



HOW TO RIDE

1. Arrive at the bus stop at least 5 minutes early to avoid missing your bus.
2. When boarding the bus, deposit your exact change fare (coins only, no dollar bills or pennies) or dip your MetroCard in the farebox. All Bee-Line buses have electronic fareboxes with a slot on the left to dip your MetroCard and a slot on the right for coins (no pennies accepted).
3. If you pay your fare with coins and need to transfer to another bus, ask the bus driver for a transfer ticket when you board the bus. The transfer ticket is free and may be used within two hours to board any other Bee-Line bus route (except Route BxM4C), or New York City local bus.
4. If you pay your fare with MetroCard, the transfer is electronic. Dip your card on the first bus, then, within two hours, dip your MetroCard again on any other Bee-Line bus route (except Route BxM4C) or New York City local bus or subway and your transfer is free.
5. As the bus nears your destination or transfer point, signal the driver that you would like to get off the bus by pressing the yellow strip along the windows.
6. Please exit at the rear door. This will speed your exiting and make way for new passengers to board through the front door. Once the door is open, step off and away from the bus. Never walk close to the side of the bus.

FOR YOUR SAFETY & COMFORT

Bee-Line buses belong to everyone, so please help us take good care of them!

- To ensure the safety and comfort of all of our riders, we ask that you observe the following rules and guidelines:
- **SMOKING** is not allowed on Bee-Line buses, including the use of electronic cigarettes. It's a New York State Law.
 - **NO EATING or DRINKING** on Bee-Line buses. Please do not litter.
 - **NO PLAYING RADIOS** or other audio equipment while on Bee-Line buses. Please use headphones at low volume so no one else can hear.
 - **NO CELL PHONE** conversations on Bee-Line buses, as this is a source of annoyance to other riders.
 - **NO ANIMALS** on Bee-Line buses unless they are properly controlled service animals accompanying persons with disabilities, or small animals carried in an enclosed animal carrier.

- Please be courteous to those riding with you:
- The seats at the front of every bus are reserved for senior citizens and people with disabilities. Please give up these seats if they are needed.
 - Passengers using a mobility device (wheelchair or scooter) need to ride in the front of the bus. Please make the front seats available for these riders. Mobility devices must be secured in a dedicated area near the front of the bus.
 - If standing, please stay behind the yellow line at the front of the bus and hold onto the hand rails. Please move to the rear of the bus to allow other customers to board.
 - Baby strollers and grocery carts are allowed on board, provided they are collapsed and do not block the aisles. Please try to travel during non-rush hours to avoid crowded buses.
 - Place packages, book bags and other items off the seats and out of the aisles.



- Your safety is important to us.**
- In an emergency, our bus drivers can summon police and medical assistance.
 - If you have a safety concern, please tell the bus driver immediately, send an email to beeline@westchestergov.com or call Customer Service at (914) 813-7777.
 - If you see suspicious activity, call 911.

COMMUTING OPTIONS & SERVICES

Westchester's SMART COMMUTE Program assists employers and their employees, building owners and their tenants with strategies to promote the use of transit and other alternatives to drive-alone commuting. Employers and building owners can enroll in this free program to receive benefits:

- Transportation Information Fairs can be held at your worksite.
 - The \$Commuter-n-Save\$ Program that gets employees to work using pre-tax salary dollars, and saves employers on payroll-related taxes.
 - Commute Information Racks and a restocking service to make transit schedules available at your location
- For more information call (914) 995-4444 or visit www.westchestergov.com/smartcommute
- Westchester's SMART COMMUTE Program is funded in part by the New York State Department of Transportation.
- Carpooling** – 511NY Rideshare is a free online ridesharing service. For more information visit www.511NYRideshare.org
- Vanpooling** – Vans for 5-15 passengers are available through the 511NY Rideshare Program providing full assistance to employees in organizing a vanpool group, planning a route and answering questions. For more information visit www.511NYRideshare.org

ACCESSIBLE SERVICES

The Bee-Line System is committed to providing service for all of our passengers. We are proud to offer a variety of solutions for those who need assistance or special accommodations. Seniors and those with disabilities pay a reduced fare to ride fixed-route buses.

