

**ADJUSTED REFUSAL RATE - B-VISAS ONLY  
BY NATIONALITY  
FISCAL YEAR 2013\***

| COUNTRY                  | ADJUSTED<br>REFUSAL<br>RATE |
|--------------------------|-----------------------------|
| Afghanistan              | 62.7%                       |
| Albania                  | 40.4%                       |
| Algeria                  | 28.3%                       |
| Andorra                  | 25.0%                       |
| Angola                   | 24.8%                       |
| Antigua and Barbuda      | 18.1%                       |
| Argentina                | 1.7%                        |
| Armenia                  | 37.9%                       |
| Australia                | 16.6%                       |
| Austria                  | 8.7%                        |
| Azerbaijan               | 9.4%                        |
| Bahrain                  | 4.1%                        |
| Bangladesh               | 43.5%                       |
| Barbados                 | 9.9%                        |
| Belarus                  | 20.7%                       |
| Belgium                  | 9.4%                        |
| Belize                   | 19.7%                       |
| Benin                    | 34.6%                       |
| Bhutan                   | 42.0%                       |
| Bolivia                  | 15.4%                       |
| Bosnia-Herzegovina       | 26.5%                       |
| Botswana                 | 17.3%                       |
| Brazil                   | 3.5%                        |
| Brunei                   | 20.7%                       |
| Bulgaria                 | 19.9%                       |
| Burkina Faso             | 31.7%                       |
| Burma                    | 23.5%                       |
| Burundi                  | 52.7%                       |
| Cambodia                 | 28.9%                       |
| Cameroon                 | 37.3%                       |
| Canada                   | 43.1%                       |
| Cape Verde               | 36.4%                       |
| Central African Republic | 46.4%                       |
| Chad                     | 36.3%                       |
| Chile                    | 1.6%                        |
| China - Mainland         | 8.5%                        |
| Colombia                 | 10.4%                       |
| Comoros                  | 32.6%                       |
| Congo (Brazzaville)      | 27.5%                       |
| Congo (Kinshasa)         | 41.9%                       |
| Costa Rica               | 13.7%                       |
| Cote D'Ivoire            | 30.3%                       |
| Croatia                  | 5.9%                        |
| Cuba                     | 61.1%                       |
| Cyprus                   | 4.0%                        |
| Czech Republic           | 5.8%                        |

**ADJUSTED REFUSAL RATE - B-VISAS ONLY  
BY NATIONALITY  
FISCAL YEAR 2013\***

| <b>COUNTRY</b>                     | <b>ADJUSTED<br/>REFUSAL<br/>RATE</b> |
|------------------------------------|--------------------------------------|
| Denmark                            | 11.0%                                |
| Djibouti                           | 62.6%                                |
| Dominica                           | 30.2%                                |
| Dominican Republic                 | 41.3%                                |
| Ecuador                            | 16.9%                                |
| Egypt                              | 39.5%                                |
| El Salvador                        | 45.1%                                |
| Equatorial Guinea                  | 16.2%                                |
| Eritrea                            | 40.5%                                |
| Estonia                            | 13.6%                                |
| Ethiopia                           | 35.6%                                |
| Federated States Of Micronesia     | 100.0%                               |
| Fiji                               | 27.2%                                |
| Finland                            | 15.0%                                |
| France                             | 13.0%                                |
| Gabon                              | 20.3%                                |
| Georgia                            | 38.3%                                |
| Germany                            | 12.8%                                |
| Ghana                              | 61.8%                                |
| Great Britain And Northern Ireland | 16.9%                                |
| Greece                             | 26.0%                                |
| Grenada                            | 25.8%                                |
| Guatemala                          | 37.7%                                |
| Guinea                             | 52.5%                                |
| Guinea - Bissau                    | 43.6%                                |
| Guyana                             | 52.7%                                |
| Haiti                              | 47.1%                                |
| Honduras                           | 37.0%                                |
| Hong Kong (BNO HK passport)        | 2.4%                                 |
| Hong Kong S. A. R.                 | 1.8%                                 |
| Hungary                            | 31.6%                                |
| Iceland                            | 7.1%                                 |
| India                              | 18.7%                                |
| Indonesia                          | 8.0%                                 |
| Iran                               | 48.2%                                |
| Iraq                               | 39.2%                                |
| Ireland                            | 16.9%                                |
| Israel                             | 8.6%                                 |
| Italy                              | 15.2%                                |
| Jamaica                            | 35.3%                                |
| Japan                              | 10.9%                                |
| Jordan                             | 32.6%                                |
| Kazakhstan                         | 8.0%                                 |
| Kenya                              | 28.3%                                |
| Kiribati                           | 27.3%                                |
| Kosovo                             | 40.0%                                |

