

# ANNUAL REPORT 2019





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The San Antonio Fire Department (SAFD) is dedicated to doing the right thing and protecting our community from all hazards with compassion and professionalism. Our vision is a guiding force and our family is committed to providing exceptional service to our community as professionals with accountability, integrity, and respect.

Every day we live by the motto “Our Family, Protecting your Family.” As our city continues to grow and our environment constantly changes, our dedication to providing the highest level of care remains constant. The efforts demonstrated by each of our members reinforce our commitment to delivering excellence in service.

2019 was a very active and accomplished year for the San Antonio Fire Department. In March, I proudly announced that the SAFD received accreditation from the Commission of Fire Accreditation International (CFAI) through the Center for Public Safety Excellence (CPSE). The CPSE is a non-profit organization that works with the most progressive fire and emergency service agencies to ensure excellence through continuous quality improvement.

While receiving accreditation is a tremendous achievement, it is equally important that we take necessary steps to maintain that accreditation. I want to personally assure you that I am committed to ensuring that the SAFD remain one of the finest and progressive fire departments in the nation.

Among one of the most notable efforts of the year was our Hero like Her inclusion & recruiting campaign. Programs like this are vital and illustrate our commitment to diversity and its importance as we continue to engage with the communities we serve. We hope to inspire young women and change the way they prepare for a career in the fire service.

Additionally, we were honored to be recognized for our Whole Blood initiative as we were selected as the recipient of the 2019 Dick Ferneau Career EMS Service of the Year award. San Antonio is the first major U.S. city to fully implement whole blood transfusion on an emergency scene. Patients suffering traumatic injuries and losing blood now have a significantly better chance of survival. This cutting edge program helps save lives in our community.

In 2019, our SAFD Family also experienced challenges. On October 15, we suffered a tragic loss with the passing of beloved firefighter Greg Garza. Throughout this time of adversity our members remained resilient and dedicated to maintaining our core values.

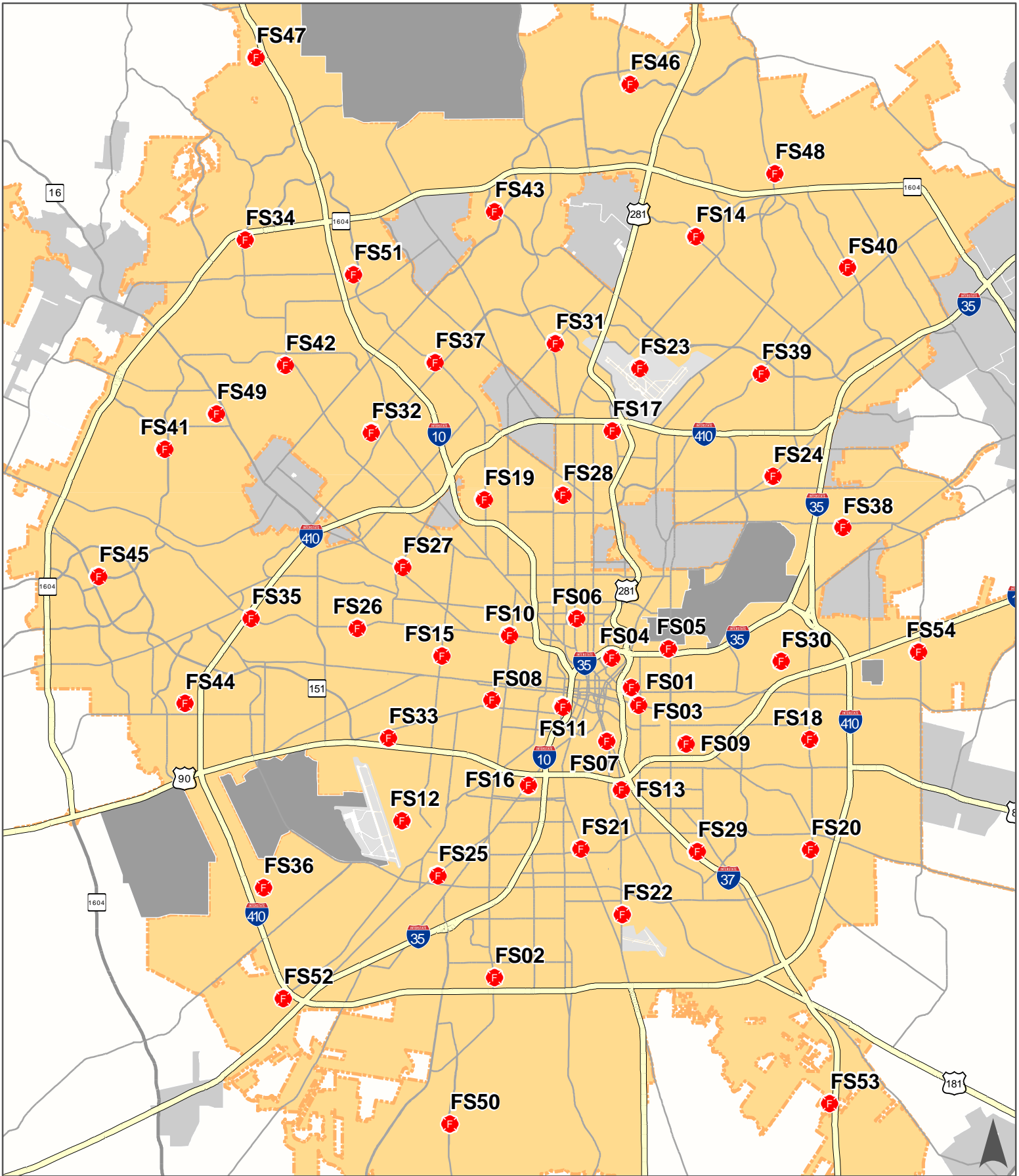
The San Antonio Fire Department continues to be focused on emergency response, health, safety, training, and education. We are a nationally recognized leader in providing emergency services with state-of-the art resources and a highly motivated, professional and compassionate workforce. 2019 was an exciting and progressive time for the SAFD. It is a privilege to service this community and I am pleased to present the 2019 Annual Report.

