

Scottish Football Association
Terms & Conditions
Scotland Supporters Club
Supporters Club Membership 2025/26

The Scotland Supporters Club (Supporters Club) is organised by The Scottish Football Association Limited, a company registered in Scotland and having its registered office at Hampden Park, Glasgow G42 9AY with company number SC005453 (the Scottish FA). Membership of the Supporters Club is governed by these terms and conditions (the Terms and Conditions) which set out the terms of the contract between Members and the Scottish FA. If Members do not comply with these Terms and Conditions their membership of the Supporters Club may be suspended or terminated.

Please read these Terms and Conditions carefully and make sure you understand them before completing the Online Application to join the Supporters Club or renewing your Membership. By completing the Online Application on our website, you agree to be bound by these Terms and Conditions and any other documents expressly referred to within these Terms and Conditions, including:

- the Scottish FA's Website Use Terms and Conditions (<https://www.scottishfa.co.uk/terms-conditions>)
- the Scottish FA's General Privacy Policy (<https://www.scottishfa.co.uk/privacy-notice>); and if you have any questions regarding these Terms and Conditions or how your personal data will be used, please contact supporters@scottishfa.co.uk.

Definitions

In the Terms and Conditions, the following terms shall have the following meanings:

Accompanying Adult means an individual aged 18 years or older, including but not limited to an Adult Member or a Senior Member.

Adult Member means an individual aged between 16 years and 64 years with legal capacity to apply for and who has paid the appropriate Membership Renewal Fee or Membership Joining Fee and has had his/her Online Application or for Membership accepted by the Scottish FA to become a Member of the Supporters Club in accordance with these Terms and Conditions.

Away Match(es) means any International Match played out with Scotland.

Bonus Loyalty Point means a Loyalty Point awarded to each Member who has renewed his/her Membership for the last three (3) consecutive Membership Periods (Membership Periods 18-19, 20-21 and 23-24 inclusive) and renewed for the 2025/26 Membership Period before 31 December 2024.

<i>Board</i>	means the board of directors of the Scottish FA from time to time.
<i>Cancellation Period</i>	shall have the meaning ascribed to it in Clause 22 below.
<i>Chief Executive</i>	means the Chief Executive of the Scottish FA appointed by the Board from time to time.
<i>Code of Conduct</i>	means the code of conduct with which each Member is required to comply, more specifically narrated in Clause 15 and Clause 16 below.
<i>Contract</i>	has the meaning given to that term in Clause 3.
<i>Full International Team</i>	means the men's or women's association football team chosen to represent the Scottish FA at the highest international level.
<i>Home Match(es)</i>	means any International Match played within Scotland.
<i>International Match(es)</i>	means any international association football match or matches involving the Full International Team whether a Home Match or an Away Match.
<i>Junior Member</i>	means an individual aged 15 years or under who has paid the appropriate Membership Renewal Fee or Membership Joining Fee and has had his/her Online Application for membership accepted by the Scottish FA to be a Member of the Supporters Club in accordance with these Terms and Conditions.
<i>Loyalty Points</i>	means points that may be awarded to Members by the Scottish FA on Membership Renewal and on ticket purchase and subsequent attendance at any International Match.
<i>Match Venue</i>	means a venue within Scotland which hosts an International Match.
<i>Member</i>	means a member of the Supporters Club, being an Adult Member, Senior Member or Junior Member, as appropriate.
<i>Membership</i>	means membership of the Scotland Supporters Club.
<i>Membership Renewal Fee</i>	means the sum of money (inclusive of Value Added Tax) specified in Appendix 1, required to be paid to become a Member of the Supporters Club for the Membership Period.

Membership Period means the twenty four (24) month period for membership of the Scotland Supporters Club, as prescribed by the Scottish FA from time to time. At the date of issue of the Terms and Conditions (November 2024), the Membership Period will be as specified in Clause 8.

Membership Renewal means the renewal of Membership of the Supporters Club from one Membership Period to the next consecutive Membership Period via an Online Application.

Online Application means the method for any person to make an application to renew or join the Supporters Club at tickets.scottishfa.co.uk or such other Website address as may be notified by the Scottish FA from time to time.

Scottish FA means the Scottish Football Association Limited, a company incorporated in Scotland under the Companies Acts with the registered number SC005453 and having its registered office at Hampden Park, Glasgow G42 9AY.

Senior Member means an individual aged 65 years and over with legal capacity to apply for and who has paid the appropriate Membership Renewal Fee or Membership Joining Fee and has his/her Online Application for membership accepted by the Scottish FA to become a Member of the Supporters Club in accordance with these Terms and Conditions.

Ticketing & Membership Operations Team means the team available to assist Members with general enquiries which can be contacted on the enquiry line offered to Members on the numbers 0141 616 6000 option 1 or by emailing supporters@scottishfa.co.uk.

Scotland Supporters Club means the Scotland Supporters Club organised by the Scottish FA, which Members belong to by virtue of agreeing to these Terms and Conditions, paying the Membership Renewal Fee or Membership Joining Fee, and having their Online Application accepted by the Scottish FA.

