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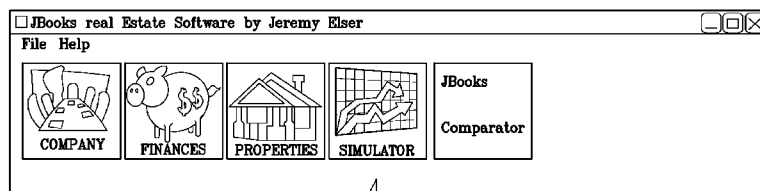


FIG. 2

(57) Abstract: Computer systems and methods enable an Individual to simulate real estate/financial transactions over time, provide accounting and cash flow management for management of real estate investments, track property values for rental properties taking into account tenant creditworthiness (tenant credit score), and import information related to real property units under consideration for purchase from a list of available real property units available for sale and to compare the real property units. The computer system calculates a tenant reliability score (TRS) that is incorporated by a simulator into cash flow projections such that the investor could compare different potential tenants.

SYSTEM AND METHODS FOR MANAGEMENT OF REAL PROPERTY AND FOR COMPARING REAL PROPERTIES FOR PURCHASE

CROSS-REFERENCE TO RELATED APPLICATIONS

[0001] This application is a Continuation-in-Part Application to U.S. Patent Application Serial No. 12/716,750, filed on March 3, 2010, entitled “SYSTEM AND METHODS FOR MANAGEMENT OF REAL PROPERTY,” and a Continuation-in-Part Application to U.S. Patent Application Serial No. 12/755,175, filed on April 6, 2010, entitled “SYSTEM AND METHODS FOR COMPARING REAL PROPERTIES FOR PURCHASE AND FOR GENERATING HEAT MAPS TO AID IN IDENTIFYING PRICE ANOMALIES OF SUCH REAL PROPERTIES,” the contents of both of which are hereby incorporated by reference in their entireties.

TECHNICAL FIELD

[0002] The present invention relates to computer systems and methods for management of real property. In particular, the present invention relates to computer systems and methods by which an individual may simulate real estate/financial transactions over time, provide accounting and cash flow management for management of real estate investments, track property values for rental properties taking into account tenant creditworthiness (tenant credit score), and import and download information related to real property units of interest into a simulator and simulate real estate/financial transactions related to the properties over time so that their cash performance and costs may be compared. The invention also relates to computer systems and methods by which an individual may identify and download information related to real property units that have anomalous pricing relative to surrounding properties.

BACKGROUND

[0003] Many individuals, who are not real estate or accounting professionals, manage their own real estate investments. Successful management of real estate investments requires calculations based not only on known expenses and income, such as mortgage payments, rental income, and property taxes, but also on more subtle factors, such as the effect of national, regional, and local statistics and a tenant’s past payment history on the particular property on the probability of rent collection for rental properties. Software is available that enables individuals

to track real estate investments; however, conventional real estate management software is inflexible in that it generally cannot handle the myriad of available financing options and cannot adapt to account for the various types of expenses associated with real property that may occur at irregular intervals or at unexpected times. Also, conventional real estate management software is generally limited to the accounting and taxes aspect of running a real estate business and does not generally permit the property owner to manage the property and to evaluate tenants of the property. Moreover, conventional real estate management software does not permit the property owner to simulate changes to his or her finances in the event of changes such as a change in interest rate, a change in rent, a change in rental status, and the like.

[0004] An example of a conventional cash management system that may be used to manage real estate investments is described, for example, in US Patent No. 7,050,997 to Wood (the "Wood" patent). The Wood patent describes a method for analyzing cash flow finances provided all assets and liabilities are merely cash objects. However, both business and personal finances require accounting methods that incorporate all forms of assets and liabilities; simple cash flow actually yields a deceptive analysis of a person's or business's financial status. An accounting system more appropriate for real estate investment and that takes into consideration general accounting principles instead of a mere cash flow analysis is desired.

[0005] As many real estate investments include rental properties, it is also desirable to provide the property owner with tools for managing the property and the tenants. In addition, techniques are desired for permitting the property owners to better evaluate the merit of prospective tenants. Traditional credit scores consider a tenant's revenues and liabilities, as well as a tenant's generic past payment history to creditors, but do not incorporate the reliability of the tenant. It is desirable that more comprehensive tenant information be made available to the property owner so that the property owner may better evaluate the merit of one prospective tenant over another, or at least permit the property owner to evaluate his or her risk in renting to a particular tenant. For example, it is desired that the property owner be able to assess the reliability of a prospective tenant by taking into account the tenant's financial resources, liabilities, and past payment history along with national, regional, and/or local statistics. Payment history could be information on on-time lease payments, number of payments, days late per payment, and number of days and amount that a tenant is in arrears. It is further desired that payment history from past rentals be included, if that data is available.

[0006] In addition, individual real estate investors, to be successful, must have a method of determining a true net worth of their real estate investments, which comprises actual outflow (expenses such as mortgage interest and taxes), but also must take into account that

mortgage principal payments do not detract from net worth, and that the depreciation may reduce current taxes due. An automated technique for performing these functions for the individual real estate investor is desired.

[0007] Conventional management software also does not allow one to simulate feasibility of adding a property available in the market through various real estate listing websites. With various such real properties available in the market, it is desirable to provide the property owner with tools for importing such listings into an existing portfolio and assessing a possibility of adding an available property by simulating an addition of an available real property in the market.

[0008] Further, in the real property market, there are always properties available either for-sale or for-rent with sale or rental prices lower than or higher than normal prices in an area of interest. For an investor in such a market, it would be desirable to have a system that identifies the anomalies with respect to the house prices and/or rental prices. It would also be desirable then to automatically identify the real property units with maximum expected profit in a given area of interest.

SUMMARY

[0009] The computer system and methods described herein address the aforementioned shortcomings in the prior art and provide an indispensable tool for the real estate investor to manage his or her real estate investments and to compare the available real property units for-sale and/or for-rent. In particular, the present invention relates to computer systems and methods by which an individual may simulate real estate or financial transactions over time, provide accounting and cash flow management for management of real estate investments, and track property values for rental properties taking into account tenant creditworthiness (tenant credit score) and the like.

[0010] The computer system preferably incorporates many features useful to the real estate investor. For example, a tenant reliability score (TRS) may be calculated and used when an individual real estate investor is contemplating whether to enter into a lease with a tenant. A lower TRS would alert the landlord that the tenant may not be a good risk. In addition, the TRS may be used to track expected future value of rental property because tenant credit worthiness is taken into account. A simulator preferably may incorporate the TRS into cash flow projections such that the investor could compare different potential tenants and determine potential differences in future net worth.

[0011] The present invention also includes a method of monitoring the financial performance of at least one managed real property unit. This method includes receiving at least one set of parameters describing information related to purchasing and disposing of one or more managed real property units. The method further includes receiving at least one set of parameters describing information related to the costs associated with owning at least one managed real property unit. Additionally, the method includes receiving at least one set of parameters describing the information related to incomes associated with one or more managed real property units. Based on these parameters, the present invention determines the cash and/or equity position of one or more managed real property unit. This information is then displayed in the form of income related statements, individual expense statements, and revenue statements for one or more managed real property units.

[0012] In accordance with another aspect of the invention, the financial performance of managed rental property units, including net cash flow and net equity, is addressed by calculating values such as: cash flow and equity of an individual managed real property unit, aggregate cash flow and equity of all the managed real property units, net effective gross income, operating income and taxable income based on gross rents possible, vacancy, operating expenses, interest expenses, property depreciation, and the like. The resulting accounting values and charts may be re-computed by modifying existing history, by altering a transaction, or by editing loan information.

[0013] In accordance with another aspect of the invention, a user may be able to print different reports including income related statements (income statement and balance sheet), expense statements, and revenue statements of the managed rental property units.

[0014] The invention also relates to computer systems and methods by which an individual may import information related to real property units under consideration for purchase from a list of real property units available for sale. The computer systems and methods may then calculate flip and rental based income for the imported real property units under consideration for purchase and display the results for comparison of the imported real property units available for-sale or for-rent. The system further allows the individual to load the information relating to selected real property units for purchase or for rent into a simulator to predict future financial performance of the real property units under consideration for purchase.

[0015] In accordance with yet another aspect of the invention, a method is provided for representing each real property unit available for sale and/or for rent by a pixel on a geographic map, determining sale and/or rental price for each real property unit, and calculating heat maps for each of the real property unit that compare the price and/or rental income available from that

property with the prices and/or rental incomes from surrounding properties. The heat maps are displayed for the sale-price, rental-price and the expected monthly profits of the real property units available for sale and/or for rent in the geographic region.

[0016] Also, the computer systems and methods identify anomaly real property units that have prices and/or rental values that do not comport with real property units in the surrounding region or in a corresponding heat map. Such anomalies are then uploaded into the database where they can be used to simulate various scenarios over a period of time and may be considered for purchase.

BRIEF DESCRIPTION OF THE DRAWINGS

[0017] The summary, as well as the following detailed description, is further understood when read in conjunction with the appended drawings. For the purpose of illustrating the invention, there are shown in the drawings exemplary embodiments of the invention; however, the invention is not limited to the specific methods, compositions, and devices disclosed.

[0018] In the drawings:

[0019] FIGURE 1 is a block diagram representing a general purpose computer system in which aspects of the present invention and/or portions thereof may be incorporated.

[0020] FIGURE 2 illustrates a simplified graphical user interface (GUI) of a real estate management system implemented on the computer system of Figure 1.

[0021] FIGURE 3 is a diagram illustrating a method of monitoring the financial performance of a managed rental property unit.

[0022] FIGURE 4 is a diagram illustrating a method of adding or editing a financial transaction.

[0023] FIGURE 5 is a diagram illustrating calculation of aggregate Cash and/or Equity of a managed rental property unit.

[0024] FIGURE 6 illustrates a revenue summary statement of every managed real property unit.

[0025] FIGURE 7 illustrates an expense summary statement of every managed real property unit.

[0026] FIGURE 8 is a diagram illustrating a method of searching and editing a financial transaction.

[0027] FIGURE 9 is a diagram illustrating a method of searching and editing a loan transaction.

[0028] FIGURE 10 is a diagram illustrating an exemplary tenant reliability assessment module of the property management software module.

[0029] FIGURE 11 is a diagram illustrating an exemplary method implemented by the simulator module for generating and displaying a simulated scenario.

[0030] FIGURE 12 illustrates an exemplary user interface for a simulator used for managing real property.

[0031] FIGURE 13 illustrates a second exemplary user interface for a simulator used for managing real property.

[0032] FIGURE 14 illustrates a method of importing information relating to real property units available for sale into a database.

[0033] FIGURE 15 illustrates a method of comparing the information for the imported real property units and presenting the comparison results in a tabular form.

[0034] FIGURE 15a illustrates a list of properties loaded into a table for comparison.

[0035] FIGURE 16 illustrates a method of presenting financial options available to a prospective buyer.

[0036] FIGURE 16a illustrates a list of existing financing options in a tabular form for purchasing the listed real property units.

[0037] FIGURE 16b illustrates an exemplary user interface to enter information about a user created financing option.

[0038] FIGURE 17 illustrates a method of adding an available real property unit or an anomaly property unit into a database as an available property for the comparator and of running simulations based on the prospective real property unit.

[0039] FIGURE 18 illustrates a method of calculating and drawing heat maps of real property units for sale or for rent and of calculating and displaying heat maps for expected profits related to the real property units. This diagram also illustrates identification of anomaly real property units in the market and uploading such anomaly real property units into the database for comparison.

[0040] FIGURE 19 illustrates heat maps of real property units for sale, for rent, and of expected profit for the listed properties.

DETAILED DESCRIPTION OF ILLUSTRATIVE EMBODIMENTS

[0041] The present invention may be understood more readily by reference to the following detailed description taken in connection with the accompanying figures and examples, which form a part of this disclosure. It is to be understood that this invention is not limited to the

specific products, methods, conditions or parameters described and/or shown herein, and that the terminology used herein is for the purpose of describing particular embodiments by way of example only and is not intended to be limiting of any claimed invention. Similarly, any description as to a possible mechanism or mode of action or reason for improvement is meant to be illustrative only, and the invention herein is not to be constrained by the correctness or incorrectness of any such suggested mechanism or mode of action or reason for improvement. Throughout this text, it is recognized that the descriptions refer both to methods and software for implementing such methods.

[0042] A detailed description of illustrative embodiments of the present invention will now be described with reference to Figures 1-19. Although this description provides a detailed example of possible implementations of the present invention, it should be noted that these details are intended to be exemplary and in no way delimit the scope of the invention.

[0043] It is to be appreciated that certain features of the invention which are, for clarity, described herein in the context of separate embodiments, may also be provided in combination in a single embodiment. Conversely, various features of the invention that are, for brevity, described in the context of a single embodiment, may also be provided separately or in any sub-combination. Further, references to values stated in ranges include each and every value within that range.

[0044] Generally, terms are to be given their plain and ordinary meaning such as understood by those skilled in the art, in the context in which they arise. To avoid any ambiguity, however, several terms are described herein.

[0045] As used herein, the term “disposing” refers to selling or otherwise transferring title to the property, either for value or without gaining value for the property, for profit, loss, or no gain. Disposing may include selling, gifting, trading for equivalent or non-equivalent property, or transferring by will.

[0046] In various embodiments, the information related to purchasing and optionally disposing of at least one managed real property unit comprises the property name, initial cost, closing costs, taxes, insurance, estimated selling price, estimated time of sale, or a combination thereof for each unit of managed real property. It should be appreciated that these features may be considered individually or in combination, and that other similar features equally fall within the teachings of this invention.