Courtesy Seating
The seats at the front of every Bee-Line bus are reserved for senior citizens and people with disabilities. Please give up these seats if they are needed.

Wheelchair Lifts or Ramps
All Bee-Line buses are equipped with a wheelchair lift or ramp that is for anyone who cannot use the stairs. If you wish to use the wheelchair lift or ramp, ask the bus driver to lower it. Then move away from the bus about six feet. The driver is not allowed to help you outside of the bus.

If you use the lift while standing, hold onto the handrails and be careful of head room.

If you are using a wheelchair or scooter, back your wheelchair onto the lift, lock

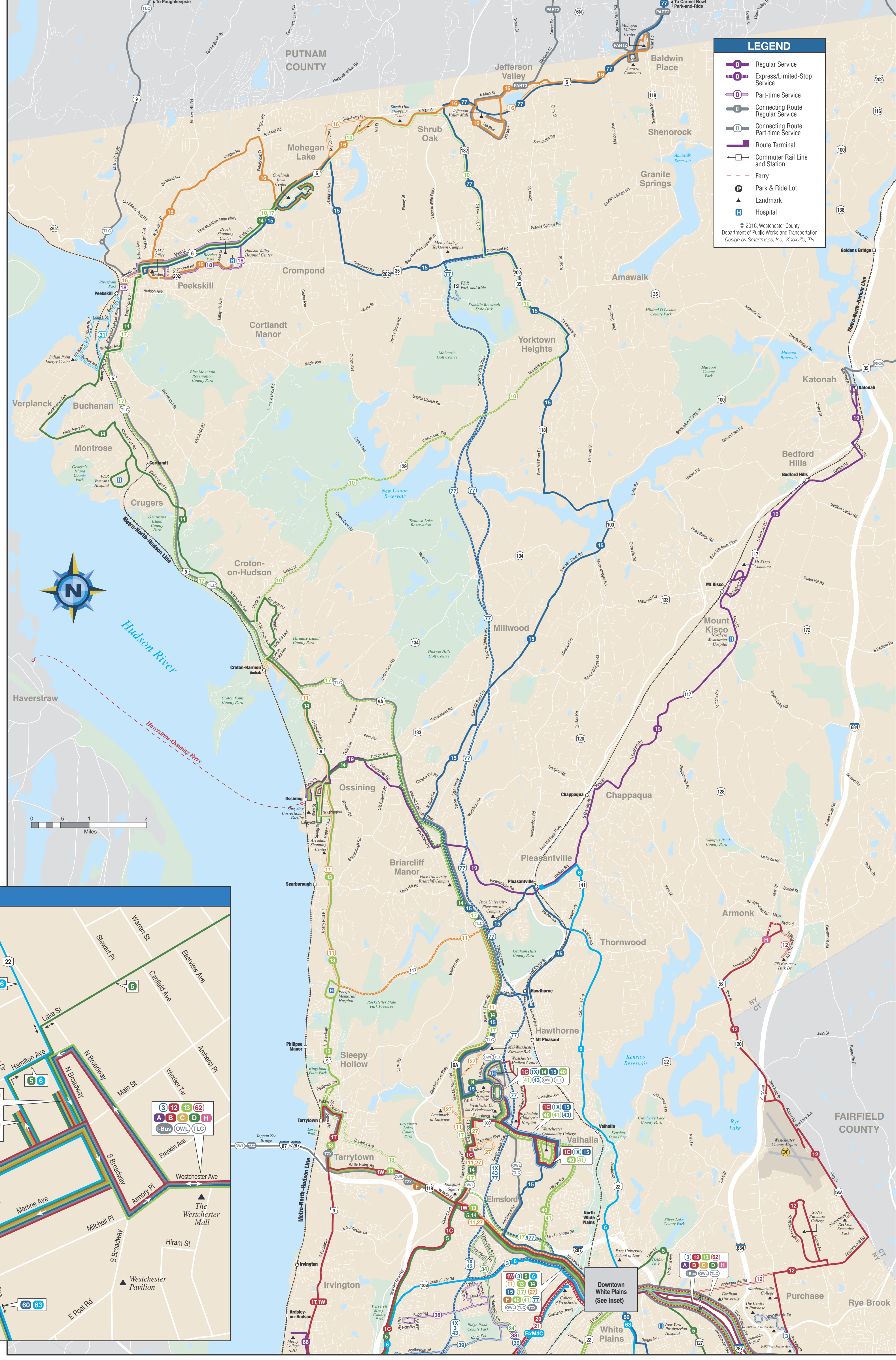
the brakes, turn off the power and hold onto the handrails. Once on board, the driver will secure your mobility device. Signal when it's your stop and the driver will remove the wheelchair securement.

