TREND MICRO™

POLITECNICO MILANO 1863

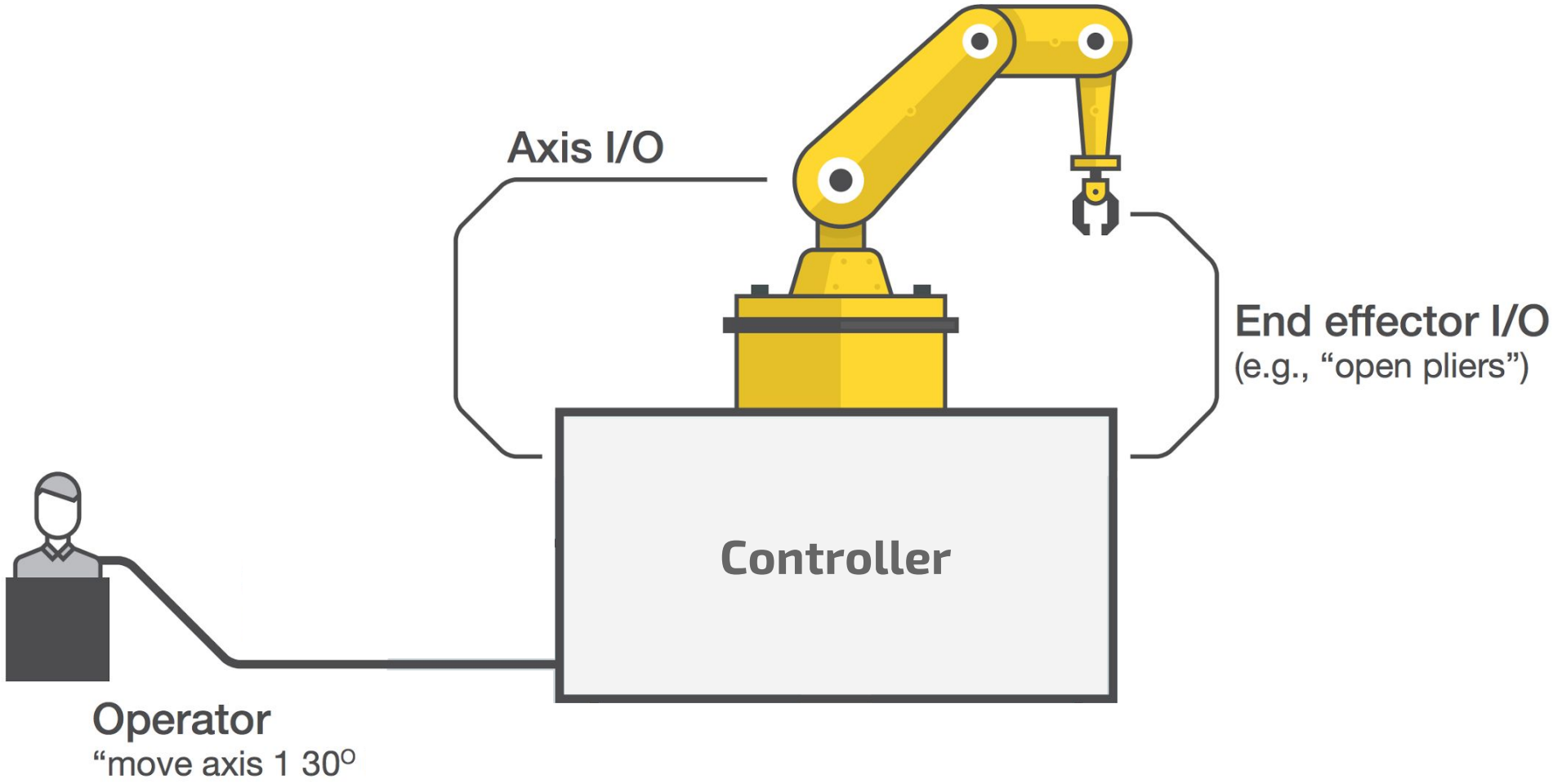
DIPARTIMENTO DI ELETTRONICA INFORMAZIONE E BIOINGEGNERIA

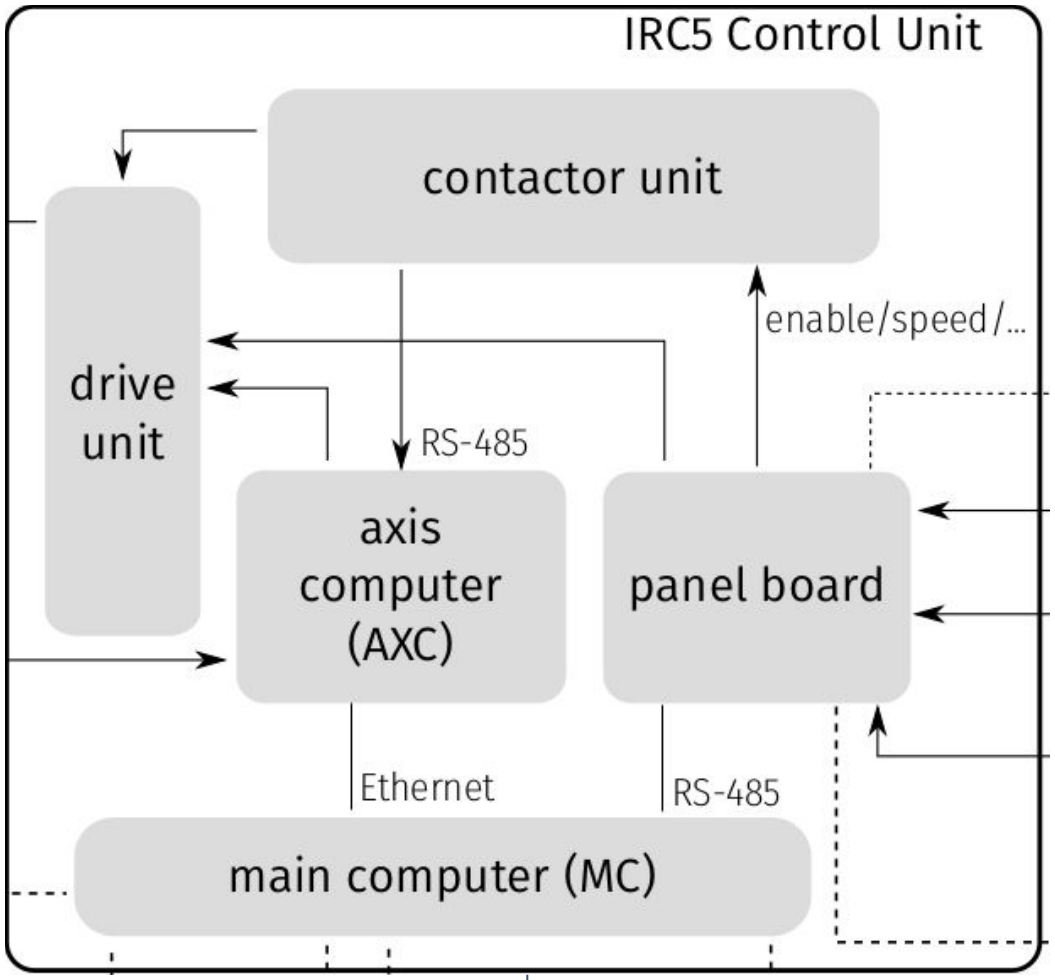
Breaking the Laws of Robotics
Attacking Industrial Robots

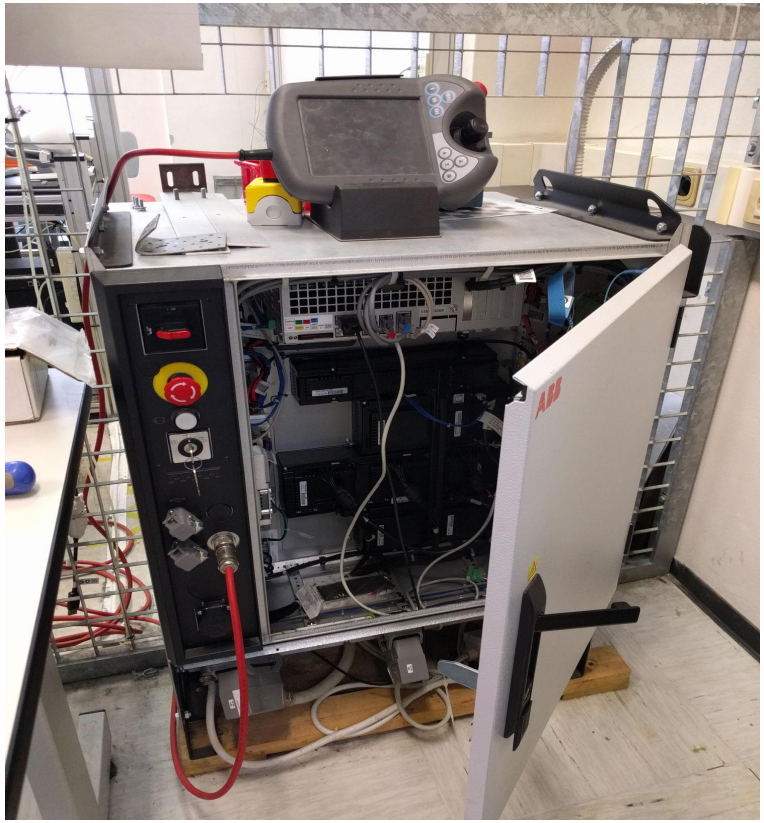
Davide Quarta, **Marcello Pogliani**, Mario Polino, **Federico Maggi**,
Andrea M. Zanchettin, Stefano Zanero

Industrial robots?

Industrial Robot Architecture (Standards)



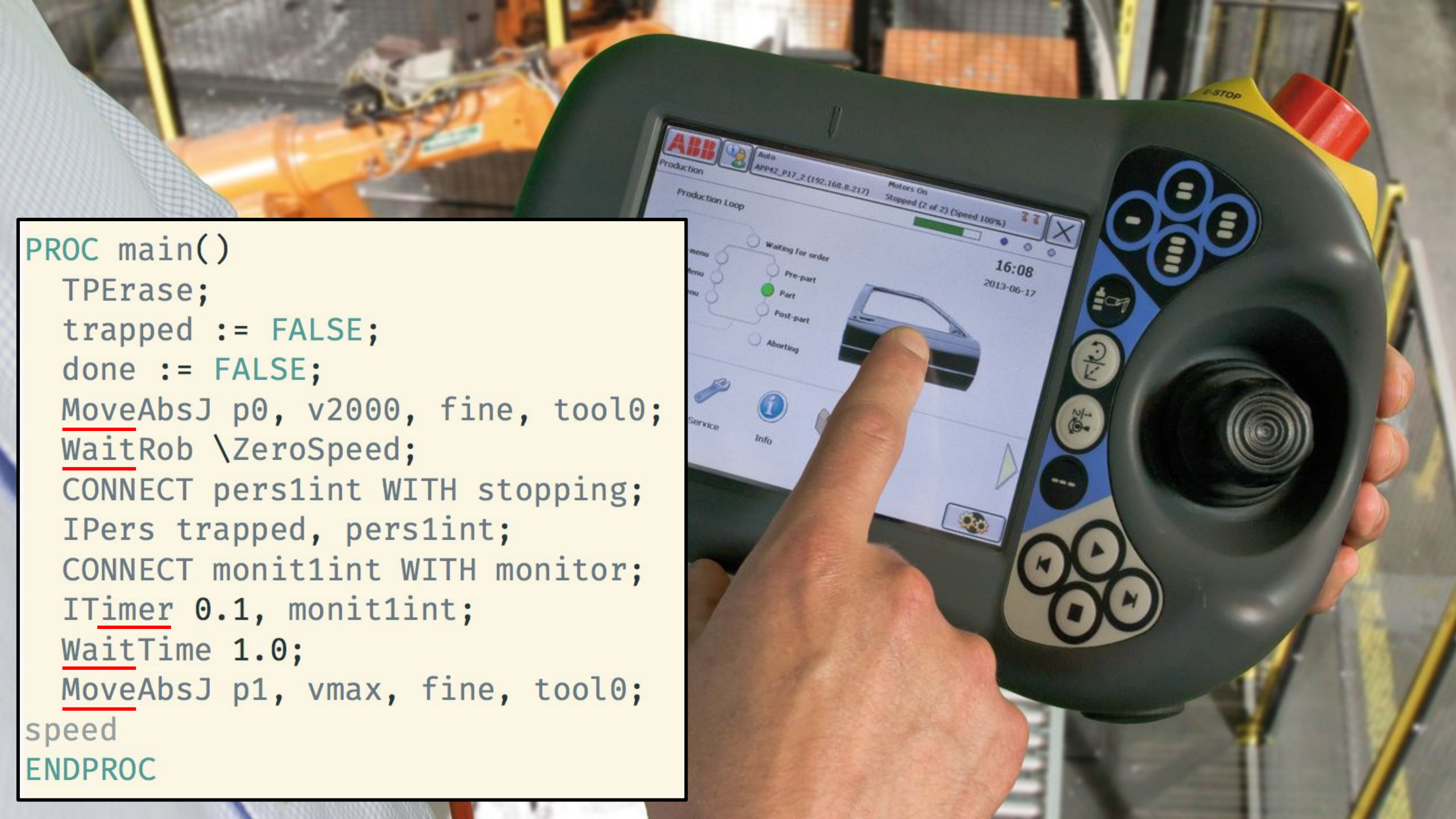

IRC5 Control Unit
contactor unit
drive unit
enable/speed/...
RS-485
axis computer (AXC)
panel board
Ethernet
RS-485
main computer (MC)



