

## Paula Rodríguez

### Cloud engineer

- ★ [linkedin.com/pauloba](https://www.linkedin.com/pauloba)
- ★ [github.com/pauloba](https://github.com/pauloba)
- ★ [stackoverflow.com/pauloba](https://stackoverflow.com/pauloba)

Computer Science graduate from Vigo University.

Hands-on experience architecting on public clouds since 2017, with a background of sysadmin, cybersec and tech support.

Collaborative mindset, I believe in teamplay as a life strategy.

## Tech stack

Kubernetes  
Prometheus  
SonarQube  
Terraform  
Datadog  
Anchore  
Grafana  
Jenkins  
Docker  
Helm  
jfrog  
GCP  
AWS  
SQL  
git

## Scripting

Python  
Bash

## Methodologies

IaC + CI/CD  
Kaizen  
Agile - Scrum  
Git flow  
Peer review  
MRs/PRs  
DevSecOps  
FinOps

## Experience

### Vodafone [Oct 2023 - now] Platform engineer

Configuration and administration of **AWS** cloud infra resources using **DevOps** practices. Collaboration with **architectural** decisions for business solutions and platforms.

**Designing blueprints** for multi-tenant platform capabilities, defining tenant roll-out strategies, writing **infra as code** and designing and configuring **pipelines** for apps and infra releases.

### FonYou [Jul 2021 - Sep 2023] Cloud Sysadmin

**Deployment, operation** and **support** for cloud-based production systems, ensuring the availability, performance, scalability and security of the systems.

**Automation** of processes and operations + **support** and **maintenance** of company-developed applications.

### Google through Webhelp [Jan 2019 - June 2021]

#### Subject Matter Expert

Help customers **troubleshoot** and **fix GCP integrations**.

**Bug reporting**, and bug **quality review**.

**Mentor** and **guide** colleagues to **improve** the SLAs, SLOs and SLIs.

Create, improve and maintain internal **documentation**.

Internal **training** for the infrastructure team.

## Education

Computer science degree

[UVigo](#) [2012-2016]

Final project

[pauloba/latch-plugin-mediawiki](#)

High level trade school:

Computer Programming

[CPR Daniel Castelao](#)

[2003-2005]

## Languages

Spanish - native

English - proficient

## Experience

**Google through Sellbytel** [Aug 2017 - Jan 2019]

### Technical Solutions Representative

Triage, diagnosis and *solve issues* related to **GCP services**, through email, phone and videoconference.

Experience with a Salesforce-based ticketing system.

Technologies: GCE, GKE, VPC networks, Container Registry, Deployment manager, Pub/Sub, GCP APIs, IAM & Security.

**Enxendra Technologies** [Nov 2016 - Apr 2017]

### Level 2 support and QA unit testing

**Patch deployment, UNIX sysadmin** (syslog, crontab, tomcat, Java WAR deployment via scp and ssh).

**Java unit testing** with Groovy and Spock.

Experience with the Atlassian stack: jira, confluence, bitbucket.

Technologies: docker, IntelliJ, eclipse, SoapUI, postman, MySQL, Java, Ant, Maven, SpringBoot.

**Telefónica SOC** [Nov 2015 - Oct 2016]

### Level 2 security technician

**Coordination** with **CSIRT / CERT, ISPs**, web hostings, registrars and registrants to stop and **prevent global fraud attempts**.

Incident reporting: **analysis** and **reports** for final customers.

Real time **network monitoring** and **security incident analysis** with Cisco FirePOWER/SourceFire/FireSight sources for QRadar.

QRadar (IBM SIEM) rule adjustment to fine-tune detections.

**Online fraud prevention**: referer analysis, bank transfer analysis, monitoring of suspicious phishing connections.

Real time analysis and mitigation for Bank Trojans, halcash.

Experience with the SIRIOS ticketing system and ITSM Remedy.

## Experience

### Soft skills

Active listening  
Analytical mindset  
Critical thinking  
Documentation  
Empathy  
Resourcefulness  
Teamwork  
Work ethic

### Conferences

#### **Organizing committee** **r2con [since 2017]**

Merchandising  
Schedule planning  
Website  
Community manager  
Organizing speakers/trainers  
Audio testing w/music artists

#### **ANSI [Jan - Sept 2015] General Secretary**

The **project** was motivated by approval of **BOE-A-2015-344**.

**Website sysadmin** via Wordpress panel and ssh.

**Merchandising design** w/Gimp+Inkscape: t-shirts, banners, logo.

#### **Vigo University [2010 - 2013] Sysadmin**

**Installation, configuration** and **maintenance** of the Campus software and hardware.

**Management of LDAP systems**, SquirrelMail, print servers, network monitoring software.

**Restoration** and **recovery** of **hardware** from old computers.

Network **backup management** with Clonezilla + Norton Ghost.

**Tech support** for students and teachers of the Campus labs.

#### **Self-employment [2007 - 2015] Teacher**

**English** and **mathematics teacher** for high school students.