Bee-Line ParaTransit
ParaTransit service provides transportation on an advanced reservation basis for people with disabilities who are not able to ride on a regular fixed-route bus. ParaTransit is a shared ride, curb-to-curb, Origin to Destination Service. ParaTransit taxi and car service is also available in designated areas. You must be certified to use all ParaTransit service. ParaTransit fare is \$5.00 per trip.

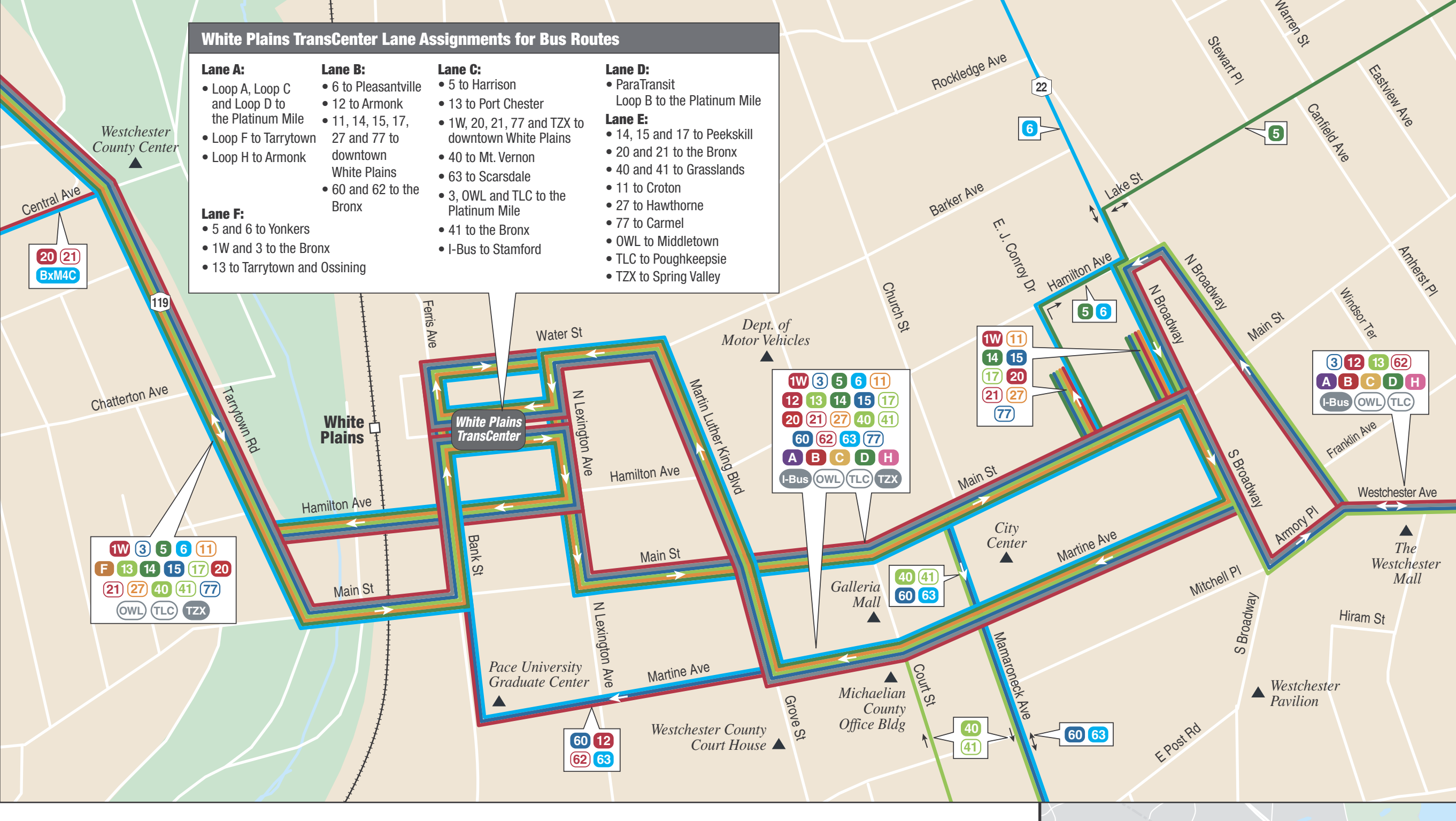
For information about ParaTransit and the certification process call (914) 995-7272 or visit, <http://transportation.westchestergov.com/beeline/paratransit>