**ADJUSTED REFUSAL RATE - B-VISAS ONLY  
BY NATIONALITY  
FISCAL YEAR 2013\***

| COUNTRY                                 | ADJUSTED<br>REFUSAL<br>RATE |
|---|-----------------------------|
| Kuwait                                  | 10.3%                       |
| Kyrgyzstan                              | 24.9%                       |
| Laos                                    | 61.4%                       |
| Latvia                                  | 20.4%                       |
| Lebanon                                 | 15.1%                       |
| Lesotho                                 | 19.4%                       |
| Liberia                                 | 59.0%                       |
| Libya                                   | 33.8%                       |
| Liechtenstein                           | 10.0%                       |
| Lithuania                               | 33.1%                       |
| Luxembourg                              | 8.3%                        |
| Macau S.A.R.                            | 3.1%                        |
| Macedonia                               | 27.0%                       |
| Madagascar                              | 9.3%                        |
| Malawi                                  | 13.8%                       |
| Malaysia                                | 5.0%                        |
| Maldives                                | 22.9%                       |
| Mali                                    | 47.7%                       |
| Malta                                   | 6.6%                        |
| Mauritania                              | 50.0%                       |
| Mauritius                               | 4.7%                        |
| Mexico                                  | 12.1%                       |
| Moldova                                 | 33.6%                       |
| Monaco                                  | 33.3%                       |
| Mongolia                                | 30.6%                       |
| Montenegro                              | 32.6%                       |
| Morocco                                 | 23.3%                       |
| Mozambique                              | 2.2%                        |
| Namibia                                 | 6.2%                        |
| Nauru                                   | 0.0%                        |
| Nepal                                   | 46.4%                       |
| Netherlands                             | 11.2%                       |
| New Zealand                             | 14.0%                       |
| Nicaragua                               | 26.7%                       |
| Niger                                   | 27.5%                       |
| Nigeria                                 | 35.1%                       |
| Norway                                  | 19.1%                       |
| Oman                                    | 2.3%                        |
| Pakistan                                | 38.5%                       |
| Palestinian Authority Travel Document   | 37.6%                       |
| Panama                                  | 8.0%                        |
| Papua New Guinea                        | 3.1%                        |
| Paraguay                                | 4.4%                        |
| Peoples Republic Of Korea - North Korea | 28.6%                       |
| Peru                                    | 16.1%                       |
| Philippines                             | 24.1%                       |

**ADJUSTED REFUSAL RATE - B-VISAS ONLY  
BY NATIONALITY  
FISCAL YEAR 2013\***

| COUNTRY                          | ADJUSTED<br>REFUSAL<br>RATE |
|----------------------------------|-----------------------------|
| Poland                           | 10.8%                       |
| Portugal                         | 9.9%                        |
| Qatar                            | 1.8%                        |
| Republic Of Palau                | 29.2%                       |
| Republic Of The Marshall Islands | 22.7%                       |
| Romania                          | 11.5%                       |
| Russia                           | 10.2%                       |
| Rwanda                           | 44.9%                       |
| Samoa                            | 22.1%                       |
| San Marino                       | 0.0%                        |
| Sao Tome and Principe            | 22.2%                       |
| Saudi Arabia                     | 7.8%                        |
| Senegal                          | 53.2%                       |
| Serbia                           | 14.7%                       |
| Serbia And Montenegro*           | 100.0%                      |
| Seychelles                       | 4.3%                        |
| Sierra Leone                     | 46.5%                       |
| Singapore                        | 25.0%                       |
| Slovakia                         | 15.3%                       |
| Slovenia                         | 12.1%                       |
| Solomon Islands                  | 12.7%                       |
| Somalia                          | 65.8%                       |
| South Africa                     | 2.6%                        |
| South Korea                      | 18.1%                       |
| South Sudan                      | 41.9%                       |
| Spain                            | 16.0%                       |
| Sri Lanka                        | 20.6%                       |
| St. Kitts And Nevis              | 30.7%                       |
| St. Lucia                        | 22.5%                       |
| St. Vincent And The Grenadines   | 22.5%                       |
| Sudan                            | 47.9%                       |
| Suriname                         | 9.6%                        |
| Swaziland                        | 4.5%                        |
| Sweden                           | 21.0%                       |
| Switzerland                      | 4.4%                        |
| Syria                            | 46.1%                       |
| Taiwan                           | 6.9%                        |
| Tajikistan                       | 53.7%                       |
| Tanzania                         | 25.7%                       |
| Thailand                         | 11.1%                       |
| The Bahamas                      | 11.6%                       |
| The Gambia                       | 74.5%                       |
| Timor-Leste                      | 5.6%                        |
| Togo                             | 44.0%                       |
| Tonga                            | 42.1%                       |
| Trinidad And Tobago              | 20.6%                       |

**ADJUSTED REFUSAL RATE - B-VISAS ONLY  
BY NATIONALITY  
FISCAL YEAR 2013\***

| <b>COUNTRY</b>   | <b>ADJUSTED<br/>REFUSAL<br/>RATE</b> |
|--|--------------------------------------|
| Tunisia  | 17.0%                                |
| Turkey   | 10.3%                                |
| Turkmenistan   | 16.3%                                |
| Tuvalu   | 71.4%                                |
| Uganda   | 32.7%                                |
| Ukraine  | 26.7%                                |
| United Arab Emirates   | 8.0%                                 |
| Unknown Nationality Or Stateless   | 27.0%                                |
| Uruguay  | 2.8%                                 |
| Uzbekistan   | 44.3%                                |
| Vanuatu  | 14.9%                                |
| Vatican City   | 33.3%                                |
| Venezuela  | 13.8%                                |
| Vietnam  | 20.3%                                |
| Yemen  | 44.0%                                |
| Zambia   | 26.2%                                |
| Zimbabwe   | 19.7%                                |
| <b>*Serbia And Montenegro - Bearers of Serbia and Montenegro Passports*.</b> |                                      |
| <b>*data through 09/30/2013</b>  |                                      |