Terms & Conditions means the terms and conditions applicable to the membership of the Supporters Club as specified hereunder.

Ticket Terms & Conditions means the relevant terms and conditions which govern the Member's purchase of Tickets which will be provided to Members on purchase.

Website means the website and ticketing system used by the Scottish FA to facilitate Membership applications, Membership Renewals, and the sale of Tickets available at tickets.scottishfa.co.uk or such other website as may be notified by the Scottish FA to the Member from time to time.

General Terms of Membership

1. Only individuals can become Members of the Supporters Club.
2. The Scottish FA will issue an email confirming acceptance of an application of a Member who has submitted their application using the Online Application process and has been accepted and payment of the Membership Renewal Fee or Membership Joining Fee has been authorised. Acceptance of an application for Membership shall be at the absolute discretion of the Scottish FA.
3. Once the Member's application has been confirmed by the Scottish FA and the Membership Renewal Fee or Membership Joining Fee, having been processed by the Scottish FA, a binding contract will be formed between the Member and the Scottish FA for provision of Membership based on these Terms and Conditions (the Contract).
4. A Member will be awarded one Loyalty Point for the renewal of a Membership. A Loyalty Point for Membership Renewal will only be awarded to a Member who has renewed his/her membership before 11.59pm on 31 December 2024. All Loyalty Points awarded for Membership Renewal will expire on 31 December 2026.
5. A Bonus Loyalty Point will be awarded to a Member who has renewed his/her Membership before midnight on 31 December 2024. All Bonus Loyalty Points will expire on 31 December 2026.
6. Loyalty Points and Bonus Loyalty Points are only available to Members. The award of all Loyalty Points and Bonus Loyalty Points is at the absolute discretion of the Scottish FA. Loyalty Points and Bonus Loyalty Points may not become active until 28 February 2025 after the Contract has been formed and, consequently, may not be considered for any other International Matches or Home Matches within this period.
7. The Scottish FA retains the right to remove all Loyalty Points from any Member that does not renew their Membership for the 2027/2028 Membership by the deadline as set and communicated to Members by the Scottish FA.
8. Irrespective of when the Contract is entered into, the Membership Period will be 1 January 2025 until 31 December 2026 inclusive.
9. Applications for a Junior Membership will only be accepted if directly linked to an application for an Adult Membership or Senior Membership who is responsible for the Junior Member and who has previously been accepted as a Member of the Supporters Club during the Membership Period. It is a condition of membership that a Member acknowledges and agrees to abide by these Terms and Conditions.
10. Applications to become a Junior Member, Adult Member or Senior Member must only be made by (or on behalf) of a prospective Member who meets the age requirements which apply to the type of Membership applied for.
11. For the avoidance of doubt, any Member or prospective Member found not to meet

the age requirements applicable to the type of membership that he/she has applied for or has obtained (as applicable) will: (i) have his/her Membership terminated by the Scottish FA immediately with no refund of the Membership Renewal Fee or Membership Joining Fee; and (ii) have any future Membership application(s) refused.

12. Any Member found to have supplied false and/or misleading information in his/her application form will have his/her Membership terminated by the Scottish FA immediately with no refund of the Membership Renewal Fee or Membership Joining Fee.
13. Transfer of Membership of the Supporters Club from one Member to a third party is at the absolute discretion of the Scottish FA. Members wishing to transfer Membership to a third party should contact supporters@scottishfa.co.uk in the first instance, providing information relating to the proposed transfer of Membership. The Scottish FA shall be entitled to charge a reasonable administration fee in respect of any approved Membership transfers.
14. All Membership transfers are subject to the incoming Member's acceptance of these Terms & Conditions.

Membership Code of Conduct

Members are regarded by the Scottish FA as ambassadors for the Scotland Supporters Club. Members are required to conduct themselves in a manner befitting this status when travelling to and attending any International Match. Drunkenness, foul, insulting, offensive or abusive language or behaviour, racist, discriminatory or sectarian behaviour, remarks, songs, chants, banners or displays; and the promotion or endorsement of any political organisation are not permitted within a Match Venue or at any International Match. Members must follow the Supporter Code of Conduct (www.scottishfa.co.uk/scotland/supporters-tickets/hampden-visitor-information/code-of-conduct/) & Stadium Regulations of Hampden Park (www.scottishfa.co.uk/scotland/supporters-tickets/hampden-visitor-information/stadium-rules-regulations/).

