



CRITICAL ACTIVITIES REPORT
TOTAL DHS SERVICES - FISCAL YEAR 2010

TOTAL DHS	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Year to Date Comparison			Latest Month Comparison		
													Current FYTD 2010	Prior FYTD 2009	FYTD Comparison 10 vs. 09	Jun-09	% Change Jun-10 vs. Jun-09	
FACILITIES																		
Total number of facilities	197	200	204	206	209	209	205	208	208	208	208	208	208	208	194	7%	194	7%
Total number of single adult shelter facilities	45	45	45	45	45	45	45	47	47	47	47	47	47	47	44	7%	44	7%
Facilities for men	28	28	28	28	28	28	28	30	30	30	30	30	30	30	28	7%	28	7%
Facilities for women	23	23	23	23	23	23	23	24	24	24	24	24	24	24	23	4%	23	4%
Co-ed facilities	6	6	6	6	6	6	6	7	7	7	7	7	7	7	7	0%	7	0%
Total number of families with children facilities	136	139	143	145	148	148	146	147	147	147	147	147	147	147	133	11%	133	11%
Total number of adult families facilities	16	16	16	16	16	16	14	14	14	14	14	14	14	14	17	-18%	17	-18%
Total number of units/beds	17,304	17,538	17,746	17,872	17,925	18,080	18,305	18,531	18,644	18,644	18,634	18,616	18,616	17,284	8%	17,284	8%	
Total number of single adult shelter beds	6,923	6,925	6,964	6,987	7,015	7,238	7,530	7,737	7,827	7,827	7,832	7,813	7,813	6,948	12%	6,948	12%	
Men	4,914	4,915	4,914	4,925	4,954	5,118	5,338	5,455	5,490	5,489	5,488	5,469	5,469	4,938	11%	4,938	11%	
Women	2,009	2,010	2,050	2,062	2,061	2,120	2,192	2,282	2,337	2,338	2,344	2,344	2,344	2,010	17%	2,010	17%	
Total number of families with children units	9,073	9,305	9,485	9,587	9,612	9,591	9,548	9,567	9,590	9,590	9,591	9,591	9,591	8,964	7%	8,964	7%	
Total number of adult families units	1,308	1,308	1,297	1,298	1,298	1,251	1,227	1,227	1,227	1,227	1,211	1,212	1,212	1,372	-12%	1,372	-12%	
FACILITY MANAGEMENT																		
Total number of facilities	197	200	204	206	209	209	205	208	208	208	208	208	208	200	4%	200	4%	
DHS operated	11	11	11	11	11	11	11	11	11	11	11	11	11	11	0%	11	0%	
Non-DHS operated	186	189	193	195	198	198	194	197	197	197	197	197	197	189	4%	189	4%	
Total number of single adults shelter facilities	45	45	45	45	45	45	45	47	47	47	47	47	47	44	7%	44	7%	
DHS operated	4	4	4	4	4	4	4	4	4	4	4	4	4	4	0%	4	0%	
Non-DHS operated	41	41	41	41	41	41	41	43	43	43	43	43	43	40	8%	40	8%	
Total number of families with children facilities	136	139	143	145	148	148	146	147	147	147	147	147	147	133	11%	133	11%	
DHS operated	6	6	6	6	6	6	6	6	6	6	6	6	6	6	0%	6	0%	
Non-DHS operated	130	133	137	139	142	142	140	141	141	141	141	141	141	127	11%	127	11%	
Total number of adult families facilities	16	16	16	16	16	16	14	14	14	14	14	14	14	17	-18%	17	-18%	
DHS operated	1	1	1	1	1	1	1	1	1	1	1	1	1	1	0%	1	0%	
Non-DHS operated	15	15	15	15	15	15	13	13	13	13	13	13	13	16	-19%	16	-19%	
Total number of beds/units	17,304	17,538	17,746	17,872	17,925	18,080	18,305	18,531	18,644	18,644	18,634	18,616	18,616	17,284	8%	17,284	8%	
DHS operated	2,078	2,078	2,078	2,078	2,078	2,116	2,255	2,262	2,282	2,282	2,282	2,282	2,282	2,078	10%	2,078	10%	
Non-DHS operated	15,226	15,460	15,668	15,794	15,847	15,964	16,050	16,269	16,362	16,362	16,352	16,334	16,334	15,206	7%	15,206	7%	