Flexibly programmable

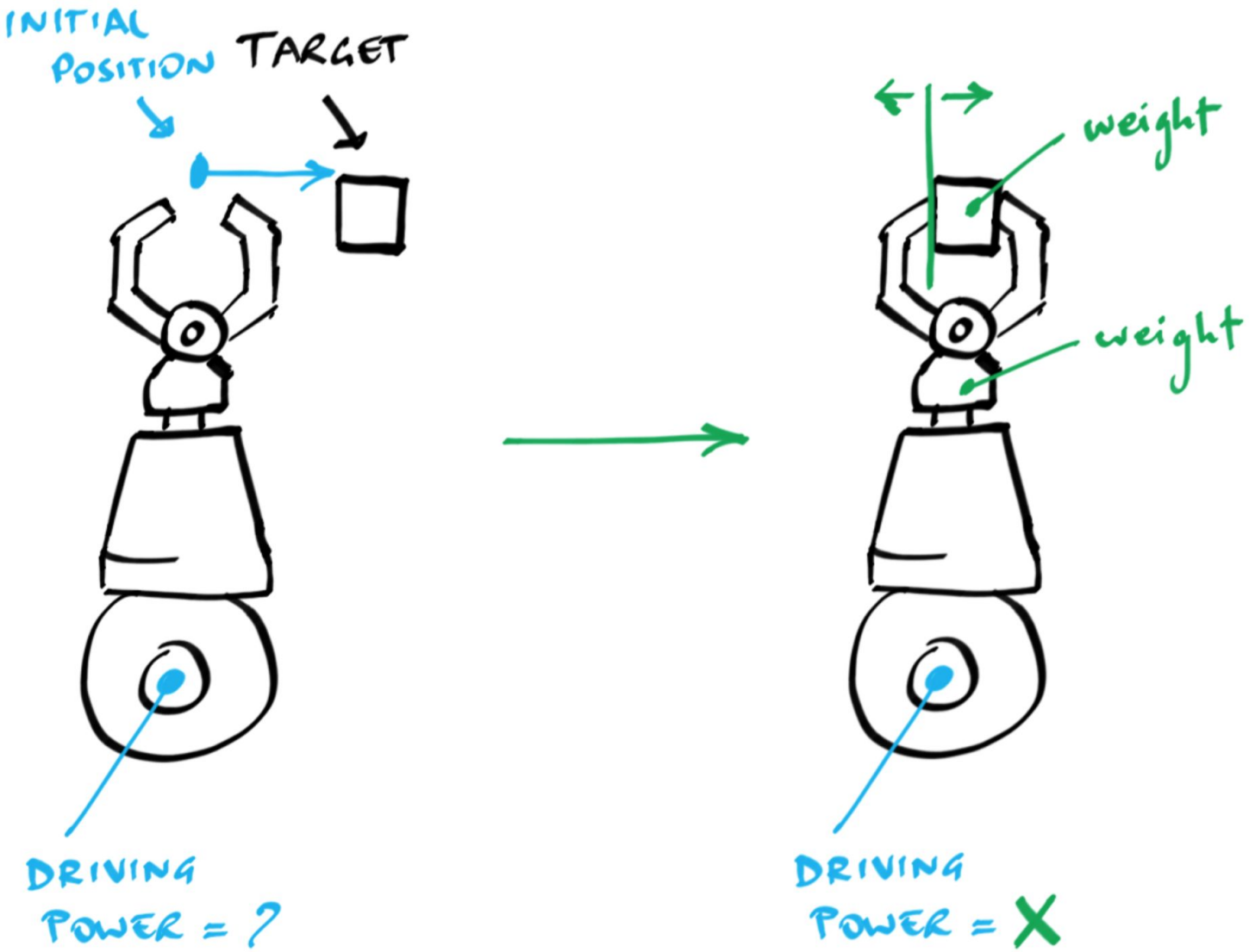
&

Connected



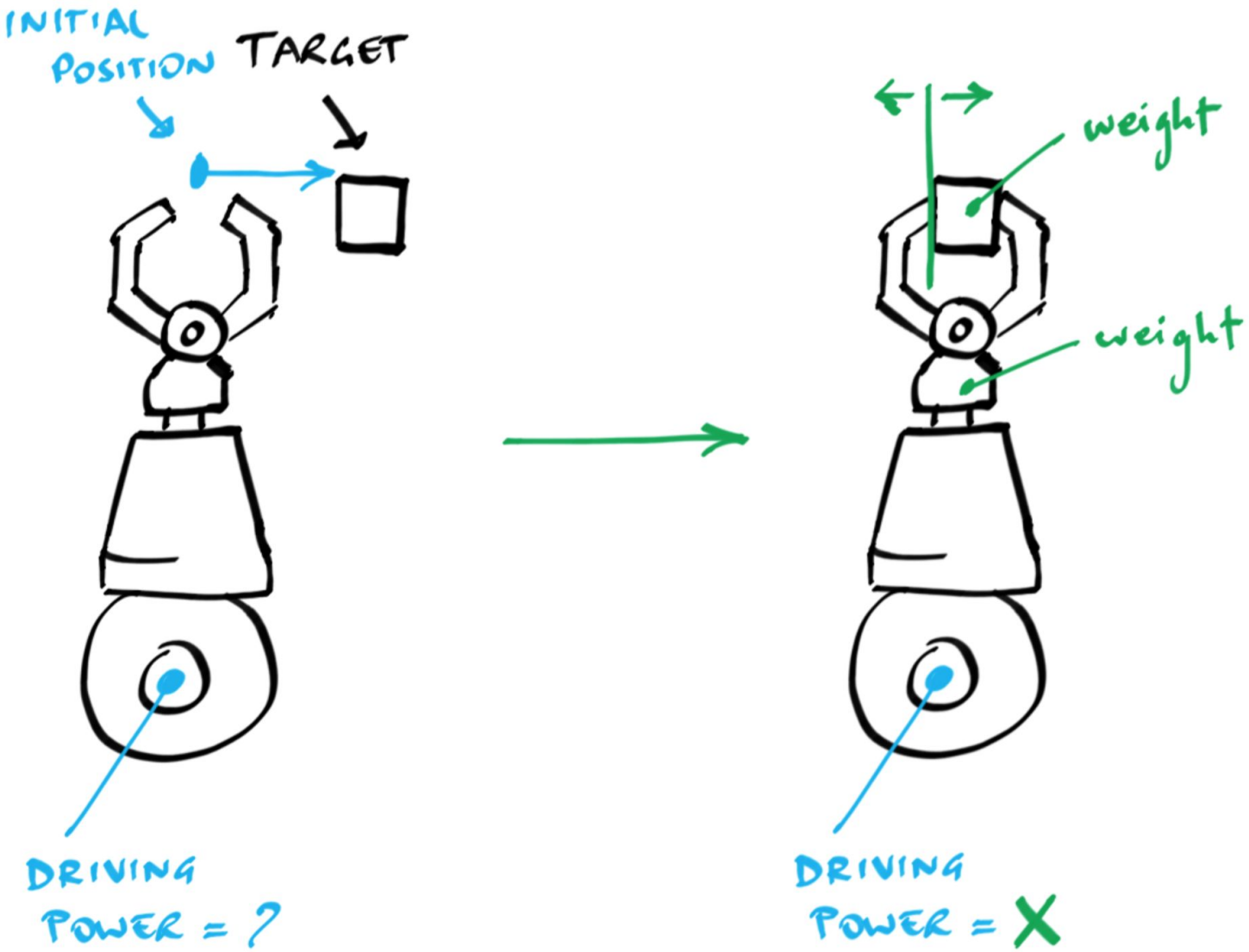

```
PROC main()
  TPErase;
  trapped := FALSE;
  done := FALSE;
  MoveAbsJ p0, v2000, fine, tool0;
  WaitRob \ZeroSpeed;
  CONNECT pers1int WITH stopping;
  IPers trapped, pers1int;
  CONNECT monit1int WITH monitor;
  ITimer 0.1, monit1int;
  WaitTime 1.0;
  MoveAbsJ p1, vmax, fine, tool0;
speed
ENDPROC
```

"Implicit" parameters



CONFIG FILE
loaded by robot

"Implicit" parameters



Flexibly programmable
&
Connected
(Part 1)

They are *already* meant to be connected

17.3 Sending/receiving e-mails on C4G Controller

A PDL2 program called "email" is shown below ("email" program): it allows to send and receive e-mails on C4G Controller.

DV4_CNTRL Built-In Procedure is to be used to handle such functionalities.

See DV4_CNTRL Built-In Procedure in Chap. BUILT-IN Routines List section for further information about the e-mail functionality parameters.

17.3.1 "email" program

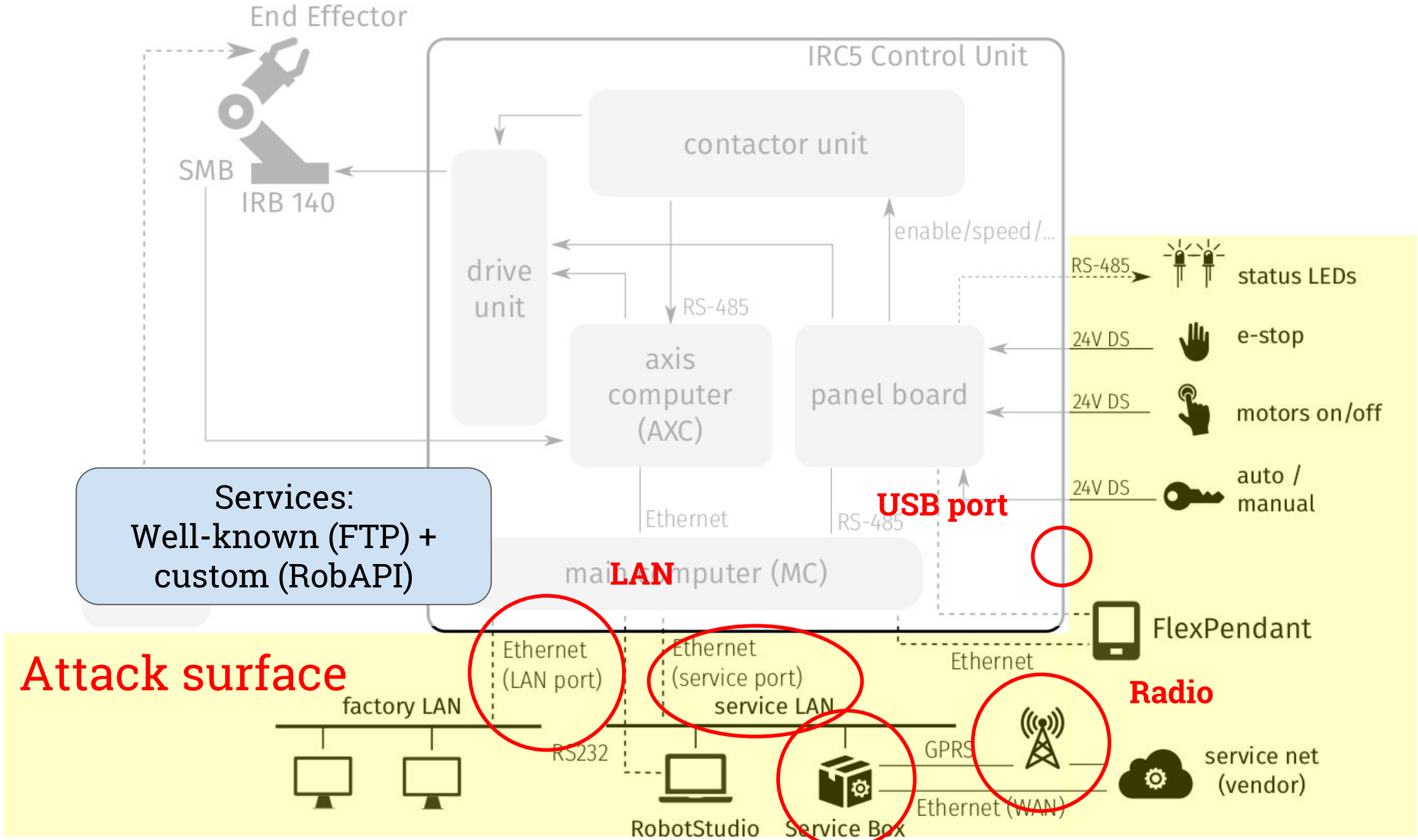
```
PROGRAM email NOHOLD, STACK = 10000
CONST ki_email_cnfg = 20
  ki email send = 21
```

17.4 Sending PDL2 commands via e-mail

The user is allowed to send PDL2 commands to the C4G Controller Unit, via e-mail. To do that, the required command is to be inserted in the e-mail title with the prefix 'CL' and the same syntax of the strings specified in SYS_CALL built-in. Example: if the required

.fm

COMAU ROBOTICS


End Effector
SMB
IRB 140
IRC5 Control Unit
contactor unit
drive unit
RS-485
enable/speed/...
axis computer (AXC)
panel board
RS-485
status LEDs
24V DS
e-stop
24V DS
motors on/off
24V DS
auto / manual
Ethernet
RS-485
main computer (MC)
USB port
LAN
FlexPendant
Ethernet
Services:
Well-known (FTP) +
custom (RobAPI)
Attack surface
Ethernet (LAN port)
Ethernet (service port)
factory LAN
service LAN
RS232
GPRS
Radio
service net (vendor)
RobotStudio
Service Box
Ethernet (WAN)

Connected Robots: Why?

- **Now:** monitoring & maintenance ISO 10218-2:2011
- **Near future:** active production planning and control
  - some vendors expose REST-like APIs
  - … up to the use of mobile devices for commands
- **Future:** app/library stores
  - “Industrial” version of robotappstore.com?

Connected?

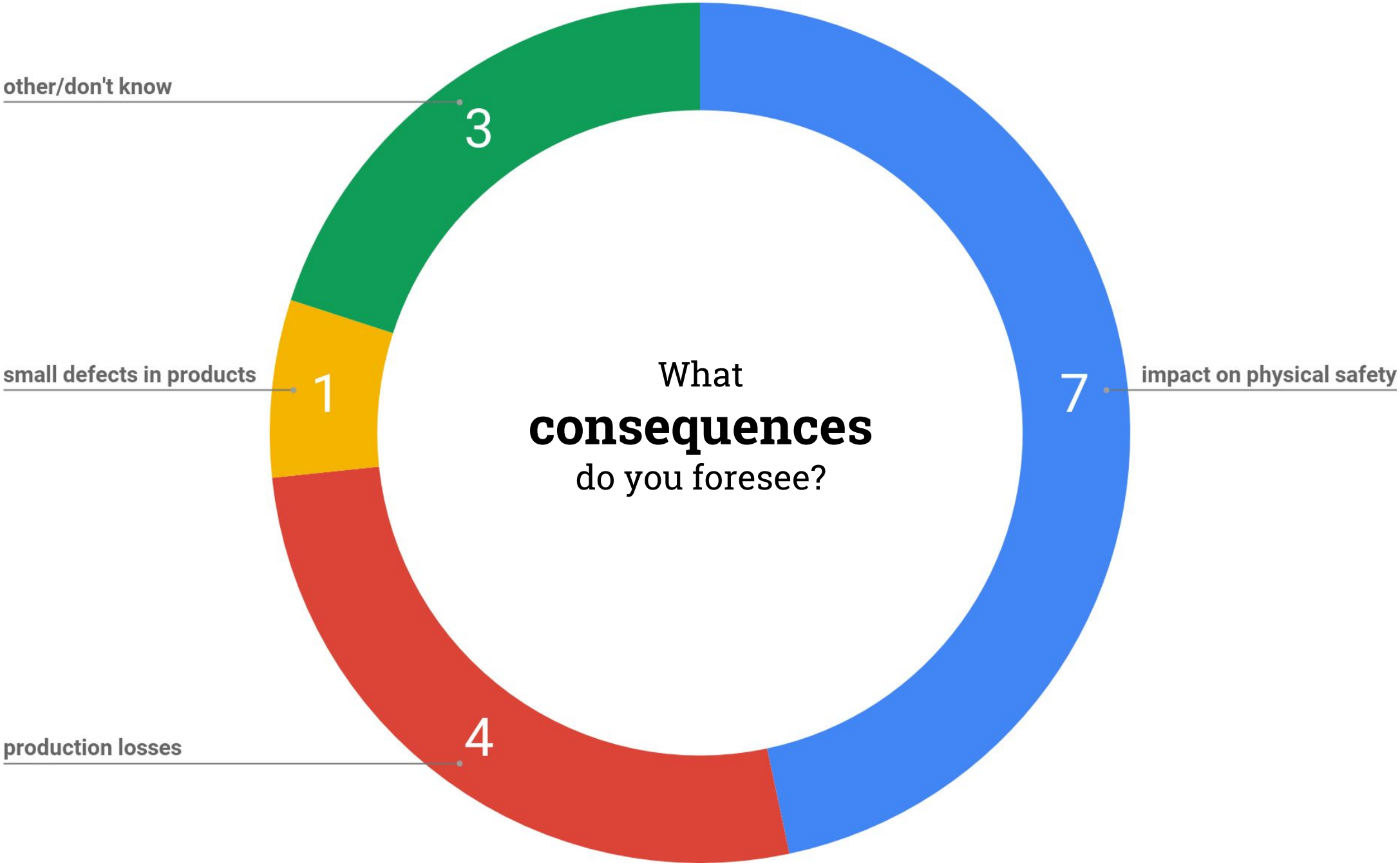
Do you consider

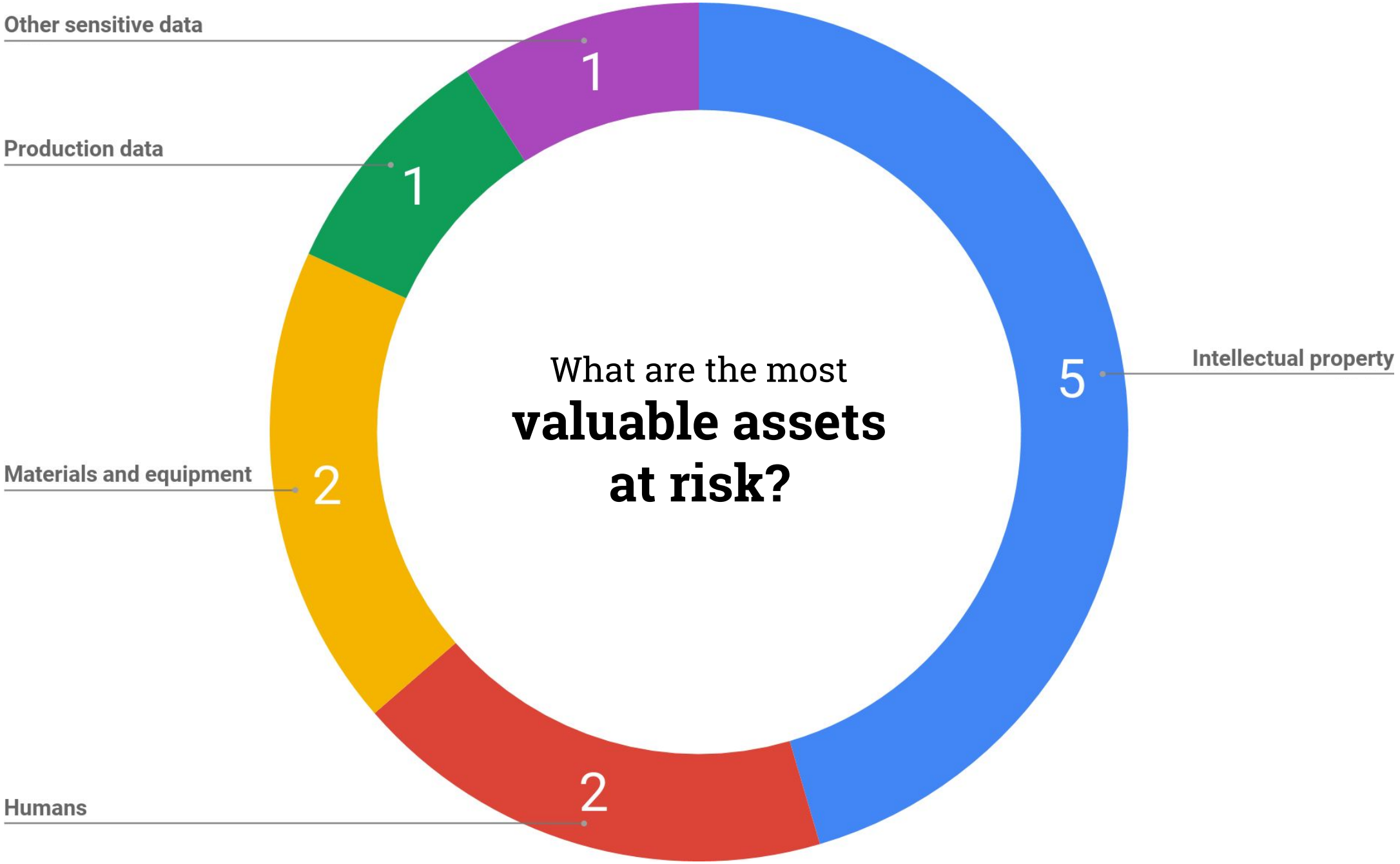
cyber attacks

against robots a

realistic threat?