Yours in Service,



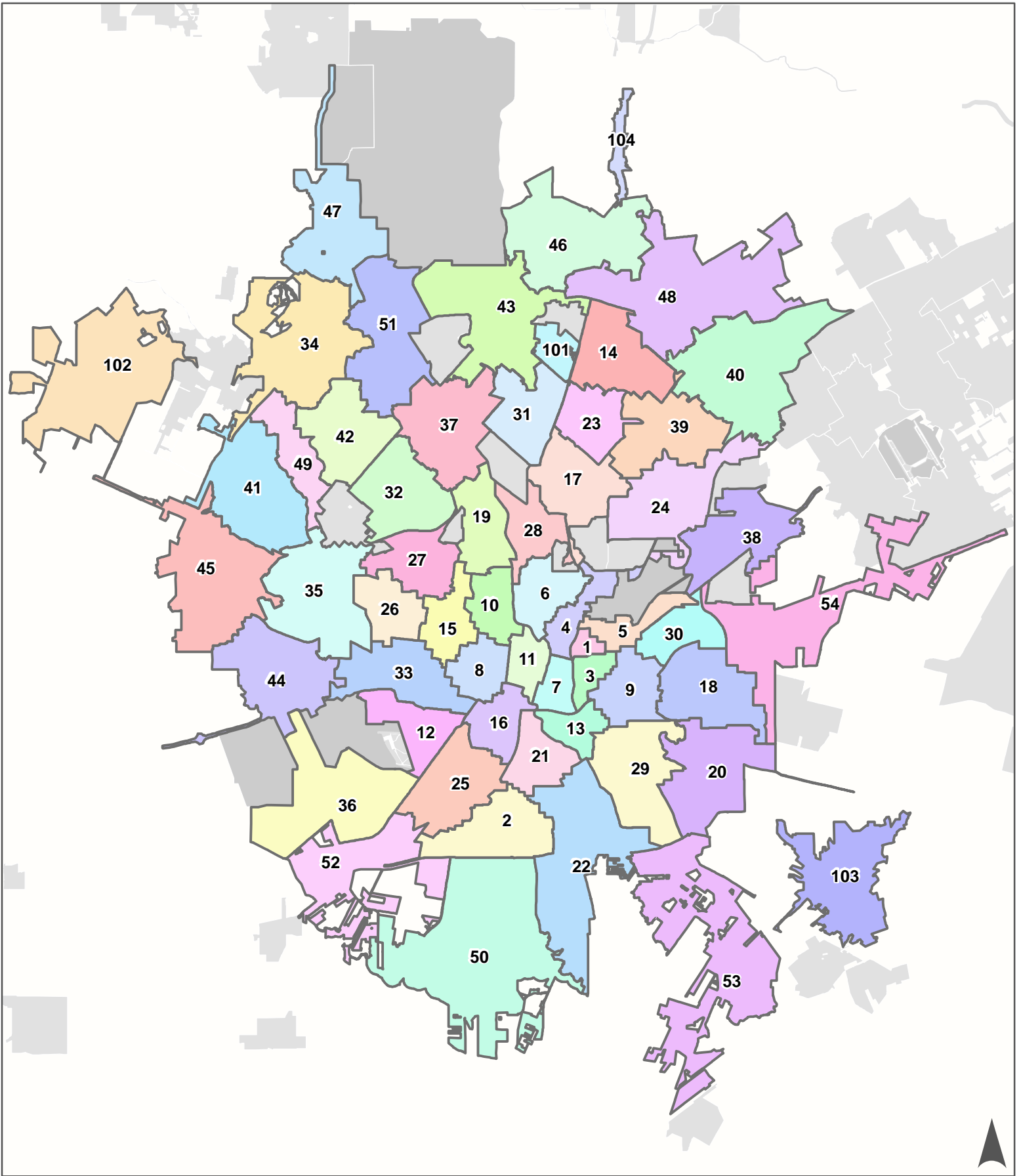
Charles N. Hood





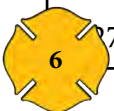
# FIRE STATION MAP





# SAFD PLANNING DISTRICTS

Station Number	Address	Zip Code	Council District	Year Built	Resources
1	515 North Cherry	78205	2	2011	Engine, Platform Ladder Truck, Squad, Medic, Fire Shift Commander, Medic Shift Commander, HAZMAT Response team and apparatus
2	1058 W. Villaret Blvd.	78224	4	2018	Engine
3	1425 E. Commerce Street	78205	2	1921	Engine
4	1430 N. St. Mary's Street	78215	1	1966	Engine
5	1011 Mason Street	78208	2	1929	Engine, Medic
6	503 West Russell Place	78215	1	1929	Engine, Aerial Ladder Truck, Medic
7	1414 S. St. Mary's Street	78210	1	2005	Engine, Medic
8	619 S. Hamilton Ave.	78207	5	2000	Engine, Aerial Ladder Truck, Squad, Medic, Bat. Chief, Stationary Air Compressor
9	649 Delmar Street	78210	2	1914	Engine, Aerial Ladder Truck, Squad, Medic, Bat. Chief, Stationary Air Compressor
10	1107 Culebra Road	78201	1	1914	Engine, Medic
11	610 S. Frio Street	78207	5	2000	Engine, Platform Ladder Truck, Squad, Technical Rescue Team and Apparatus
12	103 Arts & Crafts Way Bldg.	78226	4	1960	Engine
13	3203 S. Presa Street	78210	3	1929	Engine, Medic
14	2515 Thousand Oaks Drive	78232	10	1983	Engine, Aerial Ladder Truck, Hose Tender
15	3150 Ruiz Street	78228	5	1987	Engine, Medic, Medic Officer
16	2110 Nogalitos Street	78204	5	2001	Engine, Medic
17	8545 Jones Maltsberger Road	78216	1	1987	Engine, Platform Ladder Truck, Squad, Medic
18	1410 S. WW White Road	78220	2	2017	Engine(2), Medic, Platform
19	2307 Vance Jackson Road	78213	1	2011	Engine, Medic, Bat. Chief, Stationary Air Compressor
20	3347 S.WW White Road	78222	3	1998	Engine, 4x4 Brush Fire Truck
21	5537 S. Flores Street	78214	3	1929	Engine
22	1100 March Ave.	78214	3	1988	Engine, Aerial Ladder Truck, Squad, Medic, 4x4 Brush Fire Truck, Aircraft Rescue & Firefighting Team
23	1750 Skyplace Blvd.	78216	9	1988	Engine, Foam Trailer, Squad, Aircraft Rescue Apparatus & Firefighting Team
24	1940 Austin Highway	78218	2	1958	Engine, Medic
25	1038 New Laredo Highway	78211	4	2006	Engine, Medic, Water Tanker, Bat. Chief, Stationary Air Compressor
26	4140 Culebra Road	78228	5	1987	Engine, Mobile Air Compressor
27	1538 Hillcrest	78228	7	2016	Engine, Medic





