

Identity guidelines – fifth edition

Contents

Introduction	03	Typography		Posters	43
		Typeface	22	Certificates	44
The logo		Readability	23	Advertisements	45
History of the University's coat of arms	05			Newsletters	46
Core element	06	Imagery		Creating leaflets and booklets	47
Trademark and licensing	07	Our image style	25		
Exclusion zone and the coat of arms	08	Image library	26	Digital communication	
Recommended sizing	09			Websites - basic design guidelines	49-50
Logo positioning - top left	10	Graphic language		Example websites	51-52
Logo positioning - bottom left	11	The design grid	28	Social networks	53
Departmental logos for stationery only	12	A5 grid	29		
Sub-branding/additional logos	13	A4 grid	30	Other guidance	
		A3 grid	31	Livery	55
Colour		Using the grid	32	Signage	56
Palette	15	Sample layouts and examples	33-34	Legal advice	57
Palette and text legibility	16				
Palette - accessibility	16	Templates and examples		Accessibility	
Pantone and CMYK references	17	Overview	36	Best practice	59
RGB and websafe references	18	Stationery	37-39		
Working with the palette	19	Email signature	40	Paper and printing	
		PowerPoint	41	Recommendations	61
		Publication and report covers	42		
				Contact	
				Useful information	63

Introduction The guidelines

The University of Cambridge is proud of its status as a leading higher education institute. Our name and logo are important assets that have recognition around the world.

These guidelines are designed to help us present our logo and our image in a consistent way in all communication materials we need to produce.

If you have any queries contact the Communication team. communicationsresources@admin.cam.ac.uk

History of the University's coat of arms

In the United Kingdom armorial bearings are granted under Royal authority by the Kings of Arms, who are officers appointed by the Crown; they are in law akin to a dignity such as a peerage. Their regulation in England, Wales and Northern Ireland is conducted through the Earl Marshal and the College of Arms in London. In Scotland authority to regulate coats of arms lies with the Lord Lyon King of Arms.

The University of Cambridge was granted its arms in 1573 by Robert Cooke, Clarenceux King of Arms and a graduate of St. John's College, for use by the Chancellor, Masters, Fellows and Scholars as a corporate body. The arms Cooke granted are officially described in heraldic terminology or blazon as follows:

Gules on a Cross Ermine between four Lions passant guardant Or a Bible fesswise Gules clasped and garnished Or the clasps in base.

This may be rendered into plain English as follows:

On a red background, a cross of ermine fur between four gold lions walking but with one fore-leg raised, and facing the observer. These lions must always face the left-hand edge of the page or item on which the arms are displayed (which means they are facing right, heraldically speaking). On the centre of the cross is a closed book with its spine horizontal and with clasps and decoration, the clasps pointing downward.

The University coat of arms is often mistakenly called the University crest. A crest is a particular part of a full armorial achievement that also includes helm, mantling, shield and sometimes supporters. The University, like some other older corporate bodies, has no crest. The University shield is a better term to use, since the shield contains the complete coat of arms and is the most usual way of displaying them, but they can also be presented on other shapes, such as an oval.

In England a motto is not an official part of the official grant and so the University coat of arms is complete without it. The University has by custom an adopted motto, which can be used if required and should be placed either under or around the arms. The motto is usually given as:

Latin: Hinc lucem et pocula sacra

English: Literal: From here, light and sacred draughts, **Non-literal:** From this place, we gain enlightenment and precious knowledge.

The University has no right to change its coat of arms without Royal Authority; it must remain true to the blazon given above.

The lettering in the University logo has been slightly adjusted to make it clearer for digital use.

Logos can be downloaded from the Communications Resources website: www.admin.cam.ac.uk/offices/communications/services/logos/

Old version



New version



The logo Core element

The logo consists of the coat of arms and the University of Cambridge logotype. As shown opposite, these two elements must **always** be reproduced together. The logo should not be redrawn, digitally manipulated or altered. It must always be positioned on the left (see page 10).

The logo must always be reproduced from a digital master reference. This is available in eps, jpeg and gif format. Please ensure the appropriate artwork format is used (a Raven password is required). www.admin.cam.ac.uk/offices/communications/services/logos/

File formats

eps: professional usage
jpeg: desktop publishing

gif: digital usage

Colour

The logo only appears in the four colour variants shown on this page. Black, Red Pantone 032, Yellow Pantone 109 and white coat of arms with black or white name. Single colour black or white. Please try to avoid any other colour combinations. CMYK breakdowns will be determined by individual application software.

Red Pantone 032 R237 G41 B57 Yellow Pantone 109 R254 G209 B0

These colours are unique to the logo and should not be used elsewhere on our communications. See page 15 for our colour palette. Yellow Pantone 109 can be replaced with Gold Pantone 872.

Accessibility

The logo must always have good contrast with the background to ensure maximum impact and accessibility.

An exclusion zone is required around the logo (see page 08).









For departmental logos see page 12

Trademark and licensing

The University coat of arms has significant commercial value, for example, through use on merchandising and promotional items.

The University names and arms are registered trademarks and may only be used with permission of the University or by registered licence holders.

Use of logo

The University's coat of arms and logotype are used to identify an official publication, presentation or website of the University of Cambridge.

You may use the name and logo to support activities for which the University itself (or one of its delegated authorities) is accountable.

All other uses require permission from the Office of External Affairs and Communications, which issues licences to other organisations wishing to produce items bearing our logo.

Holograms

Hologram marked tags identify official products with unique identity numbers.

For more information about our logo and licensing, contact the Communication team. communicationsresources@admin.cam.ac.uk



The logo Exclusion zone

In order to maximise its visual presence the logo requires a surrounding area clear of any other graphic elements or text.

The minimum exclusion zone is equal to the width of the coat of arms. Always allow at least this amount of clear space around the logo. It is important that this rule is observed and the exclusion zone is maintained at all times.

The recommended minimum clearance is to protect the logo. The logo will appear on many different applications and formats and this will help to give it clarity and presence. This is not a placement guide. It is a minimum only.

For use of the logo with departmental names, please see page 12.

The coat of arms

The coat of arms should not be used as a substitute for the logo. The logo should always be used as a whole, including both the coat of arms and the name of the University.

The coat of arms can sometimes be used as a graphic device or watermark in printed publications where there are no images to complement the text. It is usually printed bleeding off the page and sized approximately 55% of the height of the page and placed one third of the distance from the top (see example).





Recommended sizing

Logo size consistency is important when producing a wide range of communications.

A size formats

Shown here are the recommended sizes for reproduction across various A series formats.

DL 48mm

A5 48mm

A4 65mm

A3 92mm

Placement

The logo always appears in a set size and position on all our communications. See pages 10–11

Minimum size

Our logo must be clearly visible and reproduced consistently. For this reason a minimum size has been established. The size is 30mm measured across the width of the logo.

The logo does not have a maximum reproduction size.

Alternative sizes

The logo is reduced or enlarged proportionately to accommodate alternative sizes. It must never be compressed or expanded but always scaled up or down **in proportion.**

Measurements A and B must always be the same.











Positioning – top left

Consistent positioning of the logo is vital, it must always appear on the left.

The logo can appear in two set positions. Either at the top of the area or at the bottom, but **always** ranged left.