Do you consider
cyber attacks
against robots a
realistic threat?
No
9
Yes
8


other/don't know
3
small defects in products
1
production losses
4
impact on physical safety
7
What
consequences
do you foresee?


Other sensitive data
1
Production data
1
Materials and equipment
2
Humans
2
5
Intellectual property
What are the most
valuable assets
at risk?

impact is much more important than the **vulnerabilities** alone.

How do we assess the impact of an attack against industrial robots?

We assess **impact** by reasoning on **requirements**

Requirements: "Laws of Robotics"

Safety

Accuracy

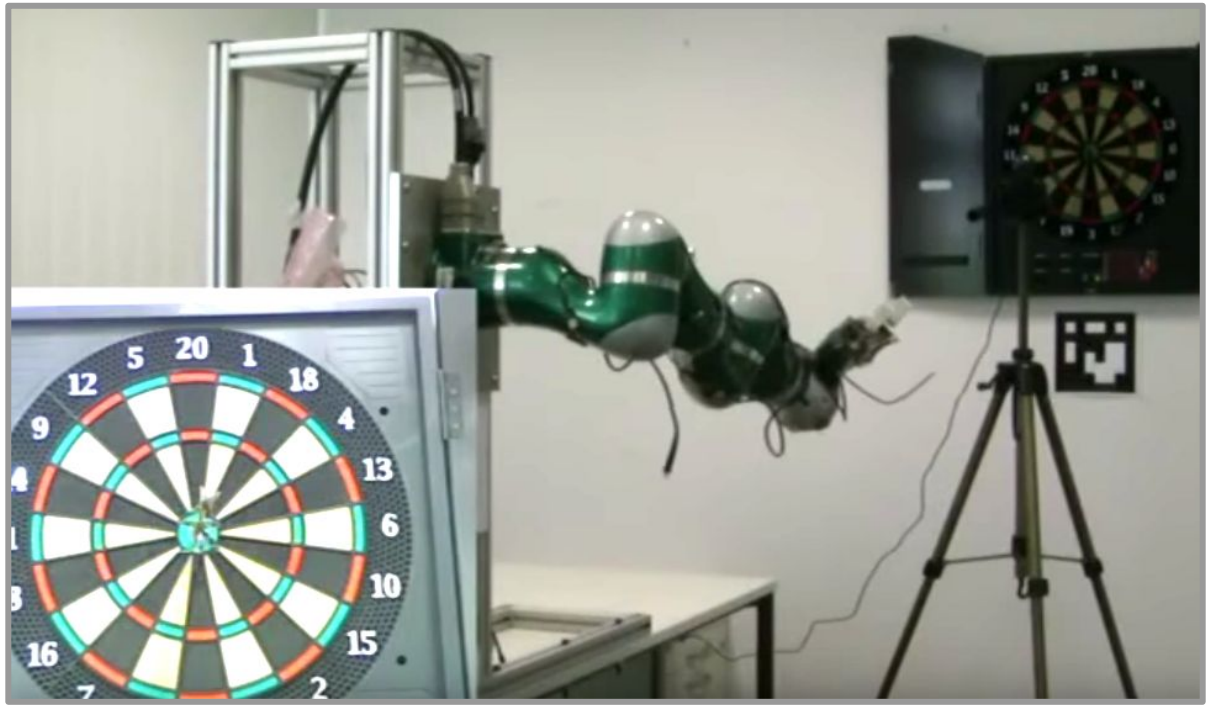
Integrity

Requirements: "Laws of Robotics"

Safety

Accuracy

Integrity



Acknowledgements T.U. Munich, YouTube -- Dart Throwing with a Robotic Manipulator

Requirements: "Laws of Robotics"