Station Number	Address	Zip Code	Council District	Year Built	Resources
28	15 Burwood Lane	78216	1	2013	Engine, Medic, Safety Officer
29	827 Hot Wells Blvd.	78223	3	2017	Engine, Aerial Ladder Truck, Squad, Medic, Medic Officer, Mobile Air Compressor
30	911 Gemblor Road	78219	2	2017	Engine, 4x4 Brush Fire Truck
31	11802 West Ave.	78216	9	1967	Engine, Medic
32	4839 Charles Katz Drive	78229	8	2016	Engine, Platform Ladder Truck, Squad
33	2002 S. West 36th Street	78228	5	1973	Engine, Aerial Ladder Truck, Squad
34	15300 Babcock Road	78249	8	1973	Engine, Aerial Ladder Truck, Squad, Medic, HAZMAT Response Team
35	7038 Culebra Road	78238	6	1974	Engine, Aerial Ladder Truck, Squad/ Brush Truck, Medic
36	5836 Ray Ellison Blvd.	78242	4	1983	Engine, Aerial Ladder Truck, Squad, Medic, 4x4 Brush Fire Truck
37	11011 Vance Jackson Road	78230	8	1975	Engine, Aerial Ladder Truck, Squad, Medic
38	6000 Distribution	78218	2	1975	Engine, Platform Ladder Truck, Squad, Medic, Bat. Chief, Stationary Air Compressor
39	10750 Nacogdoches Road	78217	10	1976	Engine, Medic, Medic Officer, Mobile Air Compressor
40	14331 O'Connor Road	78247	10	1983	Engine, Aerial Ladder Truck, Squad, 4x4 Brush Fire Truck
41	9146 Dover Ridge	78250	6	1987	Engine, Aerial Ladder Truck, Medic, Mobile Air Compressor
42	10400 Horn Blvd.	78240	7	1987	Engine, Medic, Bat. Chief, Medic Officer, 4x4 Brush Fire Truck, Stationary Air compressor
43	2055 W. Bitters Road	78248	9	1987	Engine, Bat. Chief, 6x6 Brush Fire Truck, Water Truck, Stationary Air compressor
44	1351 Horal Drive	78227	6	1987	Engine, Medic, 4x4 Brush Fire Truck
45	3415 Rogers Road	78251	6	2001	Engine, Medic, Bat. Chief, MSOU Truck / Trailer, Stationary Air Compressor
46	1165 Evans Road	78258	9	2001	Engine, Aerial Ladder Truck, Squad, Medic
47	7240 Stonewall Bend	78256	8	2006	Engine, Hose Tender
48	18100 Bulverde Road	78258	10	2004	Engine, Pickup & MSOU Trailer, 4x4 Brush Fire Truck
49	8710 Mystic Park	78254	7	2006	Engine
50	15000 Applewhite Road	78224	3	2011	Engine, 4x4 Brush Fire Truck
51	5040 Beckwith	78249	8	2011	Engine, Platform Ladder Truck, Technical Rescue Team and Apparatus
52	10440 Quintana Road	78211	4	2016	Engine
53	14102 Donop Road	78223	3	2016	Engine, Brush Fire Truck, Wildfire Team
54	1215 N Foster Road	78219	2	2019	Engine, Brush Truck

**APPARATUS INFORMATION**



**Squad**

**Medic Officer**

**Ambulance Bus  
(Ambus)**

**Platform Ladder  
Truck**

**Battalion & Command  
Vehicle**

**Medic (Ambulance)**

**Command Bus**





**Heavy Rescue Vehicle**

**HAZMAT Response Vehicle**

**Brush Truck**



**Aerial Ladder Truck**

**Engine**

**Airport Rescue & Firefighting Vehicle**





## **OFFICE OF THE FIRE CHIEF**

The Fire Chief's Office (FCO) oversees every Division of the San Antonio Fire Department (SAFD). With a staff of over 1800 uniform civilian personnel, the SAFD is one of the largest fire departments in the nation. The Department consists of 54 fire stations and operates the second largest General Fund Operating Budget in the City. Our first responders provide service to well over 1.5 million citizens and visitors and our response area covers over 504 square miles. SAFD responded to over 203,309 emergency incidents in FY2019 with medical emergencies accounting for more than 81% of total calls.





In March 2019, SAFD received accreditation from the Commission of Fire Accreditation International (CFAI) through the **Center for Public Safety Excellence (CPSE)**. The CPSE is a non-profit organization that works with the most progressive fire and emergency service agencies to ensure excellence through continuous quality improvement. Currently, only 10% of the U.S. population is protected by an accredited agency. Working towards and achieving accreditation through CFAI emphasizes the SAFD's dedication to excellence and provides independent verification and validation of the SAFD's operations. Furthermore only four major metropolitan fire departments in North America hold a Class 1 ISO rating and are an accredited agency.

## SAN ANTONIO FIRE DEPARTMENT SENIOR STAFF PROFILES



Fire Chief Charles Hood

Charles Hood was sworn in as the Fire Chief of the City of San Antonio on April 16th 2007 becoming the first outside Fire Chief and the first African American Fire Chief in this historically significant city. Chief Hood leads one of the largest fire departments in the nation, commanding over 1800 uniform and civilian personnel with a budget of over 326 million dollars. He is ultimately responsible for providing fire, emergency medical, special operations, emergency management and fire prevention to over 1.5 million citizens.

Chief Hood joined the City of Phoenix Fire Department in 1984 where he rose through the ranks from firefighter / paramedic to Assistant Fire Chief. Chief Hood flew over 1000 rescue missions as a flight paramedic for Samaritan Air Evac. Chief Hood was a member of the Phoenix Fire Department's Urban Search & Rescue Task Force and FEMA's elite Urban Search and Rescue's National Incident Support Team. He has been deployed on numerous large scale domestic incidents and National Security Events.

Chief Hood's progressive leadership style and vision has resulted in many achievements. The SAFD is responsible for over 400,000 Unit Responses per year. Since joining the SAFD, Chief Hood has doubled the size of both the HAZMAT and Technical Rescue Teams. In 2010, Chief Hood established a Health & Wellness Program and recently added a Certified Athletic Trainer.

In addition, Chief Hood has collaborated to establish a Fusion Center; created a Safety Division, and Fitness Program which includes becoming an official Cross Fit Affiliate. In 2015 Chief Hood launched a Mobile Integrated Healthcare Program which represents one of the most progressive evolutions in the delivery of community based care. Under Chief Hood's leadership, in 2017 the San Antonio Fire Department has been awarded a Class 1 Public Protection Classification rating by the ISO, the highest score a fire protection community can receive.