15. Members shall not upload any illegal or unlawful materials to the Website, including materials that: (i) defame other persons; (ii) willfully promote hatred against any identifiable group or individual; or (iii) infringe the copyright, trade secret or other intellectual property rights of any person.
16. The Scottish FA reserves the right, in its absolute discretion, to refuse membership to the Supporters Club or terminate or suspend the Membership of any existing Member who has: (a) been convicted in the United Kingdom or elsewhere of any football related offence or any other offence involving conduct which in the opinion of the Scottish FA is not conducive to the promotion of football or which may bring the Scottish FA and the Supporters Club into disrepute; (b) received a football banning order; (c) not collected their Away Match Tickets in accordance with Clause 47 below; (d) sold or transferred tickets to a third party in breach of these Terms and Conditions; (e) is in breach of any provision contained in these Terms and Conditions; and (f) is in breach of the Members' Code of Conduct.
17. The Scottish FA may take such action, as it considers appropriate in relation to the membership of a Member. In particular, the Scottish FA may suspend or terminate the membership of any Member considered to have breached these Terms and Conditions by giving such Member notice in writing of such suspension or termination.
18. The Scottish FA does not tolerate threatening behaviour, foul or abusive language or unacceptable or unreasonable behaviour towards its staff members or representatives whether delivered online, by email, by telephone, during Home Matches or International Matches or by any other means. The Scottish FA may take such action as it considers appropriate, in its sole discretion, including the suspension or termination of membership, in relation to any Member or incident of unacceptable behaviour.
19. Decisions of the Scottish FA shall be final and binding in all respects.
20. Standing is FORBIDDEN in seated viewing areas.
21. The Match Venue authorities may operate CCTV cameras and body worn cameras in and around the Match Venue(s) which monitor and record images for the purposes of safety and crime prevention. Information notices will be displayed at Match Venues and Away Matches where CCTV and/or body worn cameras are in operation.

Membership Cancellation

22. The Member has the right to cancel their Membership within 14 days without giving any reason from the date of the Contract (the Cancellation Period).
23. To exercise the right to cancel, the Member must inform the Scottish FA of his or her decision to cancel their Membership by a clear statement (for example a letter sent by post or email). The Member may use the model cancellation form attached at Appendix 2, but it is not obligatory. To meet the cancellation deadline, it is sufficient for the Member to send his or her communication concerning the right to cancel before the Cancellation Period has expired.
24. If the Member cancels their Membership within the Cancellation Period, the Scottish FA will reimburse to the Member all payments received from the Member, including the costs of delivery. The Scottish FA shall make the reimbursement no later than 14 days after the date during the Cancellation Period on which the Scottish FA is informed of the Member's decision to cancel the Contract.
25. If the Member requested to use their Membership during the Cancellation Period, the Scottish FA may charge an amount to the Member which is in proportion to the Membership benefits provided until the Member has communicated its cancellation of the Contract, in comparison with the full coverage of this Contract.
26. A Member may cancel his or her membership at any time after the Cancellation Period by contacting the Scottish FA with a clear statement of the intention to cancel. It will be in the Scottish FA's sole discretion to offer any refunds in these circumstances.

Home Matches

27. Purchase of Tickets for Home Matches by Members shall be governed by the Ticket Terms and Condition.
28. Each Member will be invited to purchase one (1) Ticket, subject to availability, for his/her own personal use for any Home Match. A Junior Member can only apply for a Ticket for a Home Match, if an eligible Accompanying Adult also applies for a Ticket for the same Home Match.
29. Tickets must be purchased in line with the age Member is at the time of purchase, regardless of what category of Membership they have. For example, if a Junior Member turns 16 during the Membership Period, all Tickets purchased from their 16th birthday onwards must be adult tickets.
30. Members can apply for Tickets for themselves and other Members (using the friends and family facility) in the same booking, provided that overall, each Member only applies for one (1) Ticket. Members must ensure that they have secured the consent of fellow Members and notified those Members of these Terms and Conditions.

Members must assign each seat during the purchasing process for each individual Member to receive their Loyalty Point for attending the match.

31. Members shall only be able to exercise their invitation to purchase a Ticket for a Home Match for an exclusive period notified by the Scottish FA to its Members. Any Tickets remaining after this period will be made available for general sale for Non-Members.
32. A Member may be awarded one Loyalty Point for attendance at a Home Match. The award of a Loyalty Point is at the absolute discretion of the Scottish FA. Loyalty Points will only be awarded by the Scottish FA for Tickets purchased directly from the Scottish FA via the Website using their membership log in. Loyalty Points shall not be awarded for Tickets purchased from any other vendors or sources. Loyalty Points may not become active until up to two (2) weeks after the Home Match has taken place and, consequently, may not be considered for any other International Match within this period.
33. For Home Matches the Scottish FA reserves the right, in its absolute discretion, not to invite Members to purchase a Ticket or to refuse or restrict applications for multiple Tickets.
34. For Home Matches, Tickets will be issued to applicant Members on the basis as determined by the Chief Executive, in his absolute discretion, and as notified to Members from time to time, and subject to the Ticket Terms and Conditions.
35. The issue of Tickets for all matches is subject to availability. The means of allocation of Tickets shall be determined by the Scottish FA from time to time in its absolute discretion.
36. In the event of an over-subscription of demand for Tickets to attend a Home Match, the Scottish FA will allocate Tickets to Members with the most Loyalty Points at the time of the Ticket sales for the relevant Home Match. If the number of Members on equal Loyalty Points is more than the number of Tickets remaining, Tickets will be distributed on a first come, first served basis by reducing Loyalty Points' levels until all remaining Tickets are allocated.
37. The Scottish FA is under no obligation to replace any Tickets that are lost or stolen.
38. Junior Members will not be admitted to any International Match without being accompanied by an Accompanying Adult.
39. The Scottish FA may, on instruction from any regulatory body, authority or association, relocate a Member to an alternative seat for any International Match. Reasonable efforts will be made by the Scottish FA to provide a comparable seat for the Member in these circumstances and the Scottish FA shall contact the relevant Member in relation to changing their seating arrangements. Requests from Members to relocate his or her seats are at the absolute discretion of the Scottish FA.