Computer Environment

[0047] Figure 1 and the following discussion are intended to provide a brief general description of a suitable computing environment in which the present invention and/or portions

thereof may be implemented. Although not required, the invention is described in the general context of computer-executable instructions, such as program modules, being executed by a computer, such as a client workstation, server or personal computer. Generally, program modules include routines, programs, objects, components, data structures and the like that perform particular tasks or implement particular abstract data types. Moreover, it should be appreciated that the invention and/or portions thereof may be practiced with other computer system configurations, including hand-held devices, multi-processor systems, microprocessor-based or programmable consumer electronics, network PCs, minicomputers, mainframe computers and the like. The invention may also be practiced in distributed computing environments where tasks are performed by remote processing devices that are linked through a communications network. In a distributed computing environment, program modules may be located in both local and remote memory storage devices.

[0048] Figure 1 is a block diagram representing a general purpose computer system in which aspects of the present invention and/or portions thereof may be incorporated. As shown, the exemplary general purpose computing system includes a conventional personal computer 120 or the like, including a processing unit 121, a system memory 122, and a system bus 123 that couples various system components including the system memory to the processing unit 121. The system bus 123 may be any of several types of bus structures including a memory bus or memory controller, a peripheral bus, and a local bus using any of a variety of bus architectures. The system memory includes read-only memory (ROM) 124 and random access memory (RAM) 125. A basic input/output system 126 (BIOS), containing the basic routines that help to transfer information between elements within the personal computer 120, such as during start-up, is stored in ROM 124.

[0049] The personal computer 120 may further include a hard disk drive 127 for reading from and writing to a hard disk (not shown), a magnetic disk drive 128 for reading from or writing to a removable magnetic disk 129, and an optical disk drive 130 for reading from or writing to a removable optical disk 131 such as a CD-ROM or other optical media. The hard disk drive 127, magnetic disk drive 128, and optical disk drive 130 are connected to the system bus 123 by a hard disk drive interface 132, a magnetic disk drive interface 133, and an optical drive interface 134, respectively. The drives and their associated computer-readable media provide non-volatile storage of computer readable instructions, data structures, program modules and other data for the personal computer 120.

[0050] Although the exemplary environment described herein employs a hard disk, a removable magnetic disk 129, and a removable optical disk 131, it should be appreciated that

other types of computer readable media which can store data that is accessible by a computer may also be used in the exemplary operating environment. Such other types of media include a magnetic cassette, a flash memory card, a digital video or versatile disk, a Bernoulli cartridge, a random access memory (RAM), a read-only memory (ROM), and the like.

[0051] A number of program modules may be stored on the hard disk, magnetic disk 129, optical disk 131, ROM 124 or RAM 125, including an operating system 135, one or more application programs 136, other program modules 137 and program data 138. A user may enter commands and information into the personal computer 120 through input devices such as a keyboard 140 and pointing device 142. Other input devices (not shown) may include a microphone, joystick, game pad, satellite disk, scanner, or the like. These and other input devices are often connected to the processing unit 121 through a serial port interface 146 that is coupled to the system bus, but may be connected by other interfaces, such as a parallel port, game port, or universal serial bus (USB). A monitor 147 or other type of display device is also connected to the system bus 123 via an interface, such as a video adapter 148. In addition to the monitor 147, a personal computer typically includes other peripheral output devices (not shown), such as speakers and printers. The exemplary system of Figure 1 also includes a host adapter 155, a Small Computer System Interface (SCSI) bus 156, and an external storage device 162 connected to the SCSI bus 156.

[0052] The personal computer 120 may operate in a networked environment using logical connections to one or more remote computers, such as a remote computer 149. The remote computer 149 may be another personal computer, a server, a router, a network PC, a peer device or other common network node, and typically includes many or all of the elements described above relative to the personal computer 120, although only a memory storage device 150 has been illustrated in Figure 1. The logical connections depicted in Figure 1 include a local area network (LAN) 151 and a wide area network (WAN) 152. Such networking environments are commonplace in offices, enterprise-wide computer networks, intranets, and the Internet.

[0053] When used in a LAN networking environment, the personal computer 120 is connected to the LAN 151 through a network interface or adapter 153. When used in a WAN networking environment, the personal computer 120 typically includes a modem 154 or other means for establishing communications over the wide area network 152, such as the Internet. The modem 154, which may be internal or external, is connected to the system bus 123 via the serial port interface 146. In a networked environment, program modules depicted relative to the personal computer 120, or portions thereof, may be stored in the remote memory storage device.

It will be appreciated that the network connections shown are exemplary and other means of establishing a communications link between the computers may be used.

[0054] Computer 120 typically includes a variety of computer readable storage media. Computer readable storage media can be any available media that can be accessed by computer 120 and includes both volatile and nonvolatile media, removable and non-removable media. By way of example, and not limitation, computer readable media may comprise computer storage media and communication media. Computer storage media include both volatile and nonvolatile, removable and non-removable media implemented in any method or technology for storage of information such as computer readable instructions, data structures, program modules or other data. Computer storage media include, but are not limited to, RAM, ROM, EEPROM, flash memory or other memory technology, CDROM, digital versatile disks (DVD) or other optical disk storage, magnetic cassettes, magnetic tape, magnetic disk storage or other magnetic storage devices, or any other medium which can be used to store the desired information and which can be accessed by computer 120. Combinations of any of the above should also be included within the scope of computer readable media that may be used to store source code for implementing the flow charts described in detail below.

Software Modules

[0055] The computer system for managing real estate in accordance with the invention includes software modules that are loaded into the processing unit 121 of the exemplary computer system of Figure 1 to implement the characteristic features described in detail below. The software modules will be described with respect to their functional flow as processed by processing unit 121 and with respect to the flow of information to and from a graphical user interface presented to the user on monitor 147 of the computer system of Figure 1, for example.

[0056] Figure 2 illustrates a simplified graphical user interface (GUI) of a real estate management system implemented on the computer system of Figure 1 in accordance with an exemplary embodiment of the invention. As illustrated, the user is presented with the options of selecting modules entitled “company,” “finances,” “properties,” “simulator,” and “comparator.” Each of these modules will be described herein in turn.

Company

[0057] If the user selects the “company” button in the GUI of Figure 2, the user may view Notes, Company Details, and Summaries of the data input using the “finances,” “properties,” “simulator,” and “comparator” software modules described below.

[0058] The Notes viewer displays alerts that may be relevant to the user such as leases ending in 2 months or less, missed transactions, and transactions that are scheduled to occur in the near future. The Notes viewer also allows users to add and view customized notes.

[0059] The Company Details viewer stores the name of the user's company, the incorporation date, the Federal EIN, and the list of shareholders with their respective ownership percentages. This information is maintained so that custom reports and tax forms may be generated automatically. The user can add or modify this information at any time.

[0060] The Summaries viewer allows the user to view reports including income statements, balance sheets, checkbooks, tax help sheets, property summaries, revenue/expense summaries, recurring transactions, and total reports. These reports are automatically generated using the data entered in other modules of the software. The Summaries viewer also allows the user to convert these reports into printable PDFs

[0061] In an exemplary embodiment, the company software module presents the user with the options of adding/removing shareholders, generating company financial reports, and the like. The company financial reports may include income statements, balance sheet, checkbook transaction listings, tax help sheets, property summaries, revenue/expenses based on existing checkbook registers, recurring transactions, and a cumulative "total" report including all of the above reports in a sensible order and format. These statements are completed automatically using the values stored for the property objects, tenant objects, and the like generated by the financial management and properties software modules described above. In this embodiment, these are editable (interactive) such that the user can probe how computed values were calculated (which transactions were involved and what mathematics were done on those transactions).

Finances

[0062] Those skilled in the art will appreciate that the information related to owning at least one managed real property unit includes outstanding loans, associated loan interest rates, taxes, insurance, maintenance costs, miscellaneous associated expenses, depreciation/amortization schedules, or a combination thereof for each unit of managed real property. Taxes may include state and local taxes, property taxes, and school taxes, but are not limited to these examples. Depreciation/amortization schedules may comprise straight line or double declining balancing formulae or other standard or non-standard formulae. Typically, the method uses formulae recognized by federal, state, and local tax authorities.

[0063] In one embodiment described herein, the loans are variable interest loans. In other embodiments, the loans are fixed interest loans. In still other embodiments, the loans are described by those skilled in the art as requiring "balloon" payments.

[0064] The invention provides methods that also include modifying information related to owning at least one managed real property unit and re-determining the cash and/or equity position of at least one managed real property unit. In certain embodiments, cash and/or equity positions are calculated based in the input parameters for at least one real property unit. Such positions may be calculated for multiple units. The input parameters on which these positions are calculated are based on financial transactions related to the property or properties. Such transactions include, but are not limited to receiving money (for example, rent or lease payments), expending money (for example, payments associated with purchase and closing costs, taxes, insurance, maintenance and repairs, and loans and loan interest), re-financing or re-valuing property, adjusting loan rates, (re-)defining depreciation periods or combinations thereof. In this regard, the term “property” refers to real and/or other depreciable property. The term “money” generally means cash or cash equivalents, including but not limited to credit or in-kind property.

[0065] The method of the invention may also include generating automated messages when a pre-determined cash position is triggered by one or more calculations or transactions. Non-limiting examples of such pre-determined cash positions may include a situation where the cash position goes negative (*i.e.*, where one transaction reduces the cash reserves to the extent that there is insufficient cash to execute an otherwise allowable or anticipated expense), or at any point above or below a cash neutral position (*e.g.*, at some pre-determined minimum cash reserve level). An attractive feature of the invention is that these methods also provide that these cash and/or equity positions may be presented to represent the individual or aggregated cash and/or equity position of at least one unit of managed real property in tangible form. That is, these positions may be displayed on video monitors, presented audibly, recorded in audio or video form, or provided in a written format, such that an interested party could access the information.

[0066] The invention provides that the format of the income related statements may comprise at least one income statement or balance sheet, reflecting the cash or equity position of at least one unit of managed real property unit. In cases where the income related statement reflects the cash position of at least one unit of managed real property, its contents may comprise annual effective gross income, annual net operating income and annual taxable income for at least one managed real property unit. The term “effective gross income” is a hybrid of realized and unrealized income and is defined to represent a realistic estimate of potential income from a specific unit of real property. It is calculated using gross rents possible, other income, potential income, vacancy, and combinations thereof for at least one managed real property unit. The term “gross rents possible” refers to a calculated value used to describe the unrealized but potentially

available income from a given unit of real property. It may be calculated, for example, using a progression of best estimates based on available data of at least one managed real property unit. The net operating income is realized income calculated from the calculated effective gross income and operating expenses of at least one managed real property unit. The taxable income used herein is calculated from the calculated net operating income interest expense, and property depreciation of at least one managed real property unit.

[0067] In those cases where a balance sheet is used to define the equity position of at least one unit of real property, its contents may comprise total assets, total liabilities, total shareholder equity, and combination thereof. These terms are well understood by those skilled in the art.

[0068] As described herein, certain other embodiments describe the methods of managing the financial performance of at least one unit of managed real property as presenting individual income and/or expense statements of at least one managed real property unit. These statements may comprise monthly and/or total expenses of at least one unit of managed real property presented graphically, in tabular reports, or in some combination thereof, and may further comprise presenting a cash transaction history for each unit of property. This transaction history may comprise records of individual dated receipts, expenditures and optional descriptors associated with each receipt, expenditure, or both receipt and expenditure.

[0069] Further, the methods provide that individual transactions may be searched and edited. Other embodiments provide that the methods comprise listing and editing loan transactions and presenting amortization data of the edited loan transaction related to at least one unit of managed real property.

[0070] Several exemplary embodiments are provided in the accompanying figures. For example, Figure 3 illustrates a method of monitoring the financial performance of a managed rental property unit. At 300, information related to purchasing or disposing a managed rental property unit may be entered. The parameters entered may include property name, initial cost, closing costs, taxes, insurance, estimated selling price, estimated time of sale, or a combination thereof for each unit of managed real property unit. The initial cost may comprise initial principal and down payment for buying a property. The closing cost may be the cost related to disposing of a property. The taxes and insurance may be the amount of taxes and insurance to be paid for each managed rental property unit. These values being of varying nature may later be overridden by just entering new values and applying the newly entered values. The selling price and the estimated time of sale or the combination thereof may be related to a sale of property and may be used to calculate fraction of the year value based on estimated date of sale. Such value

may be used to calculate Applicable Depreciation Fraction (ADF) for each managed rental property unit. This estimated time of sale may be overridden at any time by entering new value of the date and applying the newly entered value to the entire system.

[0071] At 302, information related to owning of a managed real property unit may be entered. The owning information may comprise outstanding loan or loans, associated loan interest rates, taxes, insurance, maintenance costs, miscellaneous associated expenses, depreciation/amortization schedules, or a combination thereof for each unit of managed real property. The outstanding loan or loans may be the amount owed on the property to one or multiple lenders. The associated interest rate may be the interest rates that associated with each of the loan amounts owed. The maintenance cost may be the amount spent on maintaining a particular real property unit. The miscellaneous associated expenses may cover other expenses not covered under already defined categories of expenses. The depreciation or amortization schedule may be the schedule of loan payments associated with each property.

[0072] At 304, information related to owning a managed real property, *e.g.*, interest rate, may be changed and at 306, the cash and/or equity position of the managed real property may be re-determined. Such a change could be made anytime and on the fly.

[0073] At 308, the information related to the incomes associated with a managed rental property unit may be entered. The incomes may mainly comprise rents received from each real property unit. The income, however, may be received from any other source.

[0074] At 310, the cash and/or equity position is calculated. Such calculation may be either made for each real property unit or as an aggregate for all the real property units. The cash and/or equity positions are determined based on financial transactions. In case of an individual property, the financial transactions may include the monies received from each real property unit, which could be either cash or cash equivalents, the monies spend on each real property unit, user estimated value of the property which could be based on any information available at the time of estimate.