Safety

Accuracy

Integrity

Robot-Specific Attack

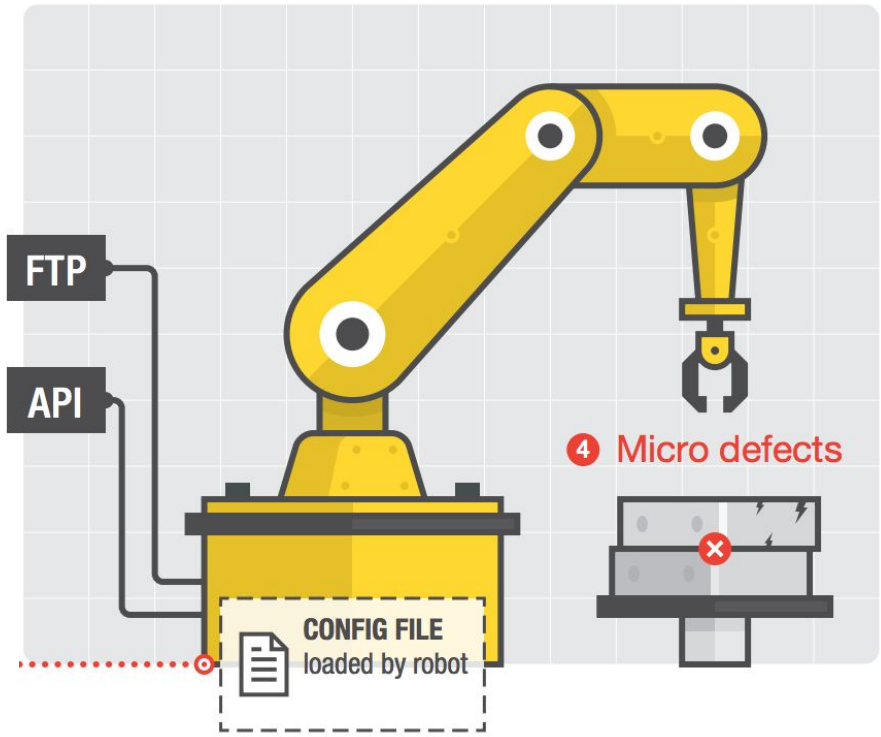
Safety

Accuracy

Integrity

violating any of these requirements via a *digital vector*

Control Loop Alteration



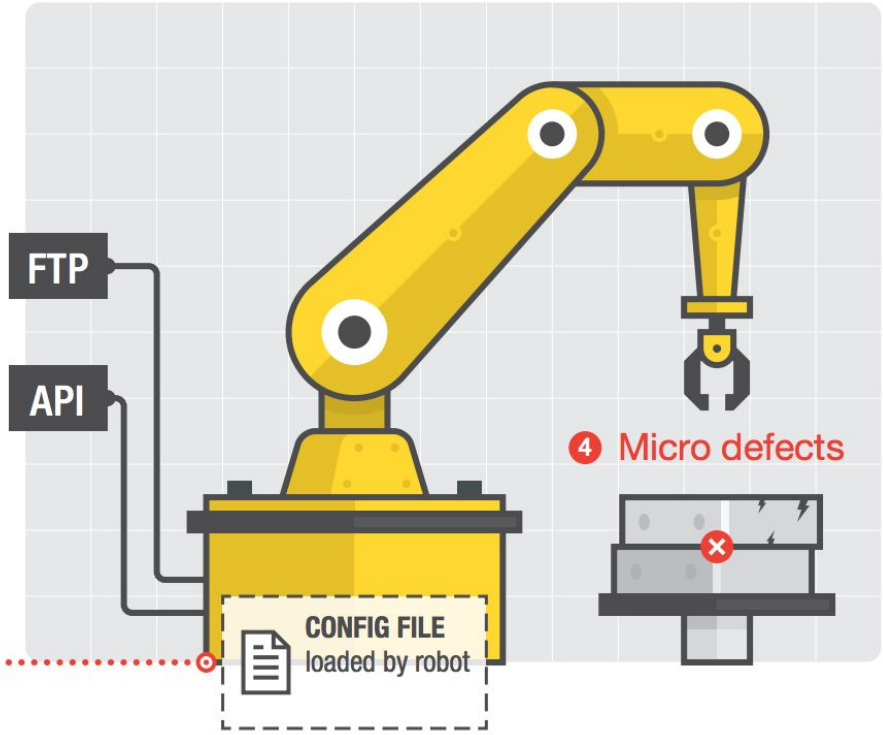
Attack 1

Safety

Accuracy

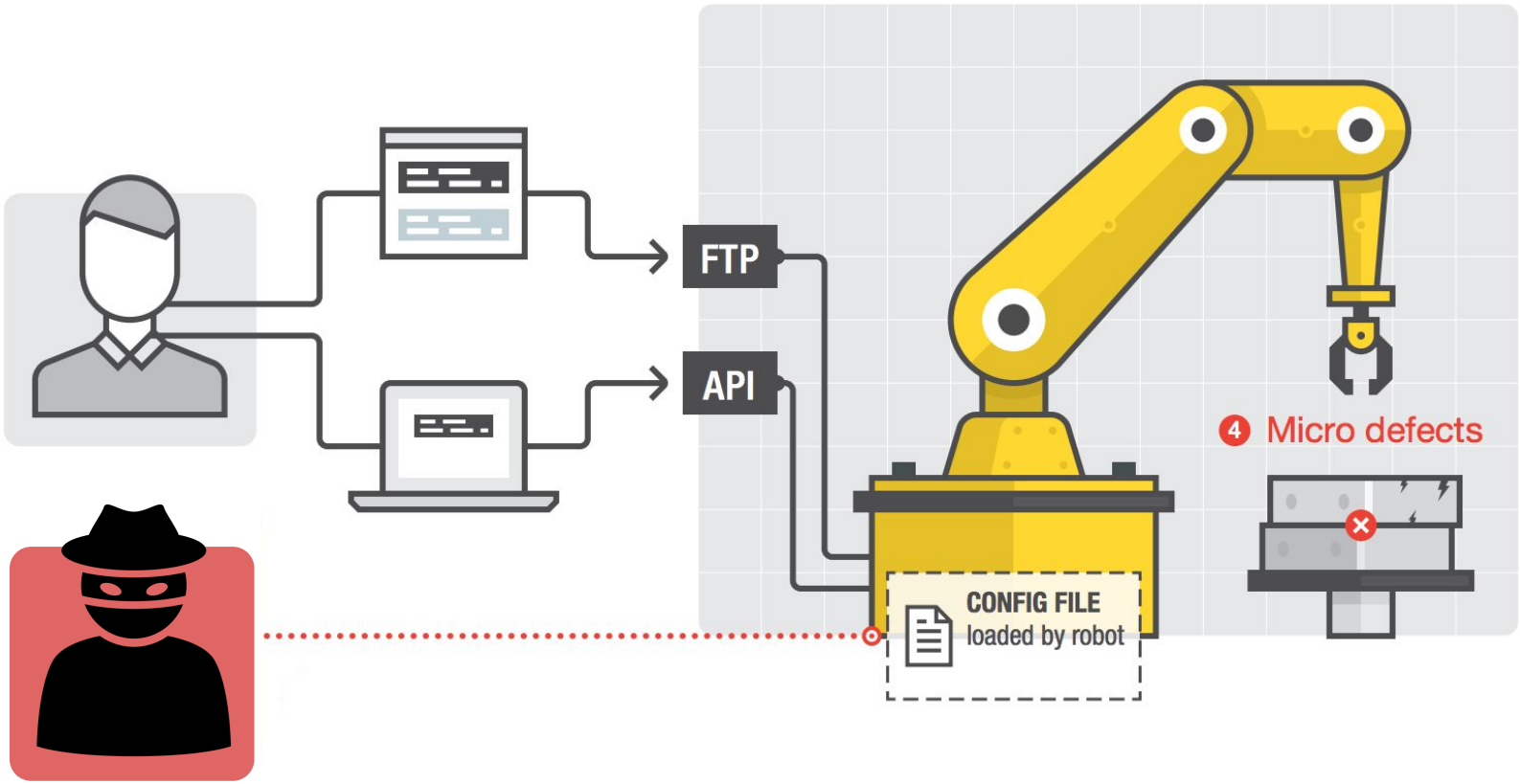
Integrity

Control Loop Alteration



- Attack 1
- Safety
- Accuracy
- Integrity

Control Loop Alteration



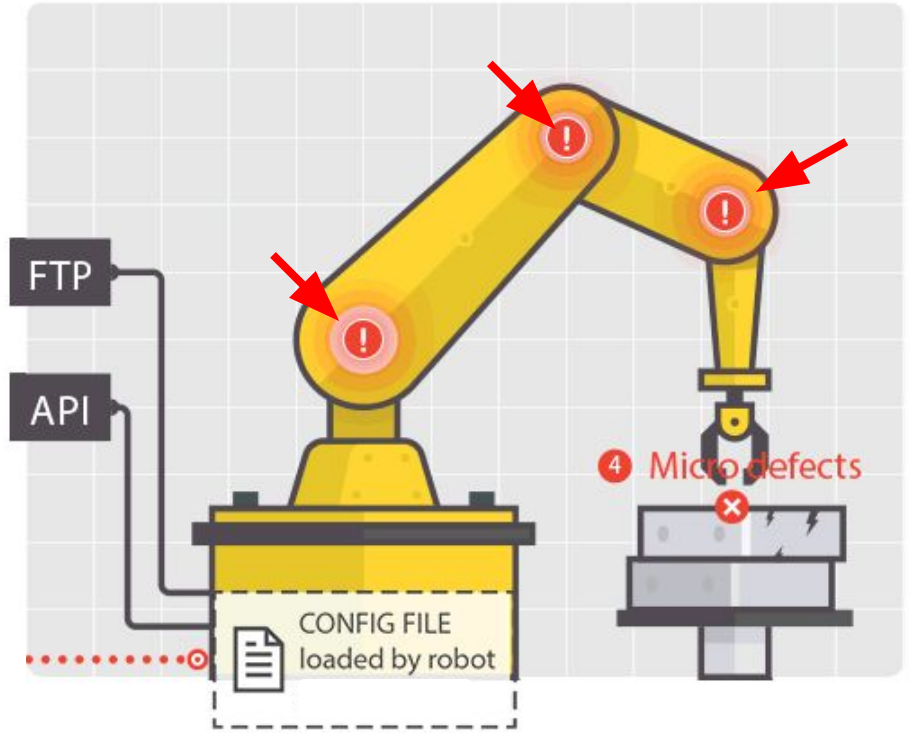
Attack 1

Safety

Accuracy

Integrity

Calibration Tampering



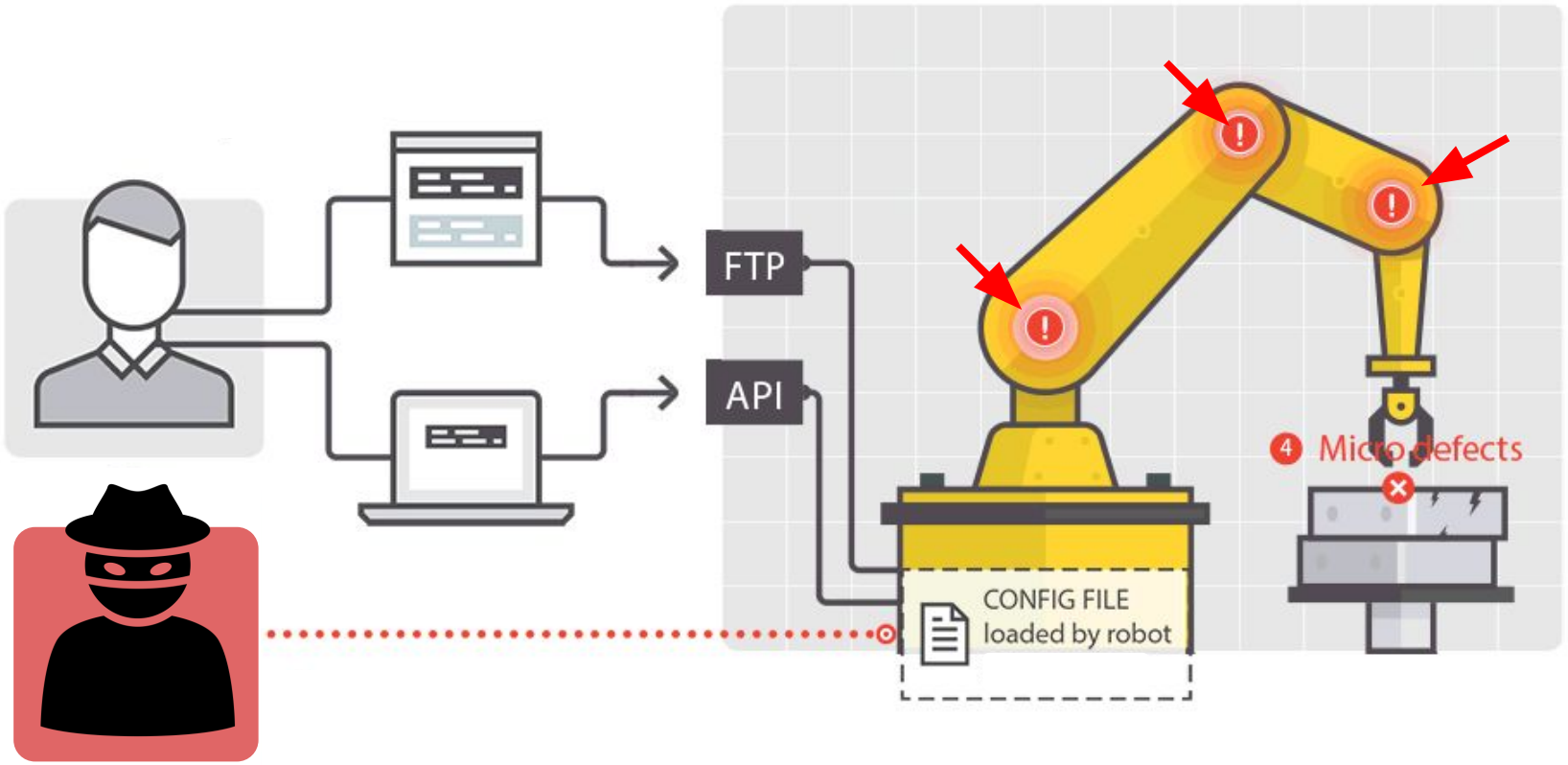
Attack 2

Safety

Accuracy

Integrity

Calibration Tampering



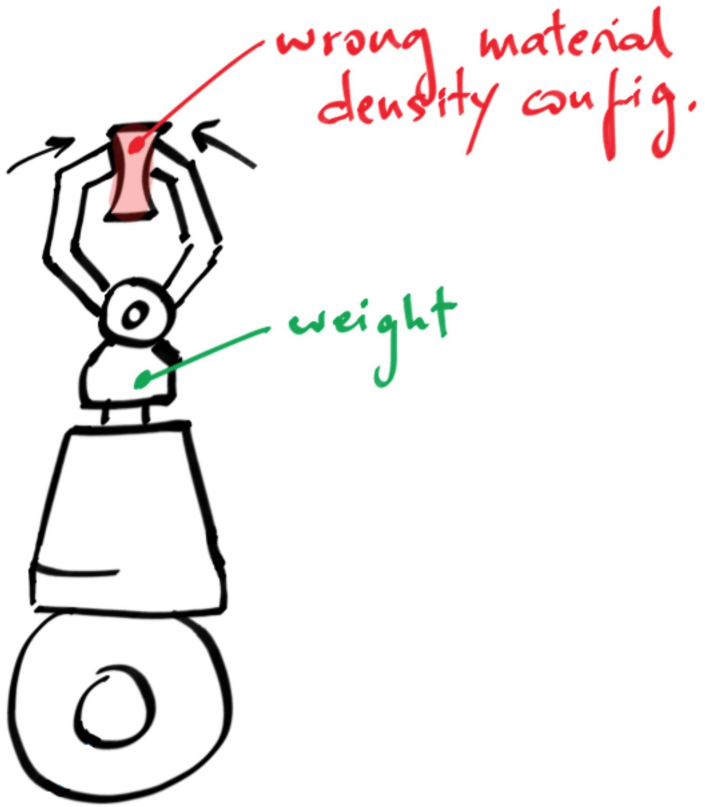
Attack 2

Safety

Accuracy

Integrity

Production Logic Tampering



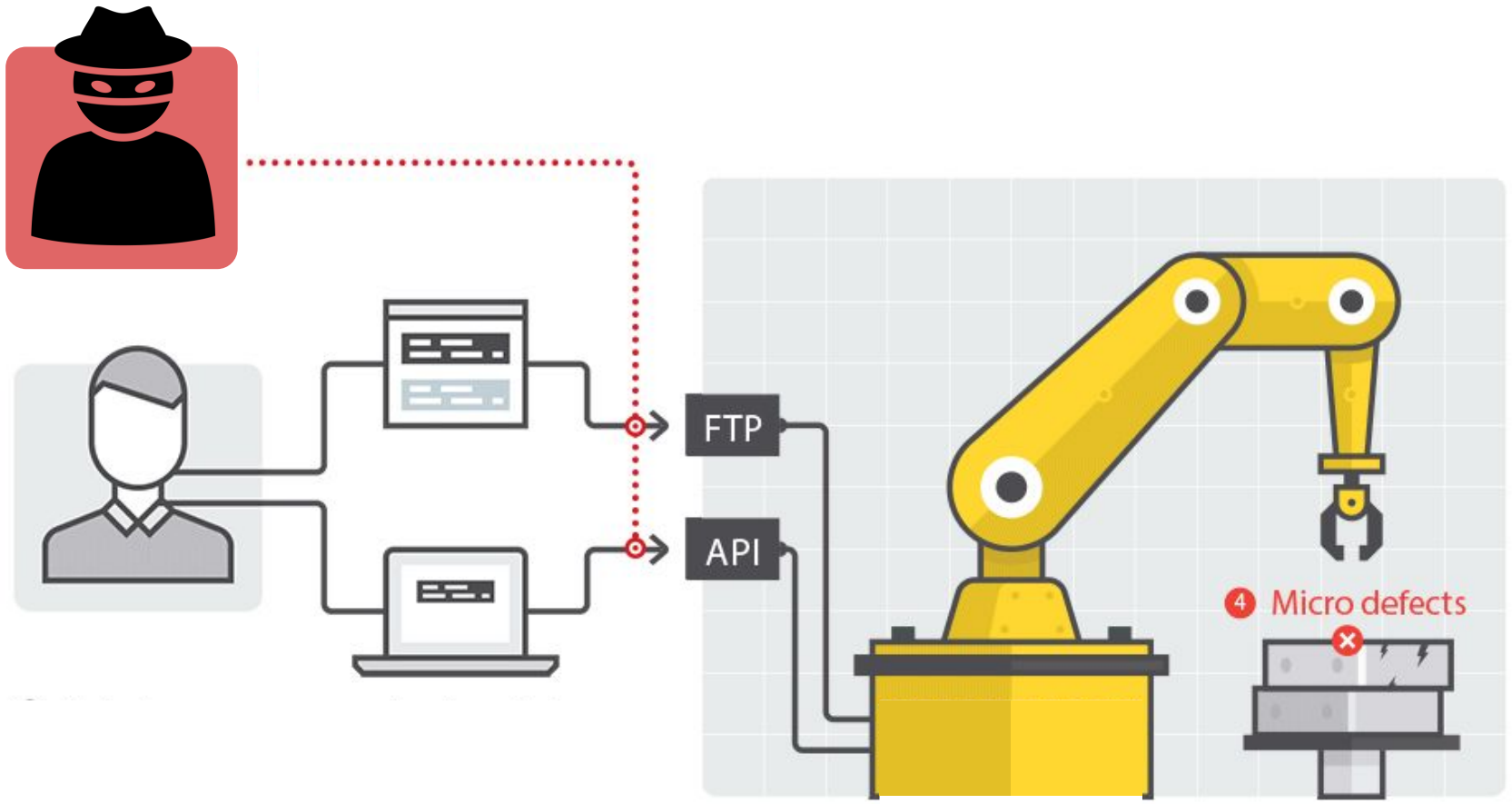
Attack 3

Safety

Accuracy

Integrity

Production Logic Tampering



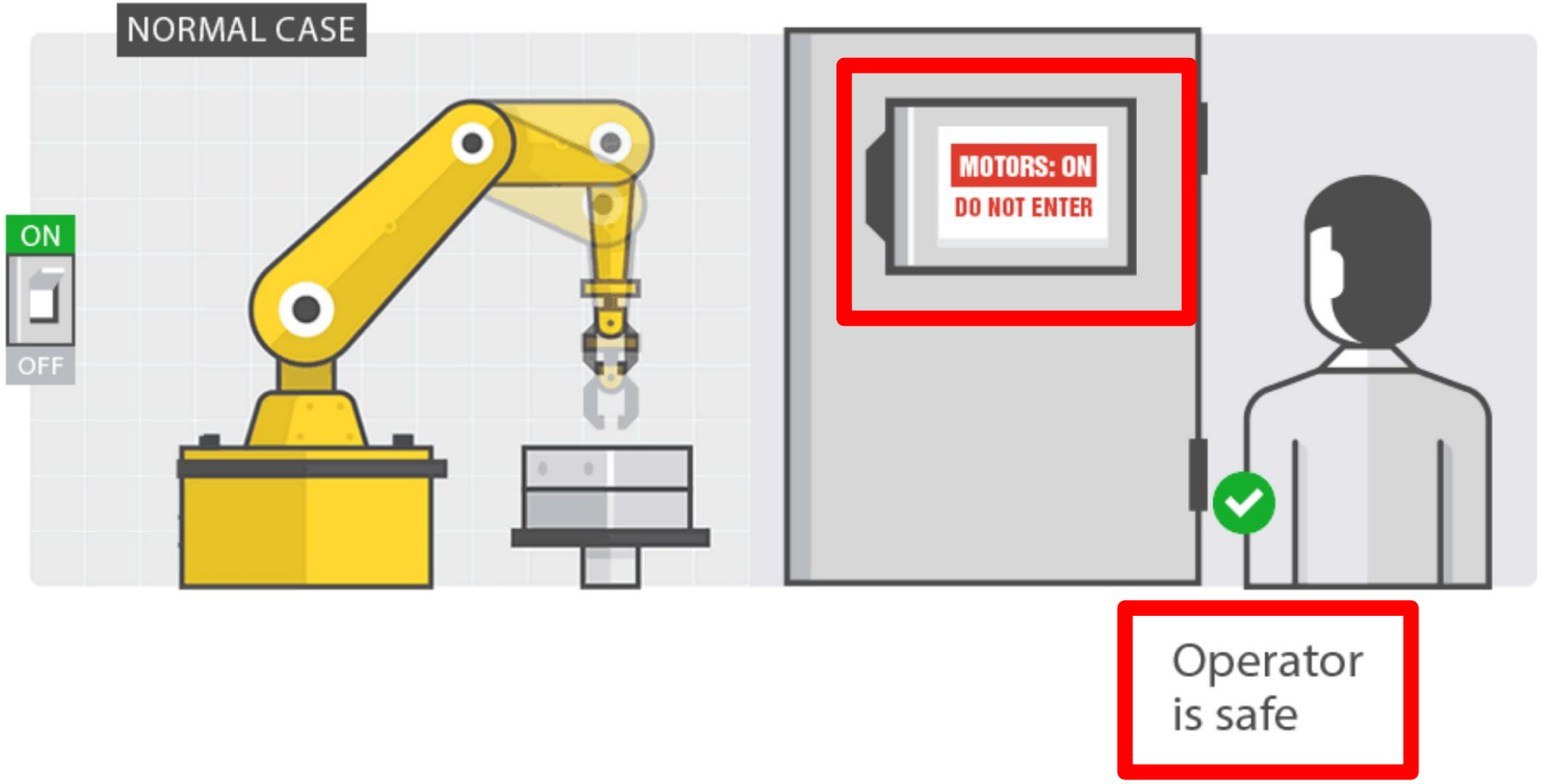
Attack 3

Safety

Accuracy

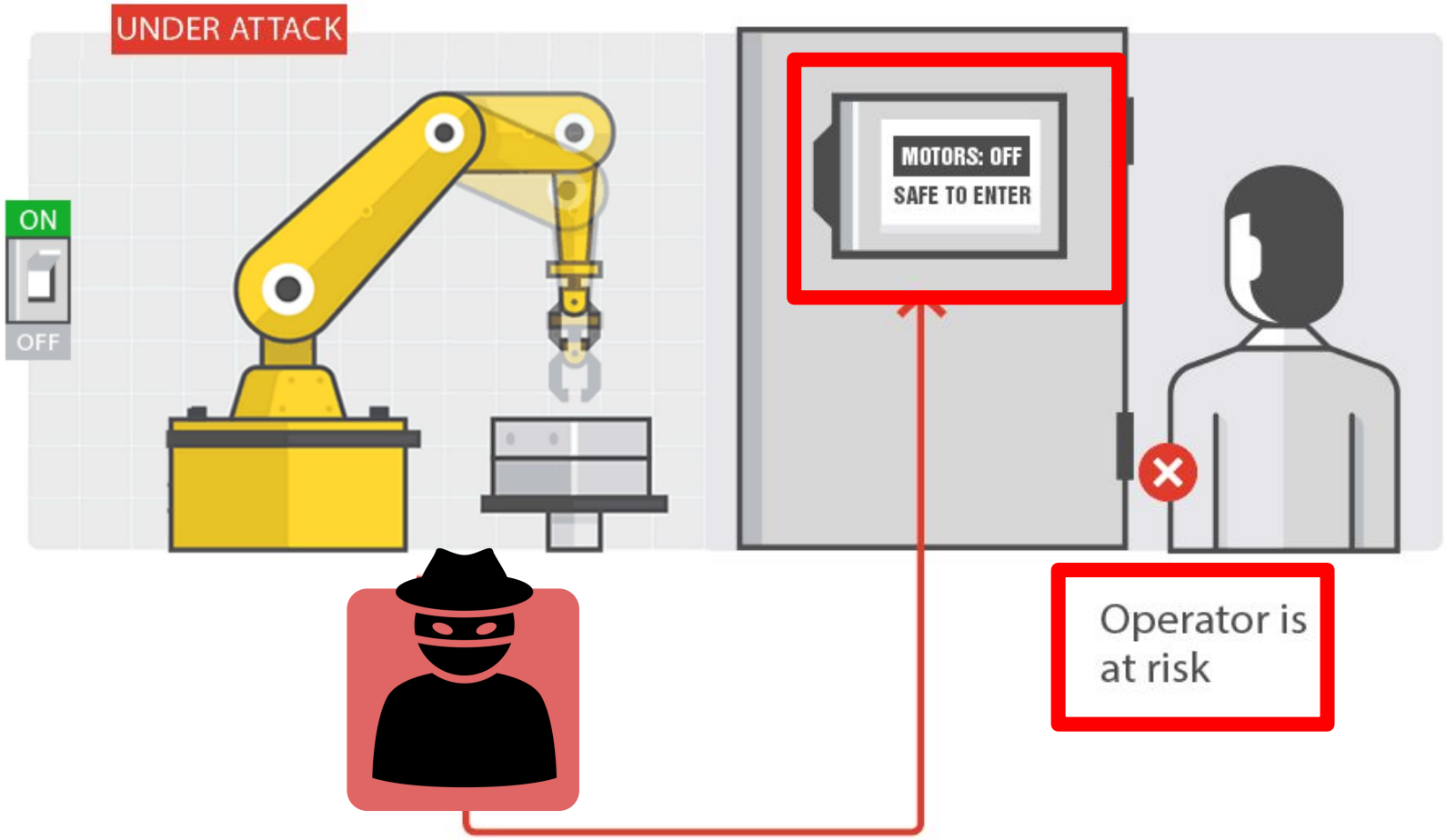
Integrity

Displayed or Actual State Alteration



Attacks 4+5
Safety
Accuracy
Integrity

Displayed or Actual State Alteration



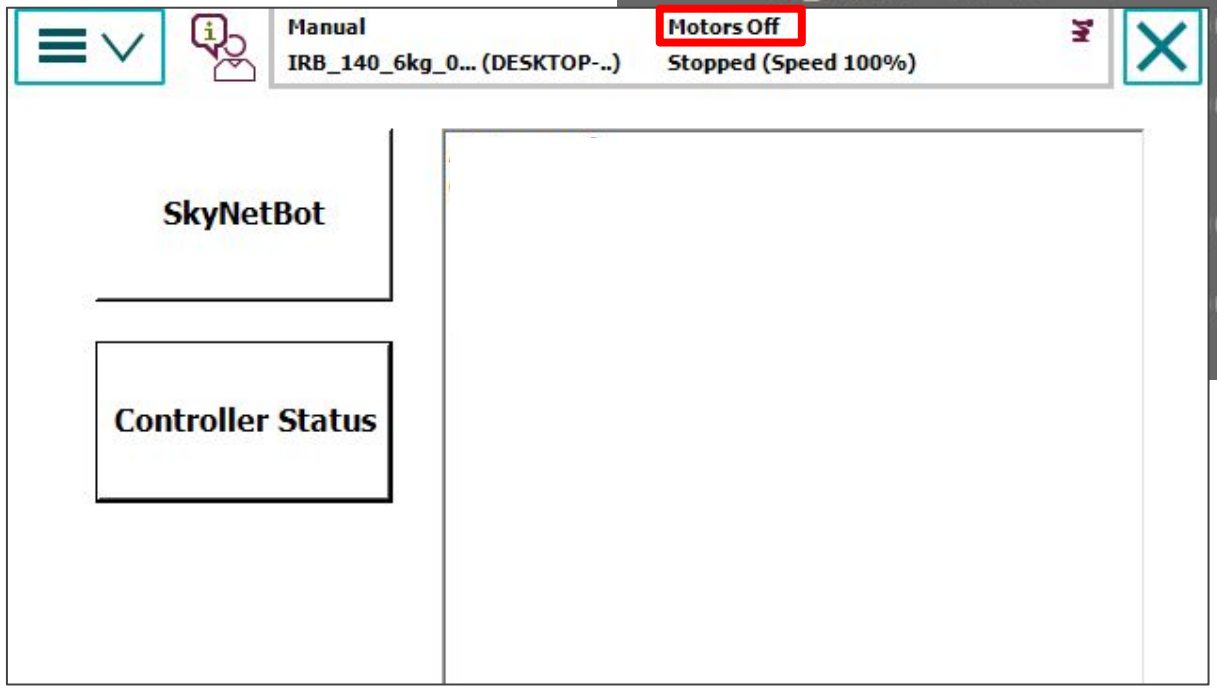
Attacks 4+5
Safety
Accuracy
Integrity

Displayed State Alteration PoC

Malicious DLL

Teach Pendant

```
        IL_025c:  /* 03   |                    */ ldarg.1
        IL_025d:  /* 6F   | (0A)                                  [System.Drawing/*23000
() /* 0A000028 */
        //IL_0262:  /* 02   |
        //IL_0263:  /* 7B   | (0                                  Robotics.Tps.Controls.St
        ldstr "Motors Off"
        IL_0268:  /* 02   |
        IL_0269:  /* 7B   | (04)0000B2         */ ldfld      class [System.Drawing/*23000007*/]Sys
        IL_026e:  /* 02   |                    */ ldarg.0
                                               */ ldfld      class [System.Drawing/*23000007*/]Sys
                                               */ ldloca.s   V_1
                                               */ call       instance int32 [System.Drawing/*23000