Away Matches

40. Purchases of Tickets for Away Matches by Members shall be governed by the Ticket Terms and Conditions.
41. Each Member will be invited to purchase, subject to availability, one (1) Ticket for his/her own personal use for any Away Match. A Junior Member can only apply for a Ticket for an Away Match, if an eligible Accompanying Adult also applies for a Ticket for the same Away Match.
42. Members may be awarded two Loyalty Points for attendance at an Away Match. The award of Loyalty Points is at the absolute discretion of the Scottish FA. Loyalty Points will only be awarded by the Scottish FA for Tickets purchased directly from the Scottish FA. Loyalty Points shall not be awarded for Tickets purchased from any other vendors or sources. Loyalty Points may not become active until up to two (2) weeks after the Away Match has taken place and, as a consequence, may not be considered for any other International Match within this period.
43. In the event of an over-subscription of demand for Tickets to attend an Away Match, the Scottish FA will allocate Tickets to Members with the most Loyalty Points at the time of the Ticket sales for the relevant Away Match. If the number of Members on equal Loyalty Points is more than the number of Tickets remaining, Tickets will be distributed on a first come, first served basis by reducing Loyalty Points' levels until all remaining Tickets are allocated. Loyalty Points are not used to determine a specific price category, only priority access to tickets.
44. Any person, not being a Member, will not be invited, nor entitled, to apply for a Ticket for an Away Match.
45. The Scottish FA reserves the right, in its absolute discretion, to refuse an allocation of Tickets from any other national football association for Away Matches for any reason including, without limitation, on grounds of safety and security.
46. Tickets will be issued for Away Matches at the absolute discretion of the Scottish FA. The Scottish FA reserves the right, in its absolute discretion, not to invite Members to purchase a Ticket or multiple Tickets or to refuse or restrict applications for Tickets or multiple Tickets for Away Matches.
47. Tickets will be issued to applicant Members for Away Matches on the basis as determined by the Chief Executive in his absolute discretion, and as notified to Members from time to time, subject to the Ticket Terms and Conditions under which the Away Match is being played.
48. Members shall be responsible for arranging their own travel and accommodation to attend Away Matches.
49. The issuing of an Away Match ticket is conditional on each Member producing to

the Scottish FA copies of valid travel documentation as may be requested by the Scottish FA from time to time.

50. It may be necessary from time to time for a Member to collect their Ticket for an Away Match locally in the city where the Away Match is taking place. A booking fee may be applied to facilitate and cover the associated costs of a collection point within the host city at the relevant Away Match host city. The Scottish FA will advise the Members where to collect their Tickets in advance of the match kick off time and they will be asked to present their valid Passport, or photographic ID for identification purposes before a Ticket will be issued.
51. Tickets are issued by the Scottish FA for use by the named Member only. Members are expressly prohibited from disposing of, re-selling, posting on social or retail websites for re-sale or transferring any tickets that have been allocated to them. Failure to comply with this obligation may result in the membership being suspended or terminated as determined by the Scottish FA, in its absolute discretion.
52. The Scottish FA is under no obligation to replace any Tickets that are lost or stolen.

Payment

53. A Member will be required by the Scottish FA to submit the Membership Renewal Fee or Membership Joining Fee by credit or debit card to the Scottish FA or to such third party so authorised by the Scottish FA. The following credit or debit cards shall be valid for payment of the Membership Renewal Fee or Membership Joining Fee: Visa, Visa Debit, Visa Electron, MasterCard and Maestro. A Member will be required to submit in advance payment for an International Match ticket.
54. The Membership Renewal Fee or Membership Joining Fee will only be refunded as the Scottish FA determines in its absolute discretion from time to time, in accordance with these Terms and Conditions. If the Member defaults in payment of any amount due to the Scottish FA, the Scottish FA reserves the right, in its absolute discretion, to refuse, suspend or withdraw membership to the Supporters Club until the payment is made in full and/or not to issue Tickets until payment is made in full. During this period, any rights and entitlements of the Member relating to the Supporters Club are suspended.
55. Credit/debit cards will be charged immediately on the Scottish FA's receipt of the Member's application. Your payment details will be encrypted to minimise the possibility of unauthorised access or disclosure. Authority for payment must be given at the time of the Online Application.

General

56. A copy of these Terms and Conditions shall be provided to each Member with the

Scottish FA's confirmation of their Membership to the Supporters Club.