Chief Hood holds a Bachelor of Science degree in Fire Service Management from the University of Ottawa and has completed the Harvard University's Senior Executives in State and Local Government and its' National Preparedness Leadership Program. He is an Adjunct Faculty at Texas A&M University National Emergency Response and Rescue Training Center.

In 2010, Chief Hood was the recipient of the Metro Fire Chief of the Year presented by the members of the Black Chief Officer's Committee, IABPFF. In 2014, Chief Hood was appointed to the Board of Directors of the National Fallen Firefighters Foundation for a six year term by the Fire Administrator of the United States Fire Administration. Chief Hood is also a member of the editorial board for Fire House magazine.

An Arizona native, Hood is the proud father of four sons, Tevin, Jaxon, Langston and Sheridan.



Deputy Chief  
Yvette Granato

Chief Granato was born and raised in San Antonio and graduated from Luther Burbank High School. After separating from her initial active duty training as a medic with the U.S. Air Force, she was accepted into the SAFD as a cadet in the fall of 1985. Her first assignment as a firefighter took her back to the neighborhood she grew up in on the near south side of San Antonio. She progressed through the years promoting and serving in the EMS Division as a Medic, Medic Officer, and Medic Shift Commander. Her appointment to Assistant Chief in 2008, lead her to serve the Communication Division and EMS Division. In March of 2015 Chief Granato was appointed to the rank of Deputy Fire Chief and became SAFD's first female in this position where she serves over the Emergency Services Division, including the Firefighting and EMS Divisions.





Deputy Chief  
Vance Meade

Chief Meade graduated from Clark High School in 1984 and began his employment with the SAFD in 1987. His career included time spent as Medic Officer, Fire Communications Supervisor, Medic Shift Commander, acting Chief of Communications and leader of various IT projects before joining the Command Staff. Chief Meade was appointed to be the Deputy Chief of Support Services in 2014, among his current responsibilities are Communications, Technical Services, Arson, Fusion, Training, MIS, Recruiting, Applicant Processing, Member Services and Union Liaison.



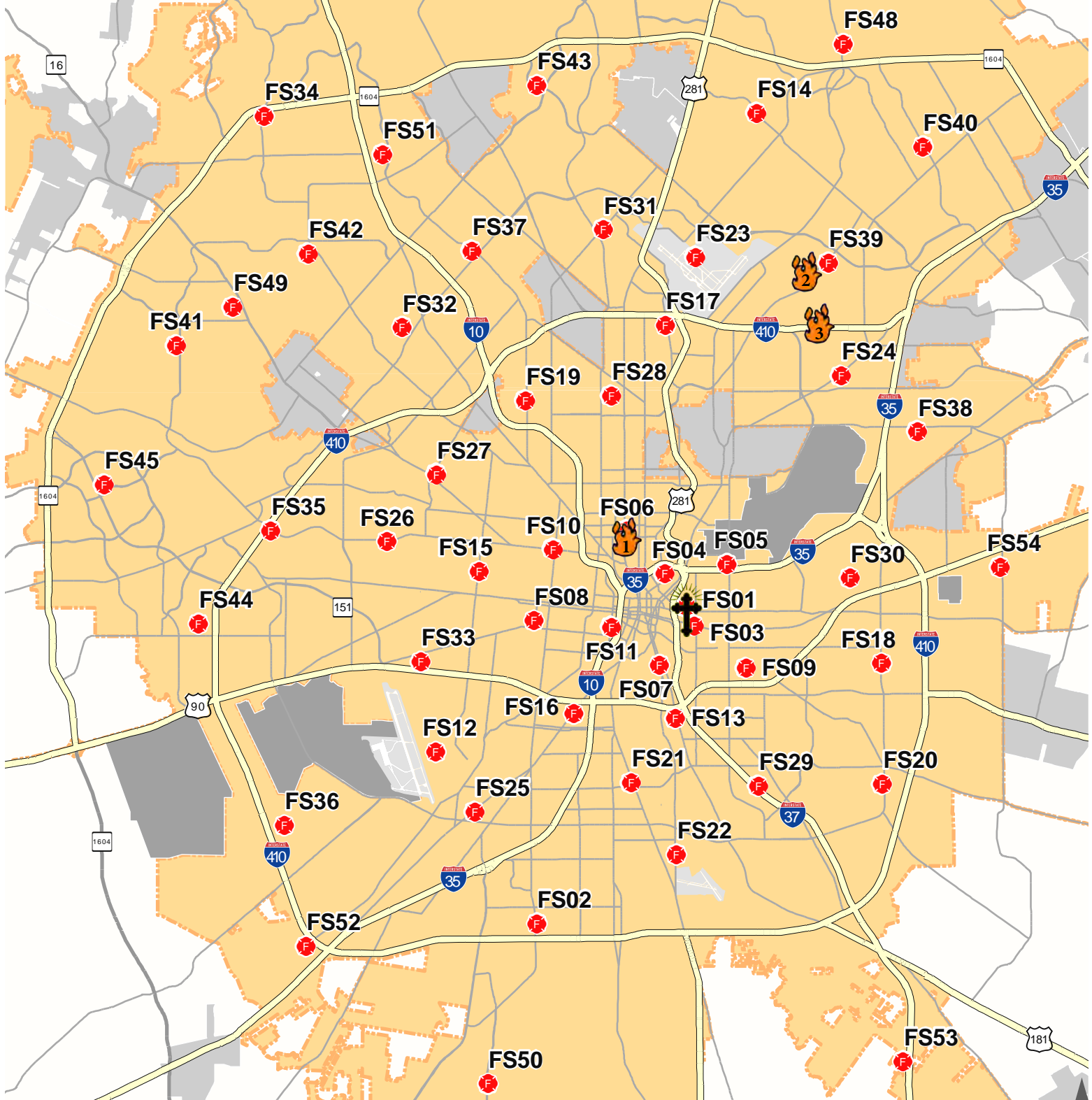
Deputy Chief  
Carl Wedige

Chief Wedige was born and raised in San Antonio. He is a thirty-six year veteran of the San Antonio Fire Department. In his current position of Deputy Chief, he is responsible for Code Enforcement Operations, Public Education, Capital Projects, Annexation, Fleet Services, Supply/Logistics, Planning and Research, and Special Projects.