[0075] Figure 4 illustrates method of adding and/or editing a transaction. At 350 information regarding a new transaction may be entered. The information may include date of the transaction, name of the transaction, the managed real property unit, which may be selected from an already available list of property units, the amount of transaction, amortization interval and whether the transaction is recurring or not. At 352, a determination is made whether the transaction is recurring. If the transaction entered is recurring, at 354 recurring frequency is added. The recurring frequency is the repetition detail which could either be any given number to times a year or any date of every month or every week. The end date of the recurrence may also

be specified, after which the transaction may be non-recurring. At 356, warning messages regarding recurring transactional elements may be generated. For example, such messages may be generated if the amount due on a transaction was not paid on its due date. Such messages would be generated until the end date of a recurrence or forever if no end date of the recurrence was specified. At 358, warning messages regarding the recurring predetermined cash positions may be determined. A cash position may, for example, be a rent due from a tenant of a property unit. If the rent is not paid by its due date, the system may generate a warning message regarding non-receipt of the rent. The transaction is next saved at 360. As necessary, information related to the saved transaction is modified at 362 and the cash and/or equity position of the managed rental property unit is re-determined at 364. For example, if the transaction is a rental payment, the values impacted by the rental payment change are modified at 362 and the updated cash and/or equity position reflecting the rental payment is calculated at 364.

[0076] In case of an aggregate cash and/or equity position, calculations are based on cumulative money received, cumulative money expended, purchasing real and/or other depreciable property, selling real and/or other depreciable property, re-financing real and/or other depreciable property, re-valuing real and/or other depreciable property, adjusting loan rates, defining depreciation periods, or combinations thereof. Figure 5 illustrates determination of cumulative cash and/or equity position of all real property units. At 500, cumulative rental revenue of all the managed real property units is calculated. The cumulative rental revenue represents the revenue from all managed real property units. The revenue may be received in the form of cash or cash equivalents. At 502, the cumulative expense related to all real property units is calculated. The expenses may include loan interest related to a managed rental property unit, utility payments made, supplies, insurance payments, advertising expenses, and miscellaneous expenses related to a managed real property unit. At 504, the cumulative net income from all the managed real property units is calculated. The cumulative net income is the difference between the cumulative revenue from all managed real property units and the cumulative expenses related to all managed real property units. At 506, the cumulative mark to market value of all of the managed real property units is calculated. Mark to market value is a user estimated value of the property based on current fair market price of the property unit. A person of skill in the art will appreciate that any standard accounting method will suffice in place of mark to market. At 508, the purchase of a new real property unit or the sale of an existing managed real property unit is taken into consideration. Also other events like refinancing a loan related to property unit or depreciation of real property unit is taken into consideration. At 510, the aggregate cash position is calculated as the net cash flow of all of the managed property units. The net cash flow is

calculated from the cumulative rental revenue less the expenses plus adjustments made due to refinancing or depreciation, if any. At 512, the aggregated cash position may be presented in tangible form, for example, a printed report. At 514, the aggregate cash position is calculated as net equity of all the managed real property units which is the cumulative mark to market value of all the real property units less monies owed on all the managed real property units. At 516, the aggregated equity position may be presented in tangible form, for example, a printed report.

[0077] Income related statements may be generated reflecting the cash and/or equity position of a managed real property unit. The income related statements may be generated annually for each managed property unit, or on the aggregate for all the managed real property units. The income related statements may comprise an income statement and a balance sheet of a managed real property unit. As shown in Table 1 below, the annual income statement may comprise annual effective gross income, annual net operating income and annual taxable income for at least one managed real property unit. The annual effective gross income as shown in row 6 of Table 1 may be calculated based on potential gross income as shown in row 4, and vacancy of a managed real property unit as shown in row 5 of Table 1. The potential gross income may comprise gross rents possible as shown in row 2 of Table 1, and other incomes as shown in row 3 of Table 1. The Gross Rents Possible (“GRP”) may be calculated by following a progression of best estimates depending on the data available. For example, if a real property unit has a lease for 3 months of a fiscal year, and another lease for the rest of the 9 months, the weighted average may be the best possible estimate of GRP. If the unit was not rented during a fiscal year whose GRP is being calculated, previous leases, with the recent lease having the priority is the best estimate. If the unit had never been rented prior to the fiscal year for which the GRP is being calculated, then the years following the fiscal year for which the GRP is being calculated are searched for the most applicable lease. If there are no leases pertaining to a particular managed real property unit, the unit may not be rentable, because the best estimate in that case may be 0.

[0078] A detailed history of leases is, therefore, essential for making an accurate estimate. The user of the system may, however, at any given time override the value of anticipated rent. After calculating the Potential Gross Income, the Effective Gross Income may be calculated from the Potential Gross income less vacancy for each real property unit. Vacancy may be calculated as the days for which a real property unit may have potential of earning an income but for some reason did not earn any income. For example in the year 2008, as shown in column 5, the Gross Rents Possible is \$21700.00 and income from other sources is \$150.00. The total Potential Gross Income, therefore, is \$21850.00. Assuming that vacancy amount is \$4300.00, the Estimated Gross Income, therefore, is \$17550.00. The Net Operating Expenses are

then calculated based on the Effective Gross Income less Operating Expenses. For example, the Operating Expenses for the year 2008 may be assumed to be \$95000.00 as shown in row 7 and column 5 of Table 1. The Net Operating Income, therefore, is -\$77450.00. The Taxable Income may then be calculated by further subtracting Interest Expenses related to the loans of a particular real property unit and depreciation of property. Assuming here that the total Interest Expense for the year 2008 is \$4800.00 and the depreciation of property for the year 2008 is \$2200, the Taxable Income, therefore would be -\$84450.00, which means a loss in the amount of \$84450.00.

TABLE 1 – Annual Income Statement of Managed Real Property Units

Year	2005	2006	2007	2008	2009
Gross Rents Possible	0.00	2900.45	10500.00	21700.00	35500.00
Other Income	0.00	0.00	0.00	150.00	0.00
Potential Gross Income	0.00	2900.45	10500.00	21850.00	35500.00
Vacancy	0.00	2900.45	2200.00	4300.00	14000.00
Effective Gross Income	0.00	0.00	8300.00	17550.00	21500.00
Operating Expenses	0.00	31400.00	43000.00	95000.00	18000.00
Net Operating Income	0.00	-31400	-34700	-77450.00	3500.00
Interest Expenses	0.00	0.00	0.00	4800.00	2100.00
Property Depreciation	0.00	230	890.00	2200.00	4250.00
Taxable Income	0.00	-31630	-35590.00	-84450.00	-2850.00

[0079] The Balance Sheet is calculated based on total assets, total liabilities and shareholder equity of all managed real property units. As shown in Table 2 below, The Total Assets are calculated by adding cash on hand with any pre-paid expenses and the price of real estate. For example, as shown below, if the cash on hand is \$23288.00, with no pre-paid expenses, and the total value of real estate of all the managed real property units is \$140527.00, the Total Assets would be \$163815.00 as shown in row 5 of the Table 2.

TABLE 2 – Balance Sheet

Assets	Value
Cash	23188.00
Prepaid Expenses	100.00
Real Estate	140527.00
Total Assets	163815.00
Liabilities	Value
Unearned Revenue	3055.00
Long-Term Debt	173175.00
TOTAL LIABILITIES	176230.00
SHAREHOLDER EQUITY (SE)	
Capital Stock	800.00
Retained Earnings	-13215.00
TOTAL SE	-12415.00
LIABILITIES & SE	163815.00

[0080] The liabilities are calculated based on the Unearned Revenue and Long-Term Debt, for example, the outstanding loan amounts on each real property unit. As shown in row 8 of Table 2, if the Unearned Revenue is \$3055.00, and the Long Term Debit as shown in row 9 of Table 2 is \$173175.00, then total liabilities is equal to \$176230.00(\$3055.00 + \$173175.00). The Shareholder Equity is calculated based on the Capital Stock and Retained Earnings. The Capital Stock may be the stock issued by the company owning all the managed property units. If Capital Stock is \$800.00, and Retained Earnings are \$13215.00, then the total Shareholder Equity is - \$12415.00. The total of Liabilities and Shareholders Equity is \$163815.00 as shown in the last row of Table 2.

[0081] Figure 6 illustrates a sample revenue summary statement of every managed real property unit. The statement may comprise graphical and tabular reports of monthly and total revenue from every managed real property unit. Chart 600 is a graphical representation of monthly revenue for a portfolio of properties M, B, G and F. The revenue from each real property unit is presented as a percentage of total revenue in that month. Chart 602 is a graphical representation of total revenue to date for each real property unit. Again the total revenue from each real property unit is presented as a percentage of aggregated total revenue to date. Such data may be helpful for a small investor to identify real property units that are more profitable as compared to the ones that are less profitable. The table 604 in Figure 6 is an example of a tabular report for properties B, F, G, and M. The row 606 represents percentage contribution of each property to the overall revenue. The row 608 represents percentage contribution of each property into overall total revenue of all real property units. Row 608 represents actual monthly contribution of each property unit, whereas row 610 represents actual total contribution of each real property unit to date. The columns 612 to 618 represent contributions and percentages for Property M, B, G and F, respectively.

[0082] Figure 7 illustrates expense summary statement of every managed real property unit. The statement may comprise graphical and tabular reports of monthly and total expenses of every managed real property unit. Graph 700 is a graphical representation of monthly expenses for properties M, B, G and F. The expense of each real property unit is presented as a percentage of total expense in that month. Graph 702 is a graphical representation of total expense to date for each real property unit. Again, the total expense of each real property unit is presented as a percentage of aggregated total expense to date. The table in Figure 7 is an example of tabular report of expenses related to each managed real property unit. The row 704 represents percentage expense contribution of each property to the total monthly expense of all managed real property units. The row 706 represents percentage contribution of each property into overall total expense of all real property units. Row 708 represents actual monthly expense of each property unit, whereas row 710 represents actual total expense of each real property unit to date. The columns 712 to 718 represent contributions and percentages for real property units M, B, G and F, respectively.

[0083] Figure 8 illustrates method of searching and editing a financial transaction entered into the financial management system of the invention. At 800, a user may click on the “Search/Edit/Delete Transactions” button presented to the user via a user interface (not shown). At 802, the user may then be presented with a screen to enter a searching criterion. The searching criteria may be based on a bank account, data range, transaction name or a fragment of a

transaction name, the managed real property unit, transactional type or an amount range. The transactional type may be a standard one, e.g., supplies, maintenance, utility, tax or a user defined criteria that starts with the word “Other,” for example “Other(non-Tax).” The user may enter one of the criteria and click on the continue button. At 804, the user may be presented with a list of transactions matching the search criteria.

[0084] At 806, the user may click on any of the transactions presented and edit any field in a transaction entry. At 808, the user may update an element of the selected transaction. For example, user may click on amount related to a transaction and edit the corresponding value. The user then clicks on the “Enter These Updates” button. At 810, all accounting values and charts related to the updated transaction amount will be recomputed and updated.

[0085] Figure 9 illustrates method of searching and editing a loan transaction. At 900 a user may click on a Loan Manager button presented to the user via a user interface (not shown). At 902, the user may then be presented with a Loan Summary listing the outstanding loans as shown in Table 3 below.

TABLE 3 – Loan Summary

Loan Name	Project	Collat.	Start Date	End Date	APR (%)	Monthly Payment	Original Principal	Balance
Property M Primary Loan	M1	M1	4/1/08	4/1/23	6.5	90.05	4800.00	0.00
Property M Secondary Loan	M2	M1	5/2/08	5/2/38	7.0	231.00	38000.00	25245.08
Property B Primary Loan	B1	B1	6/1/08	6/1/23	6.5	298.47	35000.00	30069.31
Property G Primary Loan	G1	B1	9/30/08	9/30/23	5.0	0.00	1400.00	-1.22
Property F Primary Loan	F1	F1	7/15/09	7/15/24	9.0	580.23	55000.00	52485.35

[0086] The first column of Table 3 lists the managed real property unit the loan is associated with. The second column of Table 3 lists the name or address of the real property the loan amount is associated with. The third column of Table 3 lists the name of the collateral to the loan, if the loan is secured. The fourth and fifth columns list the start and end dates of the loan and sixth column lists the annual percentage rate for each loan amount. For variable-rate loans, an editable schedule of dates on which the loan APR is changed and the resulting new APR may

be created by the user. All computations referencing loan payment transactions may reference the APR schedule to determine the APR at the time of the transaction. The seventh column lists the monthly payment due for each loan amount based on the current APR (as described by the APR schedule). The eighth column lists the Original Principal paid for each loan amount and ninth column lists the balance that is due for each loan amount, which may increase based on transactions that are withdrawals from the loan account as in lines of credit. The ninth column traces the history of the financial transactions for all credits and debits that would affect the current balance – increasing the balance for withdrawals on the account and decreasing the balance with each transaction that is a loan payment, referencing the APR schedule to determine the proper amount of principal, as would be understood by one skilled in the art.

[0087] Each row of Table 3, therefore, represents details about each real property unit. For example, in row 1 is listed “Property M Primary Loan” that is associated with M1 property. The collateral for this property is again M1 with the start date as 4/1/2008 and end date as 4/1/23, which means it is a 15 year loan with APR of 6.5%. The monthly payment for this loan is 90.05 with an original principal of \$4600.00. The balance on this loan is \$0.00, which indicates that the loan is paid off.

[0088] At 904, the user may click on any of the entries of the loan summary table and edit the corresponding value. At 906, the user may update the loan detail value. In an exemplary embodiment, the user may edit APR information related to a loan amount and then may click on “Enter These Updates” button at 908, and all accounting values and charts related to the updated loan amount may be recomputed and updated. The user may then request amortization of the newly updated loan information. This provides the user with a flexible way of updating any transactional element at any given time. This allows users to change a given APR one or more times in the case of variable APR loans. A variable APR loan is a loan that has a fluctuating interest rate. The interest rate increases and decreases based on an index rate.

[0089] The financial software module also includes a comparing unit for comparing the financial performance of the user’s managed real property units. The comparison report preferably includes Net Flip Income and the Net Monthly Income for every unit as shown in Table 4 below.