Accessible Information
Bee-Line bus schedules and information are available in large print upon request. Please send an email to beeline@westchestergov.com or call Customer Service at (914) 813-7777 to make a request.

For Hearing Impaired individuals needing bus route, schedule or fare information, the Bee-Line System makes appropriate accommodation utilizing the New York 711 Relay Service.



Downtown White Plains



Contact Us

Visit Us Online
www.westchestergov.com/beelinebus
Our website has all the information you need to use Bee-Line services.

Write to Us
Customer Service
Westchester County Department of Public Works and Transportation
100 East First Street
Mount Vernon, NY 10560

E-Mail Us
Our e-mail address is beeline@westchestergov.com

Call Us
Customer Service: (914) 813-7777
• For all service-related questions
• To get a bus schedule mailed to you
Hearing Impaired individuals can use the New York 711 Relay Service.

Hours:
• Representatives are available 8:00 a.m. to 4:00 p.m., Monday-Friday.
• 24-hour automated schedule information is also available.

Lost & Found
Routes 16, 18 & 31: (914) 737-3803
All Other Routes: (914) 376-6361

Welcome Aboard!

"When you need to get from point A to point B – the Westchester County Bee-Line bus is your best bet. For three decades, residents have relied on Bee-Line service thanks to its reliability, and for decades to come we will continue to improve our service to make sure you get where you need to go."

George Latimer
County Executive

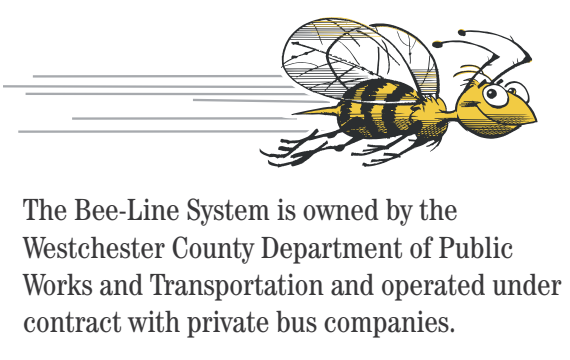
ABOUT THE BEE-LINE SYSTEM

The Bee-Line System provides bus service within Westchester County and to the Bronx, Manhattan and Putnam County, with a fleet of approximately 325 vehicles.

The Bee-Line System operates approximately 60 routes that include local, limited-stop and express buses. In addition, commuter feeders operate to Metro-North Railroad stations, and shuttle services are provided to corporate parks along the I-287 corridor.

There are major transit hubs in White Plains, New Rochelle, Yonkers and Mount Vernon. In the northern part of the county, service is concentrated in Peekskill, Ossining and Yorktown. There are over 3,800 bus stops in the system.

Many Bee-Line routes operate into the Bronx, offering Westchester residents connections to New York City's subways and buses. Every subway line in the Bronx is served by at least one Bee-Line route.



The Bee-Line System is owned by the Westchester County Department of Public Works and Transportation and operated under contract with private bus companies.

BxM4C Westchester-Manhattan Express
This service operates along Central Park Avenue through White Plains, Hartsdale, Scarsdale and Yonkers, to Fifth Avenue in Manhattan, and back on Madison Avenue. A premium fare is charged on this route.