Logo size and position

DL

Logo 48mm left margin 8mm top margin 9mm

A5

Logo 48mm left margin 8mm top margin 9mm

A4

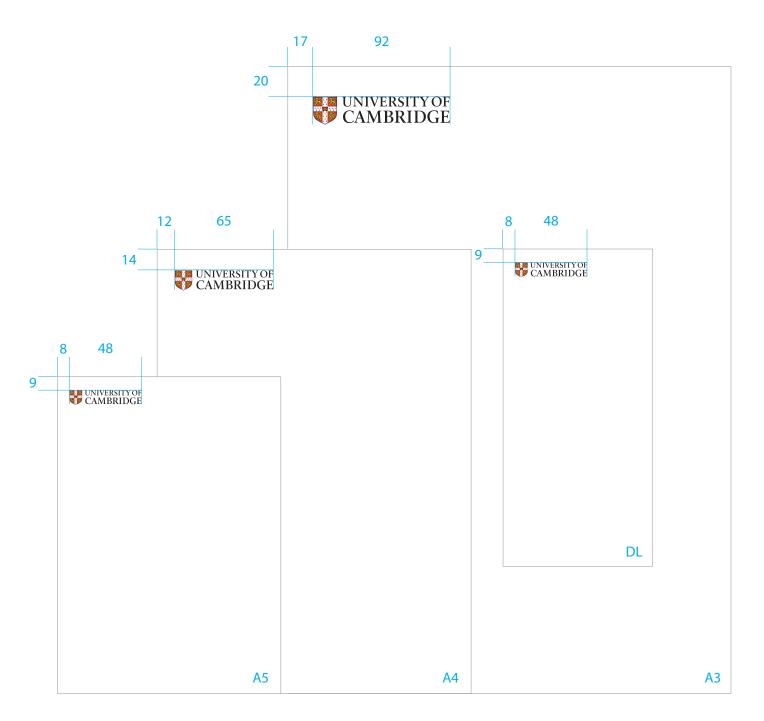
Logo 65mm left margin 12mm top margin 14mm

A3

Logo 92mm left margin 17mm top margin 20mm

Landscape formats

The top and left hand margins remain the same for the corresponding landscape formats.



Positioning – bottom left

Consistent positioning of the logo is vital, it must always appear on the left.

The logo can appear in two set positions. Either at the top of the area or at the bottom, but **always** ranged left.

Logo size and position

DL

Logo 48mm left margin 8mm base margin 9mm

A5

Logo 48mm left margin 8mm base margin 9mm

A4

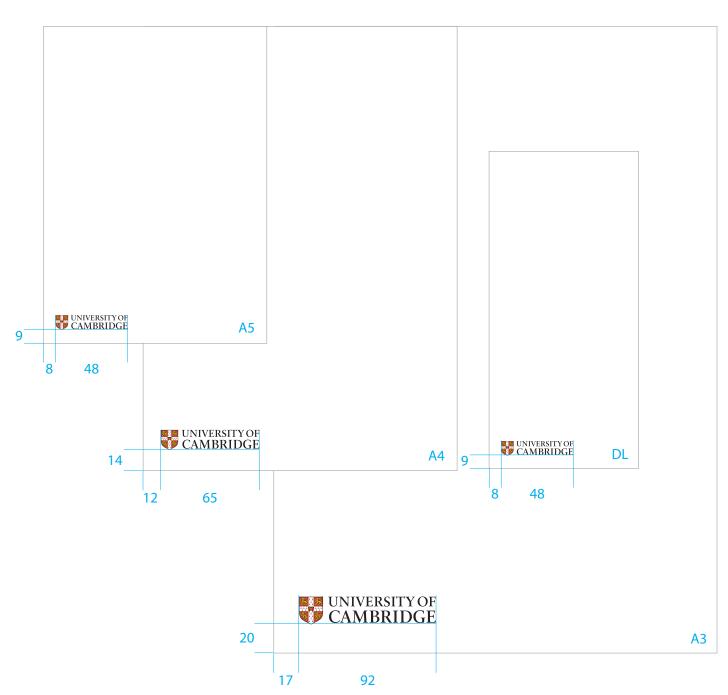
Logo 65mm left margin 12mm base margin 14mm

A3

Logo 92mm left margin 17mm base margin 20mm

Landscape formats

The bottom and left hand margins remain the same for the corresponding landscape formats.



Departmental logos for stationery only

Departmental names work with the logo as shown opposite. This relationship is designed for **stationery applications only.**

Please see page 28 - 32 for departmental names **on publications other than stationery.** The font sizes for one, two and three line departmental names are as follows:

one line: 14 point type two lines: 12 point type three lines: 8 point type

These size relationships are determined by the departmental name length. The departmental name should not extend beyond the bounds of the logo.

All departmental stationery templates can be found online at www.admin.cam.ac.uk/cam-only/offices/communications/ services/templates (a Raven password is required)







Version two, for names that appear on two lines





Version three, this is designed for very long divisional names that appear on three lines of text or more



Wellcome Trust/Cancer Research UK Gurdon Institute of Cancer and Developmental Biology

Examples

Sub-branding/additional logos

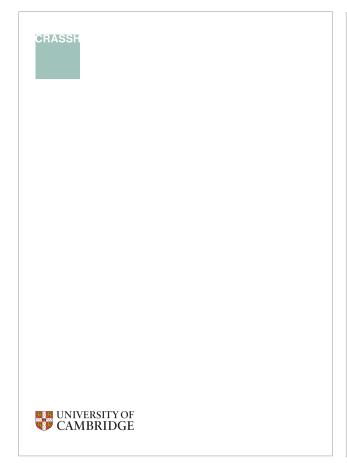
Recommended positioning for any additional partnership logos is at the opposite end of the page to the University logo. If multiple logos are required, they should start from left and be placed next to each other leaving sufficient space around them.

Please observe the exclusion zone for all logos (see page 08).

The creation of additional logos is discouraged. The University logo should be sufficient - see page 12 for treatment of departmental names on stationery and page 28 of departmental names on publications.

Please contact the Communications team for further advice on stationery template requiring two logos.

communications resources@admin.cam.ac.uk





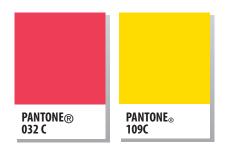
Colour Palette

The core colour palette is shown opposite (middle row). It should be used on all our communications.

A set of tonally darker and lighter colours have been developed in order to support the six core colours. These 12 supporting colours are designed to work with the core colours, in various combinations. They should be used to add depth and variety.

There is no set colour for departments or areas of the University. Any of the 18 colours within the palette may be used for any communication.
Attention should be given to the use of appropriate colours. Minimal colour usage is often the most effective.

Please see pages 32–34 for example applications.



Red Pantone 032 and Yellow Pantone 109 are unique to the University logo and should not be used elsewhere on our communications.



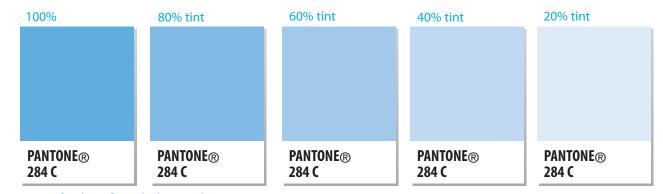
Palette and text legibility

Accessibility

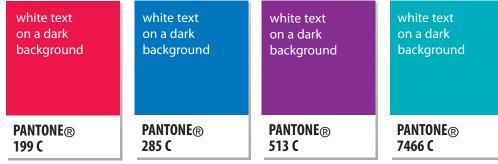
When choosing colour it is important to consider the best options from the palette that will project the information clearly, effectively and complement any chosen images.

There must always be good contrast between text and the background colour. Dark type on a white or very pale background is the most legible. White type should only be used on a very dark background – for example Pantone 541, 574, 699, 1955 and 5473. Colours such as Pantone 199, 285, 513 and 7466 are suitable background colours for small quantities of text, such as headings, charts and diagrams or small blocks of text that you wish to highlight.

