

PRIVACY POLICY

Confidentiality and security are core values of CDmon and, consequently, we are committed to guaranteeing User privacy at all times and to not collect unnecessary information. Below, we provide all the necessary information about our Privacy Policy in relation to the personal data we collect, explaining the following:

- Who is responsible for the processing of your data.
- For what purposes we collect the data we request.
- What the legal basis for its processing is.
- How long we store it for.
- To which recipients your data is sent.
- What your rights are.

1. Controller:

10DENCEHISPAHARD, S.L., (B62844725)
C/ Girona 81-83 local 6
Malgrat de Mar 08380 (Barcelona-España)
info@cdmon.com

Data Protection Officer: Lant Abogados (LANT ADVISORS, S.L.P)
cdmon@delegado-datos.com.

2. Purposes, legal basis and storing of the processing of the data sent through:

- CONTACT FORM.

Purpose: Provide a means for you to contact us and answer your requests for information, as well as send you notifications regarding our products, services and activities, including by electronic means, if you check the acceptance box.

Legal basis: The user's consent when requesting information through our contact form and by checking the acceptance box for the sending of information.

Recipients: No data transfers are foreseen.

Storage: Once your request is resolved through our form or answered by email, if a new processing has not been generated. In the event that you have assented to receive commercial mails, until you request the cancellation of same.

- SUPPORT TICKET REQUEST FORM.

Purpose: Provide a means for you to contact our technical service and resolve your issues or answer your requests for information.

Legal basis: The user's consent when requesting information through our form.

Recipients: No data transfers are foreseen.

Storage: Once your incident is resolved or your request is answered, if it is not subject to other processing.

- SERVICE CONTRACTING FORMS.

Purpose: Register you as a customer, manage your orders, allow access to the services reserved for customers of our website and inform you of our products, services and activities; as well as send you commercial notifications regarding our products, services, including by electronic means, if you check the acceptance box.

Legal basis: The user's consent when registering through our registration form and the legitimate interest of the person responsible for keeping their customers informed about their products and services.

Recipients: No transfer of data to third parties is foreseen, except under legal obligation.

Storage: Until the registered user requests removal and subsequently during the legally established terms.

- STUDENT / EVENT ATTENDEES REGISTRATION FORM.

Purpose: Processing of registrations and organization of courses, sessions, events and / or training activities, attendance management and participation of registered students / participants and derived administrative tasks. Taking and capturing photographs and / or recording videos during training activities or events, which may involve capturing the image / voice of the attendees for use, reproduction and publication, free of charge, on the website, networks social or other means of communication of the company in order to disseminate and promote the events and activities organized. If you check the acceptance box, we can send you commercial information about new courses, activities and / or events organized by CDMON Academy and / or about CDMON's own products, services and activities, including by electronic means.

Legitimation: Execution of the agreement and registration and voluntary participation in the training course or event. Consent of the interested party to receive information about new courses and / or events that are organized and / or about other CDMON products and services related to the field of hosting technology, domains and email that may be of interest to them.

Assignments and recipients of the data: Those necessary for the delivery and celebration of the course or activity and those legally provided for.

Conservation: During the organization and development of the course, event or training and, after this, during the periods required by law to meet any responsibilities. Photographs and / or videos: unless otherwise indicated, they will be kept as long as they are published in the described media and

fulfill the promotional purpose for which they were published. Commercial shipments: until you request their cancellation.

- SUBSCRIPTION TO OUR NEWSLETTER

Purpose: Sending of our commercial newsletter and of informative and advertising communications regarding our products, services and activities that are of interest to you, including by electronic means.

Legal basis: User consent when subscribing to our commercial mailings and/or newsletters.

Recipients: No data transfers are foreseen.

Storage: Until the data subject revokes their consent and requests the cancellation of the service.

- SENDING EMAILS.

Purpose: Answer your requests for information, respond to your queries and answer your questions or concerns.

Legal basis: The user's consent when requesting information from us via the email address.

Recipients: No data transfers are foreseen.

Storage: Once your query has been answered by email, if a new processing has not been generated.

- SUBMISSION OF CURRICULUM VITAE BY EMAIL OR THROUGH THE APPLICATION FORM.

Purpose: To have your CV available to us in order to participate in our personnel selection processes, current and future. Draw up personality and work profiles. Verify the references provided.

Legal basis: The user's consent when sending us their personal information and CV for our personnel selection processes.

Recipients: No data transfers are foreseen.

Storage: For the duration of open personnel selection processes and for 1 year for future processes.

- CALL RECORDING

The **purpose** of the recording of calls is exclusively to verify the quality of the calls and the services provided and will be used internally and during the necessary timeframes for the indicated purpose and based on the legitimate interest that CDmon has in recording them.

You can object to the recording of our phone calls by writing to cdmon@delegado-datos.com.

Obligation to provide us with your personal data and consequences of not doing so.

The provision of personal data requires you to be a minimum of 14 years old or, where appropriate, to have sufficient legal capacity to enter into contracts.

The requested personal data is necessary to manage your requests and/or provide you with the services you may contract. Therefore, if you do not provide it, we will not be able to properly attend to your requests or provide the service you have requested.

3. Recipients of your data

Your data is confidential and will not be transferred to third parties, unless it is required in order to manage the contracted services or if there is a legal obligation.

4. Rights in relation to your personal data

Any person can withdraw their consent at any time, when it has been granted for the processing of their data. In no case does the withdrawal of this consent condition the execution of the subscription contract or the relationships generated previously.

You can also exercise the following rights:

- Request access to your personal data or its rectification when it is inaccurate.
- Request its erasure when, among other reasons, the data is no longer necessary for the purposes for which it was collected.
- Request the restriction of its processing in certain circumstances.
- Object to the processing of your data for reasons related to your particular situation.
- Request the portability of the data in the cases provided for in the regulations.
- Other rights recognised in the applicable regulations.

Where and how to exercise your rights: By writing to the data controller at their postal or electronic address, indicating the reference "Personal Data", specifying the right that you want to exercise and regarding what personal data:

- C/ Girona 81-83 local 6, Malgrat de Mar 08380, Barcelona (España)
- cdmon@delegado-datos.com

In case of disagreements with the company in relation to the processing of your data, you can file a claim with the Spanish Data Protection Authority (www.aepd.es).

5. Cookies

This website uses their own and third-party (Google / Hotjar.com / gstatic.com) technical, customisation, analysis and advertising cookies,

which process data from connection and/or devices and capture browsing habits for statistical and advertising purposes.

Therefore, when accessing our website, in compliance with Article 22 of the Spanish Law of Information Society Services, because we use analysis and advertising cookies, we have requested your consent for their use and provided information in their regard.

6. Security of your personal data

With the objective of safeguarding the security of your personal data, we inform you that we have adopted all the necessary technical and organisational measures in order to protect the personal data provided from alteration, loss, and unauthorised processing or access.

7. Updating your data

In order for us to keep your personal data updated, it is important that you inform us whenever there has been any modification to same. Otherwise, we are not responsible for the veracity thereof.

We are not responsible for the privacy policy regarding personal data that you may provide to third parties through the links available on our website.

This Privacy Policy can be modified in order to adapt to changes that occur on our website, as well as legislative or jurisprudential modifications concerning personal data that arise, so you are required to read it every time you provide us with your data through this website.