Playland Services
The following bus routes are operated in the summer to Westchester County's Playland Park in Rye:

- Route 75 from the Rye Metro-North Railroad Station
- Route 91 from Yonkers, Mount Vernon and New Rochelle

Fare and Transfer Information

Fares
The fare is \$2.75 except for the Route BxM4C (Westchester-Manhattan Express) which has a fare of \$7.50. Fares are subject to change. For the most current fare information visit us at www.westchestergov.com/beelinebus.

The Bee-Line System accepts MetroCard as well as exact change (coins only, no dollar bills or pennies) for fare payment on all buses. Bus drivers do not carry or make change.

There are discounts available with Pay-Per-Ride MetroCard, or you can take advantage of Unlimited Ride MetroCards available for 7 or 30 days. For specific MetroCard fare discount information, visit the MetroCard website at www.mta.info/metrocard or call (718) 330-1234.



Transfers
The cost of a transfer to other Bee-Line routes and New York City local buses is included in your cash fare.

Using MetroCard to pay your fare on Bee-Line buses allows free transfers to other Bee-Line buses (except Route BxM4C) and to New York City subways and local buses in the Bronx.

Senior/Disabled Reduced Fares
Reduced fares are available to riders at least 65 years of age, certified disabled persons and valid Medicare card holders with proper photo identification.

The reduced fare is \$1.35 except for the Route BxM4C (Westchester-Manhattan Express) which has a reduced fare of \$3.75 (off-peak only).

MetroCard reduced fares are available only to holders of a personalized Reduced-Fare MetroCard. For more information call (718) 330-1234 or log onto the MetroCard website at www.mta.info/metrocard.

Children
Children under the age of 5 ride free when accompanied by a fare-paying adult.

REGIONAL TRANSIT SERVING WESTCHESTER

- The Bee-Line System is part of a region-wide transit network with many connections and travel options.*
- **MTA Metro-North Railroad** has three lines serving Westchester County: the Hudson, Harlem and New Haven Lines. Grand Central Terminal in midtown Manhattan serves as its hub. For information, call (212) 532-4900 or visit their website at www.mta.info.
 - **The TAPPAN ZExpress** is a commuter bus service operating Monday – Saturday between Rockland County, Tarrytown and White Plains. For information, call (845) 364-3333 or visit their website at www.tappanbus.com.
 - **The I-Bus** provides service daily between Stamford, CT and White Plains. For information, call 1-888-BUSRIDE or visit their website at www.cttransit.com.
 - **The TLC Bus** is an express service operating Monday – Friday from Dutchess and Putnam Counties to the Westchester Medical Center, downtown White Plains and corporate parks along the I-287 corridor. For information call (845) 565-7900 or visit their website at www.leprechaunlines.com.
 - **The OWL Bus** provides commuter bus service Monday – Friday from Orange and Rockland Counties to locations in Tarrytown and White Plains. For information, call 1-800-631-8405 or visit their website at www.shortlinebus.com.
 - **The Ridgefield-Katonah Shuttle** provides limited stop, commuter service between Ridgefield, CT and Katonah, Monday – Friday, connecting to MTA Metro-North (Harlem Line) service at the Katonah Railroad Station. For information call (203) 744-4070 or visit online at www.hartransit.com.
 - **Putnam Transit** is Putnam County's bus transit system. For information call (845) 878-RIDE or visit their website at www.putnamcountyny.com.
 - **MTA New York City Subways & Buses** make connections with Bee-Line buses in the Bronx and Manhattan. For information, call (718) 330-1234 or visit their website at www.mta.info.