Assistant to the Director  
Noel Horan

Noel T. Horan was born and raised in San Antonio. He entered the San Antonio Fire Department in 1979, and he retired as a Deputy Fire Chief after thirty-four years of service in 2014. He rejoined the SAFD shortly after as an Assistant to the Director, and he has been responsible for the Personnel Services, Payroll and Fiscal divisions. He holds a Bachelor's Degree and is a Certified Public Manager.



**HIGH PROFILE EVENTS 2019:**

1. 301 W. Magnolia Ave. (3rd Alarm)
2. 3270 Nacogdoches Rd. (3rd Alarm)
3. 1946 NE Loop 410 (2nd Alarm)
4. Greg Garza Incident 505 Live Oak St.

**LEGEND**

- Fire Station
- High Profile Structure Fire
- Greg Garza



**FY 2019 SAFD BUDGET BREAKDOWN**

# 2019 Proposed Budget All Funds \$329.3 M



Fund	FY 2018	FY 2019	Change
General Fund	\$318.6M	\$321.6	\$3.0
Grants	\$2.0	\$2.4	\$0.4
Aviation Fund	\$5.3	\$5.3	\$0.0
Positions	1,879	1,884	5

1



### MSOU

The EMS division's **Medical Special Operations Unit (MSOU)** is made up of two teams of specially trained paramedics that provide specialized advanced medical life support response with specialized teams in extraordinary circumstances that focus on the safety and support of medical operations in austere environments. MSOU adds a new dimension to San Antonio Fire Department response capabilities by providing specially trained EMS support to situations such as Weapons of Mass Destruction events, tactical/medical rescue for SWAT / law enforcement operations, hazardous materials exposure, technical medical incidents, regional medical support, infectious disease response, VIP/ Dignitary medical support, and helicopter rescue operations.



### AIRCRAFT RESCUE FIRE FIGHTING

The Aircraft Rescue & Fire Fighting Division (ARFF) of the San Antonio Fire Department, provides fire rescue services in compliance with the regulatory mandates of 14 CFR, Part 139 for the aviation operations conducted at the San Antonio International Airport as well as services at Stinson Airfield.





## TECHNICAL RESCUE

The Technical Rescue Team provides the following services within the San Antonio Fire Department. The TRT, at Fire Station 11 and Fire Station 51, responds to Medical incidents and Fire incidents within their respective districts. In addition, the TRT responds to vehicle or machinery extrications, elevator emergencies, swift water rescues, high angle (rope) rescues, confined space incidents, trench Collapses, building collapses, train derailments, wilderness searches, cave rescues, aircraft emergencies, and all multiple alarm fires.



## HAZMAT

In addition to structural firefighting and emergency medical services the SAFD HRMT also provides technician level Hazmat response capabilities for the City of San Antonio as well as the 13 area counties which comprise the Alamo Area Conference of Governments (AACOG) planning region. The specific services that the HMRT provides as HazMat Technicians includes but is not limited to:

- Weapons of Mass Destruction readiness and response
- Decontamination expertise
- Hazard Zone entries requiring splash and/or vapor protective suits
- Chemical research specialization
- HazMat technology specialization including plume modeling
- Chemical product & substance identification



## WILDLAND

Primary responsibility:  
Respond to all large wildfire incidents throughout the city, monitor weather and fuel patterns to advise command staff when elevated fire weather conditions exist. Wildland also provides trained manpower for hazardous fuel reduction and prescribed fire projects, and engages citizens to participate in public safety education programs such as NFPA Firewise and Ready, Set, Go. Secondary Mutual Aide in County, region, State TIFMAS.

## TRT HELO TEAM

The **TRT Helo Division** was formed in May 2019, with a goal to have a multi disciplined team to serve the City of San Antonio and the surrounding regional partners. TRT's Helo Team consists of members from TRT, MSOU, and SAPD's Blue Eagle Team. Members have been taught hoist rescue, short-haul rescue, swift water and critical care.





## EMS

The San Antonio Fire Department **EMS Division** continues to serve the citizens of San Antonio by providing excellent customer service and ever improving medical care and transportation of patients to local area hospitals. This commitment to service is exemplified by the acceptance of the Dick Ferneau most innovative EMS system of the year award by EMS World in 2019. The EMS division is comprised of 35 full-time Medic Units. Each day as many as 8 peak hour units may be utilized during projected high call volume times as projected by historical data.

## MIH

**Mobile Integrated Healthcare (MIH)** program represents the most progressive trend in the delivery of patient centered healthcare by using SAFD Paramedics within their current infrastructure and scope of practice in an expanded role in the community. Throughout the country, 911 services have become a catchall for individuals without access or the ability to gain primary healthcare. Traditional EMS response is targeted at providing transport to the emergency room.



**The Fire Suppression Division** provides fire protection, rescue services, hazardous materials services, and medical first responder services to the residents of the City of San Antonio and other service areas. The division responds to emergencies and other calls for service out of 54 fire stations divided into 8 Battalions, utilizing 54 Engines, 21 Aerial Apparatus, 20 First Responder Vehicles, and a variety of specialized vehicles. The Fire Suppression Division is staffed by over 1000 highly trained, uniformed personnel that provide these services 24 hours a day, 365 days a year.





**The Office of Health and Wellness** fosters the Department’s goal of personnel “resiliency” through the provision of medical examinations designed to detect any serious medical conditions and educate employees on ways to improve their health, provide injury prevention, treatment, rehabilitation, and promote physical fitness as well as emotional and spiritual well-being. With our on going promotion of “complete employee wellness”, we are continuing to see not only reductions in the number and severity of injuries, but also reductions in the costs associated with on-duty injuries in terms of worker’s compensation claims, overtime, backfill and high-class pay.





**The SAFD Communications Division** is responsible for the processing of all 911 and non-emergency calls to the department, dispatching units to emergencies, tracking all front line Fire Department assets, logistical support of Fire Department assets during large scale incidents as well as the running and maintaining of the Fire Department Public Safety Answering Point (PSAP). The Communication Division provides round-the-clock service to our external customers (9-1-1 callers) and to our internal customers. The division interfaces with the SAFD Emergency Services Divisions, SAFD Technical Services, Fusion Center, Arson Division, San Antonio Police Department, Bexar County, Emergency Operations Center, Information Technology Services, as well as other agencies and outside vendors on a daily basis to meet the mission needs of our department. As certified Texas Commission of Fire Protection (TCFP) Structural Firefighters and Emergency Medical Technicians-Paramedics or Licensed Paramedics, our uniformed staff has the knowledge-base to provide pre-arrival instructions to 9-1-1 callers, which oftentimes proves to have a positive impact on the final outcome of an emergency. The SAFD Communication Division is committed to delivering the highest level of internal and external customer service. As a team of uniformed sworn personnel, we are committed to the highest ethical standards of professional conduct, dedicated to providing for the safety and well-being of our responders, residents, businesses, and visitors, and proud to be the first point of contact for those requiring emergency service in our community.