57. Each of the paragraphs of these Terms and Conditions operate separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
58. The failure of the Scottish FA to exercise or enforce any right conferred on the Scottish FA by these Terms and Conditions shall not be deemed to be a waiver of any such right or operate to bar the exercise or enforcement of any right, power, or remedy available to the Scottish FA at that time.
59. The Scottish FA may revise these Terms and Conditions from time to time. Every time the Member renews their Membership the Terms and Conditions in force at that time will apply to the Contract between the Scottish FA and the Member. The current copy of the Terms and Conditions in force can be found at tickets.scottishfa.co.uk.
60. These Terms and Conditions shall be governed by and construed in accordance with the Laws of Scotland any disputes that may arise will be subject to the non-exclusive jurisdiction of the Scottish Courts.
61. Details of what is covered by the Membership Fee can be found on the Website detailing a Members exclusive benefits (<https://www.scottishfa.co.uk/scotland/supporters-tickets/scotland-supporters-club-membership/ssc-faqs/>)

Enquiries

62. For all enquiries, please contact the Ticketing & Membership Operations Team at supporters@scottishfa.co.uk. Please note that the helpline offered by the Ticketing & Membership Operations Team is for general queries. In all other cases, to purchase a Scotland Supporters Club Membership, the Online Application facility on the website must be used.

Appendix 1

Membership Price

Scotland Supporters Club Membership - Table of Charges

Membership Category	Renewal Price	New Member Price
Adult	£50	£60
Senior	£30	£35
Junior	£15	£20

*No postage or fulfilment charges apply.
Price inclusive of VAT.*

Appendix 2

Cancellation Form

To: The Scottish Football Association, Hampden Park, Glasgow, G42 9AY.

Email: supporters@scottishfa.co.uk.

I/We [*] hereby give notice that I/we [*] cancel my/our [*] membership of the Scotland Supporters Club.

Ordered on: Name of consumer(s):

Address of consumer(s):

Signature of consumer(s) (only if this form is notified on paper):

Date:

[*] delete as appropriate

Scottish Football Association
Terms & Conditions
Scotland Supporters Club
Youth Group Supporters Club Membership 2025/26

The Scotland Supporters Club (Supporters Club) is organised by The Scottish Football Association Limited, a company registered in Scotland and having its registered office at Hampden Park, Glasgow G42 9AY with company number SC005453 (the Scottish FA). Membership of the Supporters Club is governed by these terms and conditions (the Terms and Conditions) which set out the terms of the contract between Members and the Scottish FA. If Members do not comply with these Terms and Conditions their membership of the Supporters Club may be suspended or terminated.

Please read these Terms and Conditions carefully and make sure you understand them before completing the Online Application to join the Supporters Club or renewing your Membership. By completing the Online Application on our website, you agree to be bound by these Terms and Conditions and any other documents expressly referred to within these Terms and Conditions, including:

- the Scottish FA's Website Use Terms and Conditions (<https://www.scottishfa.co.uk/terms-conditions>)
- the Scottish FA's General Privacy Policy (<https://www.scottishfa.co.uk/privacy-notice>); and if you have any questions regarding these Terms and Conditions or how your personal data will be used, please contact supporters@scottishfa.co.uk.

Definitions

In the Terms and Conditions, the following terms shall have the following meanings:

Accompanying Adult means an individual aged 18 years or older, including but not limited to an Adult Member or a Senior Member.

Adult Member means an individual aged between 16 years and 64 years with legal capacity to apply for and who has paid the appropriate Membership Renewal Fee or Membership Joining Fee and has had his/her Online Application or for Membership accepted by the Scottish FA to become a Member of the Supporters Club in accordance with these Terms and Conditions.

Away Match(es) means any International Match played out with Scotland.

Bonus Loyalty Point means a Loyalty Point awarded to each Member who has renewed his/her Membership for the last three (3) consecutive Membership Periods (Membership Periods 18-19, 20-21 and 23-24 inclusive) and renewed for the 2025/26 Membership Period before 31 December 2024.

<i>Board</i>	means the board of directors of the Scottish FA from time to time.
<i>Cancellation Period</i>	shall have the meaning ascribed to it in Clause 21 below.
<i>Chief Executive</i>	means the Chief Executive of the Scottish FA appointed by the Board from time to time.
<i>Code of Conduct</i>	means the code of conduct with which each Member is required to comply, more specifically narrated in Clause 13 below.
<i>Contract</i>	has the meaning given to that term in Clause 3.
<i>Full International Team</i>	means the men's or women's association football team chosen to represent the Scottish FA at the highest international level.
<i>Home Match(es)</i>	means any International Match played within Scotland.
<i>International Match(es)</i>	means any international association football match or matches involving the Full International Team whether a Home Match or an Away Match.
<i>Junior Member</i>	means an individual aged 15 years or under who has paid the appropriate Membership Renewal Fee or Membership Joining Fee and has had his/her Online Application for membership accepted by the Scottish FA to be a Member of the Supporters Club in accordance with these Terms and Conditions.
<i>Loyalty Points</i>	means points that may be awarded to Members by the Scottish FA on Membership Renewal and on ticket purchase and subsequent attendance at any International Match.
<i>Match Venue</i>	means a venue within Scotland which hosts an International Match.
<i>Member</i>	means a member of the Supporters Club, being an Adult Member, Senior Member or Junior Member, as appropriate.
<i>Membership</i>	means membership of the Scotland Supporters Club.
<i>Membership Renewal Fee</i>	means the sum of money (inclusive of Value Added Tax) specified in Appendix 1, required to be paid to become a Member of the Supporters Club for the Membership Period.
<i>Membership Period</i>	means the twenty four (24) month period for membership of the Scotland Supporters Club, as prescribed by the Scottish FA from time

to time. At the date of issue of the Terms and Conditions (November 2024), the Membership Period will be as specified in Clause 8.