TABLE 4 – Project Comparison

	Property M	Property B	Property G	Property F
Resale Price	88000	8800	88000	88000

Purchase Price	20261.38	31900	29700	45336.69
Rehab/Hold	18779.32	7767.969	6870.336	3475.692
Net Flip Income	48959.3	48332.03	51429.66	39187.62
Monthly				
Revenue	797.5	797.5	797.5	852.5
Monthly Loans	287.463	316.217	579.953	611.721
Monthly Taxes	195.261	231.132	270.875	241.274
Monthly				
Insurance	55.363	42.075	33.737	37.4
Monthly Misc.	0	0	0	0
Net Monthly				
Cash Flow	259.413	208.076	-87.065	-37.895

[0090] The Net Flip Income is calculated based on Resale Price less Purchase Price, and Rehab/Hold. For example, for property M with Resale Price of \$88000, Purchase Price of \$20261.38, and Rehab/Hold of 18779.32, the Net Flip Income for Property M is \$48959.3 (\$88000 – 20261.38 – 18779.32).

[0091] The Net Monthly Cash Flow is calculated based on Monthly Revenue, Monthly Loans, Monthly Taxes, Monthly Insurance, and Monthly Miscellaneous Costs. For example, for property M with Monthly Revenue of \$797.50, Monthly Loans of \$287.46, Monthly Taxes of \$195.26, Monthly Insurance of \$55.36, and no Monthly Miscellaneous Costs, Net Monthly Cash Flow may be \$259.41 as shown in last column of the Table 4. The user may similarly calculate Net Monthly Cash Flow for every other real property unit and compare the Net Monthly Cash Flow with every other real property unit. One of skill in the art will appreciate that an alternative embodiment may include the calculation of variable APR loans. The user will be able to manually modify cash flow information based on changing percentage rates for certain loans.

[0092] The financial software module also permits the user to set up and manage a bank account, including managing transactions (including recurring transactions) in the form of a computerized checkbook. As noted above, the financial software module also permits the user to manage more complicated transactions such as loan and property purchases with fixed or variable APRs. The software also permits the user to enter tenant information for rental properties and to effectively manage the financial aspects of the property. As will be explained in more detail below, a module may also be provided that permits the user to evaluate the reliability of existing tenants and to determine the expected reliability of possible tenants.

[0093] The financial software module thus provides a method of managing the financial information associated with at least one real property unit. In an exemplary embodiment, the financial software module comprises a real property management software program embedded in

a computer-readable medium and run by a processor such as processing unit 121 of Figure 1. In the exemplary embodiment, the financial software module is implemented using object-oriented programming techniques and includes the following features:

- (a) at least one property object is provided corresponding to a unit of real property, wherein each property data object comprises at least one property object element, each property object element corresponding to a financial attribute of the corresponding unit of real property;
- (b) a user may change at least one property object element of at least one property object either once or as a function of time;
- (c) at least one tenant object is provided corresponding to a tenant, wherein each tenant object comprises at least one tenant object element, each tenant object element corresponding to a tenant attractiveness attribute of the corresponding tenant;
- (d) a user may change at least one tenant object element of at least one tenant object;
- (e) at least one transactional day object is provided corresponding to a 24 hour period, wherein each transactional day object comprises at least one transactional element, each transactional element corresponding to a financial transaction which occurred during the corresponding day;
- (f) a user may enter or edit at least one transactional element at least once a day;
- (g) a user may calculate the equity position of at least one unit of real property; and
- (h) a user may prepare income statements or balance sheets or both, reflecting the cash and equity position of at least one unit of real property.

[0094] One or more of these property objects may be provided by the user of the program or by a third party software designer. The financial management software may also allow or enable the user to add additional or edit existing property object/elements to customize for his or her personal use.

[0095] In much the same way, certain embodiments provide tenant objects and transactional day objects that are software constructs representing at least one tenant and transactional day, respectively. Each tenant object represents a different tenant (or set of co-tenants). As with the property objects, the software may allow or enable the user to add additional or edit existing tenant or transactional day object/elements to customize for his or her personal use.

[0096] Each tenant object may comprise at least one tenant object element, each tenant object element corresponding to an attribute associated with the corresponding tenant. Generally, these attributes comprise quantifiable factors related to the tenant, the market, or a

combination thereof, such that each tenant object element is a mathematical composite of at least one quantifiable factor related to the tenant, the market, or a combination thereof. These quantifiable factors which relate to the tenant may comprise standardized credit scores, estimated free cash flow, ability to pay, payment history, or a combination thereof. The factors which relate to the market comprise local, regional, or national occupancy/vacancy rates, unemployment rates, or a combination thereof

[0097] In certain other embodiments, each transactional day object corresponds to a 24 hour period. Each transactional day object comprises at least one transactional element. Each transactional element corresponds to a financial transaction which occurred during the corresponding day. As described earlier, the financial transaction comprises receiving money, expending money, purchasing real and/or other depreciable property, selling real and/or other depreciable property, re-financing real and/or other depreciable property, re-valuing real and/or other depreciable property, adjusting loan rates, defining depreciation periods, or combinations thereof.

[0098] Certain embodiments provide methods further comprising enabling a user to establish recurring entries of at least one transactional element. In other embodiments, the software is further capable of prompting and optionally prompts the user with messages regarding at least one recurring transactional element, particularly regarding a pre-determined cash position, which is triggered by an entry or edit of at least one transactional element.

[0099] The invention also provides a method further comprising enabling a user the financial management software to calculate and optionally present in tangible form (where the term "tangible form" here has the same connotations and meaning as described above) the individual equity position of each of at least one unit of real property, where when at least two units of real property are considered, the combined equity position of the at least two units of real property, or both the individual and collective equity positions of the at least two units of real property are calculated as well. Another attractive feature of the financial management software module is that the user may make such calculations and/or present the results of such calculations.

[0100] Several additional features of the financial management software further enable the user to prepare income statements, balance sheets, or both, reflecting the cash or equity position or both of at least one unit of real property. Other embodiments describe the user actually preparing these income statements, balance sheets, or both. These income statements, balance sheets, or both present financial parameters including revenue, expenses, net income, cash flow, or property value, where the user is enabled to define and defines the timeframes for

presenting these financial parameters. Certain non-limiting examples of such timeframes can be monthly, annually, the total holding time, or a combination thereof. The term “total holding time” refers to the time from original acquisition to either the time of calculation or disposal.

[0101] Certain attractive embodiments enable the user to present, and for the user to actually present, the income statements, balance sheets, or both, in tangible form, for each individual unit of real property, for the combined portfolio of the at least two units of real property, or for both the individual unit or collective portfolio of at least two units of real property in tangible form. These income statements, balance sheets, or both can represent changes in cash or equity for single or multiple timeframes.

[0102] In other embodiments, the tangible form is of a format to be accepted by the banking industry, at least one investment community and/or at least one government tax agency for its intended purpose. Non-limiting examples of such purposes include obtaining loans or supporting tax reporting.

[0103] In other embodiments, the methods further comprise enabling the user to present, and for the user to present, a cash transaction history for each unit of real property, where the transaction history comprises records of individual dated receipts, expenditures and optional descriptors associated with each receipt, expenditure, or both receipt and expenditure. Further, the methods describe enabling the user to search and edit individual transactions related to each unit of real property, and for the user to do the same.

Properties

[0104] If the user selects the “properties” button in the GUI of Figure 2, a property management software module is invoked that presents the user with menu options for entering data that identifies the real property under management. For example, the user may alter property information such as loans against the property, interest rate, rental status, and the like. The user may also manage tenants by creating a new tenant object or editing an existing one. Also, as will now be explained, a mechanism may also be provided whereby a user of the software module may evaluate the reliability of actual or prospective tenants.

[0105] Figure 10 illustrates an exemplary tenant reliability assessment module of the property management software module. The reliability assessment module of Figure 10 evaluates the reliability of rental property tenants based on a number of parameters received from publicly available sources and/or from information provided by the tenant or prospective tenant. For example, the tenant reliability assessment (TRA) module may receive standard metric parameters of the tenant and/or co-tenants (hereinafter tenant) at 1002. Such information may include, for example, tenant/cotenant credit scores, credit histories, and the like. At 1004, the

TRA module further receives ability to pay parameters describing the tenant's ability to pay. Such parameters may include, for example, tenant/content income, number of dependents, known expenses, and the like. At 1006, the TRA module receives payment history parameters that describe the payment history of the tenant, including the timeliness of the tenant's payments.

[0106] At 1008, the TRA module receives the standard metrics from 1002 and generates average credit scores for tenants/cotenants based on the received standard metrics. At 1010, national, regional, and/or local statistics (hereinafter statistics, unless otherwise noted) 1012 are compared to a statistical model for tenants based on a national, regional and/or local distribution of paying tenants. The values determined at 1008 and 1010 may be selectively output to the user. Similarly, at 1014, the TRA module receives the ability to pay parameters for the tenant and compares these values to statistics to a statistical model of national, regional and/or local statistics of cash flow for tenants and estimates the tenant's free cash flow. This tenant's estimated free cash flow may be output to the user and/or a value may be calculated at 1016 that is a multiple of the tenant's free cash flow over the tenant's estimated expenses. A relatively high multiple indicates that the tenant's finances are relatively more reliable than a tenant with a low multiple. Finally, at 1018 and 1020, the TRA module calculates from the tenant's payment history data a ratio of payments late to on-time and the severity of lateness (duration until payment). These values may be output to the user and/or linearly combined at 1022 to determine moving averages for the payment ratio and the average severity of lateness.

[0107] At 1024, the TRA module linearly combines the computation data of blocks 1010, 1016, and 1022 to generate a tenant reliability score for the tenant based on a predetermined formula. The tenant's reliability score is normalized and presented to the user for use in evaluating his or her tenants and/or prospective tenants.

[0108] As noted above, the standard metric parameters 1002 may include tenant credit scores. Credit scores can include the FICO score, which is developed and distributed by Fair Isaac Company, and is well known in the prior art. Credit scores are also created by the three national credit reporting agencies (also called credit bureaus) Equifax, Experian, and TransUnion. The credit scores from Equifax, Experian, TransUnion, and Fair Isaac all can be calculated differently, but the general rule is that a higher score is better than a lower score. Credit scores takes into account the credit history of a tenant. Credit history can include account payment information on specific types of accounts (credit cards, retail accounts, installment loans, finance company accounts, mortgage, etc.), presence of adverse public records, collection items, and past due items, length and amount of delinquency, number of accounts paid on-time,

amount owed on and number of specific accounts, length of credit history, and number of accounts and recent credit inquiries.

[0109] As also noted above, the ability to pay parameters 1004 may include tenant income, number of dependents, and known expenses. In addition, ability to pay parameters 1004 can also take into account the reliability of an employer that provides the tenant's income. For example, a certain numerical value may be given to a tenant's employer depending on whether the tenant is employed by the United States or a foreign government, a United States or foreign private company, or a United States or foreign public company. Furthermore, a value can be placed on number of people the tenant's employer employs, the profitability of the employer, and other common financial accounting and company and/or government valuation measures.

[0110] The aforementioned payment history parameters 1006 may include on-time payment data as well as length of time until payment is recorded, if a payment is late for the tenant in the current rental property. In addition, payment history parameters 1006 may include on-time payment data and length of time until payment was recorded for past rental properties, if those parameters are available. For example, tenants are assigned to lease objects (which have an associated property, property unit, start date, end date, and total dollar amount over the life of the lease). Tenants can be assigned to one property at one time, and a different property later. The payment history includes all transactions with that tenant.

[0111] In one embodiment of the TRA module, after a tenant's standard metrics are received at 1002, income-producing tenants can be defined as tenants who have an income, for example, via their own business, employment, or non-earned income sources such as interest and dividends. A landlord will usually only check the main income producer (the main income producer is the tenant with the highest income). If there is a stay at home parent, or a child, that person's credit is generally not worth the price to ascertain. However, a landlord may choose to check more than one tenant's score and then use an average of the checked credit scores. National, Regional, and/or Local Statistics 1012 would be repositories of average credit scores (FICO scores), income, housing expenses, and income-to-debt ratios (i.e. anticipated monthly expenses versus monthly income). These are available on a variety of government and commercial websites. These parameters can be automatically downloaded and updated periodically from a server or website that offers these parameters. Credit score statistics can be the average credit score of a nation, region, and/or locality reported by any agency purporting to have obtained a national, regional, and/or local average credit score. Using the national, regional, and/or local statistics along with the average credit scores for income-producing tenants, statistical modeling that compares the tenant's data to a national distribution is

calculated and labeled the “Z score.” The Z score is the tenant’s standard deviation from national average FICO score. Calculating the Z score is a standard procedure for dealing with random variables that are approximately normal (also known as Gaussian Distributions). The Z score is calculated by taking the tenant’s FICO score, subtracting the national average FICO score, and then dividing by the standard deviation of the FICO score random variable. In another embodiment, the Z score may be assigned a grade (A+ through F) so that users unfamiliar with statistics will understand the meaning of the score more easily. The grades are simply evenly distributed over the range of Z scores (-3 to 3).

[0112] In one embodiment of the TRA module, estimated tenant free cash flow statistics, for example, can be the average tenant free cash flow of a nation, region, or locality reported by any agency purporting to have obtained tenant free cash flow statistics. Using the national, regional, and/or local statistics 1012 along with the tenant’s own estimated tenant free cash flow from his or her rental application, the tenant’s data may be compared to a national distribution and labeled the Free Annual Cash Multiple, variable F, at 1016. More basically, variable F may be calculated by taking the annual income of the tenant family and dividing that by the annual rent, using the information from the assigned lease (i.e., $F = \text{Tenant Annual Income} / \text{Annual Rent}$). In another embodiment, the variable F may be displayed as its inverse ($\text{Annual Rent} / \text{Tenant Annual Income}$) so that users unfamiliar with statistics will understand the meaning of the variable more easily.