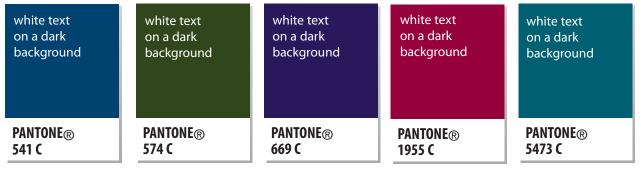
All colours on the previous page are shown at values of 100%. To achieve paler tones, it is also possible to use any of the colours at lower percentages as illustrated here in the tints of Pantone 284.



tints of colour from lighter palette



core palette

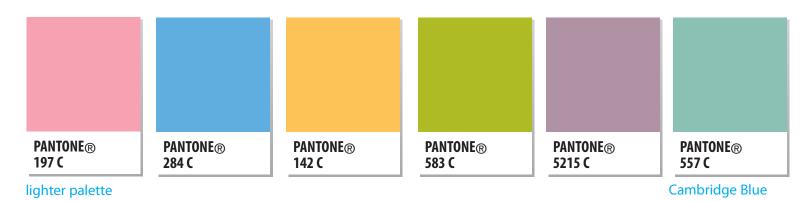


darker palette

Pantone (PMS) and CMYK references

The Pantone® and CMYK references for the palettes are:

Pantone 197	C.4	M.48	Y.17	K.0
Pantone 284	C.56	M.21	Y.0	K.0
Pantone 142	C.4	M.27	Y.83	K.0
Pantone 583	C.39	M.17	Y.100	K.1
Pantone 5215	C.33	M.42	Y.25	K.0
Pantone 557	C.45	M.13	Y.39	K.0
Pantone 199	C.10	M.100	Y.78	K.0
Pantone 285	C.89	M.52	Y.0	K.0
Pantone 158	C.4	M.68	Y.99	K.0
Pantone 369	C.71	M.11	Y.100	K.1
Pantone 513	C.51	M.98	Y.4	K.0
Pantone 7466	C.95	M.0	Y.29	K.0
Pantone 1955	C.30	M.99	Y.67	K.25
Pantone 541	C.100	M.75	Y.33	K.22
Pantone 718	C.15	M.80	Y.100	K.5
Pantone 574	C.67	M.47	Y.97	K.43
Pantone 669	C.83	M.91	Y.34	K.26
Pantone 5473	C.89	M.47	Y.46	K.18







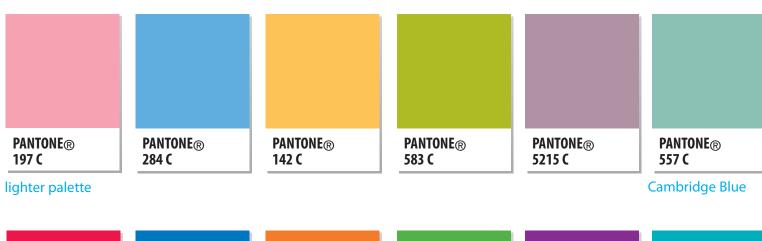
darker palette

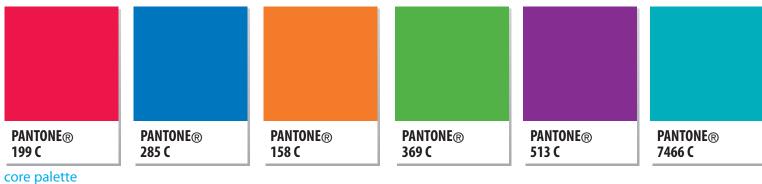
RGB and websafe references

The RGB and web safe references for the colour palette are:

Professional printing	Desktop printing	Web
Pantone 197	R.235 G.153 B.169	EB99A9
Pantone 284	R.106 G.173 B.228	68ACE5
Pantone 142	R.239 G.189 B.71	F3BD48
Pantone 583	R.168 G.180 B.0	AAB300
Pantone 5215	R.181 G.147 B.155	AF95A3
Pantone 557	R.163 G.193 B.173	91B9A4
Pantone 199	R.214 G.8 B.59	D6083B
Pantone 285	R.0 G.115 B.207	0072CF
Pantone 158	R.227 G.114 B.34	EA7125
Pantone 369	R.88 G.166 B.24	55A51C
Pantone 513	R.142 G.37 B.141	8F2BBC
Pantone 7466	R.0 G.179 B.190	00B1C1
Pantone 1955	R.144 G.28 B.59	901C3B
Pantone 541	R.0 G.62 B.114	003E74
Pantone 718	R.200 G.78 B.0	CB4F00
Pantone 574	R.67 G.81 B.37	445026
Pantone 669	R.65 G.45 B.93	422E5D
Pantone 5473	R.21 G.101 B.112	106470

Use the RGB references above to change colours given on templates.







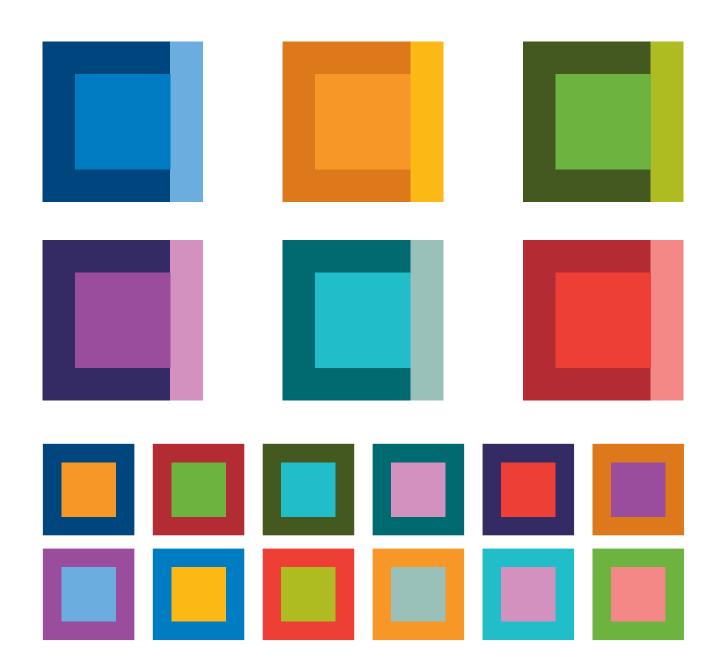
darker palette

Working with the palette

The palette of 18 colours has been designed to work independently or together in various combinations.

Each core colour has a corresponding lighter and darker colour. The lighter palette works well as a background, highlight or graphic. The darker palette is the most suitable for type. They can be used as individual colour sets ie just the blue palette. Or the colour sets can be effectively combined. For example, the blue set works visually with the orange/yellow set.

There is no preordained colour for departments or areas within the University. When choosing colour please consider the most appropriate options from the palette that will project the information clearly, effectively and complement your chosen images.



Working with the palette

When designing suites of literature you may want to choose a consistent colour combined with a selection of alternative highlight colours to code the individual publications and create a family feel.

Minimal colour usage is often the most graphically effective. Undisciplined colour usage and tonally inappropriate combinations will dilute the impact of our identity. Therefore you should only use colours from our palette.

There must always be good contrast between text and the background colour. Dark type on a white or very pale background is the most visually accessible. White type should only be used on a very dark background. (See page 32).







suite of literature

Typography

TypographyTypeface

Arial has been selected as the University's primary typeface, and is used for promotional materials that are produced in-house.

Please see pages 36–44 for templates, examples and further information.

Arial has been selected in consultation with the Disability Resource Centre. We know it will not suit every application and an investigation is underway for a complementary font for use by non-Microsoft users. Further information will also be provided with respect to a monospace typeface.

Text can be either ranged from the left-hand edge of the coat of arms or the left-hand edge of the logotype. Please avoid centred or justified titles and text.



Arial is a widely available sans-serif typeface and computer font packaged with Microsoft Windows, other Microsoft software applications, Apple Mac OS X and many PostScript computer printers. It should be used for all our internally produced communications.

Sans serif font alternative (for use by professional designers)

Myriad

Myriad is used for items where the design is commissioned from external agencies ie the University Annual Report, undergraduate and graduate prospectus, exhibition stands, advertising, magazines etc.

Serif font alternatives

Sabon/Times New Roman

Sabon or Times New Roman may be used where a serif font is required – for example in large bodies of text.

Typography Readability

Lower case letters, with their ascenders and descenders, make it easy for the eye to process word formations.

UPPER CASE LETTERS HAVE NO VARIETY OR OUTLINE AND THEREFORE MAKE IT HARDER TO READ

Reserve capital letters for headlines if necessary - certainly never use in body copy.

Alignment

Text can be ranged from the left hand edge of the coat of arms or left hand edge of the logotype.

UNIVERSITY OF CAMBRIDGE

The quick brown fox jumped over the lazy dog.