***Membership
Renewal***

means the renewal of Membership of the Supporters Club from one Membership Period to the next consecutive Membership Period via an Online Application.

Online Application

means the method for any person to make an application to renew or join the Supporters Club at tickets.scottishfa.co.uk or such other Website address as may be notified by the Scottish FA from time to time.

Scottish FA

means the Scottish Football Association Limited, a company incorporated in Scotland under the Companies Acts with the registered number SC005453 and having its registered office at Hampden Park, Glasgow G42 9AY.

Senior Member

means an individual aged 65 years and over with legal capacity to apply for and who has paid the appropriate Membership Renewal Fee or Membership Joining Fee and has his/her Online Application for membership accepted by the Scottish FA to become a Member of the Supporters Club in accordance with these Terms and Conditions.

***Ticketing &
Membership
Operations Team***

means the team available to assist Members with general enquiries which can be contacted on the enquiry line offered to Members on the numbers 0141 616 6000 option 1 or by emailing supporters@scottishfa.co.uk.

***Scotland Supporters
Club***

means the Scotland Supporters Club organised by the Scottish FA, which Members belong to by virtue of agreeing to these Terms and Conditions, paying the Membership Renewal Fee or Membership Joining Fee, and having their Online Application accepted by the Scottish FA.

Terms & Conditions

means the terms and conditions applicable to the membership of the Supporters Club as specified hereunder.

***Ticket Terms &
Conditions***

means the relevant terms and conditions which govern the Member's purchase of Tickets which will be provided to Members on purchase.

Website

means the website and ticketing system used by the Scottish FA to facilitate Membership applications, Membership Renewals, and the sale of Tickets available at tickets.scottishfa.co.uk or such other website as may be notified by the Scottish FA to the Member from time to time.

Youth Group a group with a limit up to, but not exceeding, ten (10) people comprising a maximum of 8 Children and 2 Accompanying Adult Members/Non-Members. A Youth Group will not exceed twenty (20) tickets in total.

Youth Group Member means a Youth Group having had its Online Application for Membership accepted by the Scottish FA to become a Youth Group Member of the Supporters Club. References to a Youth Group Member shall include the individual members within the Youth Group.

Youth Group Representative means any individual, age 18 years or over, with legal capacity to apply for and who has entered into the Contract on behalf of a Youth Group and who has paid all of the fees on behalf of a Youth Group.

General Terms of Membership

1. The Scottish FA will issue an email confirming acceptance of an application of a Youth Group Member who has submitted their application using the Online Application process and has been accepted and payment of the Membership Renewal Fee or Membership Joining Fee has been authorised.
2. Acceptance of an application for Membership shall be at the absolute discretion of the Scottish FA.
3. Once the Youth Group Member's application has been confirmed by the Scottish FA and the Membership Renewal Fee or Membership Joining Fee, having been processed by the Scottish FA, a binding contract will be formed between the Member and the Scottish FA for provision of Membership based on these Terms and Conditions (the Contract).
4. A Youth Group Member will be awarded one Loyalty Point for the renewal of a Membership. A Loyalty Point for Membership Renewal will only be awarded to a Member who has renewed his/her membership before 11.59pm on 31 December 2024. All Loyalty Points awarded for Membership Renewal will expire on 31 December 2026.
5. A Bonus Loyalty Point will be awarded to a Member who has renewed his/her Membership before 11.59pm on 31 December 2024. All Bonus Loyalty Points will expire on 31 December 2026.

6. Loyalty Points and Bonus Loyalty Points are only available to Members. The award of all Loyalty Points and Bonus Loyalty Points is at the absolute discretion of the Scottish FA. Loyalty Points and Bonus Loyalty Points may not become active until 28 February 2025 after the Contract has been formed and, consequently, may not be considered for any other International Matches or Home Matches within this period.
7. The Scottish FA retains the right to remove all Loyalty Points from any Member that does not renew their Membership for the 2027/2028 Membership by the deadline set and communicated to Members by the Scottish FA.
8. Irrespective of when the Contract is entered into, the Membership Period will be 1 January 2025 until 31 December 2026 inclusive.
9. It is a condition of membership that a Youth Group Member acknowledges and agrees to abide by these Terms and Conditions.
10. Any Member found to have supplied false and/or misleading information in his/her application form will have his/her Membership terminated by the Scottish FA immediately with no refund of the Membership Renewal Fee or Membership Joining Fee.
11. Transfer of Membership of the Supporters Club from one Member to a third party is at the absolute discretion of the Scottish FA. Members wishing to transfer Membership to a third party should contact supporters@scottishfa.co.uk in the first instance, providing information relating to the proposed transfer of Membership. The Scottish FA shall be entitled to charge a reasonable administration fee in respect of any approved Membership transfers.
12. All Membership transfers are subject to the incoming Member's acceptance of these Terms & Conditions.