[0113] In an embodiment of the TRA module, moving averages for the overall ratio of late payments to on-time payments can be calculated at 1018 and moving averages for average severity of lateness can be calculated at 1020. When available, payment history of a tenant’s past rentals may be included, for example, in order to enable this parameter to be more accurate. For example, Reliability, variable R, may be calculated as the percentage of on-time payments (i.e., $R = \# \text{on-time} / (\# \text{on-time} + \# \text{late})$).

[0114] Using these averages Z, R, and F, a linear regression over time may be calculated at 1024 to determine the tenant reliability score. In another embodiment, the tenant reliability score may be calculated as follows, which allows the tenant reliability score to remain a positive number with a value normalized between 0 and 100: $\text{Tenant Reliability Score} = [(F/2) * (3+Z) * R] * 3$. The Tenant Reliability Score is then displayed to the user (landlord). In another embodiment, the Tenant Reliability Score, the Z score shown as a letter grade, the inverse of the variable F, and variable R are displayed along with tenant information for use by the landlord in making rental decisions.

Simulator

[0115] If the user selects the “simulator” button in the GUI of Figure 2, a simulator software module is invoked that permits the user to take all of the available information stored in the system about the user’s properties, tenants, transactions, loans, company finances, etc., and to present a calendar marked with each transaction as it is expected to occur as well as the resultant cash balance after the indicated transaction. This information is then used to generate “what if” scenarios so that the user may simulate what would happen if, for example, a tenant stops paying in March or a new property is purchased in May of next year for a given amount with specified loan parameters. The simulator also permits the user to see what would happen to his or her finances if taxes were paid early to obtain a discount, if repairs are deferred, etc. The simulator module will now be described with respect to Figures 11-13.

[0116] Figure 11 illustrates an exemplary method 1100 implemented by the simulator module for generating and displaying a simulated scenario. A scenario may indicate financial status and/or determine possible current, previous, or future financial status of a user with regard to the managed real property. For example, a real scenario may be based on real data that exists with regard to the managed real property that may be tracked and/or calculated as described above in connection with the financial management software module. A simulated scenario may be based on hypothetical information, fictional information, projected information, and/or real information that may differ from the real scenario as it exists at a given time. A simulated scenario may predict future financial status and/or determine possible current or previous financial status of a user with regard to the managed real property. According to one embodiment, method 1100 may be implemented, for example, via a user interface such as that illustrated in Figure 12. As illustrated, a user may elect to generate a new scenario or to open and view a previously generated scenario.

[0117] Referring back to Figure 11, one generates a scenario for the simulator by inputting a first set of parameters at 1102. For example, the first set of parameters may include financial parameters, real property parameters, rental parameters, and/or other parameters that may be relevant to real property management. According to one embodiment, the first set of parameters may be based on real data that exists with regard to the managed real property. According to another embodiment, the first set of parameters may be based on hypothetical information, fictional information, projected information, and/or real information that may differ from the real scenario as it exists at a given time. In one embodiment, financial parameters may include financial information that describes the financial status of one or more managed real properties, and/or the financial status of a real property management company. Financial parameters may include bank account information such as checking account balance or savings

account balance, loan information such as mortgage payments and/or other financial information that may tracked in the system as described above. Real property parameters may define the managed real property. Real property parameters may include, but are not limited to, transactions related to a managed real property such as buying, selling and altering a managed real property. Rental parameters may describe the rental status and relevant transactions related to one or more managed real properties. Rental parameters may include but not limited to, renting a managed property, vacating a managed property, rental payment information, and/or rent due date.

[0118] The financial, real property, and rental parameters may be received, for example, from a database or data store, via user input, by loading data from a previously saved scenario, and/or any other means such that the parameters may be provided to generate a stimulated scenario.

[0119] If the user selects an existing scenario, the user may modify an existing simulated scenario that may be based on real financial information that may be related to the user's managed real property and/or a combination of real financial information that may be related to the user's managed real property and previous simulated information. A previously created and/or stored scenario may be imported so that parameters associated with the saved scenario, such as financial information, recurring transactions, loan information, managed property information, rental information, bank balances, or the like from a previously saved file may be applied to real scenario information.

[0120] The parameters received at 1102 may be stored in a data store such that changing parameters in a stimulated scenario would not disturb the information related to the real scenario stored in the system. For example, the received parameters may be saved in a temporary file, a separate database, or any other data store that may be distinguished from the database that stores information related to the real scenario.

[0121] As shown in Figure 11, at 1104, a first scenario is generated based upon the received first set of parameters. For example, the simulated scenario may be generated based on the financial parameters, the real property parameters, and/or the rental parameters that are received at 1102. According to one aspect of the embodiment, the user may specify a begin date and an end date of the simulated scenario at 1104. Cash balance for each calendar day in the specified simulation period may be calculated based on the parameters received at 1102. For example, for each calendar day, the system may search for transactions that apply to that particular day, and associate the relevant transactions with the particular day. Cash balance for the particular day may be calculated based on one or more transactions and/or other parameter

information that may impact cash balance associated with that particular day. According to one aspect of an embodiment, the cash balance of a given day may be calculated as the Aggregate Cash Position described above using the parameters that are received at 1102.

[0122] A simulated scenario may be saved. For example, the current state of the simulation, including but not limited to, recurring transactions, deleted occurrences of transactions, one-time transactions, loan information, property information, and/or the calculated cash balances may be saved in a data store. As described above, a saved scenario may be opened subsequently by a user.

[0123] As shown in Figure 11, at 1106, an indication of a variance in at least one of the received parameters may be received from the user. For example, a user may indicate that a managed real property is to be sold on a particular day. At 1108, a second set of parameters may be created based on the indication received at 1106. For example, in response to the user's indication that a managed real property is to be sold on a particular day, the system may create a second set of parameters indicative of the sale of a particular property in the user's real estate portfolio.

[0124] As shown in Figure 11, at 1110, a second scenario may be generated as a simulated scenario. By way of example, a user may indicate that a managed real property is to be sold on a particular day. The system may increase the cash amount, and end recurring transactions associated with the managed real property. In another example, the user may indicate that a real property is to be purchased on a particular day. The cash amount may be reduced, transactions associated with the added real property may be added, and rental information related to the real property may be specified. In yet another example, the user may indicate that a managed real property is to be rented. The system may set up recurring rental transactions that may be associated with the managed real property. In other examples, changes to a parameter may include vacating a property, adding a transaction, removing a transaction, creating a new loan, and/or altering an existing loan. Accordingly, the simulated scenario may be updated, and cash balances for each calendar day may be re-calculated based on the updated scenario. The updated simulated scenario may be displayed to the user as desired at 1112. The second scenario also may be printed into an electronic file in specified format, such as a PDF format, Microsoft Word format, graphical format, database format, list format, or any other format which may output and/or display the information specified by the user. Transactions associated with each day, transaction amount, and new cash balance of each day may be output in the specified format.

[0125] As noted above, Figure 12 depicts an exemplary user interface for a simulator used for managing real property in accordance with the invention. As shown in Figure 12., the simulator interface may include an object for creating a new simulated scenario such as the “New Scenario” button 1202, an object for opening and/or displaying a previously created simulated scenario such as the “Open Scenario” button 1204, and/or an object for returning the user to the application’s main menu such as the “Main Menu” button 1206.

[0126] The “New Scenario” button 1202 or the like may allow the user to interact with and/or prompt the user for information with regard to various options for creating a new simulated scenario. According to one embodiment, the “New Scenario” button 1202 may allow a user to create a new simulated scenario that may be based on real and/or simulated scenario information related to the users managed real property, such as the simulated scenario illustrated in Figure 13. The real and/or simulated scenario information may include financial information, recurring transactions, loan information, property information, rental status information or any other information that may help a user in managing real property.

[0127] The “Open Scenario” button 1204 or the like may allow the user to load a previously created and/or stored simulated scenario. According to one embodiment, the “Open Scenario” button 1204 may allow a user to load real and/or saved simulated scenario information from a previously saved file and apply the saved real and/or simulated scenario information to the current real scenario information. For example, the user may load a saved simulated recurring transaction and apply the recurring transaction to the starting cash balance calculated for the day of the simulation, and add and/or subtract each amount moving forward or backward in time as the user clicks through the calendar months.

[0128] Figure 13 illustrates another exemplary user interface for a user to interact with the simulator for managing real property. As shown in Figure 13, the simulator interface may include additional objects for managing and/or interacting with a real scenario to create a simulated scenario. According to one embodiment, the simulator interface may include objects for managing a simulated scenario such as an object for saving the current simulated scenario such as the “Save Scenario” button 1308, an object for viewing additional real scenario and/or simulated scenario information such as the “Simulate Next Month” button 1310, an object for outputting the current and/or previous simulated scenario such as the “Print Scenario” button 1314, or any other object which may allow a user to manage a new or previously created simulated scenario.

[0129] The “Save Scenario” button 1308 or the like may allow a user to save the current state of the simulated scenario and/or any portion of the current state of the simulated

scenario on the computing device memory so that the saved scenario may be recalled at a later date. According to one embodiment, the current state of the simulator may include recurring transactions, deleted occurrences of transactions, one-time transactions, loan information, property information, rental status information and/or any other information which may be tracked and/or recorded by the simulator.

[0130] The “Simulate Next Month” button 1310 or the like may allow a user to view additional real scenario and/or previous simulated scenario information not currently displayed. According to one embodiment, selection of the “Simulate Next Month” button 1310 or the like may display a new iteration of real scenario and/or previous simulated scenario information. For example, the currently displayed real scenario and/or previous simulated scenario information may be displayed in monthly increments, as shown in Figure 13, and the user may select the “Simulate Next Month” button 1310 to view the real scenario and/or previous simulated scenario for the month following the month currently being viewed.

[0131] The “Print Scenario” button 1314 or the like may allow a user to output and/or display a simulated scenario to the user. According to one embodiment, the “Print Scenario” button 1314 may allow the user to output and/or display the current state of the simulator or the state of the simulator at a given date or set of dates specified by the user. The simulator may output and/or display the simulated scenario in a format such as a PDF format, Microsoft Word format, graphical format, database format, list format, or any other format which may output and/or display the information specified by the user. The output and/or display may be in the form of a screen display, a tangible output such as a printed paper, or any other form of output. According to one example embodiment, the user may input the date or dates into the simulator that the user may want to print and the simulator may provide a PDF document which may be printed by the computing device.

[0132] The simulator interface may also include objects for interacting with a real scenario to create a simulated scenario. According to one embodiment, the objects for interacting with the real scenario to create a simulated scenario may include an object for adding and/or editing real and/or simulated scenario information such as text box 1312, an object for displaying real and/or simulated scenario information such as the display table 1316, an object or objects for simulating changes with regard to a user’s real property, an object or objects for simulating changes in financial information, and/or any other object for interacting with a real scenario to create a simulated scenario.

[0133] The display table 1316 or the like may display real and/or simulated scenario information related to the management of real property such as financial information, property

information, rental status information, and/or any other information that may be used in managing the user's real property. According to one embodiment, the display table 316 may display real and/or simulated scenario information in a table format, database format, list format or the like. The display table 316 also may display information according to the dates on which the real and/or simulated scenario information was recorded such as a yearly format, monthly format, weekly format, daily format, or the like.

[0134] The text box 1312 or the like may allow a user to interact with the real and/or simulated scenario information so that the user may create a simulated scenario, while still preserving the real scenario information. According to one embodiment, the text box 1312 or the like may allow a user to input real and/or simulated scenario information, edit existing real and/or simulated scenario information, and/or delete existing real and/or simulated scenario information. According to an exemplary embodiment, the user may select a date on the display table 1316 and the real and/or simulated scenario information may be displayed in the text box 1312 so that the user may input additional information, edit displayed information, and/or delete displayed information to create a simulated scenario.

[0135] The object or objects for simulating changes with regard to a user's real property may include objects such as the "Buy Property" button 1318, the "Sell Property" button 1320, the "Rent Property to Tenant" button 1322, the "Vacate Property" button 1324, the "Alter Property" button 1326, and/or any other objects that may simulate changes with regard to a user's real property in creating a simulated scenario.

[0136] The "Buy Property" button 1318 or the like may simulate the purchase of a property by a user. According to one embodiment, selection of the "Buy Property" button 1318 may prompt the user for a unit name, a purchase price, an asking price, a rental amount, a rent payment frequency, a rent payment schedule, property insurances, property taxes, and/or any other information related to the property which may influence the management of a user's real property.

[0137] The "Alter Property" button 1326 or the like may simulate a change in a selected property such as financial status, rental status, ownership status or the like. According to one embodiment, the "Alter Property" button 1326 may display all real and/or simulated scenario information for the selected property on the date and/or dates selected by the user so that the user may add to, edit, and/or delete information related to the selected property.

[0138] The "Sell Property" button 1320 or the like may allow a user to simulate the sale of a property in managing the user's real properties. According to one embodiment, the "Sell Property" button 1320 may end all recurring transactions for that property.

[0139] The “Rent Property to Tenant” button 1322 or the like may allow a user to simulate the effect of renting a property in managing the user’s real properties. According to one embodiment, the “Rent Property to Tenant” button 1322 may set the status of the rental unit to “Rented” on the chosen day. The simulator may then apply rental income to the days following the day on which the rental unit is set to “Rented.”

[0140] The “Vacate Property” button 1324 or the like may allow a user to simulate the termination of a lease in managing the user’s real properties. According to one embodiment, the “Vacate Property” button 1324 may set the status of the rental unit to vacant on the chosen day. The simulator may then not to apply the rental income to the days following the day on which the rental unit is vacated.

[0141] The object or objects for simulating financial information may include objects such as the “Add Transaction” button 1328 for the addition of a new transaction to the real scenario, the “Remove Transaction” button 1330 for simulating the removal of a transaction from the real scenario, the “Loan Center” button 1332 for simulating the addition and/or removal of loan information from the real scenario, and/or any other object for simulating financial information to create a simulated scenario.

