

## SUMMARY OF CHRISTMAS AND NEW YEAR SERVICES

The table below shows general level of service only. Please check for service alterations shown in this leaflet or visit [southwesttrains.co.uk](http://southwesttrains.co.uk) for full details and journey times.

DATE	LEVEL OF SERVICE
<b>Saturday 24 December CHRISTMAS EVE</b>	A Saturday service will operate with some reductions due to engineering work taking place in the London Waterloo area. <b>The network will close down earlier from 1900.</b>
<b>Sunday 25 December CHRISTMAS DAY</b>	<b>NO SERVICE WILL OPERATE</b>
<b>Monday 26 December BOXING DAY</b>	<b>NO SERVICE WILL OPERATE</b>
<b>HOLIDAY Tuesday 27 December</b>	A normal Saturday service will operate on most routes. Trains will be lengthened on several routes for the <b>Big Game 9 Rugby match</b> at Twickenham and to cater for engineering work on neighbouring routes.
<b>Wednesday 28 December to Friday 30 December</b>	A revised Saturday service will operate on most routes, with some altered and extra 'morning peak' trains.
<b>Saturday 31 December NEW YEAR'S EVE</b>	A normal Saturday service will operate.
<b>Sunday 1 January NEW YEAR'S DAY</b>	A normal Sunday service operates on most routes with additional early morning services from London Waterloo between 0001 and 0500. Engineering work will take place between Clapham Junction and London Waterloo. Some services will start from or terminate at stations away from London Waterloo.
<b>HOLIDAY Monday 2 January</b>	A revised Saturday service will operate on most routes.
<b>Tuesday 3 January</b>	A normal weekday service resumes.



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Our UK based team are available 7 days a week from 6am to 10pm for:

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Assisted Travel  
**0800 5282 100** Textphone **0800 6920 792**

A freephone service open 6am - 10pm for older and disabled passengers. We recommend booking assistance **24 hours in advance.**



National Rail Enquiries  
**03457 48 49 50**

Train times, fares and rail information.

South West Trains accepts no liability for any inaccuracy in the information contained in this publication which is subject to alteration. Please check before you travel.



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# Christmas & New Year

## TRAIN SERVICES

### 24 December 2016 to 2 January 2017



ISLAND LINE TRAINS SOUTH WEST TRAINS

SOUTH WEST TRAINS  
On board with you

## If you are travelling by train over the Christmas and New Year period, there are some changes to our normal services that you may need to know about.

Other operators may run different levels of service that could be affected by major engineering projects over the holiday period. Please check their publicity before you travel.

Please check [southwesttrains.co.uk](http://southwesttrains.co.uk) for full details and journey times.

### CHRISTMAS EVE – SATURDAY 24 DECEMBER 2016

South West Trains will operate a **revised service** until early evening. **Some services will start from or terminate at stations away from London Waterloo.** This is due to major engineering work taking place between London Waterloo and Clapham Junction.

**From about 1900 a revised service will run** with many late evening trains being cancelled or not running to their normal destinations. **No trains will depart from London Waterloo after 1952** and passengers travelling during the evening should make sure their journey will be possible **before starting**.

**Island Line Trains services will finish earlier.** The last trains will leave from Ryde Pier Head to Shanklin at 1949 and from Shanklin to Ryde St Johns Road at 2018.

### CHRISTMAS DAY - SUNDAY 25 DECEMBER AND BOXING DAY - MONDAY 26 DECEMBER 2016

**South West Trains and Island Line Trains will run NO SERVICES on Christmas Day or Boxing Day.**

The railway does not shut down over the Christmas period. The conductor rail will remain 'live' and Network Rail may run engineering or maintenance trains.

**IT IS NEVER SAFE TO GO ON THE TRACKS.**

### HOLIDAY Tuesday 27 December 2016

South West Trains will operate a normal **Saturday service**. Additional services will operate between Reading and London Waterloo in the morning due to engineering works between Reading and London Paddington.

Additional services will operate between London Waterloo and Twickenham for the **Rugby Big Game 9** match (Harlequins v Gloucester: KO 1600).

**Island Line Trains** will run a normal Saturday service.

There will be a **revised London Underground District Line service** from Richmond and Wimbledon on this day.

### Wednesday 28 December to Friday 30 December 2016

South West Trains will operate a **revised Saturday service**. There will be altered and extra 'morning peak' trains. Some trains will run with more coaches than normal.

**Island Line Trains** will run a normal weekday service.

### NEW YEAR'S EVE - Saturday 31 December 2016

South West Trains will operate a revised **Saturday service**. A special service will operate after midnight for New Year's Day celebrations.

**Island Line Trains** will run a normal Saturday service **but will finish earlier**. The last trains will leave from Ryde Pier Head to Shanklin at 1949 and from Shanklin to Ryde St Johns Road at 2018.

### NEW YEAR'S DAY - Sunday 1 January 2017

South West Trains will operate a **revised Sunday service** with changes as shown below.

Extra trains will run on the following routes during the early hours of New Year's Day for revellers travelling home from the New Year celebrations in Central London.

- London Waterloo to Kingston via Wimbledon
- London Waterloo to Kingston via Richmond and Twickenham
- London Waterloo to Guildford via Woking
- London Waterloo to Basingstoke

Some extra longer-distance services will also run. Please check nearer the time.

**Please note that crowd control measures will be in place at London Waterloo station and the surrounding area from midnight.**

**PLEASE ALLOW PLENTY OF TIME TO CATCH YOUR TRAIN.**

**Island Line Trains** will run a special hourly service on this day. The first trains will be from Shanklin to Ryde Pier Head at 0813 and from Ryde Pier Head to Shanklin at 0845. The last trains will leave from Shanklin to Ryde Pier Head at 2213, from Ryde Pier Head to Shanklin at 2145 and from Ryde Pier Head to Ryde St Johns Road at 2245.

Due to engineering work taking place between London Waterloo and Clapham Junction, some services will start from or terminate at stations away from London Waterloo.

### HOLIDAY Monday 2 January 2017

South West Trains will operate a **revised Saturday service**. The normal Saturday service will operate on Island Line Trains.

## GENERAL INFORMATION

### Tickets and Railcards

On 28, 29 and 30 December, normal Monday to Friday time restrictions apply throughout the South West Trains network to all Off-Peak and Super Off-Peak tickets, including Day Travelcards and Oyster pay as you go. All time restrictions on Railcard discounts will continue to apply on these dates.

### First Class upgrade

The First Class upgrade will be available on off-peak services on 28, 29 and 30 December. It is available at any time on 24, 27 and 31 December and 1 and 2 January.

### Catering on trains

Catering services may not be available for all or part of your journey if the train is changed because of the holiday period or engineering work.

### Travelling to the Isle of Wight?

Please check your journey with the relevant ferry operators if travelling to the Isle of Wight during this period.

### Engineering Work

Network Rail needs to do engineering work to maintain and improve the rail network. Much of this work is done at weekends and during holiday periods, but some work also needs to be done overnight during the week.

If engineering works are affecting train travel then we may use replacement buses, or even taxis, to help you complete your journey. We'd like to apologise in advance for any inconvenience, as prams, cycles and bulky luggage cannot be carried on the buses or taxis provided when replacing train services during engineering work.

Please check for any changes to train times before using weekend, late evening or early morning services. Look for the 'Changes to train times' posters at stations or visit our website at [southwesttrains.co.uk](http://southwesttrains.co.uk).

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