Total single adults shelter beds	6,923	6,925	6,964	6,987	7,015	7,238	7,530	7,737	7,827	7,827	7,832	7,813	7,813	6,948	12%	6,948	12%	
DHS operated	1,610	1,610	1,610	1,610	1,610	1,648	1,794	1,801	1,821	1,821	1,821	1,821	1,821	1,610	13%	1,610	13%	
Non-DHS operated	5,313	5,315	5,354	5,377	5,405	5,590	5,736	5,936	6,006	6,006	6,011	5,992	5,992	5,338	12%	5,338	12%	
Total families with children units	9,073	9,305	9,485	9,587	9,612	9,591	9,548	9,567	9,590	9,590	9,591	9,591	9,591	8,964	7%	8,964	7%	
DHS operated	468	468	468	468	468	468	461	461	461	461	461	461	461	468	-1%	468	-1%	
Non-DHS operated	8,605	8,837	9,017	9,119	9,144	9,123	9,087	9,106	9,129	9,129	9,130	9,130	9,130	8,496	7%	8,496	7%	
Total adults families units	1,308	1,308	1,297	1,298	1,298	1,251	1,227	1,227	1,227	1,227	1,211	1,212	1,212	1,372	-12%	1,372	-12%	
Non-DHS operated	1,308	1,308	1,297	1,298	1,298	1,251	1,227	1,227	1,227	1,227	1,211	1,212	1,212	1,372	-12%	1,372	-12%	



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													Current FYTD 2010	Prior FYTD 2009	FYTD Comparison 10 vs. 09	Jun-09	% Change Jun-10 vs. Jun-09
SAFETY AND CLEANLINESS																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.5	NA	NA	NA	NA	NA	0.4	NA	0.5	0.6	-24%	NA	NA
By Facility Management																	
DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	2.0	NA	NA	NA	NA	NA	1.5	NA	1.8	2.0	-13%	NA	NA
Non-DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.4	NA	NA	NA	NA	NA	0.2	NA	0.3	0.5	-34%	NA	NA
TOTAL POPULATION																	
Average daily census all individuals	35,247	35,936	37,173	37,831	37,748	37,426	37,227	37,335	36,997	36,203	35,803	35,538	36,705	34,416	7%	34,652	3%
Average daily census of single adults	6,638	6,673	6,793	6,880	6,925	6,967	7,234	7,510	7,596	7,574	7,593	7,620	7,167	6,526	10%	6,683	14%
Average daily census of single men	4,678	4,701	4,801	4,866	4,898	4,934	5,125	5,300	5,348	5,306	5,308	5,350	5,051	4,659	8%	4,720	13%
Average daily census of single women	1,960	1,972	1,992	2,014	2,027	2,033	2,109	2,210	2,248	2,268	2,285	2,270	2,116	1,867	13%	1,963	16%
Average daily census of families with children	8,255	8,441	8,776	8,991	8,957	8,884	8,786	8,748	8,639	8,449	8,348	8,268	8,629	7,948	9%	8,049	3%
Average daily census of individuals in families with children	25,860	26,472	27,548	28,161	28,088	27,774	27,333	27,140	26,695	25,962	25,552	25,287	26,823	25,274	6%	25,267	0%
Average daily census of adults in families with children	10,945	11,190	11,596	11,821	11,799	11,694	11,544	11,472	11,290	11,002	10,869	10,771	11,333	10,565	7%	10,665	1%
Average daily census of children in families with children	14,915	15,282	15,952	16,340	16,289	16,080	15,789	15,668	15,405	14,960	14,683	14,516	15,490	14,709	5%	14,602	-1%
Average daily census of adult families	1,332	1,353	1,374	1,348	1,315	1,293	1,284	1,289	1,299	1,280	1,278	1,268	1,309	1,276	3%	1,315	-4%
Average daily census of adults in adult families	2,749	2,791	2,832	2,790	2,735	2,660	2,685	2,706	2,667	2,658	2,631	2,716	2,616	2,702	4%	2,702	-3%