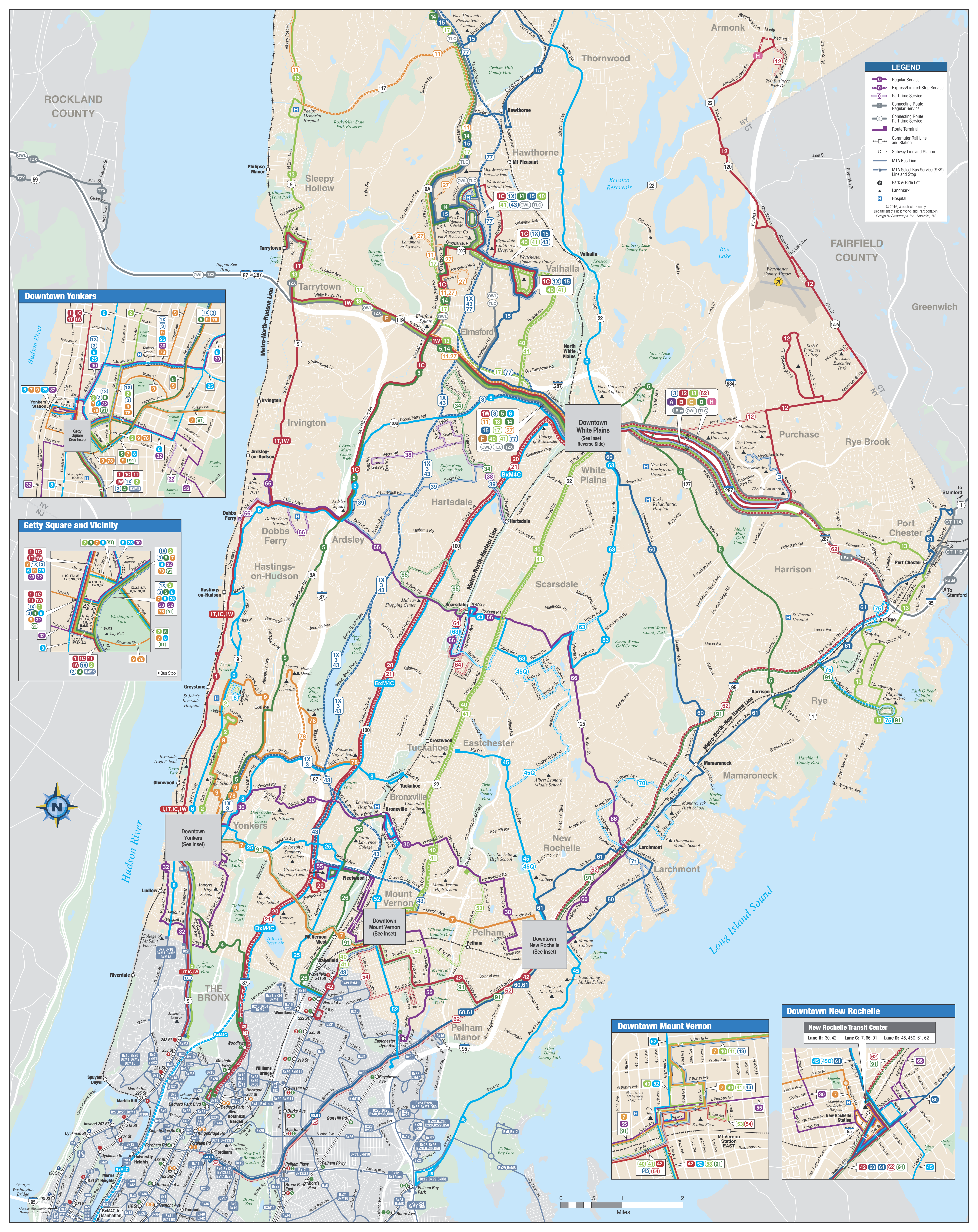
Traffic, Travel and Transit Info

511 New York is a free, one-stop phone and web service offering information on transportation services and conditions throughout New York State. It operates 24 hours a day, seven days a week. Just dial 511 on your phone or log onto their website at www.511NY.org.

Effective March 5, 2018

System Map
the bee-line system





Downtown Yonkers

Getty Square and Vicinity

Downtown Yonkers
 (See Inset)

Downtown Mount Vernon
 (See Inset)

Downtown New Rochelle
 (See Inset)

Downtown Mount Vernon

Downtown New Rochelle

New Rochelle Transit Center

Lane B: 30, 42 Lane C: 7, 66, 91 Lane D: 45, 450, 61, 62