Membership Code of Conduct

13. Youth Group Members are regarded by the Scottish FA as ambassadors for the Scotland Supporters Club. Members are required to conduct themselves in a manner befitting this status when travelling to and attending any International Match. Drunkenness, foul, insulting, offensive or abusive language or behaviour, racist, discriminatory, or sectarian behaviour, remarks, songs, chants, banners or displays; and the promotion or endorsement of any political organisation are not permitted within a Match Venue or at any International Match. Members must follow the Supporter Code of Conduct (<https://www.scottishfa.co.uk/media/10289/supportercodeofconduct230223-22032023.pdf>) & Stadium Regulations of Hampden Park.
14. Youth Group Members shall not upload any illegal or unlawful materials to the Website, including materials that: (i) defame other persons; (ii) willfully promote

hatred against any identifiable group or individual; or (iii) infringe the copyright, trade secret or other intellectual property rights of any person.

15. The Scottish FA reserves the right, in its absolute discretion, to refuse membership to the Supporters Club or terminate or suspend the Membership of any existing Member who has: (a) been convicted in the United Kingdom or elsewhere of any football related offence or any other offence involving conduct which in the opinion of the Scottish FA is not conducive to the promotion of football or which may bring the Scottish FA and the Supporters Club into disrepute; (b) received a football banning order; (c) not collected their Away Match Tickets in accordance with Clause 55 below; (d) sold or transferred tickets to a third party in breach of these Terms and Conditions; (e) is in breach of any provision contained in these Terms and Conditions, including Clause 10; and (f) is in breach of the Members' Code of Conduct.
16. The Scottish FA may take such action, as it considers appropriate in relation to the membership of a Youth Group Member. In particular, the Scottish FA may suspend or terminate the membership of any Member considered to have breached these Terms and Conditions by giving such Member notice in writing of such suspension or termination.
17. The Scottish FA does not tolerate threatening behaviour, foul or abusive language or unacceptable or unreasonable behaviour towards its staff members or representatives whether delivered online, by email, by telephone, during Home Matches or International Matches or by any other means. The Scottish FA may take such action as it considers appropriate, in its sole discretion, including the suspension or termination of membership, in relation to any Member or incident of unacceptable behaviour.
18. Decisions of the Scottish FA shall be final and binding in all respects.
19. Standing is FORBIDDEN in seated viewing areas.
20. The Match Venue authorities may operate CCTV cameras and body worn cameras in and around the Match Venue(s) which monitor and record images for the purposes of safety and crime prevention. Information notices will be displayed at Match Venues and Away Matches where CCTV and/or body worn cameras are in operation.

Membership Cancellation

21. The Member has the right to cancel their Membership within 14 days without giving any reason from the date of the Contract (the Cancellation Period).

22. To exercise the right to cancel, the Member must inform the Scottish FA of his or her decision to cancel their Membership by a clear statement (for example a letter sent by post or email). The Member may use the model cancellation form attached at Appendix 2, but it is not obligatory. To meet the cancellation deadline, it is sufficient for the Member to send his or her communication concerning the right to cancel before the Cancellation Period has expired.
23. If the Member cancels their Membership within the Cancellation Period, the Scottish FA will reimburse to the Member all payments received from the Member, including the costs of delivery. The Scottish FA shall make the reimbursement no later than 14 days after the date during the Cancellation Period on which the Scottish FA is informed of the Member's decision to cancel the Contract.
24. If the Member requested to use their Membership during the Cancellation Period, the Scottish FA may charge an amount to the Member which is in proportion to the Membership benefits provided until the Member has communicated its cancellation of the Contract, in comparison with the full coverage of this Contract.
25. A Member may cancel his or her membership at any time after the Cancellation Period by contacting the Scottish FA with a clear statement of the intention to cancel. It will be in the Scottish FA's sole discretion to offer any refunds in these circumstances.

Home Matches

26. Purchases of Tickets for Home Matches by Members shall be governed by the Ticket Terms and Conditions.
27. A Youth Group Member will be invited to apply to purchase a minimum of 10 Tickets (with a ratio of 8 Juniors to 2 Accompanying Adults). A Youth Group can apply for a maximum of 20 tickets total. The Youth Group will receive 25% discount upon the total order.
28. Subject to Clause 26, the Youth Group Member shall ensure that up to 10 Juniors are accompanied by 2 Accompanying Adults, and between 10 to 16 Juniors are accompanied by 4 Accompanying Adults. Members must assign each seat during the purchasing process for each individual Member to receive their Loyalty Point for attending the match.
29. Members shall only be able to exercise their invitation to purchase Tickets for a Home Match for an exclusive period notified by the Scottish FA to its Members via

Online Application. Any Tickets remaining after this period will be made available for general sale for non-members.