                                               */ conv.r4
                                               */ ldloca.s   V_1
                                               */ call       instance int32 [System.Drawing/*23000
                                               */ conv.r4
                                               */ callvirt   instance void [System.Drawing/*230000
```



Displayed State Alteration PoC

Malicious DLL

Teach Pendant

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        IL_025c:  /* 03   |                    */ ldarg.1
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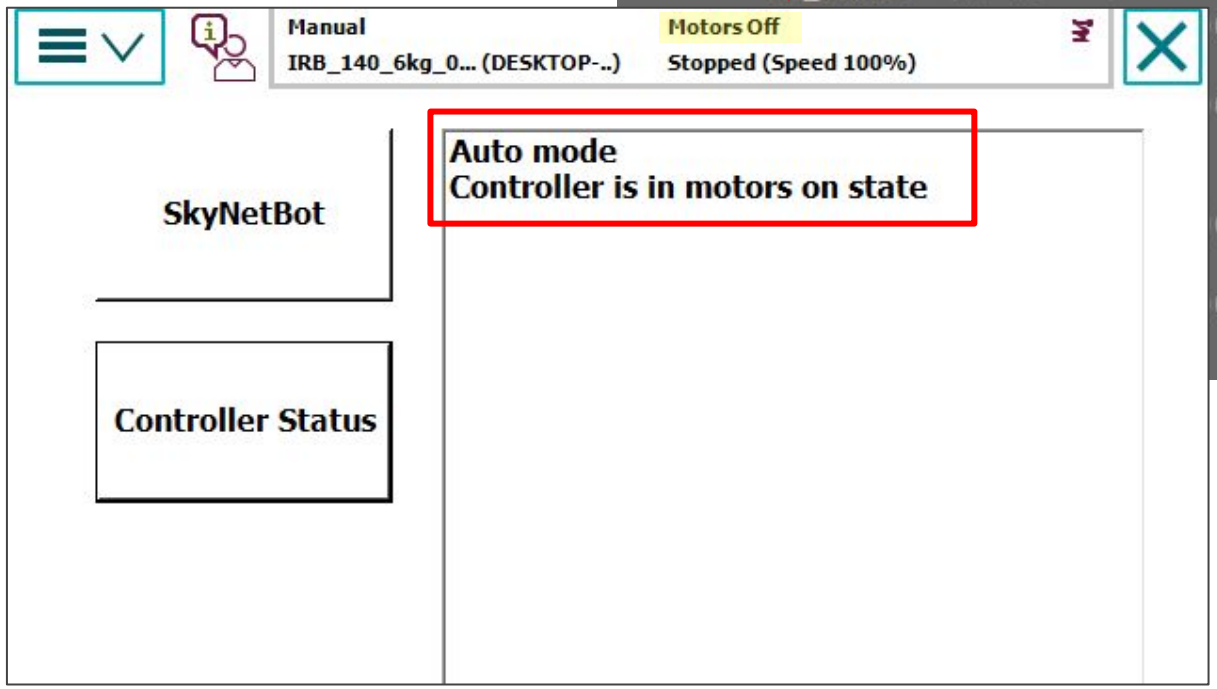
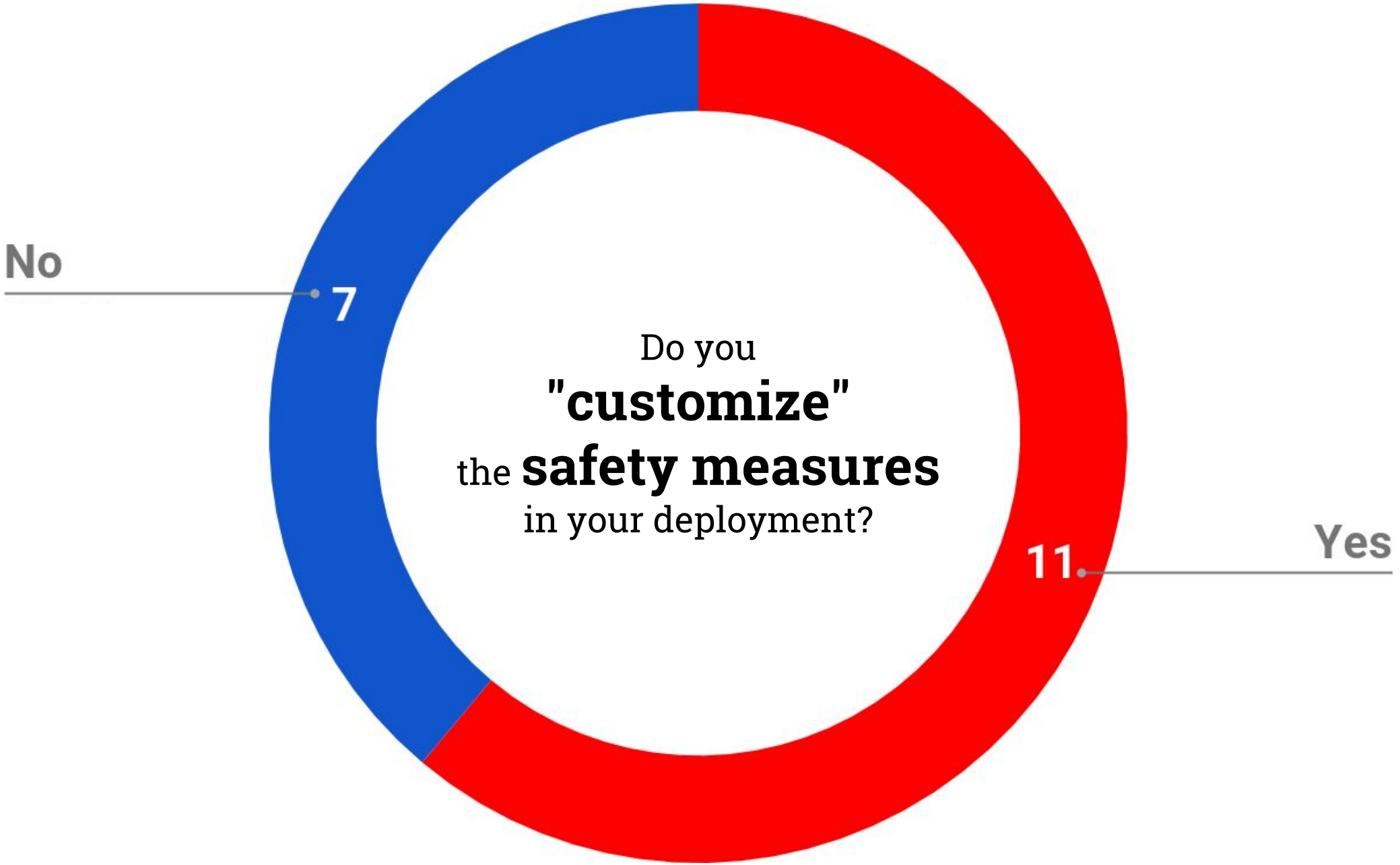


Is the Teach Pendant part of the safety system?

Is the Teach Pendant part of the safety system?

NO


Yes
5
Are the
standard safety
measures
too limiting?
No
13


No
7
Do you
"customize"
the safety measures
in your deployment?
11
Yes

Standards & Regulations vs. Real World

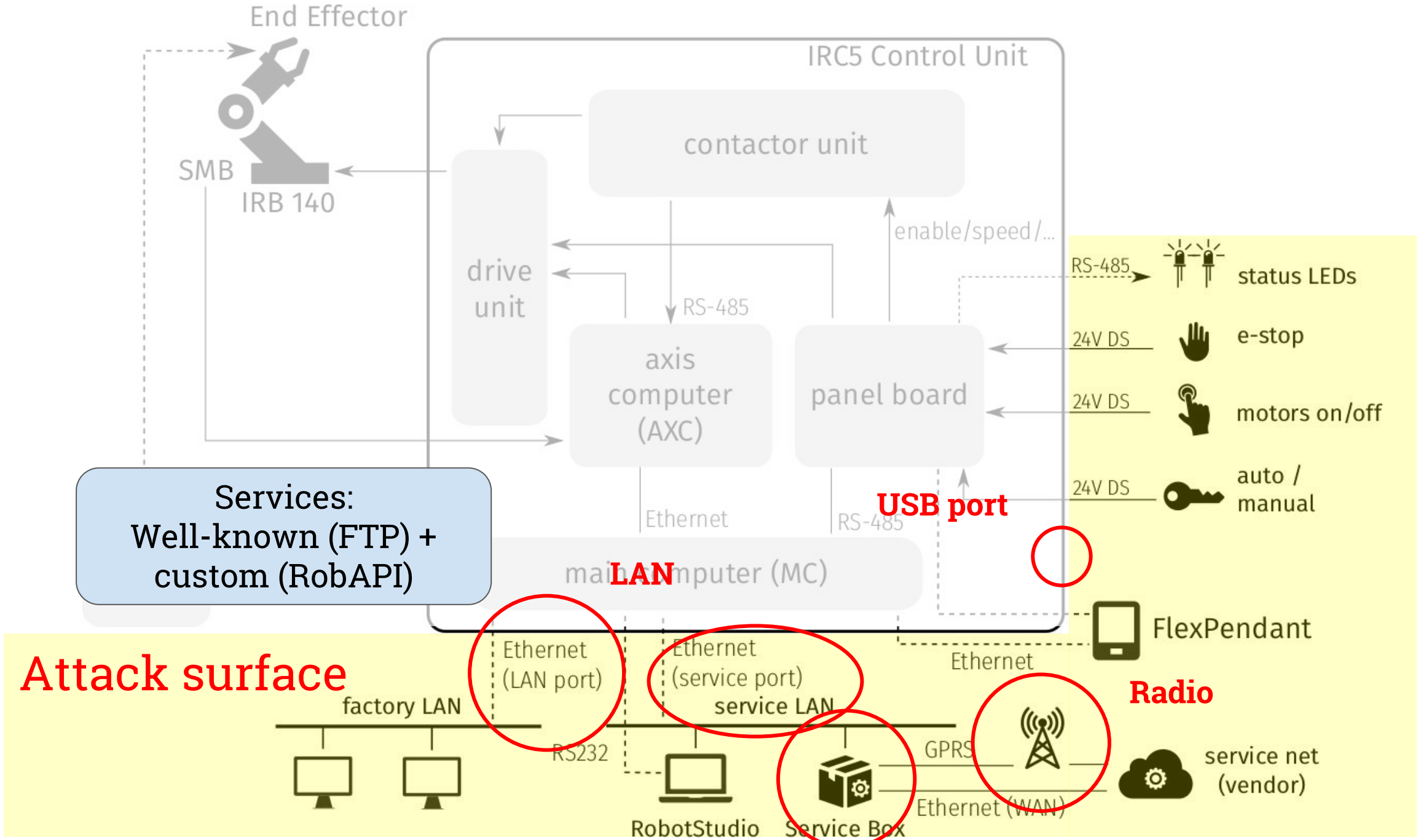
Fwd: [redacted] Researchers hijack a 220-pound industrial robotic arm

[redacted] to [redacted]

[redacted] has long had a robotics program and laboratories with larger robot arms than the one shown. These were the kind of robot arms where the lab floor had a red line to show the swing distance - inside that line and you could be struck by the arm, potentially fatally. Some of the early models were controlled by PCs connected to the corporate network. When powered down, the arms and their controllers were supposed to be safed. However, the COTS computers had a wake-on-LAN function. The internal security folks ran nmap with ping and happened to include the robotics labs' LAN. The PC woke up, automatically ran the robotics control program, and the arm extended to full length and swung around its full arc. This was witnessed by workers in the lab who, fortunately, were behind the red line.

...so far, we assumed the attacker has already compromised the controller...

… let's compromise the controller!