The quick brown fox jumped over the lazy dog.

Unjustified text

Always use unjustified text (ranged left)

The quick brown fox jumped over the lazy dog. The quick brown fox jumped over the lazy dog. The quick brown fox jumped over the lazy dog. The quick brown fox jumped over the lazy dog. The quick brown fox jumped over the lazy dog.

The quick brown fox jumped over the lazy dog. The quick brown fox jumped over the lazy dog. The quick brown fox jumped over the lazy dog. The quick brown fox jumped over the lazy dog. The quick brown fox jumped over the lazy dog.

Imagery

Our image style

Photography is a powerful and dynamic tool. Our values and ethos are reflected in the images we use. They should communicate the diversity, energy and personality of what we do.

Photography should convey emotions and atmosphere. Look beyond the straightforward and typical to find a more inspirational perspective. Consider detail or unusual angles to increase impact and create effective communications. Our images show natural, real-life people and situations. They should convey emotions, atmosphere and engage the audience.

Images should feel observational and spontaneous rather than staged, and show a contrast with our heritage – beautiful architecture and the energy of the people who interact with the University.

Images can be reproduced in full colour, single colour (monotone) and black and white.

Only use images that are relevant and add value. Ensure the content does not offend or alienate. Avoid clichés, and racial and gender stereotyping.

Images that are used in printed materials should be reproduced at print quality – 300 dpi.

Important guidance regarding consent, usage and copyright issues can be found at

www.admin.cam.ac.uk/offices/communications/ services/photos/index.html









































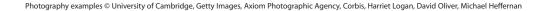












Imagery Image library

Our Flickr photostream has hundreds of photographs you can download and use for free to enhance your communications.

Visit our website for a step-by-step guide on how to create a free Flickr account.

www.admin.cam.ac.uk/offices/communications/ services/photo.html

The copyright of the images belongs to the University of Cambridge and images can be used free of charge for University and College communications. Apart from the University's photostream, don't use images without gaining permission from the copyright holder. Just because an image is on the internet doesn't mean it is free from copyright.

Please see pages 32- 34 for examples of how to use pictures in different layouts.

Consent forms

Appropriate consent forms should be completed if participants are photographed, recorded or filmed during University events or activities.

A selection of consent forms is available at www.admin.cam.ac.uk/offices/communications/services/photos/index.html





































Graphic language

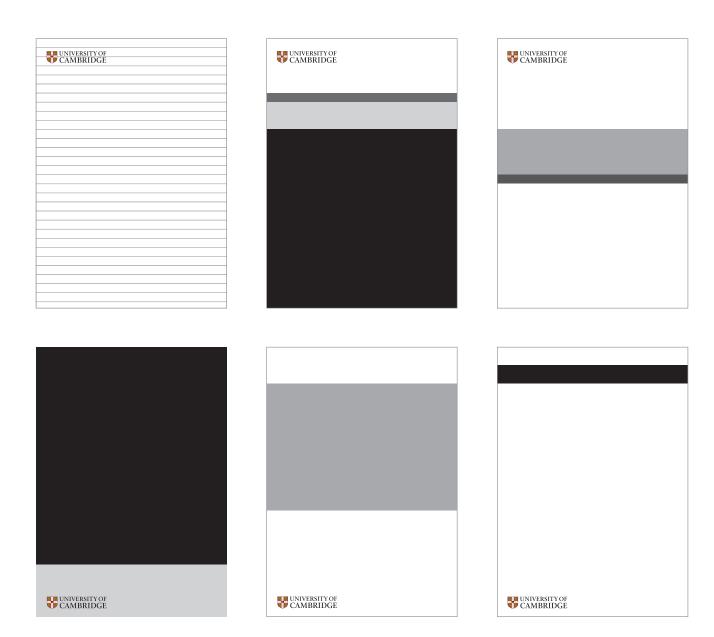
Graphic language The design grid

The horizontal grid structure forms the basis of the University's brand language. It adds a unique and distinctive personality. It generates brand recognition and creates an underlying and consistent structure for all our promotional communications.

The grid allows a customised design approach and can be applied in a dramatic or minimal way. It allows a large variety of layouts and designs to be created, whilst maintaining maximum brand presence.

The horizontal grid is a flexible device designed to add structure to the layout of images, text and other graphic elements. It should be used as a guide for the placement of text and images. **This includes departmental names and headlines which should appear as part of the main design of the page.** On promotional materials, departmental names should not sit with the logo as on stationery.

Please see page 32 for examples.



Graphic language A5 grid

The example opposite illustrates our A5 grid template. The logo should always appear in a consistent size and position, either at the top or bottom of the page. See pages 9-11 for size and positioning guidance.

The A5 grid consists of 30 horizontal panels. Each panel has a depth of 7mm.

The grid is available as an eps file in A5, A4 and A3 formats.

The grid should be used as a guide for the placement of text and images. This includes **departmental names and headlines which should appear as part of the main design of the page.** On promotional materials, departmental names should not sit with the logo as on stationery. Please see page 32 for examples.



8 48 UNIVERSITY OF CAMBRIDGE Alberni Masterclasses 2010 Institute of Continuing Education

Graphic language A4 grid

The example opposite illustrates our A4 grid template. The logo should always appear in a consistent size and position, either at the top or bottom of the page. See pages 9-11 for size and positioning guidance.

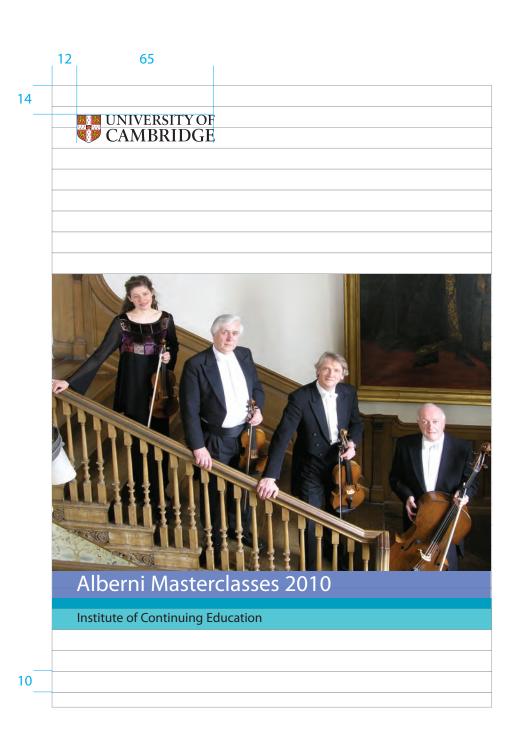
The A4 grid consists of 30 horizontal panels. Each panel has a depth of 10mm, except for the final base panel which is 7mm.

The grid is available as an eps file in A5, A4 and A3 formats.

The grid should be used as a guide for the placement of text and images. This includes **departmental names and headlines which should appear as part of the main design of the page.** On promotional materials, departmental names should not sit with the logo as on stationery. Please see page 32 for examples.



Bottom of page logo positioning option



Graphic language A3 grid

The example opposite illustrates our A3 grid template. The logo should always appear in a consistent size and position, either at the top or bottom of the page. See pages 9-11 for size and positioning guidance.

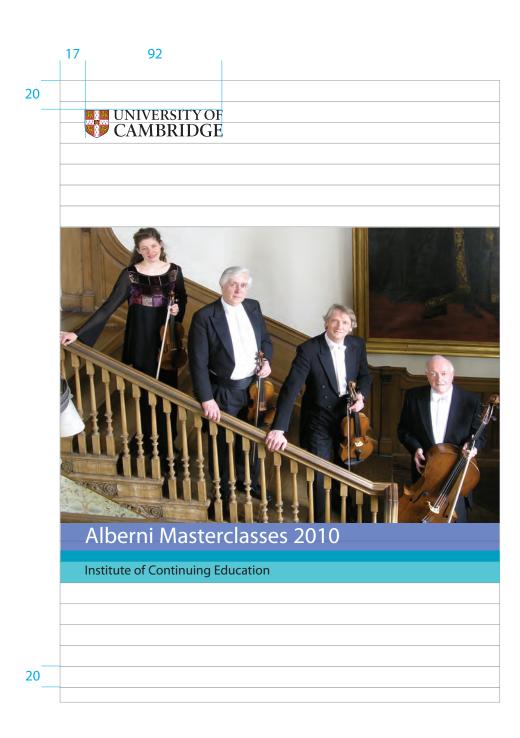
The A3 grid consists of 30 horizontal panels. Each panel has a depth of 20mm except for the final base panel which is 14mm.