[0142] The “Add Transaction” button 1328 or the like may allow a user to simulate the addition of a financial transaction or changing an existing transaction in managing the user’s real properties. Upon selection of the “Add Transaction” button 1328, the user may be prompted for information related to the financial transaction such as a transaction date, a transaction name, a related property, credit and/or debit information, an amount, amortization dates, and/or any other information related to a financial transaction. The simulator may only display a list of transaction types that correlate to the type of transaction selected by the user. For example, if the transaction selected is a credit transaction, the list of transaction types applying to credit transactions may appear. In another example, if the transaction selected is related to a loan, the user may be prompted to choose an existing loan to which to apply the transaction. According to another embodiment, if the transaction selected is a new recurring transaction, then the user may be prompted for recurrence frequency information such as number of times the transaction occurs per year, per month, per week, per quarter, per half year, per day, or the like.

Comparator

[0143] If the user selects the “comparator” button in the GUI of Figure 2, the comparator software module (hereafter “JBOOKS”) is invoked to load information about existing real property units available for purchase into JBOOKS property database. The user may then compare all of the available information stored in the system to identify the property of

interest. The user may also click on the picture of a stored real property unit to view a heat map of that property with respect to surrounding properties in the geographic area. The comparator module will now be described with respect to Figures 14-19.

[0144] Figure 14 illustrates a method of importing real property units available for purchase into the JBOOKS property database. At 1400, a user may enter search information related to a desired real property unit on a third party real property listing website. The parameters entered may include price, address, property features, and taxes. The user may then be presented with a list of matching properties. At 1404, the user may select a real property unit of interest that is an exact or close match to the user's preferred parameters. At 1408, the user may then click on the "Export to Jbooks" button corresponding to the user selected real property unit. Such a button is provided for each listed real property unit. When the user clicks on the button, at 1410, information related to all surrounding real property units in the geographic region also may be downloaded into the JBOOKS property database. The user may repeat the above process at 1412 to add more properties of interest into the JBOOKS property database, until at 1416 all desired properties are added to the JBOOKS property database.

[0145] Figure 15 illustrates a method of initiating the JBOOKS comparator and presenting available real property units of interest in a tabular form for comparison. The comparison is initiated at 1500. After importing all the properties of interest into JBOOKS property database as illustrated in Figure 14, the user may click on the JBOOKS comparator button as shown in Figure 2. At 1504, such a click may initialize the comparator software module and load information about all available real property units from the JBOOKS property database. Such information, at 1508, is then presented to the user in a tabular form. An exemplary table is shown in Figure 15a. As shown, the table may list all the existing properties or the properties of interest. For example, at 1582, a property that is already present in the portfolio, 10F, is marked as an "Existing" property unit, while a the property imported from a third party web listing, at 1578, is listed as "Potential." The first column of the table, at 1550, is the "User Assigned Priority" of each real property unit of interest. For example, the property unit listed at 1574 has a priority of "1." Column 1552 shows a picture of the real property unit (if available). Such a picture may be downloaded from the third party website. Columns 1554, 1556 and 1570 show the "Address", "Current Asking Price", and "Features" of the real property units of interest (for example, the property unit at 1574 is located at "Street Address 1", has a current asking price of \$35,000, and has features of 3 Bedroom and 1.5 Bath with new windows). The fields under columns 1554, 1556, and 1570 may be downloaded from the third party property listing website. Columns 1558, 1562, 1564, 1566 and 1572, on the other hand, show the

“Expected Repairs,” or the rehabilitation cost, “Expected Resale” price, “Expected Monthly Rent,” “Financing Option,” “Offer Price,” and “Notes” related to a property unit of interest, respectively. The fields under columns 1558, 1562, 1564, 1566 and 1572 may be entered by the user. The “Offer Price” at 1566 by default is the same as the “Current Asking Price” at 1556, but may be modified by the user. The “Expected Repairs” in column 1558 presents a list of repairs and/or renovations to be done on a particular real property unit of interest. The user may enter estimated amounts for each repair and/or renovation to be done. Entries in this column may also include closing and/or holding costs for a particular real property of interest. For example, in row 1578, the “Expected Repairs” amount to \$8400 including various costs for landscaping, kitchen repairs, closing costs and holding costs. The “Annual Taxes, Insurance” for a property unit of interest, at 1560, may be either downloaded from the third party web listings or entered by the user, whenever such information is not available in the listing data. The information about “Expected Resale” price and “Expected Monthly Rent” also may be entered by the user.

[0146] In column 1564, the user may click on the “Select from List” button to select a financing option (step 1510, Figure 15) for a particular real property of interest, as shown in Figure 16, at 1600. At 1604 (Figure 16), the user then is presented with all the current financing options available and/or used in the JBOOKS database in a tabular format, as shown in Figure 16a. The list in Figure 16a is pre-populated with all the previously entered available financing options, from which the user may select. The user, however, may enter a new financing option. At 1620, each available financial option may be given a code name that is later easily identified by the user in the main table of Figure 15a. For example, in row 1640, the loan is coded as F30-6-70k, meaning that this is a 30yr loan, with 6% APR, for an initial principal amount of \$70,000, and of fixed interest duration of 30 years. Similarly, in row 1644, the loan is coded as V20-4.5-80k, meaning that this is a 20yr loan, with 4.5% APR, for an initial principal amount of \$80,000, and of variable interest duration of 20 years. Such information is also available in the columns 1624-36 of the table in Figure 16a.

[0147] Referring back to Figure 16, at 1606, the user also may add a new user-defined financing option. If the user chooses to add the new financing option, the user at 1608, may enter a new financing option not available in the current list of Figure 16a. The user may do so by clicking on the “Add New” button in column 1564 of figure 15a. The user is then presented with a user interface 1646, as shown in Figure 16b. At 1648, the user may enter a custom name of the user created financing option. At 1650, the user may select whether the financing option is fixed or variable. At 1652, the user may enter the Annual Percentage Rate of the financing option. At 1654, the user may enter the duration of the financing option for which the interest rate is fixed.

At 1656 the user may enter the full loan duration of the financing option, and at 1658, the user may enter the amount of the principal. Once the user enters all the information, the user may then press the “Enter” button at 1660 to add the user-defined financing option to the existing list of available financing options.

[0148] Again, referring back to Figure 16, if the user does not want to add a new financing option, the user at 1610 may edit an existing financing option by changing the value in any column corresponding to a particular available financing option as shown in table of Figure 16a. The user, by having a list of existing financing options and being able to add new user-defined financing options, may, therefore, be able to quickly switch between the loan options to see how that impacts the monthly rental income for a particular real property unit of interest.

[0149] Referring back to Figure 15, once the financing options are selected at 1510 and the desired field editing is completed at 1512-1514, the comparator calculates the “Flip Profit” at 1516 and/or the “Monthly Rental Profit” at 1520 pertaining to a particular real property unit of interest. These values are represented for each real property unit in column 1568 of Figure 15a. The “Flip Profit” may be calculated based on the user supplied resale value of the property less the “Offer Price” and the user supplied “Expected Repairs” cost. For example, in row 1574, the “Flip Profit” for the user supplied “Offer Price” of \$26,000 and “Expected Repairs” of \$7650 is \$26,350. The “Monthly Rental Profit” may be calculated based on the “Expected Rent” less the “Monthly Mortgage” based on user selected financing option.

[0150] Column 1572 allows the user to enter special notes for a particular real property unit of interest. For example, in case of the real property unit in row 1574, the user may enter information that the property has no alley access. Row 1580 shows the average numbers for potential or available real property units. The values in row 1580 for each column is calculated by taking an average of a particular attribute. For example, average “Current Asking Price” in column 1556 may be calculated by taking average of all the “Current Asking Prices” for potential or available real property units of interest, which in this case is \$63,000. Similarly, the average “Expected Repairs” is \$5883, the “Annual Expenses” is \$1467, the average “Expected Resale” price is \$85,000, the average “Expected Monthly Rent” is \$808, and the average “Offer price” is \$56,333. These numbers give the user an overall idea of how a particular property of interest weighs in comparison to the other selected properties of interest. Column 1584, on the other hand, shows the average numbers for the existing real property units in the JBOOKS database. Such information is again provided to the user for comparing numbers from the existing real property units already in the user’s portfolio with the ones selected by the user as prospective real property units of interest.

[0151] Figure 17 illustrates a method of adding an available real property unit or an anomaly property unit into the JBOOKS database as an available property in JBOOKS comparator for use in running simulations of a portfolio. At 1700, the user may select a real property unit of interest by clicking on the “Export to JBooks” button on a property listing website. At 1702, the information related to the selected property and optionally all related or surrounding properties to the selected property is downloaded into the JBOOKS comparator. The properties are then presented to the user in a tabular form as shown in Figure 15a. The user may then click on the picture of any of the real property unit of interest in the Picture column 1552 of the table in Figure 15a. At 1704, the user then is presented with heat maps related to the selected real property unit of interest. Exemplary heat maps are shown in Figure 19. A heat map may be a graphical representation that employs a plurality of colors to signify the value of a parameter (e.g., rental value, sale price, or expected monthly profit) at various points in a spectrum. The “heat map” helps guide the user to identify real property units with higher rental value and expected monthly profits, and lower housing prices. The heat maps also identify for the user any anomalies in a geographic region of interest. The anomalies are the property units with rental, sale price or expected profit of abnormal value (which could be higher than or lower than average value in the area). The user, at 1708, may make a decision whether to add a particular real property unit of interest or any system identified anomaly properties to the JBOOKS database. As shown in Figure 19, the user may do so by clicking on either the button 1932 for loading a real property unit or the button 1928 for loading an anomaly property into the JBOOKS database. The property at 1712 or the anomaly at 1716 may then be added to the JBOOKS database. Such property unit may then also be listed as an available property unit for use by the JBOOKS Simulator in running a simulation at 1720. The user may then use the added real property unit or the anomaly real property unit to create “what-if” scenarios as explained in the description of the simulator module above with respect to Figures 11-13.

[0152] To generate heat maps related to a particular real property unit of interest, the more information about surrounding property units that is available, the more accurate the heat map may be. It may, therefore, be desirable to generate the heat maps related to a real property unit of interest on the third party listing site itself. In such an embodiment, instead of downloading the data to the JBOOKS database as explained above, the data will be directly used at the third party website itself to generate heat maps related to a real property unit of interest. Figure 18 illustrates such a method of calculating and drawing heat maps of real property units for sale or for rent and calculating and displaying heat maps for expected profits related to the real property units, without downloading the information related to the real property units.

Figure 18 also illustrates identification of anomaly real property units in the market and uploading such anomaly real property units into the JBOOKS database.

[0153] At 1800, the sale price or the rental price of a real property unit of interest is determined. At 1804, information related to such real property unit of interest and its surrounding real property units for-sale or for-rent is determined and each property unit is then represented by a pixel on the heat map. At 1808 and 1810, the heat maps for real property units for-sale or for-rent, and expected monthly profits are then displayed as heat maps, as shown in Figure 19.

[0154] In Figure 19, 1900 and 1920 are heat maps based on the rents and local housing prices respectively. On the other hand, 1924 is heat map of “Expected Monthly Profit” calculated based on the rental value, sale price and other factors including annual taxes, insurance, etc. The JBOOKS comparator uses a 2-D spatial moving average to generate the heat maps. Each for-sale or for-rent property is represented by a pixel on the map with its rent or price coded in plurality of colors. For example, the area 1904 may be color coded for a higher rental value, whereas the area 1908 may be color coded for a lower rental value.

[0155] Referring back to Figure 18, at 1812, a smoothing function to the heat maps may be applied with increased smoothing for decreased distances between sample properties. In one embodiment, the formula for the real property unit value for a given pixel on the map may be calculated as:

[0156] Estimated Price of Pixel = Sum(Price of For Rent Property/Distance from Property to Pixel)/[(Number of Sample Properties)*Average Distance of Sample Property to Pixel)

$$P_p = \frac{\sum_j \frac{\bar{D}}{D_j} * P_j}{\sum_i \frac{\bar{D}}{D_i}}$$

Where:

Pp = Estimated Price at Pixel,

Pj = Price of Sample For-Sale Property,

Dj = Distance from Sample For-Sale Property to Map Pixel,

Di = Distance from Sample For-Sale Property to Map Pixel,

N = Number of Sample For-Sale Properties in the Calculation

[0157] A similar formula may be used for for-rent properties to determine local rent maps. In another embodiment, a heat map may be generated by comparing dissimilar houses by

normalizing them. For example, if the property of interest is a 3 Bed/2 Bath, instead of just comparing to other 3 Bed/2 Bath houses for sale and rent, the sale price and asking price for 2 Bed/2 Bath may be multiplied by a factor to be included in the sample. The factor may be based on national statistics, which is updated frequently. In addition to the color coded rental or sale price information, at 1814 the system may also identify anomalies that have values lower than average (low anomaly) and/or higher than average (high anomaly). The low anomalies have rental values or sale-prices that are significantly lower than the average prices of similar real property unit in a particular area of interest. On the other hand, the high anomalies have rental values or sale-prices that are significantly higher than the average prices of similar real property units in a particular area of interest. Such properties are marked with visual icons on the heat map. In Figure 19, for example, the icon 1912 represents higher than average value, whereas the icon 1916 designates lower than average value in the region around the real property of interest 1914.

[0158] Referring back to Figure 18, at step 1818, the user may download the anomaly into the JBOOKS database by clicking on the “Load Anomalies into JBooks Simulator” button at 1928, as shown in Figure 19. The anomaly then may be used by the simulator module as discussed above in the simulator section.

[0159] It is to be appreciated that while these methods provide certain embodiments, the invention is intended to describe not only these general methods, but any software (and hardware) which may used to implement these methods as well as the use of software to do so. While the invention is versatile enough to provide for other methods, and without limiting the scope of the invention, it is also convenient to describe the invention in terms of an object oriented computer method.