End Effector
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status LEDs
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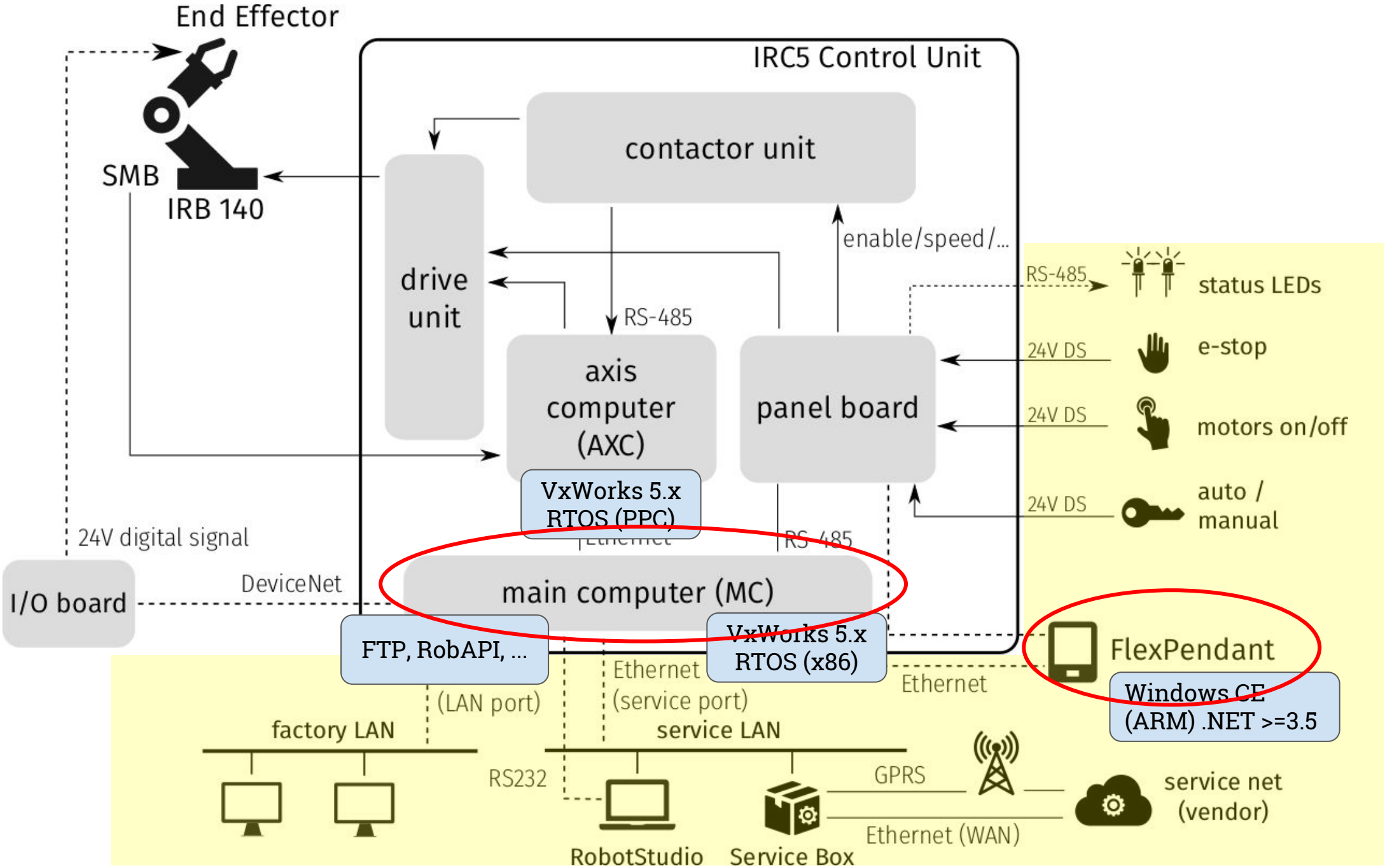
24V DS
motors on/off
24V DS
auto / manual
Ethernet
RS-485
main computer (MC)
USB port
LAN
FlexPendant
Ethernet
Services:
Well-known (FTP) +
custom (RobAPI)
Attack surface
Ethernet (LAN port)
Ethernet (service port)
factory LAN
service LAN
RS232
GPRS
Radio
service net (vendor)
RobotStudio
Service Box
Ethernet (WAN)


End Effector
IRC5 Control Unit
SMB
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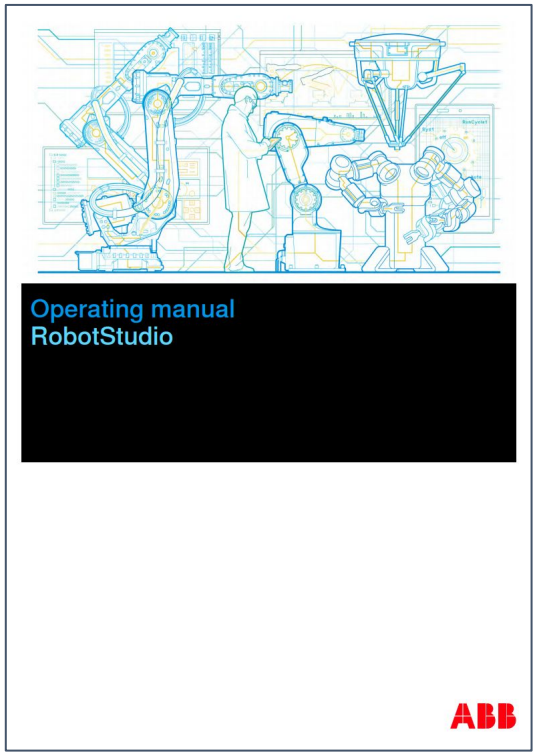
RS-485
axis computer (AXC)
panel board
VxWorks 5.x RTOS (PPC)
RS-485
RS-485
status LEDs
24V DS
e-stop
24V DS
motors on/off
24V DS
auto / manual
24V digital signal
I/O board
DeviceNet
main computer (MC)
FTP, RobAPI, ...
VxWorks 5.x RTOS (x86)
FlexPendant
Windows CE (ARM) .NET >=3.5
Ethernet
Ethernet (service port)
(LAN port)
factory LAN
service LAN
RS232
GPRS
service net (vendor)
Ethernet (WAN)
RobotStudio
Service Box

User Authorization System

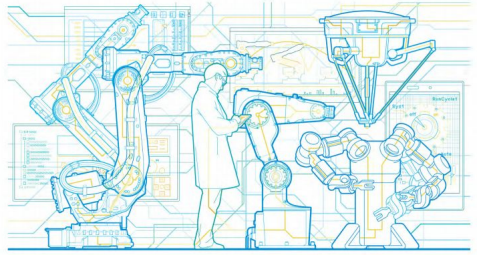
User $\in$ roles $\rightarrow$ grants

Authentication: username + password

Used for FTP, RobAPI, …



User Authorization System



Operating manual
RobotStudio

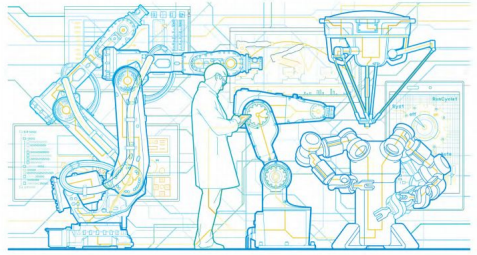
ABB

All controllers have a default user named *Default User* with a publicly known password *robotics*. The *Default User* cannot be removed and the password cannot be changed. However, a user having the grant *Manage UAS settings* can modify and restrict the controller grants and application grants of the *Default User*.

Note

From RobotWare 6.04 it is also possible to deactivate the *Default User*, see *User Accounts on page 421*.

User Authorization System



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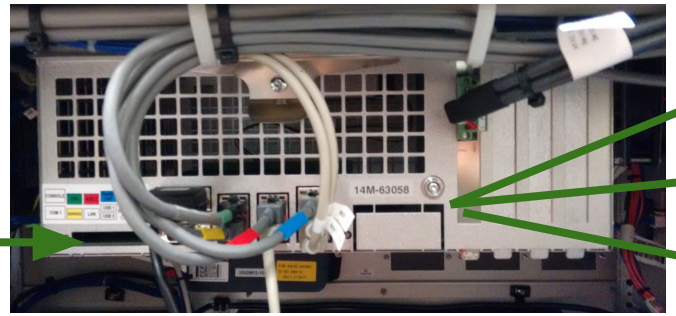
Note

From RobotWare 6.04 it is also possible to deactivate the *Default User*, see *User Accounts on page 421*.

tl;dr; read deployment guidelines
& deactivate the default user

Update problems

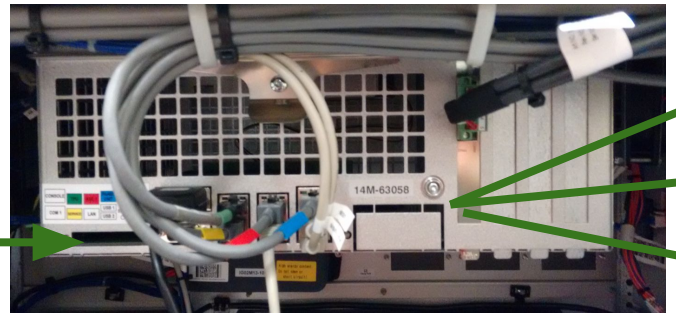


FlexPendant

Axis Computer

Microcontrollers

Update problems



FlexPendant

Axis Computer

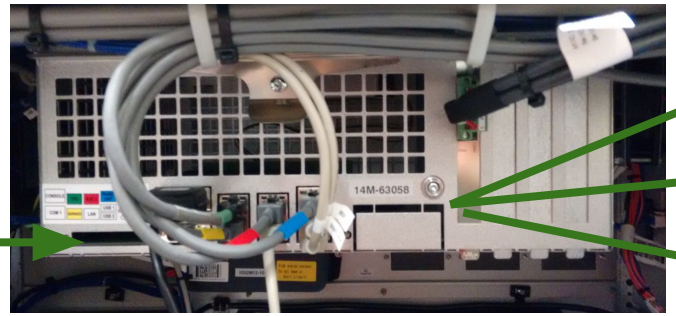
Microcontrollers

How? FTP at **boot**

```
FTP     116 Request: SIZE /hd0a/ROBOTWARE_5.13.1037/TPS//SxTPU/2.0/TpsStart.exe
FTP      66 Response: 213 415744
FTP     116 Request: RETR /hd0a/ROBOTWARE_5.13.1037/TPS//SxTPU/2.0/TpsStart.exe
FTP      95 Response: 150 Opening BINARY mode data connection
```

.... plus, no code signing, nothing

Update problems



FlexPendant

Axis Computer

Microcontrollers

FTP? Credentials? Any credential **is OK** during boot!

```
FTP                    105  Response: 220 ABB Robotics FTP server (VxWorks5.5.1) ready.
FTP                     77  Request: USER TpuStartUserXz
FTP                     77  Response: 331 Password required
FTP                     77  Request: PASS [redacted]
FTP                     74  Response: 230 User logged in
```

ABBVU-DMRO-124644

Autoconfiguration is magic!

Autoconfiguration is magic!

```
FTP     117 Response: 220 ABB Robotics FTP server (VxWorks5.5.1) ready.
FTP      84 Request: USER _SerB0xFtp_
FTP      89 Response: 331 Password required
FTP      81 Request: PASS [redacted]
FTP      86 Response: 230 User logged in
FTP      72 Request: PASV
FTP     114 Response: 227 Entering Passive Mode (192,168,125,1,4,25)
FTP      93 Request: RETR /command/startupInfo
FTP     107 Response: 150 Opening BINARY mode data connection
FTP      89 Response: 226 Transfer complete
FTP      72 Request: QUIT
FTP      91 Response: 221 Bye...see you later
```

ABBVU-DMRO-124642

Enter /command

FTP RETR `/command/whatever` read system info

FTP STOR `/command/command` execute “commands”

ABBVU-DMRO-124642

Enter /command

FTP RETR /command/whatever read system info

FTP STOR /command/command execute “commands”

```
 89 Request: STOR /command/command
```

```
priority 70
stacksize 5000
remote_service_reg 192.168.125.83,1426,60
```

ABBVU-DMRO-124642

Enter /command

FTP GET `/command/whatever` read, e.g., env. vars

FTP PUT `/command/command` execute “commands”

```
shell reboot
shell uas_disable
```

+ hard-coded credentials? → **remote command execution**

ABBVU-DMRO-124642

Enter /command

Let's look at **`cmddev_execute_command`**:

`shell` → **`sprintf(buf, "%s", param)`**
other commands → **`sprintf(buf, "cmddev_%s", arg)`**

overflow **`buf`** (on the stack) → **remote code execution**

ABBVU-DMRO-128238

Other buffer overflows

Ex. 1: RobAPI

- Unauthenticated API endpoint
- Unsanitized `strcpy()`

→ **remote code execution**

Ex. 2: Flex Pendant (`TpsStart.exe`)

- FTP write `/command/timestampAAAAAAA.....AAAAAAA`
- file name > 512 bytes ~> Flex Pendant DoS

ABBVU-DMRO-124641, ABBVU-DMRO-124645

Takeaways

Some **memory corruption**

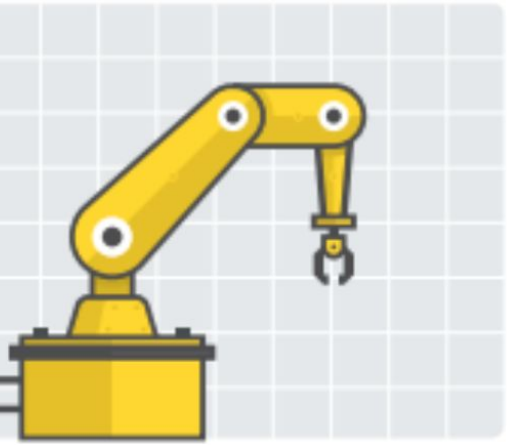
Mostly **logical vulnerabilities**

All the components blindly **trust** the **main computer (lack of isolation)**

Complete attack chain (1)

1. Using static credentials
   FTP PUT /command/command.cmd → FTP

1. (Alternatively) DHROOT RobAPI request (no auth) with buffer overflow exploit → API