The grid is available as an eps file in A5, A4 and A3 formats.

The grid should be used as a guide for the placement of text and images. This includes **departmental names and headlines which should appear as part of the main design of the page.** On promotional materials, departmental names should not sit with the logo as on stationery. Please see page 32 for examples.



Bottom of page logo positioning option



Graphic language Using the grid

These examples highlight the versatility of the grid used in cover layouts.

Templates have been created to provide a range of options using this grid system. See pages 32-44 for examples.

For externally commissioned materials, the designer will be able to apply the appropriate grid system for your communication materials.

Method

Different combinations of the horizontal panels can be used as required.

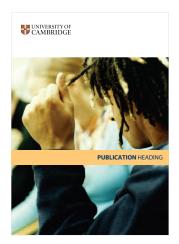
Use the grid structure to hold titles, departmental names and images.

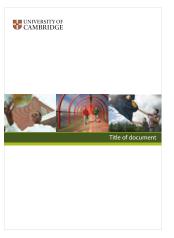
The grid can also be used to create an effect by overlaying an image with different tints in each or a combination of panels.

Titles

Please note that titles can be ranged left or ranged right. Please avoid centred or justified titles and text. Titles and text can be either ranged from the left-hand edge of the the coat of arms or the left-hand edge of the logotype.

For departmental names as part of the design, please see examples 1, 2 and 3.























Graphic language Sample layouts and examples

Our typographic style is strong, clear and simple.

The grid is used as a versatile, underlying horizontal structure for typography. Headlines should be prominent and limited to a small number of words.

Introductory text, paragraphs and quotations or facts can act as a summary of the content or key messages.

Body copy is generally typeset ranged left, ragged right. Never justify text.

The recommended minimum point size for body copy on an A4 page is 11 point set on 13 point leading.

We aim to engage people by presenting our words and messages in a contemporary and clear way. Unnecessary graphic elements should be avoided as they distract from the message. Avoid typographic clutter.

Tension and pace in a document is created through the controlled use of type size, images and colours from our palette.

The inclusion of sufficient white (clear) space allows important text to stand out in a layout. Scale change is also a useful tool in the creation of layouts.

Juxtapose small with large to achieve dynamic layouts, ie small type (body copy) next to large type (a quote), a large full bleed image next to a white page.

Consistent typefaces and appropriate use of typography will maintain our strong visual identity.

Article main title style typeset on two linés



Introductory copy style. While the transfer of research and ideas from the lab to the commercial arena is thriving, medical research continues to make significant advances.

The grants and prizes awarded to University researchers are testament to the contribution they make to medical understanding

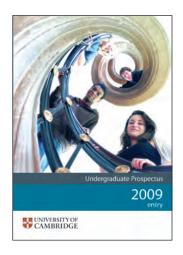
Article heading

Introductory copy style set in myriad roman. Transfer of research and ideas from the lab to the commercial arena is thriving, medical research continues to make very significant advances. The grants and prizes awarded to University researchers are testament to the amazing contribution they make to medical understanding

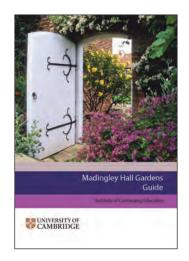


Graphic language Examples

Examples of page layouts show different interpretations of the guidelines yet maintain a consistent graphic language.













Templates and examples

Templates

Overview

Templates are available for the following communication materials that are produced in-house. They are specifically designed to enable consistent, time-efficient and economical in-house production when access to bespoke externally produced design facilities are unavailable or inappropriate. Colour bars can be adjusted as appropriate to typographic content (see RGB references on page 18).

The following templates are available:

Stationery Desian

Templates for posters, Agenda leaflets, newsletters, Business cards publication and report Certificates covers are available in Compliment slips Microsoft Word: A5, A4, Fax A3, DL Letterhead

Memo Microsoft Publisher: A5,

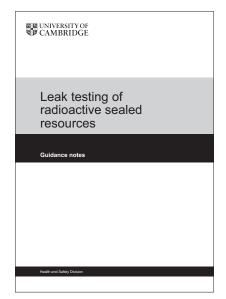
A4, A3, DL Minutes

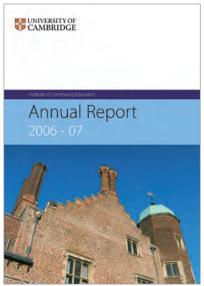
PowerPoint An HTML template for

electronic newsletters is

also available.

All templates are available from www.admin.cam.ac.uk/offices/communications/ services/templates





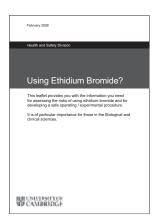












Stationery – agenda, compliment slip, fax, letterhead, memo, minutes

Tailored departmental templates are available for agendas, compliment slips, fax sheets, letterheads, memos and minutes.

All grey areas can be amended or removed and personal/departmental contact details should be added to the bottom right-hand corner.

Microsoft Word templates are available from:

www.admin.cam.ac.uk/offices/communications/ services/templates/

Template address and contact information will be stacked from the base so that the template will re-adjust upwards when new information, such as a mobile phone number, etc, is added.

Extra leading is recommended for the body copy of letters. 11/14 type is suggested for optimal readability.

The recommended style for telephone numbers and email addresses is as follows:

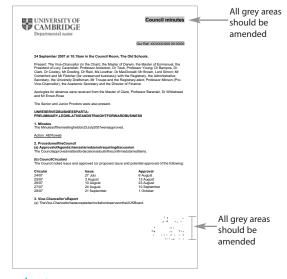
+44 (0)1223 123456 or 01223 123456 firstname.surname@department.cam.ac.uk

For preprinted colour letterheads, please refer to the recommended supplier list or contact the Communications team.

communicationsresources@admin.cam.ac.uk







1 page letter



continuation



minutes



agenda memo fax

Stationery – compliment slip

A colour or black and white Microsoft Word template is available for in-house production of compliment slips.

All grey areas should be personalised.

Master artwork files have also been produced for compliment slips that are externally printed (ie litho printed).

The recommended style for telephone numbers and email addresses is as follows:

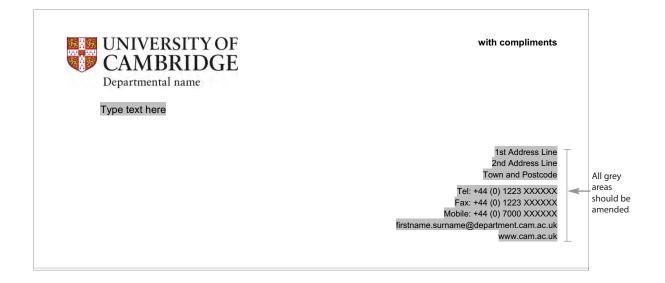
+44 (0)1223 123456 or 01223 123456 firstname.surname@department.cam.ac.uk

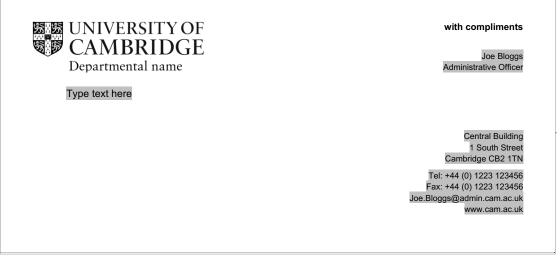
Template information is stacked from the base so that the template will re-adjust upwards when new information, such as a mobile phone number etc, is added.