Total number of unique individuals receiving services (unduplicated)	43,692	45,075	45,938	46,161	45,380	45,128	45,021	44,119	45,209	43,626	43,237	44,249	113,553	105,365	8%	42,765	3%
Total number of single adults	9,500	9,371	9,493	9,632	9,458	9,640	9,777	9,944	10,368	10,160	10,185	10,500	29,645	28,249	5%	8,873	18%
Number of single men	6,865	6,750	6,886	6,979	6,850	6,970	7,061	7,184	7,462	7,241	7,265	7,525	22,006	21,346	3%	6,340	19%
Number of single women	2,635	2,621	2,607	2,653	2,608	2,670	2,716	2,760	2,906	2,919	2,920	2,975	7,639	6,903	11%	2,533	17%
Total number of families with children	9,858	10,285	10,585	10,637	10,440	10,381	10,383	10,085	10,251	9,874	9,837	9,945	24,954	22,262	12%	9,511	5%
Number of adults in families with children	13,186	13,786	14,114	14,121	13,917	13,784	13,749	13,336	13,518	12,995	12,908	13,172	32,829	29,663	11%	13,009	1%
Number of children in families with children	17,590	18,388	18,915	18,965	18,701	18,480	18,286	17,652	17,996	17,161	16,919	17,282	42,888	39,227	9%	17,483	-1%
Total number of adult families	1,674	1,726	1,656	1,678	1,597	1,570	1,561	1,547	1,612	1,609	1,567	1,594	4,023	4,074	-1%	1,636	-3%
Number of adults in adult families	3,416	3,530	3,416	3,443	3,304	3,224	3,209	3,187	3,327	3,310	3,225	3,295	8,191	8,226	0%	3,400	-3%
Basic Demographics - Single Adult Services																	
Race/ethnicity, number of unique individuals receiving services (total unduplicated)	9,500	9,371	9,493	9,632	9,458	9,640	9,777	9,944	10,368	10,160	10,185	10,500	29,645	28,249	5%	8,873	18%
Asian/Pacific Islander	78	78	86	100	95	102	100	104	100	98	115	123	297	224	33%	83	48%
Black	5,059	4,939	5,044	5,069	4,931	5,011	5,088	5,135	5,301	5,240	5,242	5,477	15,440	14,882	4%	4,727	16%
Hispanic	2,462	2,453	2,488	2,548	2,483	2,478	2,465	2,517	2,585	2,477	2,534	2,575	7,487	7,437	1%	2,289	12%
Native American	13	12	10	12	11	12	13	12	13	13	13	13	37	42	-12%	13	0%
White	834	827	824	831	781	794	806	810	894	871	858	846	2,657	2,806	-5%	823	3%
Unknown (please see definition)	1,054	1,062	1,041	1,072	1,157	1,243	1,305	1,366	1,475	1,461	1,423	1,466	3,727	2,858	30%	938	56%



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													Current FYTD 2010	Prior FYTD 2009	FYTD Comparison 10 vs. 09	Jun-09	% Change Jun-10 vs. Jun-09
Basic Demographics - Families with Children Services																	
Race/ethnicity, number of unique heads of households receiving services (head of household, total unduplicated)	9,858	10,285	10,585	10,637	10,440	10,381	10,383	10,085	10,251	9,874	9,837	9,945	24,954	22,262	12%	9,511	5%
Asian/Pacific Islander	54	54	55	51	54	56	55	53	55	51	57	58	142	112	27%	60	-3%
Black	5,294	5,529	5,671	5,682	5,593	5,591	5,573	5,462	5,556	5,414	5,371	5,490	13,171	11,789	12%	5,120	7%
Hispanic	3,821	3,977	4,122	4,190	4,092	4,027	4,058	3,886	3,954	3,744	3,764	3,764	9,986	8,893	12%	3,660	2%
Native American	11	12	12	12	12	12	12	12	12	11	11	11	28	23	22%	11	0%
White	196	211	203	200	201	210	210	211	218	213	207	231	508	499	2%	202	14%
Unknown (please see definition)	482	502	522	502	488	485	475	461	456	441	427	421	1,119	946	18%	458	-8%
Basic Demographics - Adult Families Services																	