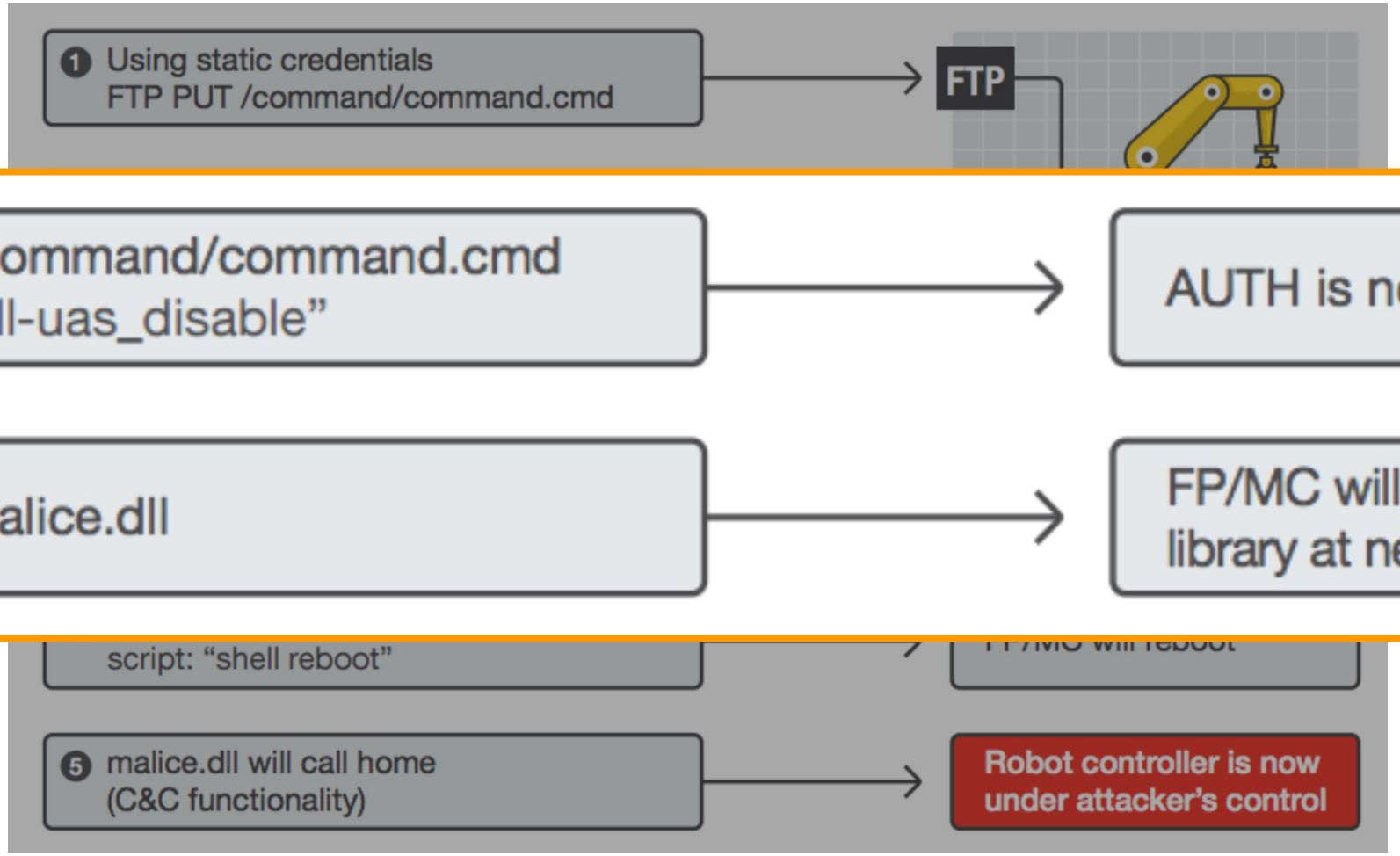


3. FTP PUT malice.dll → FP/MC will load malicious library at next boot

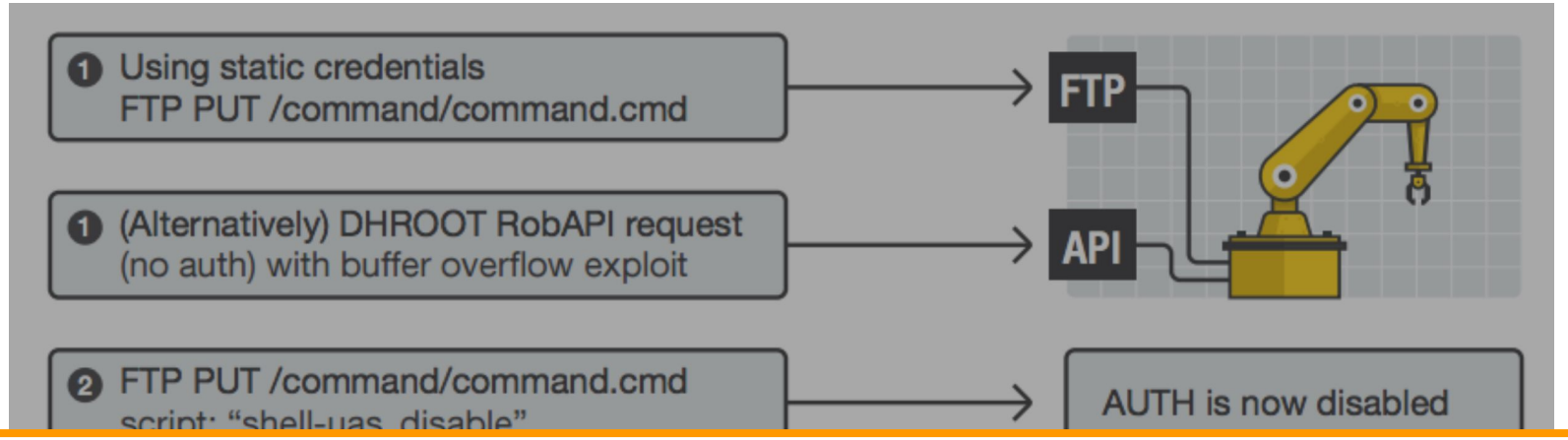
4. FTP PUT /command/command.cmd
   script: “shell reboot” → FP/MC will reboot

5. malice.dll will call home
   (C&C functionality) → **Robot controller is now under attacker’s control**

Complete attack chain (2)



Complete attack chain (3)



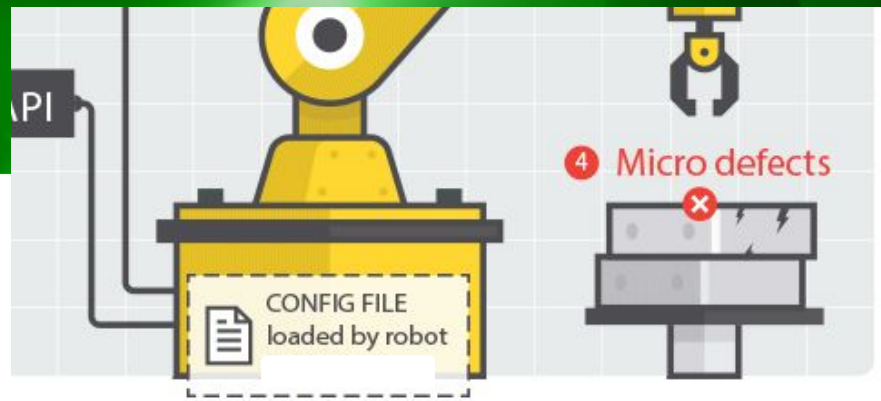
4 FTP PUT /command/command.cmd
script: "shell reboot"

→ FP/MC will reboot

5 malice.dll will call home
(C&C functionality)

→ **Robot controller is now under attacker's control**

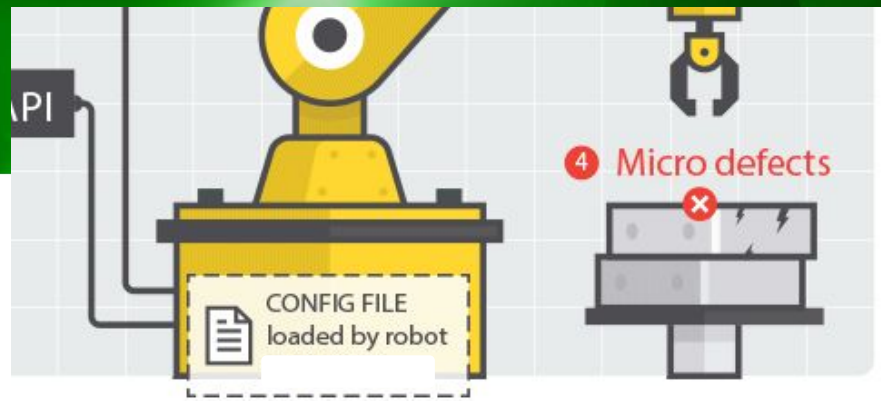
File protection



“Sensitive” files:

- Users’ credentials and permissions
- Sensitive configuration parameters (e.g., PID)
- Industry secrets (e.g., workpiece parameters)

File protection



“Sensitive” files:

- Users’ credentials and permissions
- Sensitive configuration parameters (e.g., PID)
- Industry secrets (e.g., workpiece parameters)

Obfuscation: bitwise XOR with a “random” key.

Key is derived from the file name. Or from the content. Or …

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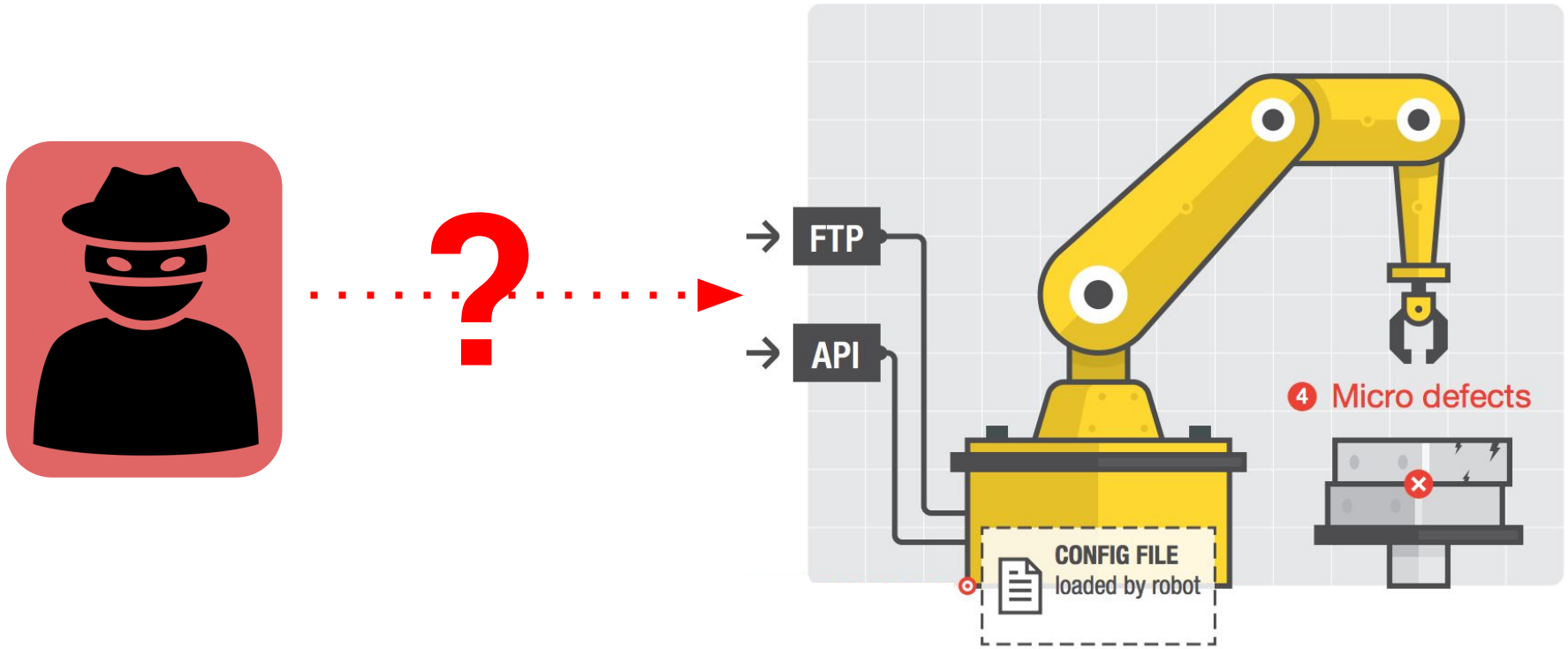
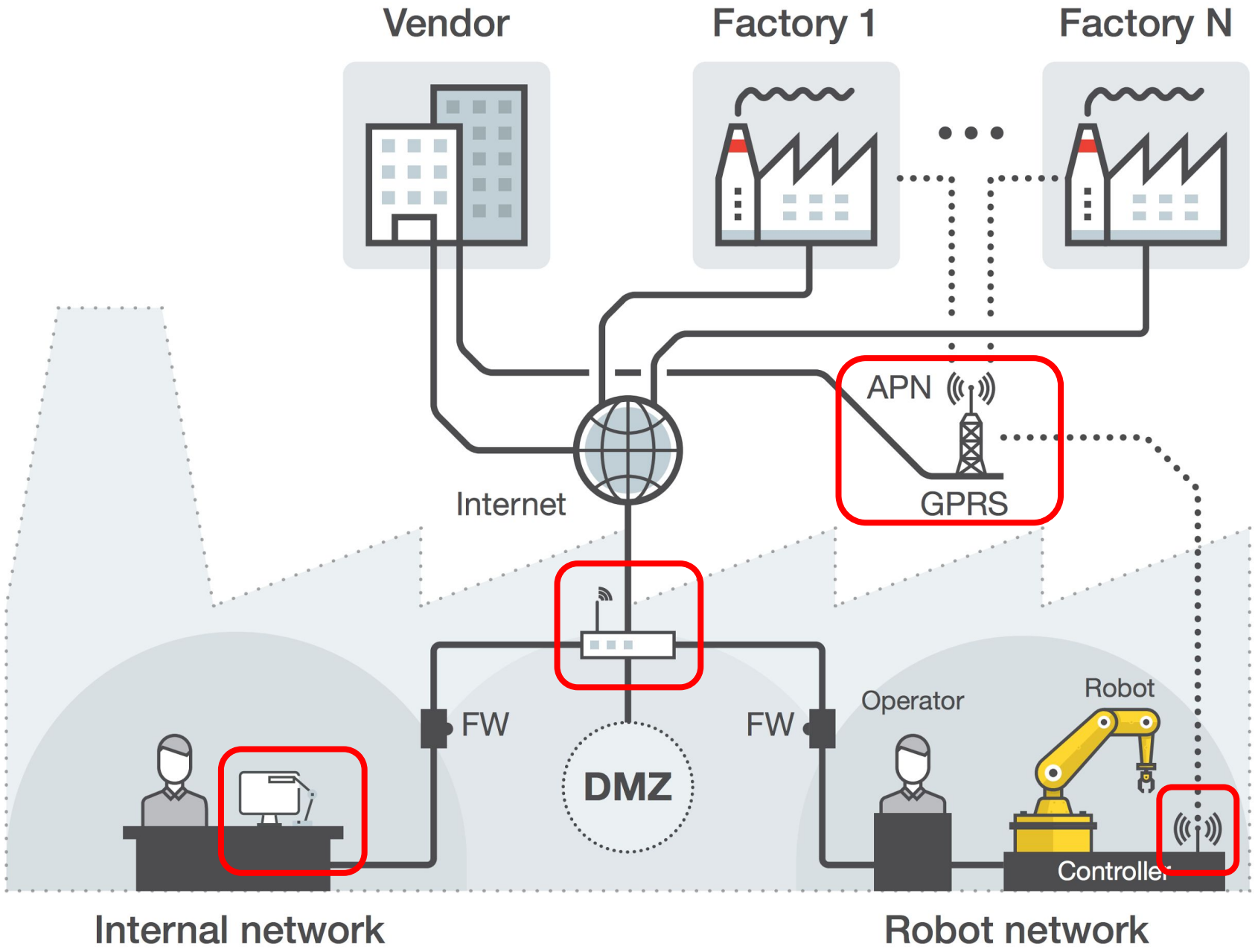
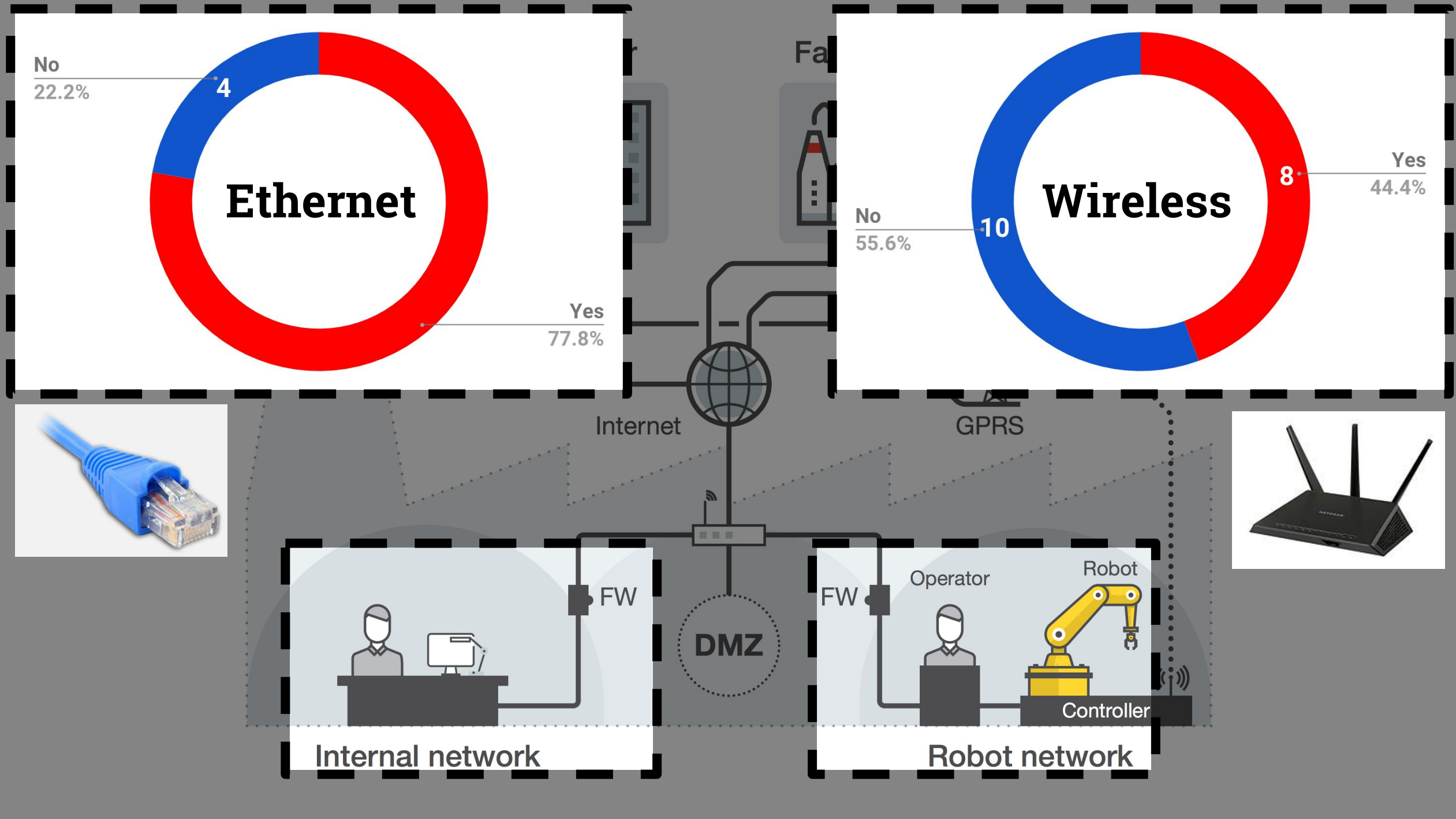
That's how we implemented the attacks