Microsoft Word templates are available from: www.admin.cam.ac.uk/offices/communications/services/templates/

For preprinted colour compliment slips, please refer to the recommended supplier list or contact the Communications team.

communications resources @ admin.cam. ac.uk





personalised example

Stationery – business cards

Business card templates are available in two different formats, horizontal and vertical.

The recommended style for telephone numbers and email addresses is a follows:

+44 (0)1223 123456 or 01223 123456 firstname.surname@department.cam.ac.uk

Template information will be stacked from the base so that the template will re-adjust upwards when new information, such as a mobile phone number etc, is added.

Microsoft Publisher templates are available from: www.admin.cam.ac.uk/offices/communications/services/templates/

For preprinted business cards, please refer to the recommended supplier list or contact the Communication team.

communicationsresources@admin.cam.ac.uk



Department name

Name

Job Title

Address

Town, Postcode, United Kingdom
Tel: +44 (0)1223 XXXXXX, Fax: +44 (0)1223 XXXXXX
firstname.surname@dept.cam.ac.uk
www.cam.ac.uk



Department name

Name

Position

Address Line 1 Address Line 2 Town Postcode United Kingdom

Tel: +44 (0)1223 XXXXXX Mobile: +44 (0)1223 XXXXXX Fax: +44 (0)7XXX XXXXXX firstname.surname@dept.cam.ac.uk

www.cam.ac.uk

Email signature

This is the recommended method of presenting contact information and disclaimers at the foot of the email. It can be edited in Microsoft Outlook by clicking on 'Tools' in the top left, followed by 'Options' in the drop-down menu, then click the 'Mail format' tab at the top of the grey box, and the 'Signature' button within that tab. This will give you the option to edit your email footer.

The information should be presented as below, with the main text in 10 point arial font that is both in bold and italics. This text should also be presented in a dark blue. There should only be one web address or url link in a signature, and it should be underlined. The disclaimer at the end of the signature should be in black 8 point arial.

Tim Holt
Head of Communications
Office of External Affairs and Communications
University of Cambridge
The Pitt Building
Trumpington Street
Cambridge CB2 1RP

Tel: 44 (0)1223 (7)65954
Fax: 44 (0)1223 (3)30262
tim.holt@admin.cam.ac.uk

www.admin.cam.ac.uk/offices/communications/

This email (together with any files transmitted with it) is intended only for the use of the individual(s) to whom it is addressed. It may contain information which is confidential and/or legally privileged. If you have received this email in error, please notify the sender by return email (or telephone) and delete the original message.

The sender has taken reasonable precautions to check for viruses but the recipient opens this message at his or her own risk.

PowerPoint

A PowerPoint template has been produced to ensure visual consistency and should be used for all our presentations.

This template should be used for internal and external presentations.

If using images, the style and content of photographs should reflect the diverse work of the University and be vibrant, inspirational and engaging. Only use images that are relevant and add value.

Text slide heading set in Arial



Improve communication with all colleagues involved in administration and management in the University

Provide a forum for discussion and information about significant developments or proposals

Help me understand what you think and want to contribute





Title slide heading set in Arial

Secondary level information Secondary level information

Division name appears here

Text slide heading set in Arial

Improve communication with all colleagues involved in administration and management in the University

Provide a forum for discussion and information about significant developments or proposals

Help me understand what you think and want to contribute

Learn more about parts of the administration from presentations led by practitioners

Provide a network to facilitate sharing of information, to stimulate new ideas and contacts and to strengthen the sense of our profession in the University



Publication and report covers

A series of templates are available for the creation of publication and report covers.

These templates help to create consistent, economical communication material for in-house production, when bespoke design facilities are unavailable.

The templates will work with desktop printers where full bleed printing is unavailable and a clear border is created. Please see the example at right.

If you are printing on coloured paper stock please ensure the paper colour matches our palette as closely as possible, and that the contrast between the colour of the paper and colour of the text is adequate.

All template covers use Arial. Please avoid using any other typefaces.

Microsoft Word and Publisher templates are available from:

www.admin.cam.ac.uk/offices/communications/ services/templates/







template example with printer border





	職題 UNIVERSITY OF 「P CAMBRIDGE
	Title of publication that appears on two lines
	Secondary level information appears here Secondary level information
	Division name appears here

Posters

The principles of our brand language must be applied to all of our communication activities in order to reinforce a strong and unified presentation of the University.

Posters should be eye-catching, informative and easy to understand.

In order to achieve maximum impact and consistency a set of templates are available specifically for inhouse production when bespoke design facilities are unavailable.

The examples opposite show three different styles. They can be created using a full range of colours from the University palette. No colourway is used for a specific purpose or area within the University. Please choose the most appropriate for your information and communication needs.

The examples are designed to work with desktop printers where full bleed printing is unavailable and a clear border is created. The logo and information areas are positioned a sufficient distance from the page edge (example 4).

If you are printing onto coloured paper stock please ensure the chosen colour matches our palette as closely as possible (see page 15).





example 1





example 2







example 4 (with printer border)

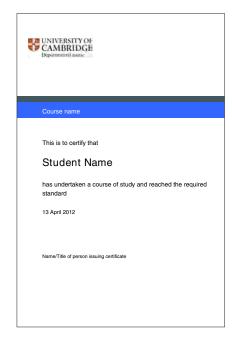
example 3

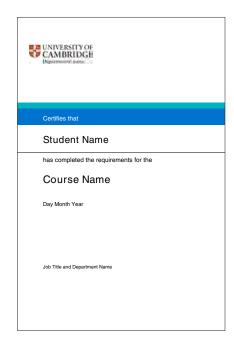
ExamplesCertificates

Microsoft Word templates allow the details to be customised with the recipient's name, course details, achievement and signatories etc.

The name and course titles are set in Arial Bold and the remaining copy in Arial Roman. The signatures should be written by hand.

Microsoft Word templates are available online at www.admin.cam.ac.uk/offices/communications/services/templates





Examples Advertisements

The design, size and format of advertisements will be determined by the publications in which they are to appear and the amount of information they need to communicate. Copy should be edited to a concise length.

The advertisements opposite illustrate how the horizontal panels of our system can be applied and used to hold different levels of information, headings and images. Impact can be created in both colour and black and white.

Copy is set in upper and lowercase, ranged left and ragged right.

For further information regarding recruitment advertisements, please contact the Human Resources Division:

Compliance Team Human Resources Division complianceteam@admin.cam.ac.uk



Looking for work this summer?

University of Cambridge International Summer Schools can offer 4–7 weeks work for senior Cambridge undergraduate and graduate students. £200 per week plus college accommodation.

For details call network: 60850 or 01223 760850 or email: intrestut@cont-ed.cam.ac.uk

UNIVERSITY OF CAMBRIDGE

Looking for work this summer?

University of Cambridge International Summer Schools can offer 4–7 weeks work for senior Cambridge undergraduate and graduate students. £200 per week plus college accommodation.

For details call network: 60850 or 01223 760850 or email: intrestut@cont-ed.cam.ac.uk



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For details call network: 60850 or 01223 760850 or email: intrestut@cont-ed.cam.ac.uk





A world of opportunities www.cam.ac.uk/iobs/

Administrator

Office of External Affairs and Communications

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Fusce non posuere neque. Mauris in volutpat ante. Praesent justo elit, pharetra eget elementum ut, commodo quis augue. Vestibulum ante ipsum primis in faucibus orci luctus et ultrices posuere cubilia Curae; Fusce lacinia blandit massa ut condimentum. Phasellus non est quis sapien commodo commodo. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Fusce venenatis sagittis ante eu pulvinar.

Nulla ipsum odio, faucibus in blandit a, convallis id urna. Sed varius vulputate mauris, egestas euismod sapien rutrum a rhoncus vel, gravida porta magna. Aenean rhoncus rhoncus augue et faucibus. In ultricies malesuada lacus interdum blandit.

For further information...Vestibulum ante ipsum primis in faucibus orci luctus et ultrices posuere cubilia Curae; Fusce lacinia blandit massa ut condimentum.