Race/ethnicity, number of unique heads of households receiving services (head of household, total unduplicated)	1,674	1,726	1,656	1,678	1,597	1,570	1,561	1,547	1,612	1,609	1,567	1,594	4,023	4,074	-1%	1,636	-3%
Asian/Pacific Islander	7	5	6	8	5	4	4	6	4	4	4	4	16	17	-6%	8	-50%
Black	900	923	899	901	857	846	872	845	884	891	856	866	2,190	2,141	2%	853	2%
Hispanic	571	599	562	570	544	532	510	526	546	548	547	565	1,415	1,465	-3%	581	-3%
Native American	4	6	5	4	4	5	5	6	7	5	5	9	9	0%	4	25%	
White	128	127	124	133	128	127	118	115	117	108	103	103	268	282	-5%	122	-16%
Unknown (please see definition)	64	66	60	62	59	56	52	49	54	53	52	51	125	160	-22%	68	-25%
Age, number of unique individuals receiving services (total unduplicated) Total System																	
0 to 5	43,692	45,075	45,938	46,161	45,380	45,128	45,021	44,119	45,209	43,626	43,237	44,249	113,553	105,365	8%	41,284	7%
6 to 13	9,214	9,618	9,843	9,897	9,744	9,637	9,514	9,153	9,348	9,043	9,026	9,268	22,473	19,972	13%	8,918	4%
14 to 17	6,139	6,422	6,626	6,627	6,578	6,505	6,465	6,283	6,378	6,001	5,872	5,947	15,244	14,177	8%	5,964	0%
18 to 29	2,237	2,348	2,446	2,441	2,379	2,338	2,307	2,216	2,270	2,117	2,021	2,067	5,171	5,078	2%	2,169	-5%
30 to 44	10,434	10,890	11,110	11,201	10,969	10,868	10,911	10,643	10,932	10,622	10,546	10,851	29,625	26,203	13%	9,936	9%
45 to 64	8,819	8,840	8,899	8,879	8,769	8,750	8,715	8,621	8,911	8,654	8,585	8,650	22,995	22,671	1%	8,484	2%
over 65	6,403	6,511	6,546	6,654	6,492	6,567	6,657	6,741	6,899	6,710	6,701	6,941	16,875	16,193	4%	6,287	10%
	446	446	468	462	449	463	452	462	471	479	486	525	1,170	1,071	9%	434	21%
NEW ENTRANTS (Unduplicated)																	
Total new clients	1,852	1,951	2,010	1,984	1,647	1,769	1,714	1,679	1,717	1,505	1,482	1,604	20,892	19,282	8%	1,446	11%
Total new single adults	1,038	980	981	1,009	885	965	919	886	991	881	878	1,047	11,438	10,703	7%	759	38%
Number of single men	708	663	706	712	651	694	614	635	671	593	613	724	7,965	7,621	5%	508	43%
Number of single women	330	317	275	297	234	271	305	251	320	288	265	323	3,473	3,082	13%	251	29%
Number of new eligible families with children	779	935	946	903	710	745	744	725	667	568	556	492	8,770	7,712	14%	640	-23%
Number of new eligible adult families	35	36	83	72	52	59	51	68	59	56	48	65	684	867	-21%	47	38%
LENGTH OF STAY																	
Average LOS for single adults (in days)	252	253	248	245	249	244	242	242	239	243	245	243	245	261	-6%	265	-8%
Average LOS for adult families (in days)	326	338	327	325	318	317	314	319	322	324	334	332	325	369	-12%	327	2%
Average LOS for families with children (in days)	256	248	238	232	236	238	239	240	240	243	250	253	243	281	-13%	265	-5%
PREVENTION AND DIVERSION																	
Number of new single adult entrants	1,038	980	981	1,009	885	965	919	886	991	881	878	1,047	11,438	10,703	7%	759	38%
Number of new applicant families with children	1,149	1,259	1,273	1,073	1,068	890	1,053	736	928	819	898	1,044	12,190	12,315	-1%	1,152	-9%
Number of new applicant adult families	154	161	117	118	100	90	110	94	116	118	93	120	1,391	1,595	-13%	130	-8%