[0160] These embodied software programs require use of computers, including main-frame and/or personal computers, thereby rendering the computers purpose-built tools for this purpose, transforming input into output parameters. In these embodiments, the property object is a computer construct within a software program which represents a unit of real managed property. The software program may be comprised of multiple property objects, representing multiple units of real managed property. Similarly, the property object construct comprises property object elements, each corresponding to at least one financial attribute of the corresponding unit of real property. As with the methods described above, such financial attributes may comprise initial cost, closing costs, outstanding loan or loans, associated loan interest rates, rental incomes, taxes, insurance, maintenance costs, miscellaneous associated expenses, occupancies or vacancies, estimated selling price, estimated time of sale,

depreciation/amortization schedules , or a combination thereof for each unit of real property. As above, the loan interest rates may be variable, fixed, or be characterized as requiring so-called “balloon” payments. In general, the property object and elements may be considered to be a mathematical composite of one or more financial attribute of the corresponding unit of real property. The term “mathematical composite” describes that the various elements may be combined arithmetically, geometrically, logarithmically, or some combination thereof, using weight factors which describe the relative importance of each parameter.

[0161] Those skilled in the art also will readily appreciate that many additional modifications are possible in the exemplary embodiment without materially departing from the novel teachings and advantages of the invention. Accordingly, any such modifications are intended to be included within the scope of this invention as defined by the following exemplary claims.

What is Claimed:

1. A computer-implemented method of monitoring the financial performance of at least one managed real property unit over time, comprising:
 - the computer receiving at least one set of parameters related to purchasing and optionally disposing of said at least one managed real property unit;
 - the computer receiving at least one set of parameters related to ongoing maintenance costs of said at least one managed real property unit;
 - the computer receiving at least one set of parameters related to rental income associated with said at least one managed real property unit;
 - the computer calculating the cash and/or equity position of said at least one managed real property unit at different points in time;
 - the computer receiving modified data based on transactions affecting the cash and/or equity position of said at least one managed real property unit and recalculating the cash and/or equity position of said at least one managed real property unit based on said modified data; and
 - displaying the recalculated cash and/or equity position of said at least one managed real property unit.
2. The method of claim 1, further comprising the computer determining aggregate cash and/or equity positions over at least two managed real property units in a real estate investment portfolio and displaying the aggregate cash and/or equity positions in such a way that the relative value of one real property unit to another may be ascertained from the display.
3. The method of claim 2, further comprising the computer generating income statements reflecting the cash and/or equity position of said at least one managed real property unit and/or income statements reflecting the aggregate cash and/or equity position of said at least two managed real property units.
4. The method of claim 2, wherein the aggregate cash and/or equity positions are determined based on financial transactions including cumulative money received for all real property units, cumulative money expended for all real property units, purchase, sale, and/or

refinancing of real property units, adjustment of loan rates, variation of depreciation periods for the real property units, or combinations thereof.

5. The method of claim 1, wherein the computer generates warning messages regarding the cash or equity position in response to an actual or proposed transaction affecting the cash and/or equity position of said at least one managed real property unit.

6. The method of claim 2 wherein the computer generates a comparison report that compares Net Flip Income and Net Monthly Income of every one managed real property unit with another managed real property unit.

7. The method of claim 1 further comprising projecting financial performance of the real property unit in the future comprising:

the computer receiving a first set of parameters, wherein the first set of parameters comprises a financial parameter describing the financial status of the real property, a property parameter defining the real property, and a rental status parameter describing the rental status of the real property;

the computer generating a first scenario based upon the received first set of parameters;

the computer receiving an indication of a variance in at least one of the financial parameter, the property parameter, or the rental status parameter;

the computer creating a second set of parameters based on the indication received;

the computer generating a second scenario based on the varied second set of parameters that preserves the first scenario and identifies parameter values at another point in time; and

displaying the second scenario.

8. The method of claim 7, wherein receiving a first set of parameters comprises retrieving a saved scenario from a memory.

9. The method of claim 1 further comprising determining reliability of a tenant of the managed rental property comprising:

the computer receiving standard metrics of the tenant;

the computer receiving payment history statistics of the tenant;

the computer receiving the tenant's ability to pay;
the computer receiving national statistics relating to the tenant;
the computer calculating a reliability score of the tenant based on the standard metrics, the payment history, the ability to pay and the national statistics; and
displaying the reliability score of the tenant.

10. The method of claim 9, wherein standard metrics of the tenant further comprise a credit score for the tenant.

11. The method of claim 10 further comprising calculating a Z score by taking the tenant's credit score, subtracting the national average credit score, and dividing by a standard deviation of a credit score random variable.

12. A computer-implemented method of comparing real property units under consideration for purchase, comprising:

a computer importing information relating to real property units under consideration for purchase from a database of real property units available for purchase;

the computer loading said information relating to said real property units under consideration for purchase into a simulator to predict future financial performance of said real property units under consideration for purchase; and

presenting the simulated future financial performance to a display for comparison.

13. The method of claim 12, wherein the computer further calculates flip income for imported real property units under consideration for purchase based on user supplied new property value, bid price, and user supplied rehab costs of said the imported real property units under consideration for purchase.

14. The method of claim 12, wherein the computer further calculates rental based income for imported real property units under consideration for purchase based on expected rent, monthly mortgage based on a user selected financing option, and monthly expenses of the imported real property units under consideration for purchase.

15. The method of claim 12, wherein the computer further calculates heat maps based on information related to real property units around said property under consideration for purchase,

wherein said heat maps represent variations in price and/or rental income of said real property units around said property under consideration for purchase, and the computer presents said heat maps to said display.

16. The method of claim 15, further comprising identifying anomaly real property units that have prices and/or rental values that do not comport with a surrounding geographic region in said heat map, and uploading said anomaly real property units into said simulator.

17. The method of claim 12, further comprising identifying anomaly real property units for potential purchase or rental, comprising:

the computer representing each real property unit available for sale and/or for rent by an identifier on a geographic map;

the computer determining a sale price and/or a rental price for each said real property unit for sale and/or for rent;

the computer calculating and displaying heat maps of real property units available for sale and/or for rent and/or heat maps of expected monthly profits for said real property units available for sale and/or for rent in a geographic region on said geographic map, wherein said heat maps represent variations in price and/or rental income and/or expected monthly profits of said real property units in said geographic region;

the computer identifying anomaly real property units that have prices and/or rental values that do not comport with a surrounding geographic region in said heat map; and

the computer uploading said anomaly real property units into a database.

18. A system for monitoring the financial performance of at least one managed real property unit over time, the system comprising:

a memory that stores at least one set of parameters related to purchasing and optionally disposing of said at least one managed real property unit, at least one set of parameters related to ongoing maintenance costs of said at least one managed real property unit, and at least one set of parameters related to rental income associated with said at least one managed real property unit; and

a processor configured to calculate the cash and/or equity position of said at least one managed real property unit at different points in time, and said processor configured to receive modified data based on transactions affecting the cash and/or equity position of said at least one

managed real property unit and recalculating the cash and/or equity position of said at least one managed real property unit based on said modified data; and

a display for displaying the recalculated cash and/or equity position of said at least one managed real property unit.

19. The system of claim 18, wherein the processor further determines aggregate cash and/or equity positions over at least two managed real property units in a real estate investment portfolio and the display displays the aggregate cash and/or equity positions in such a way that the relative value of one real property unit to another may be ascertained from the display.

20. The system of claim 19, wherein the processor further generates income statements reflecting the cash and/or equity position of said at least one managed real property unit and/or income statements reflecting the aggregate cash and/or equity position of said at least two managed real property units.

21. The system of claim 19, wherein the aggregate cash and/or equity positions are determined based on financial transactions including cumulative money received for all real property units, cumulative money expended for all real property units, purchase, sale, and/or refinancing of real property units, adjustment of loan rates, variation of depreciation periods for the real property units, or combinations thereof.

22. The system of claim 18, wherein the processor generates warning messages regarding the cash or equity position in response to an actual or proposed transaction affecting the cash and/or equity position of said at least one managed real property unit.

23. The system of claim 19 wherein the processor generates a comparison report that compares Net Flip Income and Net Monthly Income of every one managed real property unit with another managed real property unit.

24. The system of claim 18, wherein the memory further stores a first set of parameters including a financial parameter describing the financial status of the real property, a property parameter defining the real property, and a rental status parameter describing the rental status of the real property, and wherein the processor generates a first scenario based upon the received first set of parameters, the processor further receiving an indication of a variance in at least one of the financial parameter, the property parameter, or the rental status parameter, creating a second set of parameters based on the indication received, and generating a second scenario based on the varied second set of parameters that preserves the first scenario and identifies parameter values at another point in time, and wherein said display displays the second scenario.
25. The system of claim 24, wherein the processor retrieves a scenario containing the first set of parameters from the memory.
26. The system of claim 18, wherein the memory further stores standard metrics of the tenant, receiving payment history statistics of the tenant, the tenant's ability to pay, and national statistics relating to the tenant, the processor further determines reliability of the tenant by calculating a reliability score of the tenant based on the standard metrics, the payment history, the ability to pay and the national statistics, and the display displays the reliability score of the tenant.
27. The system of claim 26, wherein the processor further calculates a Z score by taking the tenant's credit score, subtracting the national average credit score, and dividing by a standard deviation of a credit score random variable.
28. A system for comparing real property units under consideration for purchase, comprising:
a memory that stores information relating to real property units under consideration for purchase from a database of real property units available for purchase;
a processor configured to load said information relating to said real property units under consideration for purchase into a simulator to predict future financial performance of said properties under consideration for purchase; and
a display for displaying the simulated future financial performance for comparison.

29. The system of claim 28, wherein said processor further calculates flip income for real property units under consideration for purchase based on user supplied new property value, bid price, and user supplied rehab costs of said real property units under consideration for purchase.
30. The system of claim 28, wherein said processor further calculates rental based income for real property units under consideration for purchase based on expected rent, monthly mortgage based on a user selected financing option, and monthly expenses of said real property units under consideration for purchase.
31. The system of claim 28, wherein said processor further calculates heat maps based on information related to all real property units around said property under consideration for purchase, wherein said heat maps represent variations in price and/or rental income of said real property units around said property under consideration for purchase, and said processor presents said heat maps to said display.
32. The system of claim 31, wherein said processor in calculating heat maps further identifies anomaly real property units that have prices and/or rental values that do not comport with a surrounding region in said heat map, and uploads said anomaly real property units into said simulator.
33. The system of claim 28, further comprising identifying anomaly real property units for potential purchase or rental, comprising:
- the memory storing information regarding each real property unit available for sale and/or for rent and storing an identifier representing each said real property unit on a geographic map;
 - the processor being programmed to determine a sale price and/or a rental price for each said real property unit for sale and/or for rent, to calculate heat maps of real property units available for sale and/or for rent and/or heat maps of expected monthly profits for said real property units available for sale and/or for rent in a geographic region on said geographic map, wherein said heat maps represent variations in price and/or rental income of said real property units in said geographic region, to identify anomaly real property units that have prices and/or rental values that do not comport with a surrounding geographic region in said heat map, and to upload said anomaly real property units into a database; and

the display displaying heat maps of real property units available for sale and/or for rent in said geographic region and/or to display heat maps of expected monthly profits for said real property units available for sale and/or for rent in said geographic region.