Examples Newsletters







Newsletter templates are available for printed and electronic newsletters.

The electronic template is suitable for use by people that have a basic understanding of HTML. It can be used in conjunction with Microsoft Outlook to produce Outlook stationery. The template has been tested on a variety of email programmes.

Templates for printed A4 newsletters are available in Microsoft Publisher. A small booklet style template is available in Microsoft Word and Publisher formats.





WHAT'S ON Salection of enterties as the Userconsty of Combinings open to the public



Exhibitions

Cambridge in the 1990's From 18 May From 1

Talks

12 May
5.39-7.30pt
5.39-7.30pt
6.20pt

0

Tutterbys
Until 24 May
Mon-Fri: 10am-4.45, Sat:
11am-4pm
An exhibition inspired by the
Museum of Zoology by
students and staff from
supportive education at
Cambridge Regional College
Museum of Zoology
Downing St. bel: 01223

Cambridge Handel Opera Group and Cambridge University Collegium Musicum 8 May 7.30pm Vocal and Instrumental music by Handel, directed by Margaert Faultiess (vitelin),

Creating leaflets and booklets

There are a few basic things to consider when creating any communications material for the University.

Before concentrating on the style and design, think about the purpose of the publication. Why are you creating it and what do you want to achieve?

Make sure you know

- · who your target audience is
- · what your main messages are

When creating the content and design, make sure you follow the University's house style. At the most basic level, this includes the correct position of the University logo, the use of the correct typeface and appropriate colour palette.

Text

- informative
- easy to understand and read (consider the language and font size)
- style suitable for the target audience
- not too much text in a small space, only the most important information required

Images

- interesting and not staged
- relevant to the text and to the audience
- that add value to your message (for example, telling people what your building looks like does not add value)

Colour

- use the University's colour palette
- do not use Red Pantone 032 colour (reserved for the University's coat of arms)

Printing

- booklets usually require a page number divided by four (4, 8, 16, etc. pages)
- if using a desktop printer, make sure that the logo and text are far enough from the edge of the paper
- · A5 and DL leaflet and booklet templates are available in black and white and colour

Digital communication

Website

Basic design guidelines for University of Cambridge websites

The logo

The University logo should appear at the top left of web pages where it is used. The logo needs to link to www.cam.ac.uk



Sub-branding

If a sub-brand is introduced into a website header, please allow at least a coat of arms width between the University logo and the site name.



If space permits, it may be more elegant to introduce the sub-brand below the logo banner. This is the preferred and recommended approach. Please see the example below.



Website

Colour

Please use the websafe colour palette on page 18. Tints of these colours can be used, but make sure that:

- any text that sits on top of colour is of a sufficient contrast to be legible
- the tints that you use are also websafe

A good resource online for checking contrast acceptability is: http://gmazzocato.altervista.org/colorwheel/wheel.php

Font family

For the main body style in your css, please use the following font-family: Verdana, Arial, Helvetica, and sans-serif. This font family has been tested as being the most legible on-screen font to read.

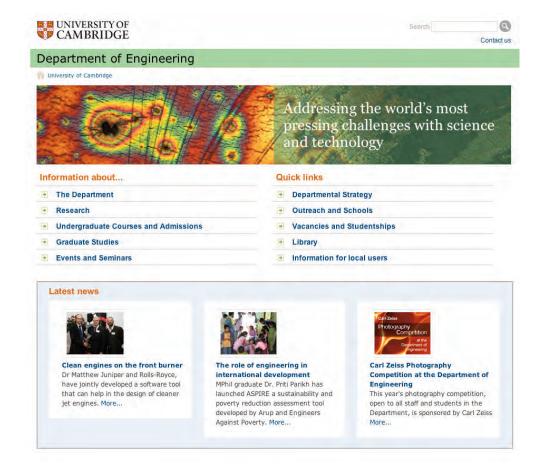
You can optionally use the following font-family in your css for large headings: Georgia, Times New Roman and serif. You should not use any other font styles.

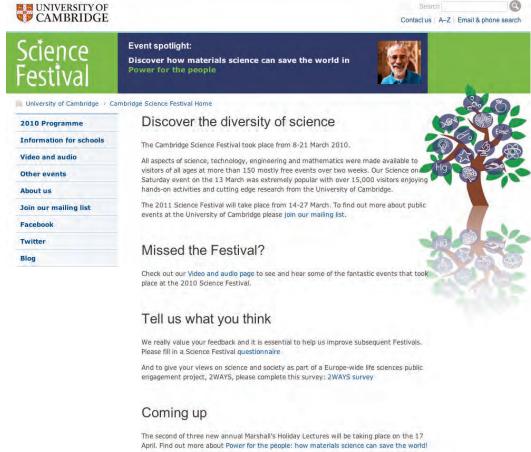
Tool kits for building departmental websites

The University Computing Service offers a suite of templates and code kits which have been created in collaboration with Communications Services. They are available from: http://www.cam.ac.uk/about/webstyle/

Website Example websites

The following websites conform to these basic guidelines.





Department of Engineering

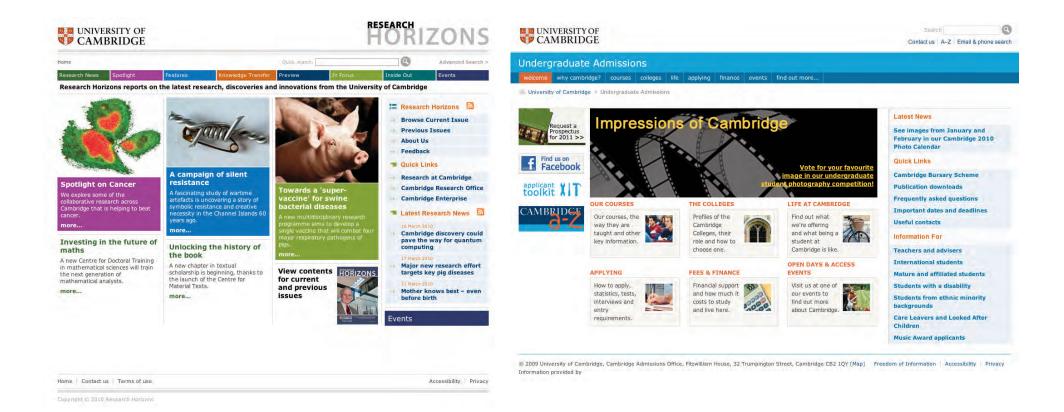
www.eng.cam.ac.uk

The Cambridge Science Festival

www.admin.cam.ac.uk/sciencefestival

Website

Example websites



Research Horizons

www.research-horizons.cam.ac.uk

Undergraduate Admissions

www.cam.ac.uk/admissions/undergraduate/

If you need any additional support or guidance for building or commissioning University of Cambridge websites please contact communicationsservices@admin.cam.ac.uk

Social networks

Social networking

Consider both strategic and practical issues when setting up a social networking site for a department. Who the site is aimed at, what kind of information will be published, who will update the page, what kind of style will be used and so on.

Persona

It is desirable to have a consistent voice, despite the multiple users who might be producing content for a departmental social networking site. To help maintain consistency:

- Speak in first person plural (We are holding an event tomorrow. Feel free to contact us.)
- Try to use active, rather than passive, words
- Try to maintain a semi-casual tone, without using slang or jargon

Promotion

There are a few simple steps that can be taken to promote departmental social networking sites in a subtle but effective way.

- All emails sent from the department should include a hyperlink to the social networking site(s). The hyperlink should be included in the email signature.
- Any mailings could highlight the department's presence in the social networking sites.
- Presentations should include details of the social networking sites in the 'how to contact us' section.
- Departmental webpage should have shortcut icons which lead directly to the social networking sites.
- Following an event, encourage participants to view photos/video clips on the departmental social networking sites.

Response monitoring and management

Checking for new queries or responses could be done a few times a day. In general, social networking site users don't expect an instant reply but queries should be acknowledged in a timely manner to maintain user's confidence.

