, write and communicate proficiently in English, Spanish a plus.
- Excellent oral and written communication skills. Requires public speaking and heavily weighted with written reports.
- Ability to prepare and maintain accurate and complete records, reports, correspondence.
- Proficient in computer operations, specifically Microsoft Office.
- Plan, conduct and/or participate in workshops and other staff training events (National, Territorial, College For Officer Training and Divisional), as requested and/or assigned.
- Train and prepare National Social Standards Review Teams to conduct program evaluations of Salvation Army programs.
- Ability to travel; must have valid driver's license.

All qualified applicants will receive consideration for employment without regard to race, color, sex, national origin, disability or protected veteran status.

### **Apply Here:**

<https://www.click2apply.net/JBZ6mVUQoqzdAfa2NS2nj7>