**The Services and Logistics Division** is divided into three groups that share the enormous responsibility of ensuring that all San Antonio Fire Department Apparatus are at a readily state to respond to any emergency and to provide the tools, equipment and service it needs to protect the lives of our citizens and guests. Fleet Maintenance is responsible for managing and maintaining over 280 emergency vehicles and over 90 non-emergency vehicles.

Supply/Logistics are responsible for purchasing, warehousing and distribution of all supplies and equipment to the Firefighting and EMS Divisions. Supply/Logistics maintains DEA and DSHS licenses for Fire Stations and EMS units and tracks all controlled substances. They distribute equipment and supplies to 54 Fire Stations and coordinate the repair of department equipment such as small engines, Automated External Defibrillators (AED), Power Load stretchers, Zoll X-series monitors, and the Lucas device.

Air Management System Group conducts over 1000 fit test annually, repair and maintenance of over 500 Self-Contained Breathing Apparatus and RIT packs. They also maintain and repair breathing air compressors, Mobile Air Compressors (MAC), Thermal Imaging Cameras (TIC) and gas detection monitors.



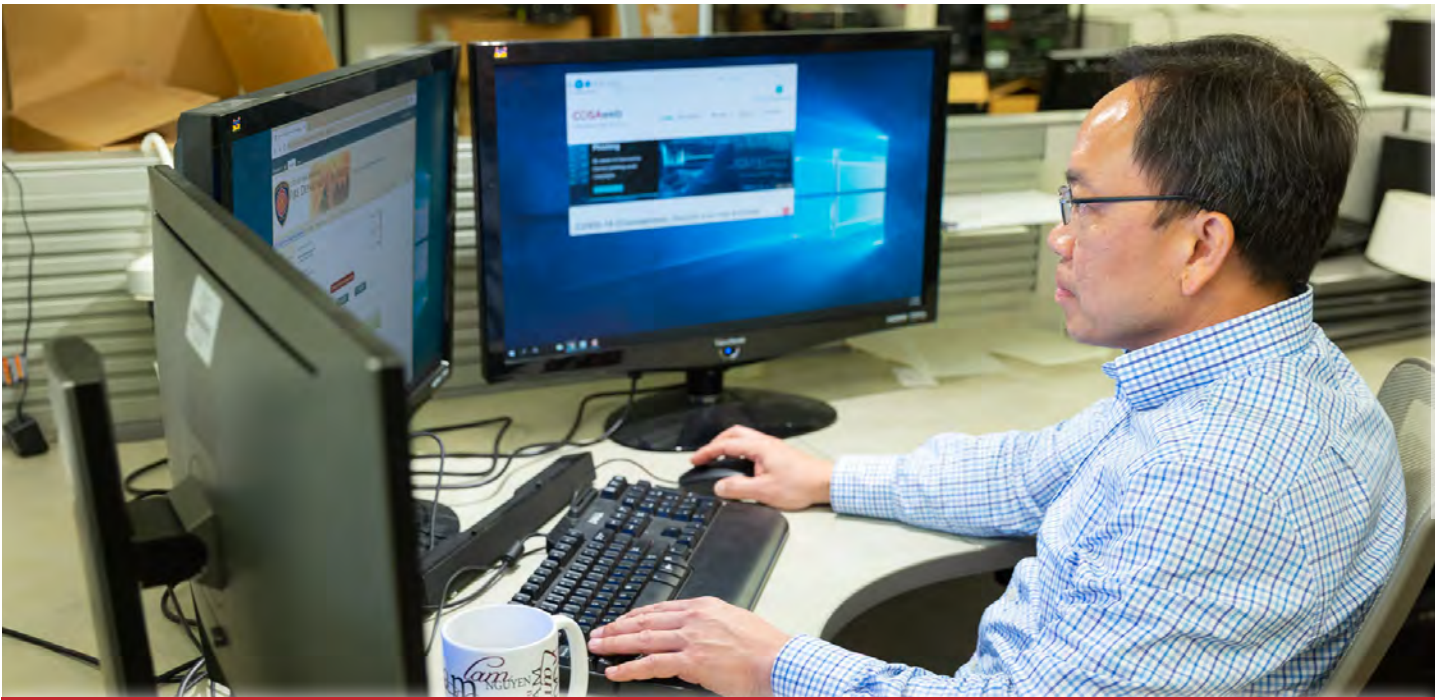


The mission of the **San Antonio Office of Emergency Management (SAOEM)** is to protect the lives and property of San Antonio's citizens from emergencies and disasters by coordinating the City's emergency preparedness, mitigation, response and recovery efforts.

To accomplish this mission the SAOEM :

- Develops, maintains, and coordinates a comprehensive emergency management plan.
- Activates and staffs the Emergency Operations Center (EOC) to coordinate and support efforts to respond to, and recover from, emergencies and disasters.
- Develops and delivers public outreach programs for citizen emergency preparedness and education.
- Collects, provides, and disseminates information for elected officials, the media, our residents, partners and other critical stakeholders regarding potential citywide emergency situations.
- Trains, educates, and prepares for emergencies through the development and delivery of classes, drills, exercises and workshops.
- Management and coordination for various state and federal grant programs including the Urban Area Security Initiative (UASI), Emergency Preparedness Grant Program (EMPG), State Homeland Security Program (SHSP), and Assistance to Fire Fighters Grant program.





SAFD I.T supports the personnel, fleet, and facilities associated with the Fire Department. This support includes trouble-shooting hardware and software systems, mobile cellular and wifi connectivity, and general IT support. Personnel call the staff for password resets and permission changes. The department IT footprint includes close to 4000 individual pieces of hardware (PC, Laptops, tablets, phones, modems, printers, monitors, etc). The software spectrum includes the Microsoft Office suite, Computer Aided Dispatch, Records Management systems and accountability applications.



**Media Operations** is comprised of the Public Relations and Information Office and the Media Production Unit. The Public Relations and Information Office (PRI) is the hub of communication and community outreach for the San Antonio Fire Department. PRI is staffed by both a civilian Public Relations Manager and a uniformed Public Information Officer. PRI is responsible for information dissemination, coordination of SAFD participation in events, media relations and internal communications. The Media Production Unit (MPU) is responsible for capturing video, still imagery and print media for the Department and our members through training and/or in action while on the fire ground. In addition, MPU is tasked with the creative concept and execution of various productions and print and social media.