- Responses to queries should give a short answer to an exact question posed, with a link to relevant information on the University's website.
- Avoid giving the impression that questions are foolish, or that info should have been easily found elsewhere.
- Make appropriate arrangements when people responsible for replying to the queries are on holiday.
- Publish your moderation policy.

Other useful things to remember

Consider an update strategy

- Decide what information will be shared through the social networking sites. Is it used to promote future events, help with general communications or student applications?
- When will the site be updated (before, during, after an event)?
- Decide if the updates include University-wide happenings or just departmental ones.
- Consider if the departmental newsfeed should appear on the social site.
- Create a timetable for all departmental events which should be included in the social networking updates.
- Keep updates relevant to the department. Consider if using a RSS feed from the
 University's news site will provide relevant information for your followers. Most
 relevant stories could always be posted manually. This would allow the
 departmental voice to be more consistent but requires more time and effort from
 the people updating the site.
- Updates should not breach e-safety; the use of names should be omitted.
- The guidelines on the departmental tone and voice should always be followed.

Suggestions for department-related updates

- Any major updates made to the departmental website
- Reminder of an up and coming event or a registering deadline.
- Photos from events (departmental or University)
- New videos, research findings.
- Forum/discussion questions that are posed to the current followers.

Other guidance

Livery

The University logo should appear on the side and on the back of University vehicles. Where required, the office, department or faculty name should be positioned and set in the same proportions as for the stationery design (see page 12), and the exclusion zone should also be observed (see page 8).



Examples Signage

University signage should have a white background and be produced using either vinyl lettering, paint or digital printing. All text should appear in black.

This example demonstrates the basic principle in the design of signage. It is important that any signage produced is consistent in its appearance and design to maximise impact and accessibility.

The signage information aligns with the left hand edge of the logo, wherever possible. All type is set in Myriad upper and lowercase, ranged left, ragged right. Heading should be Myriad Bold or Semi Bold and the remaining copy is Myriad Roman.



New Museums Site

Departments

M15C Biological Anthropology

M12B Cambridge Philosophical Society

M12A Cambridge University Students Union

M15A Chemical Engineering M12B Central Science Library

M12A Central Sites Technical Services

M16E Centre For African Studies

Centre For Family Research

M16C Computing Service

M11E History And Philosophy Of Science M13C Materials Science and Metallurgy

M16E Mongolia & Inner Asia Studies Unit

M13A Museum Of Zoology

M13C School Of Humanities And Social Sciences

M11C Social Anthropology

M11B Social And Political Sciences

M11B Sociology

M12A Varsity

M11E Whipple Museum Of The History Of Science

M14 Zoology

Buildings

M12B Arts School M13A Arup Building (Main)

M13B Arup Building (East Tower)

Arup Tower (West Tower)

M16B Austin Building M13A Babbage Lecture Theatre

M16D Balfour Building

M16C Cockcroft Building Examination Halls

Goldsmiths Laboratory

Heycock Wing M11C Maxwell Lecture Theatre M16E Mond Building

M11A Old Cavendish And Rayleigh Wing

M11C Old Cavendish Laboratory

M11B Old Cavendish East Wing M15C Old Metallurgy

M11E Old Physical Chemistry

M17 4 Parsons Court

M11D Phoenix Building M??? Rayleigh Lecture Room

M19 Rolls Royce University Technology Centre

M15A Shell Building

M14 Zoology Building



Legal advice

Important guidance for all people taking, recording, commissioning and using photographs, video and audio.

This guidance is intended for use by University staff and covers consent, usage and copyright.

The guidance notes include sample forms for use in filming/recording University events, lectures, etc. Samples of the following forms can be found at www.admin.cam.ac.uk/offices/communications/services/photos/uploading/useful-documents.html

www.admin.cam.ac.uk/offices/communications/services/photos/uploading/copyright.html

- Sample consent/release form: photo/video/film/sound recording
- Sample parent/legal guardian consent/release form: photo/video/film/sound recording of child /vulnerable adult
- Sample filming/recording location perimeter signage and printed warning of photography and/or filming and/or sound recording to take place
- Sample assignment of copyright in photographs, video/film and/or sound recordings to the University from commissioned production companies, commercial photographers, etc

Accessibility

Accessibility Best practice

Designing accessible communications can present a real challenge. Accessible print and digital communications material needs to be visually interesting to draw a reader to it and legible for people with sight problems and learning difficulties. People with sight problems and learning difficulties are often marginalised by design with the production of bland and uninteresting designs.

In reality, it is impossible to design something that is accessible to everyone. However, we must aim to make our communications accessible to as many people as possible, whilst also being creative and visually stimulating.

Type size

Our recommended minimum size for printed body copy is 11 point. However, if appropriate to the targeted audience, smaller typefaces are permissible. The RNIB See it Right guidelines recommend a minimum x-height of 2mm. (The x-height is the height of a lowercase 'x' in the typeface).

Large print documents should use a minimum x-height of 2.8mm.

For further information on accessibility please visit **www.rnib.org.uk**

Capital letters

Setting text in large amounts of capital letters can be harder to read than lowercase letters.

Italics

These should be treated in a similar way to capital letters. Many partially sighted people can find them difficult to read so they should be used minimally. Using bold copy or a strong colour to add emphasis is a good alternative.

Leading

Leading (or line feed) is the space between one line of type and the next, measured from baseline to baseline. If leading is too narrow or too wide, the text will be difficult to read. As a basic rule, the leading should be a minimum of 2 point sizes larger than the type size.

Word spacing, letter spacing and horizontal scaling

Changing the spacing between letters or words and altering the proportion of the letters (horizontal scaling) are often used to fit more text onto a line. This should be avoided as too little or too much space can make text illegible.

Alignment

Left aligned text with a 'ragged' right hand margin is the most legible as it is easier to find the start and finish of each line. The spaces between each word are also equal.

Contrast

There should always be high tonal contrast between the text and the background it is printed on. Contrast is greatest when dark colours are combined with very pale colours.

Reversing out copy

The background colour should be as dark as possible. White copy reversed out of a very dark colour or black are the most legible. Attention should be paid to typesize and very light weights of type to ensure copy is always legible.

Copy on images

Setting text on an image can make it difficult to read. The background must always be even in tone with excellent contrast and should be digitally retouched, if necessary.

Design

Accessible design is clean, simple and uncluttered with good visual navigation.



Paper and printing

Paper and printing Recommendations

When sourcing printers and paper stocks it is important to consider your environmental responsibility.

Professional printing

Choose paper that is 50–100% post-consumer waste (PCW), from sustainable sources, elemental chlorine free (ECF), uncoated, Forest Stewardship Council (FSC) certified and/or made by renewable energy sources like wind or solar power.

Use non-toxic water-based vegetable or soy inks instead of petroleum-based inks. Look for a printer that uses renewable energy sources. Try waterless printing, which eliminates the dampening systems used in conventional printing. Digital printing, which avoids the film and chemicals in traditional printing processes, is another good alternative. Digital printing is also more economical for smaller quantities.

Conserve ink use by determining whether print projects need to be full colour. A two-colour or single colour design can be just as effective.

You can also save paper by using standard press sheet sizes and synchronising the printing of projects that use the same paper stock.

Evaluate if projects need to be printed. Could the information be promoted digitally?

The Communications team holds a list of recommended local printers. Each printer can provide information on their environmental credentials and policies.

Further information

www.waterless.org www.fsc-uk.org

Desktop printing

The University's preferred suppliers provide a wide range of different paper sizes, shades and quality levels from budget 'own-brand' paper to more premium ranges. Their products range includes a number of environmentally friendly, recycled or FSC accredited papers.

Further information

Please contact the Central Purchasing Office purchasing.office@admin.cam.ac.uk 01223 332233.

Contact

Contact Useful information

The Communications team provides advice and guidance to University departments and Colleges on print, digital and new media design.

They can recommended designers, production companies, photographers and printers, who are familiar with the University's house style.

The team also looks after licensing for the University logo and an image library, which includes hundreds of copyright free images of the University.

Further information

communications resources@admin.cam.ac.uk

01223 764059