

FESTIVAL VOLUNTEER VR ZONE DOCENT 2018 Job Description

SIFF's mission is to create experiences that bring people together to discover extraordinary films from around the world. It is through the art of cinema that we foster a community that is more informed, aware, and alive.

OVERVIEW AND IMPACT:

The **Festival Volunteer VR Zone Docents** help patrons comfortably and successfully experience a range of VR/360 experiences, under the direction of the VR Zone Venue Manager. This includes assisting with setup running and troubleshooting of VR/360 hardware, headsets, and motion controllers.

PRIMARY DUTIES & RESPONSIBILITIES:

- Support the VR Zone Venue Manager in greeting, orienting, and providing tech support for guests
- Answer basic questions guests may have regarding the headsets or content
- Support the Festival Venue Manager in facilitating smooth entry, clearing, and cleaning of SIFF VR Zone spaces.
- Extend excellent customer service
- Ensure a positive experience for all SIFF participants and volunteers

QUALIFICATIONS:

- Prior experience and/or knowledge of VR/360 systems and headsets preferred.
- Comfortable with technology and a willingness to learn.
- English language fluency
- Ability to stand for extended periods of time
- Ability to commit to at least 4 shifts, including:
 - **Required VR Volunteer Training – (May 13th, 2 PM - 6 PM)**

IDEAL CANDIDATE WILL:

- Be organized
- Possess a service-oriented demeanor; customer service experience a plus
- Have a clear and constructive communication style
- Have strong interpersonal skills and positive attitude
- Have demonstrated ability to lead a diverse and rotating team of volunteers
- Have the ability to adapt quickly

Remain calm in the face of chaos

BENEFITS:

- (1) voucher per two hours worked.
- Class credit (if applicable)

DATES OF POSITION:

- VR Volunteer Training – (May 13th, 2 PM - 6 PM)
- Festival Shifts - May 16 - June 10, 2018

TO APPLY:

Email letter of interest and resume to volunteers@siff.net indicating **VR Zone Docent** in the subject line.



SIFF is an equal opportunity employer. We seek to hire candidates that reflect the cultural diversity of our community. We welcome and encourage qualified candidates from all national, religious, racial and ethnic backgrounds, from all gender expressions and sexual identities, and from persons living with disabilities, to apply to become a part of our organization.