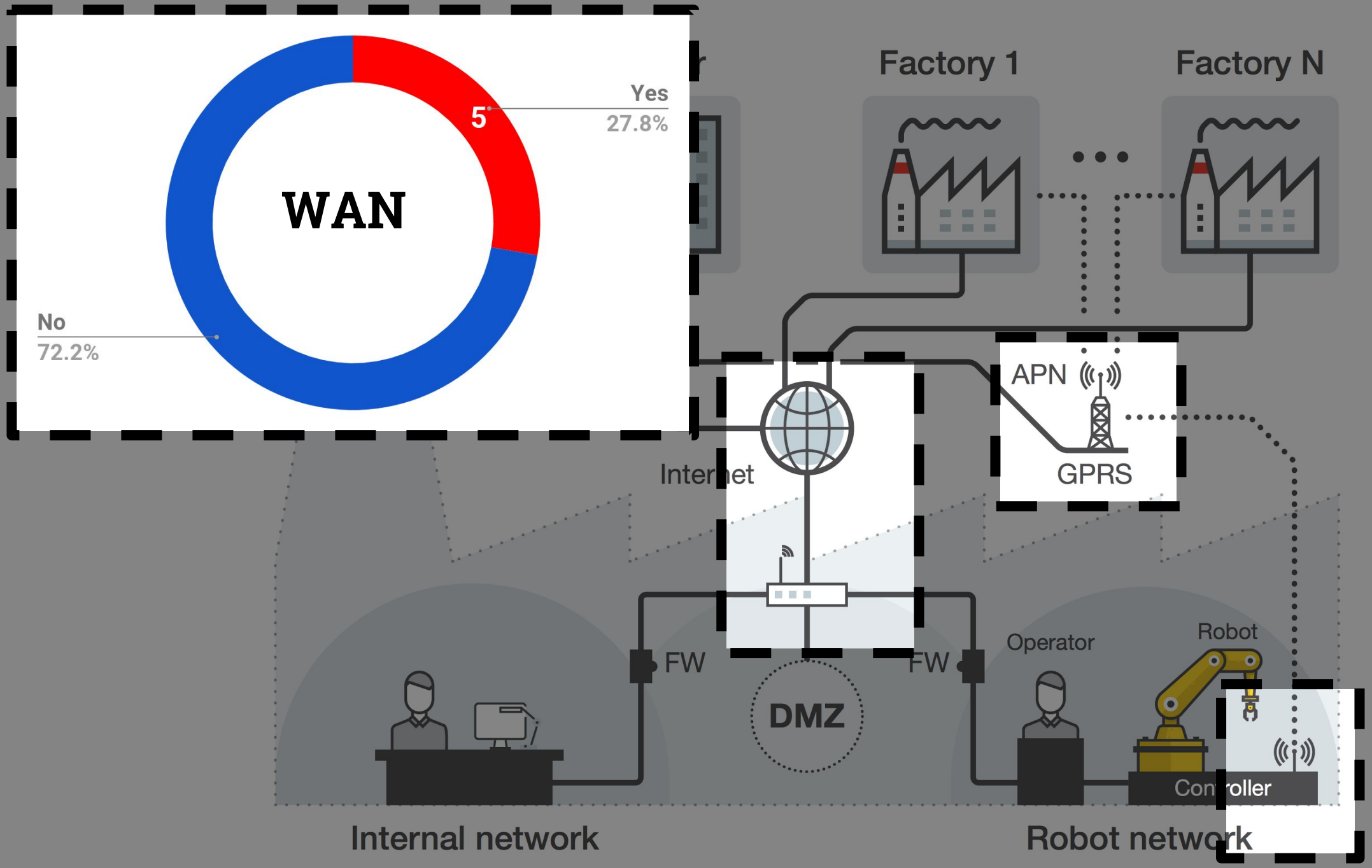
Attack Surface



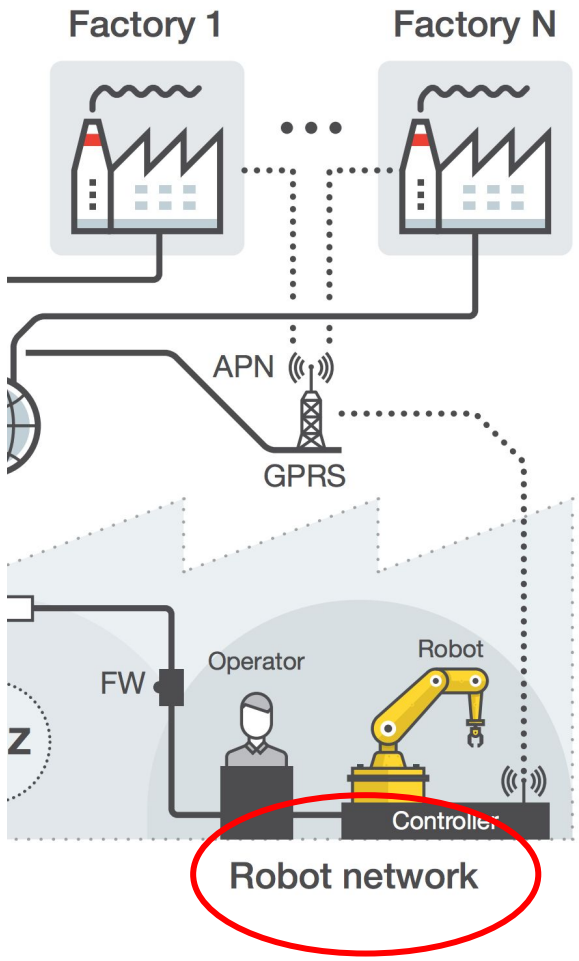
Flexibly programmable
&
Connected
(Part 2)


Vendor
Factory 1
Factory N
APN
GPRS
Internet
FW
FW
DMZ
Operator
Robot
Controller
Internal network
Robot network


No
22.2%
4
Ethernet
Yes
77.8%
Wireless
No
55.6%
10
8
Yes
44.4%
Internet
GPRS
FW
DMZ
FW
Operator
Robot
Controller
Internal network
Robot network


WAN
Yes
27.8%
5
No
72.2%
Factory 1
Factory N
APN
GPRS
Internet
FW
FW
DMZ
Operator
Robot
Internal network
Robot network

Remote Exposure of Industrial *Robots*

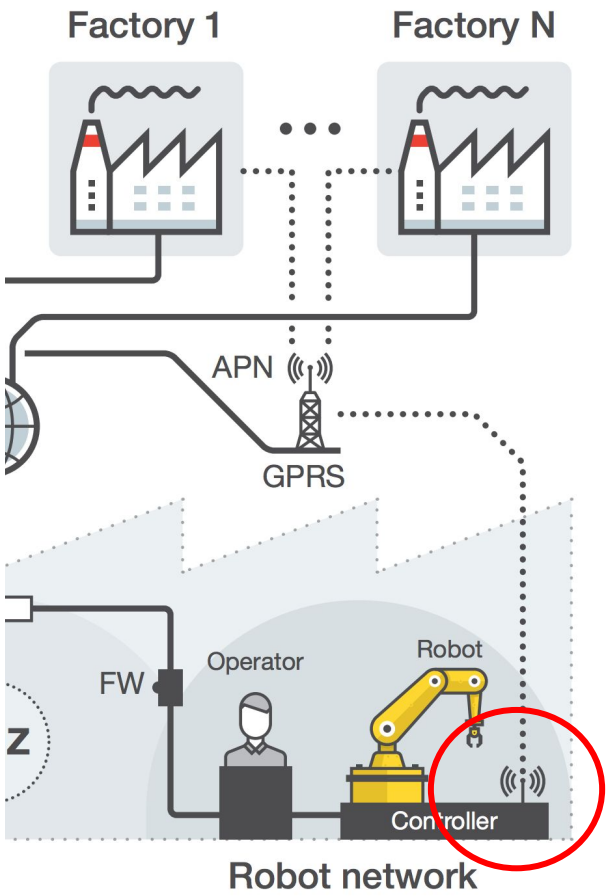


Search	Entries	Country
ABB Robotics	5	DK, SE
FANUC FTP	9	US, KR, FR, TW
Yaskawa	9	CA, JP
Kawasaki E Controller	4	DE
Mitsubishi FTP	1	ID
Overall	**28**	**10**

Not so many...

(yesterday I've just found 10 more)

Remote Exposure of Industrial *Routers*



...way many more!

Brand	Exposed Devices	No Authentication
Belden	956	
Eurotech	160	
eWON	6,219	1,160
Digi	1,200	
InHand	883	
Moxa	12,222	2,300
NetModule	886	135
Robustel	4,491	
Sierra Wireless	50,341	220
Virtual Access	209	
Welotec	25	
Westermo	6,081	1,200
TOTAL	83,673	5,105

Unknown which routers are actually robot-connected

Typical Issues

Trivially "Fingerprintable"

- **Verbose** banners (beyond brand or model name)
- **Detailed** technical material on vendor's website
  - Technical manual: **All** vendors inspected
  - Firmware: **7**/12 vendors

[redacted]
Added on 2017-07-12 10:26:48 GMT
United States
Details

[redacted] Ser#:[redacted]
Software Build Ver[redacted] Sep 24 2012 06:22:23 WW
ARM Bios Ver [redacted] v[redacted] 454MHz [redacted],0 MAC:[redacted]

Typical Issues (1)

Outdated Software Components

- Application software (e.g., DropBear SSH, BusyBox)
- Libraries (including crypto libraries)
- Compiler & kernel
- Baseband firmware

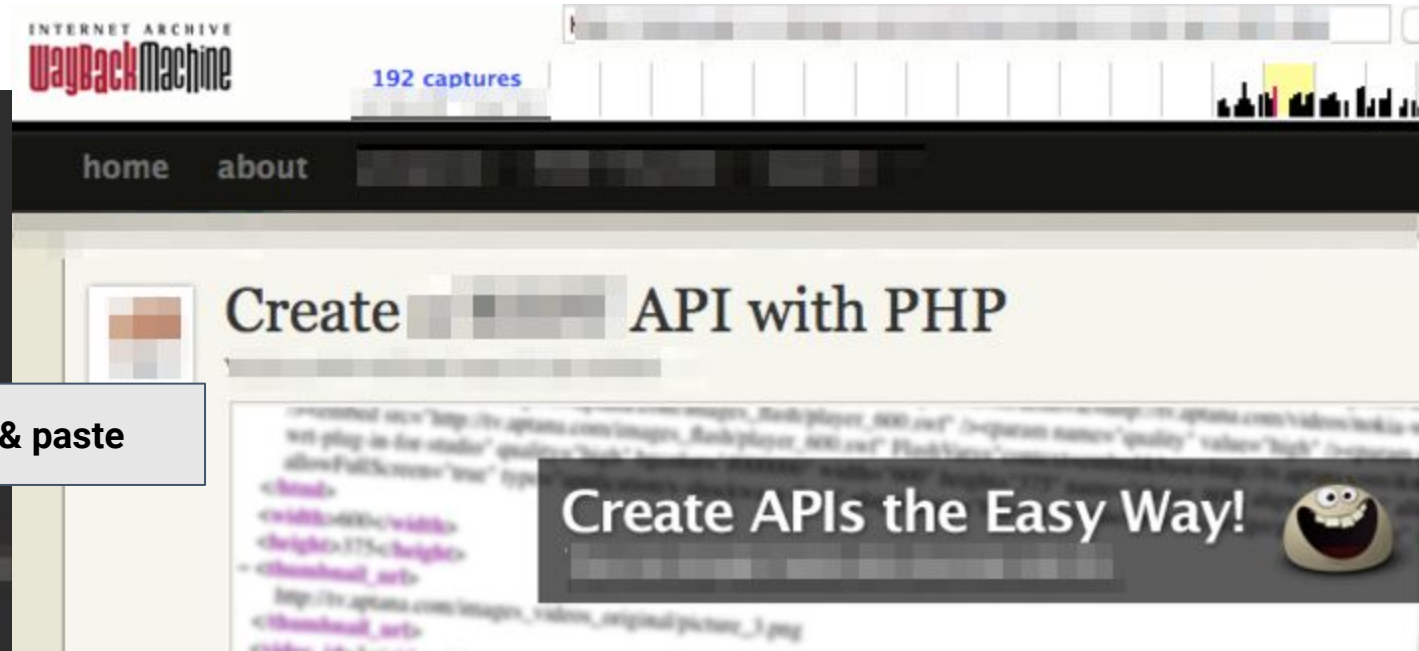
Typical Issues (2)

Insecure Web Interface

- Poor input sanitization
- E.g., code coming straight from a "beginners" blog

```
19  switch ($request_method)
20  {
21    //
22    case 'get':
23      $data = $_GET;
24      break;
25      //
26    case 'post':
27
28      $data = array_merge($_GET, $_POST);
```

Cut & paste



Bottom line

Connect your robots with care

(follow security best practices & your robot vendor's guidance)

Conclusions

Black Hat Sound Bytes

Robots are increasingly being **connected**

Industrial robot-specific class of attacks

Barrier to entry: **quite high**, budget-wise

What should we do now?

Vendors are very **responsive**

As a **community** we really need
to **push hard for countermeasures**

Hints on Countermeasures

Short term

Attack detection and deployment hardening

Medium term

System hardening

Long term

New standards, beyond safety issues

Questions?

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Papers, slides, and FAQ
http://robosec.org – http://bit.ly/2qy29oq

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Questions?

An Experimental Security Analysis of an Industrial Robot Controller

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Federico Maggi*†, Andrea Maria Zanchettin*, and Stefano Zanero*
*Dipartimento di Elettronica, Informazione e Bioingegneria – Politecnico di Milano, Italy
{davide.quarta, marcello.pogliani, mario.polino, andreamaria.zanchettin, stefano.zanero}@polimi.it
†Trend Micro Inc.
federico_maggi@trendmicro.com

Abstract—Industrial robots, automated manufacturing, and efficient logistics processes are at the heart of the upcoming fourth industrial revolution. While there are seminal studies on the vulnerabilities of cyber-physical systems in the industry, as of today there has been no systematic analysis of the security of industrial robot controllers.

We examine the standard architecture of an industrial robot and analyze a concrete deployment from a systems security standpoint. Then, we propose an attacker model and confront it with the minimal set of requirements that industrial robots should honor: precision in sensing the environment, correctness in execution of control logic, and safety for human operators. Following an experimental and practical approach, we then show how our modeled attacker can subvert such requirements through the exploitation of software vulnerabilities, leading to consequences that are unique to the robotics domain. discussing safety standards and security

that, in the future, a manufacturer could leverage these attack opportunities to affect the reputation of a comp not to mention the possibility that enemy nations cou each others' factories manufacturing critical goods A further exacerbating factor is that robot control be promptly patched, since updates may require downtime, or even introduce regressions and bugs that render the software unusable. This lem" makes the exploitation window of a vu longer, eventually increasing the impact of Taking advantage of new interconnecti devices originally designed to work in already observed, for instance, in the a industrial control system (ICS) sectors. successful attacks have been recentl attack on a German steel mill ca down a blast furnace. In 2015, 2 to the U.S. ICS CERT systems.

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DIPARTIMENTO DI ELETTRONICA INFORMAZIONE E BIOINGEGNERIA

Breaking the Laws of Robotics
Attacking Industrial Robots

Davide Quarta, **Marcello Pogliani**, Mario Polino, **Federico Maggi**,
Andrea M. Zanchettin, Stefano Zanero