**The Fiscal Department** develops the department budget, monitors expenditures and revenues, and approves purchases. They assist in the preparation of the monthly, quarterly and year-end financial reports to include the data needed for the Comprehensive Annual Financial Report (CAFR), budget documents, and the Single Audit.

**The Budget Team** prepares and manages the annual budget and supports all other Divisions in the areas of procurement, analysis, and research. It acts as a liaison with the Office of Management and Budget.

**The Finance Team** is responsible for Accounts Payable (A/P), Accounts Receivable (A/R), general ledger accounting, procurement oversight, auditing, PCard management, and acts as a liaison with the Finance Department. It is responsible for ensuring compliance with the City of San Antonio Financial Administrative Directives. It also manages HazMat and Fire Watch billing and all donations.

**The Contract Team** provides contract compliance and monitoring support for all the Fire Divisions, particularly to the Services/Logistics Division.

**The Compliance Team** conducts post audit reviews to ensure full compliance with past audit findings and conducts pre-audits to identify areas of liability and non-compliance.





The purpose of the **San Antonio Fire Department Safety Division** is to provide for the health and safety of all uniformed personnel by delivering the highest level of safety based internal customer service and reducing exposure to contaminants inherent with the job.

### **Incident Safety Officer Program**

There are three Captains that serve as Incident Safety Officer (ISO) for their shift. These Captains provide a 24-hour safety resource and assistance with PPE issues for on-duty personnel and supervise a group of Lieutenants who serve as Acting Incident Safety Officers on their shift. For each Fire shift, there are several Lieutenants who, in addition to their roles as Company Officers, have taken on the responsibility to serve as Acting Incident Safety Officer (ISO) during their shift. As necessary, they will work in place of their Captain and/or maintain Safety oversight during more hazardous emergency responses or training evolutions.

### **Fire Quartermaster Office**

The Fire Quartermaster Office is tasked with researching, maintaining, purchasing, and tracking all elements of the Personal Protective Equipment (PPE) ensemble for each of our 1300 members in the fire division. The goal is to reduce both short term and long term exposure to carcinogens by offering clean gear delivery and cleaning options. This office is the most vital link in the chain of our efforts to reduce occupational exposure to Cancer.





SAFD's integration into the **Southwest Texas Fusion Center (SWTFC)** began by taking advantage of a collaborative environment to solve communication and coordination problems that may arise from misinformation during response to calls for service. The mission has grown to help in the coordination of real-time information during special events to provide a common operational picture. The Fusion Center has also been instrumental in providing a repository of information for such things as a Mental Health Task Force, ensuring that all agencies involved have the ability to share and access the same information, regardless of their respective discipline. The common operating picture ensures the most efficient use of resources.

The Tactical Information Operation Center (TIOC) is a watch center that leverages a wide array of technology that is utilized by police officers and firefighters together in an environment to monitor real-time information and current actions of multiple public safety organizations. One way this is accomplished is by screening emergency calls for each organization through the Computer-Aided Dispatch (CAD) system. When a call is dispatched, fire and police within the TIOC determine if further attention is warranted. If the call warrants further monitoring, personnel from each organization act as a liaison to exchange information and pass it on to responding police and fire units. This provides a level of situational awareness to emergency responders they have not had before.





**The Arson Bureau** is part of the Tactical Services Division and has been serving our community since 1970. Our Bureau is located in the Public Safety Headquarters for SAFD and is comprised of 18 uniform positions, one civilian and two K9 teams. Arson Investigators are required to be certified Firefighters and Peace Officers and are responsible for investigating the origin and cause of fires. The Bureau is also responsible for post-blast investigation and follow up investigation for incidents involving explosive/hoax devices. The Bureau regularly conducts these investigations with other agencies at the local, state and federal levels. This is extremely important as it relates to Homeland Security and acts of terrorism. Because of this broad encompassing mission, specialty areas within the Bureau have been developed to assist investigators. Part of this team includes a state licensed polygraph examiner. Their special investigative skills are utilized not only for the Arson Bureau but also with SAFD's Applicant processing as well as other agencies when requested.

The K9 teams consist of two Arson Investigator handlers and one Accelerant Detection Canines named Jenna. The Accelerant Detection program developed Jenna's special skill to detect flammable liquids often used to hasten the development or intensity of fires. Jenna helped our local arson investigators find evidence and determine areas of origin during investigations. The SAFD K9 teams also visit schools and civic organizations throughout the year to educate children and our community about fire safety. Kai and Jenna's services are available to outside agencies upon request.





**The Recruitment Division** serves to identify and attract well qualified Minority and Female Fire Fighter candidates and provide them the means to successfully complete our processing requirements. Our recruitment strategy consists of a three step process: First, our Outreach department is focused on the identification, development, and preservation of targeted partnerships and networks. Next, the Adjunct Recruitment team conduct presentations to potential candidates at venues associated with our partnerships and networks. Lastly, our Adjunct Mentoring team remains diligent on maintaining long term relationships with our targeted candidates in an effort to create a customized plan so that they can become a successful member of our department.

**The San Antonio Fire Department Training Academy** represents the beginning of the process for every member of our department. The Cadet Training Division begins the process for the new recruits with a 28 week course. The Incumbent Training Division (ITD) is responsible for the fire fighters after probation through retirement. Together the two divisions assess, develop, implement and improve upon the initial training, skills maintenance and continuing education requirements for the San Antonio Fire Department.





**The Fire Prevention Division** consists of three functional areas in the overall endeavor of preventing fires and other hazards, minimizing injuries and loss of life, and educating the public of potential fire and life safety risk in the community. The Community Safety and Education (CS&E) function serves to educate the community on fire safety and hazard prevention. CS&E includes Public Education, HAZMAT Inspection, Special Events Group, and the Specialized Inspection Group who inspect schools, hospitals/healthcare facilities, high-rises, nightclubs and other places of assembly. The Fire Inspection Group focuses on new construction fire code requirements, fire/building permits and inspection, and ensuring existing life safety systems in buildings are properly maintained. The Office of the Fire Marshal is the third function and focuses on code development and enforcement while working with industry stakeholders to develop, maintain, educate, and enforce the adopted codes and standards for the built environment.