30. A Youth Group Member may be awarded one Loyalty Point for attendance at a Home Match. The award of a Loyalty Point is at the absolute discretion of the Scottish FA. Loyalty Points will only be awarded by the Scottish FA for Tickets purchased directly from the Scottish FA via the Website using their membership log in. Loyalty Points shall not be awarded for Tickets purchased from any other vendors or sources. Loyalty Points may not become active until up to two (2) weeks after the Home Match has taken place and, consequently, may not be considered for any other International Match within this period.
31. For Home Matches the Scottish FA reserves the right, in its absolute discretion, not to invite Members to purchase a Ticket or to refuse or restrict applications for multiple Tickets.
32. For Home Matches, Tickets will be issued to applicant Members on the basis as determined by the Chief Executive, in his absolute discretion, and as notified to Members from time to time, and subject to the Ticket Terms and Conditions.
33. The issue of Tickets for all matches is subject to availability. The means of allocation of Tickets shall be determined by the Scottish FA from time to time in its absolute discretion.
34. In the event of an over-subscription of demand for Tickets to attend a Home Match, the Scottish FA will allocate Tickets to Members with the most Loyalty Points (from January 2023). If the number of Members on equal Loyalty Points is more than the number of Tickets remaining, Tickets will be distributed on a first come, first served basis by reducing Loyalty Points' levels until all remaining Tickets are allocated.
35. The Scottish FA is under no obligation to replace any Tickets that are lost or stolen.
36. Junior Members will not be admitted to any International Match without being accompanied by an Accompanying Adult.
37. The Scottish FA may, on instruction from any regulatory body, authority or association, relocate a Member to an alternative seat for any International Match. Reasonable efforts will be made by the Scottish FA to provide a comparable seat for the Member in these circumstances and the Scottish FA shall contact the relevant Member in relation to changing their seating arrangements. Requests from Members to relocate his or her seats are at the absolute discretion of the Scottish FA.

Away Matches

38. A Youth Group member is not eligible to purchase tickets for away matches, this is inclusive of any major tournament such as the UEFA EURO or FIFA World Cup competitions.

Payment

39. A Youth Group Member will be required by the Scottish FA to submit the Membership Renewal Fee or Membership Joining Fee by credit or debit card to the Scottish FA or to such third party so authorised by the Scottish FA. The following credit or debit cards shall be valid for payment of the Membership Renewal Fee or Membership Joining Fee: Visa, Visa Debit, Visa Electron, MasterCard and Maestro. A Youth Group Member will be required to submit in advance payment for an International Match ticket.
40. The Membership Renewal Fee or Membership Joining Fee will only be refunded as the Scottish FA determines in its absolute discretion from time to time, in accordance with these Terms and Conditions. If the Member defaults in payment of any amount due to the Scottish FA, the Scottish FA reserves the right, in its absolute discretion, to refuse, suspend or withdraw membership to the Supporters Club until the payment is made in full and/or not to issue Tickets until payment is made in full. During this period, any rights and entitlements of the Member relating to the Supporters Club are suspended.
41. Credit/debit cards will be charged immediately on the Scottish FA's receipt of the Member's application. Your payment details will be encrypted to minimise the possibility of unauthorised access or disclosure. Authority for payment must be given at the time of the Online Application.

General

42. A copy of these Terms and Conditions shall be provided to each Youth Group Member with the Scottish FA's confirmation of their Membership to the Supporters Club.
43. Each of the paragraphs of these Terms and Conditions operate separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
44. The failure of the Scottish FA to exercise or enforce any right conferred on the Scottish FA by these Terms and Conditions shall not be deemed to be a waiver of

any such right or operate to bar the exercise or enforcement of any right, power, or remedy available to the Scottish FA at that time.

45. The Scottish FA may revise these Terms and Conditions from time to time. Every time the Member renews their Membership the Terms and Conditions in force at that time will apply to the Contract between the Scottish FA and the Member. The current copy of the Terms and Conditions in force can be found at tickets.scottishfa.co.uk.
46. These Terms and Conditions shall be governed by and construed in accordance with the Laws of Scotland any disputes that may arise will be subject to the non-exclusive jurisdiction of the Scottish Courts.

Enquiries

47. For all enquiries, please contact the Ticketing & Membership Operations Team at supporters@scottishfa.co.uk. Please note that the helpline offered by the Ticketing & Membership Operations Team is for general queries. In all other cases, to purchase a Scotland Supporters Club Membership, the Online Application facility on the website must be used.

Appendix 1

Membership Price

Scotland Supporters Club Membership - Table of Charges

Membership Category	Price
Youth Group	£20

*No postage or fulfilment charges apply.
Price inclusive of VAT.*

Appendix 2

Cancellation Form

To: The Scottish Football Association, Hampden Park, Glasgow, G42 9AY.

Email: supporters@scottishfa.co.uk.

I/We [*] hereby give notice that I/we [*] cancel my/our [*] membership of the Scotland Supporters Club.

Ordered on: Name of consumer(s):

Address of consumer(s):

Signature of consumer(s) (only if this form is notified on paper):

Date:

[*] delete as appropriate