**The Community Safety and Education Division** is responsible for the installation and inspection of residential carbon monoxide and smoke alarms. The Education Division also provides fire safety and hazard presentations as well as fire warden training to residents, local businesses, and private entities. One of the main programs the Education Division focuses on is the Youth Firesetter Prevention and Intervention (YFPI) outreach and education program.





**The Fire Facilities Team** is charged with coordinating the maintenance, repair, and upgrades of existing 54 Fire Stations, and support facilities throughout the City of San Antonio. Facilities contributes to the design, development, and construction of new fire stations.

The Team provides daily oversight, via coordination and communication, to a wide variety of repair needs including but not limited to: diesel exhaust capture system malfunctions, overhead door failures, air conditioning and heating breakdowns, plumbing issues, roof leaks, electrical outages, carpentry issues, paving failures and pest control problems.

In addition to common repairs, the team occasionally coordinates emergency repairs associated with damage to buildings and fencing caused motor vehicle accidents.

The team makes needs assessment visits to all 54 Fire Stations multiple times a year and accompanies personnel from the Office of Risk Management on their Station visits.





The San Antonio Fire Department Technical Services Division (TSD) is an all hazards team that specializes in deploying our state of the art mobile command & communications platforms, tactical radio communications networks, as well as land and satellite based wireless data networks, to enhance situational awareness and communications capability anywhere that first responders may be called to provide emergency service. Additionally, TSD specialists are tasked with the operation and maintenance of the Multi-Patient Vehicle or Ambulance Bus, Fire Rehab Bus, Mobile Communications Trailer, and Mobile Command 1 & 2.





The main mission of the **Planning and Analytics Division** is the collection, process and analysis of all Fire and Ems related response metrics to determine current and future needs, resource allocation, and to help shape the long-term strategic plan of the Department. The division is also responsible for maintaining and improving upon interlocal and mutual aid agreements, ensuring compliance for Accreditation, as well as planning and execution of major events such as Fire-Rescue International and Metro Fire Chief's conferences.





# GREG GARZA

On the morning of October 15, 2019, the San Antonio Fire Department lost a member of our family when Firefighter Greg Garza was killed in the line of duty. Greg selflessly served the City of San Antonio for over 17 years, most recently as a member of the Hazardous Materials Response Team and Platform 1 on the "A" shift. The loss of the "Gentle Giant" will be felt by our family for many years to come, and we dedicate ourselves to ensuring his memory will forever continue.



# STATISTICS

## ENGINE

E01	1,504
E02	1,974
E03	2,811
E04	3,802
E05	2,227
E06	2,526
E07	2,074
E08	1,981
E09	1,739
E10	4,360
E11	3,104
E12	1,072
E13	2,708
E14	1,968
E15	3,803
E16	3,534
E17	2,984
E18	2,077
E19	5,151
E20	2,340
E21	3,836
E22	3,411
E23	1,581
E24	4,704
E25	3,639
E26	3,211
E27	4,559
E28	3,269
E29	2,577
E30	1,685
E31	3,213
E32	3,428
E33	2,612
E34	1,607
E35	3,311
E36	2,195
E37	2,795
E38	2,347
E39	3,841
E40	2,649
E41	2,215
E42	2,878
E43	2,599
E44	5,385
E45	3,820
E46	1,670
E47	1,096
E48	2,159
E49	1,724
E50	489
E51	2,333
E52	737
E53	669
E54	1,609





**LADDER / PLATFORM**

AP01	1,501	[REDACTED]
AP11	2,991	[REDACTED]
AP18	1,970	[REDACTED]
AP32	3,046	[REDACTED]
AP35	3,106	[REDACTED]
AP38	2,043	[REDACTED]
AP51	1,798	[REDACTED]
L02	1,691	[REDACTED]
L06	2,221	[REDACTED]
L08	1,837	[REDACTED]
L09	1,593	[REDACTED]
L14	1,768	[REDACTED]
L17	2,441	[REDACTED]
L29	2,286	[REDACTED]
L33	2,202	[REDACTED]
L34	1,189	[REDACTED]
L36	1,866	[REDACTED]
L37	2,511	[REDACTED]
L40	2,322	[REDACTED]
L41	1,943	[REDACTED]
L46	1,280	[REDACTED]

## MEDIC

M01	4,474	
M02	3,433	
M05	3,864	
M06	4,698	
M07	4,133	
M08	4,913	
M09	4,571	
M10	4,947	
M13	4,161	
M14	3,287	
M15	4,731	
M16	4,539	
M17	4,286	
M18	4,141	
M19	4,688	
M22	3,885	
M24	4,364	
M25	4,026	
M27	4,736	
M28	3,421	
M29	4,540	
M31	3,812	
M32	4,675	
M33	4,780	
M34	3,561	
M35	5,045	
M36	3,976	
M37	5,038	
M38	3,829	
M39	4,079	
M41	3,673	
M42	3,847	
M44	4,750	
M45	3,811	
M46	2,817	



## **BATTALION**

BC1	595	[REDACTED]
BC2	357	[REDACTED]
BC3	373	[REDACTED]
BC4	406	[REDACTED]
BC5	404	[REDACTED]
BC6	558	[REDACTED]
BC7	400	[REDACTED]
BC8	716	[REDACTED]
FSO	443	[REDACTED]
FSC	127	[REDACTED]

## **SQUAD**

SQ01	808	[REDACTED]
SQ02	853	[REDACTED]
SQ06	1,582	[REDACTED]
SQ08	2,160	[REDACTED]
SQ09	1,805	[REDACTED]
SQ11	1,932	[REDACTED]
SQ14	27	[REDACTED]
SQ17	1,563	[REDACTED]
SQ18	1,163	[REDACTED]
SQ29	2,551	[REDACTED]
SQ32	2,968	[REDACTED]
SQ33	2,091	[REDACTED]
SQ34	755	[REDACTED]
SQ35	1,895	[REDACTED]
SQ36	1,974	[REDACTED]
SQ37	2,005	[REDACTED]
SQ38	1,666	[REDACTED]
SQ40	1,709	[REDACTED]
SQ41	886	[REDACTED]
SQ44	307	[REDACTED]
SQ46	962	[REDACTED]
SQ51	581	[REDACTED]

## **MEDIC OFFICERS**

MOF1	1,267	[REDACTED]
MOF2	1,080	[REDACTED]
MOF3	1,231	[REDACTED]
MOF4	1,153	[REDACTED]
MOF5	1,245	[REDACTED]
MOF6	639	[REDACTED]
MOF7	1	[REDACTED]





Cevallos  
E < 100 100 > W