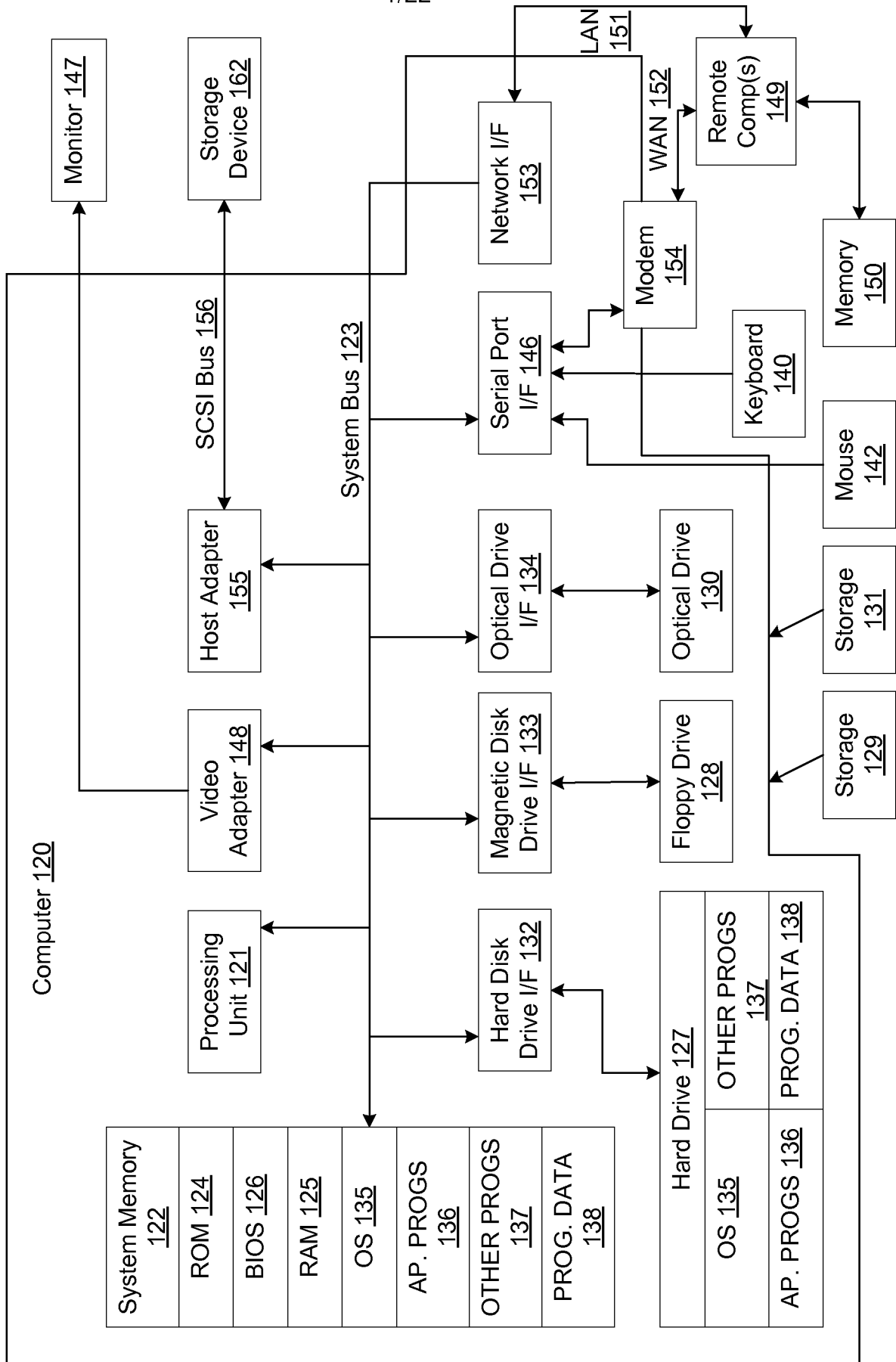


Figure 1

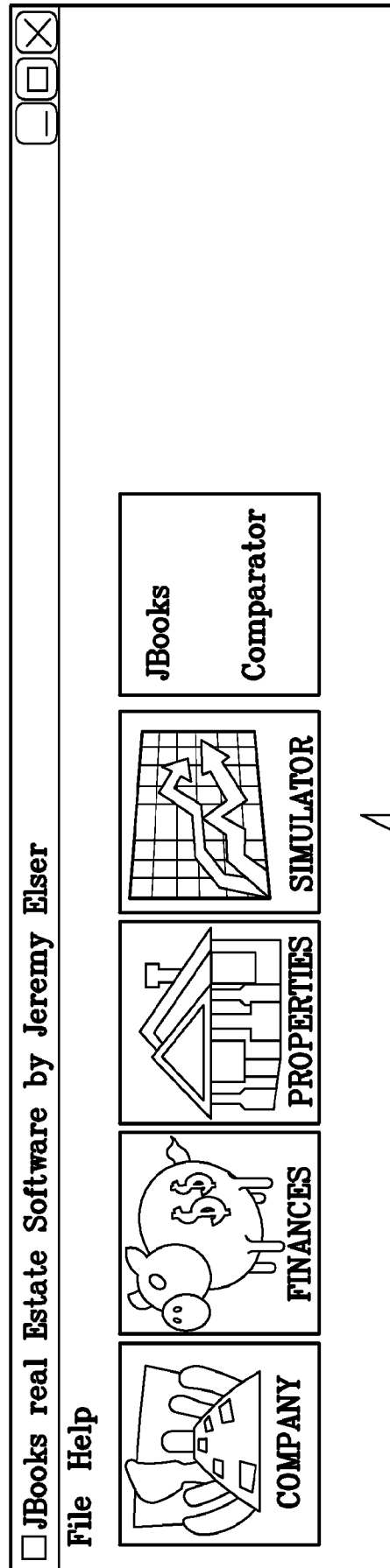


FIG. 2

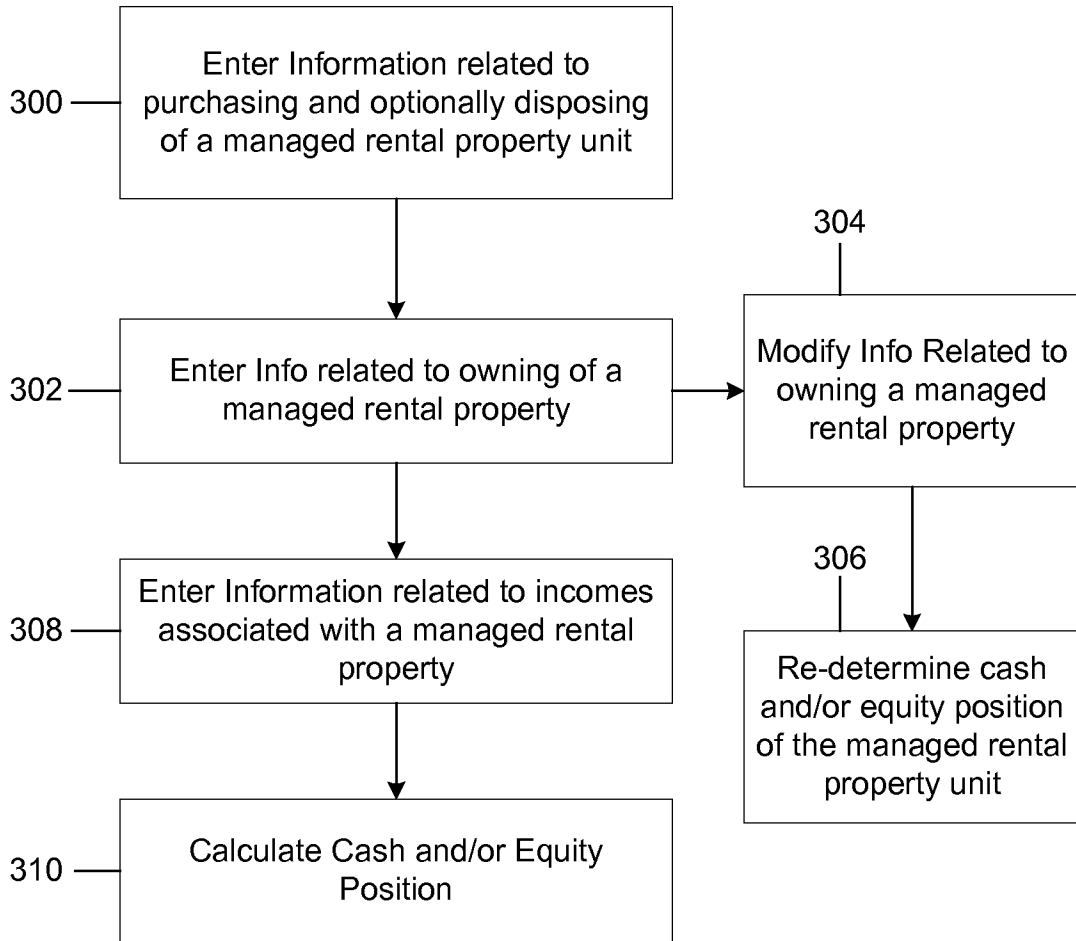


Figure 3

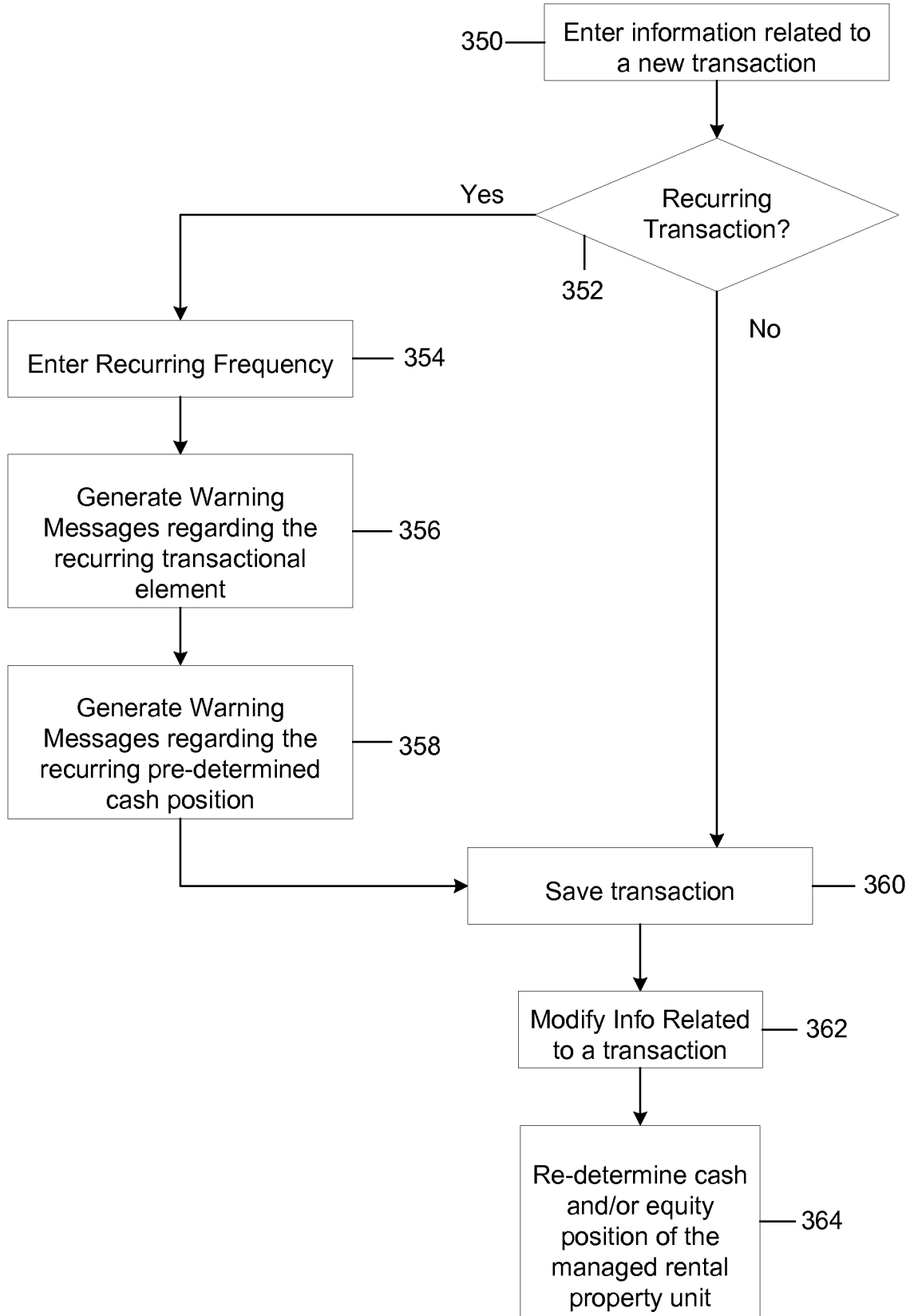


Figure 4

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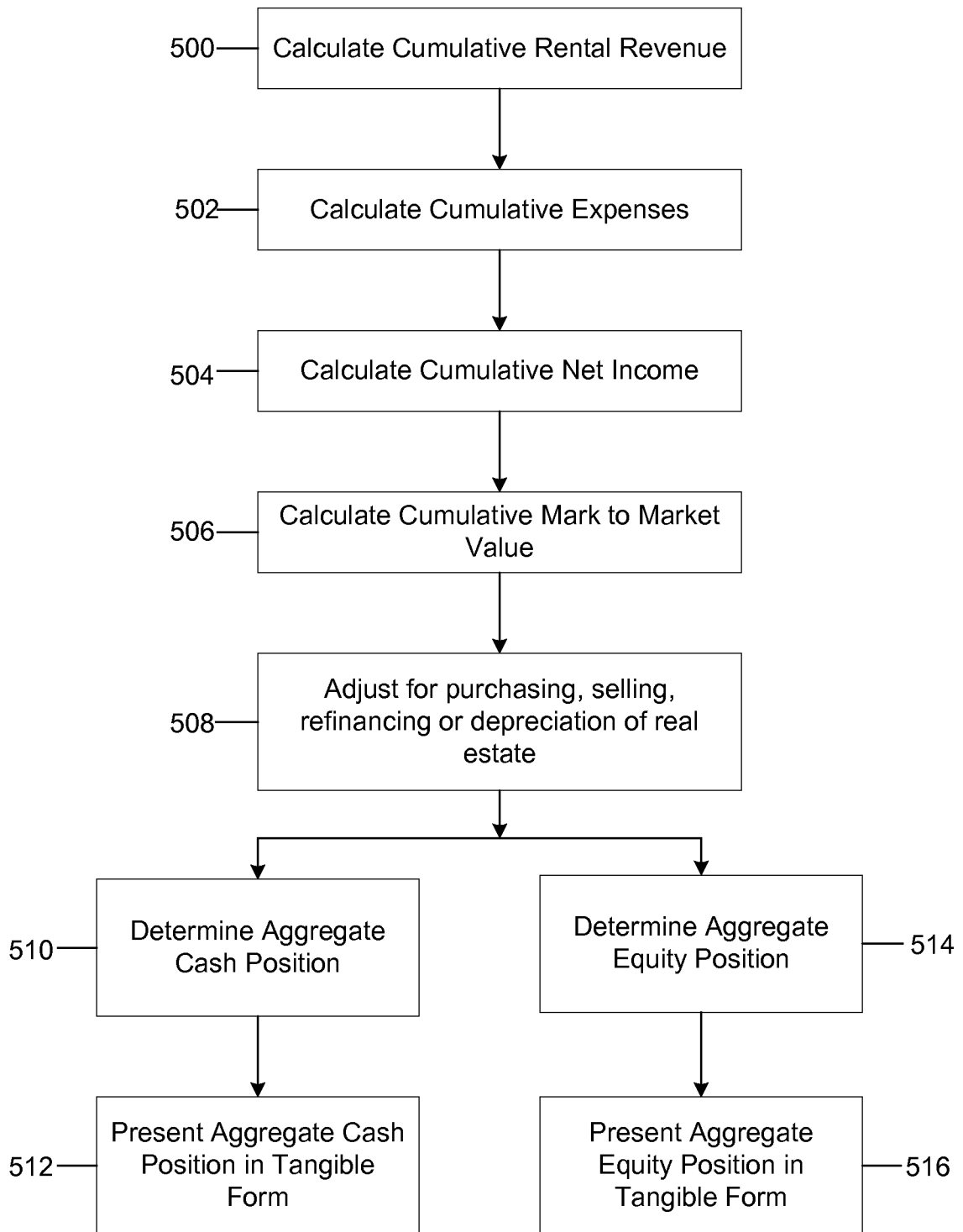


Figure 5

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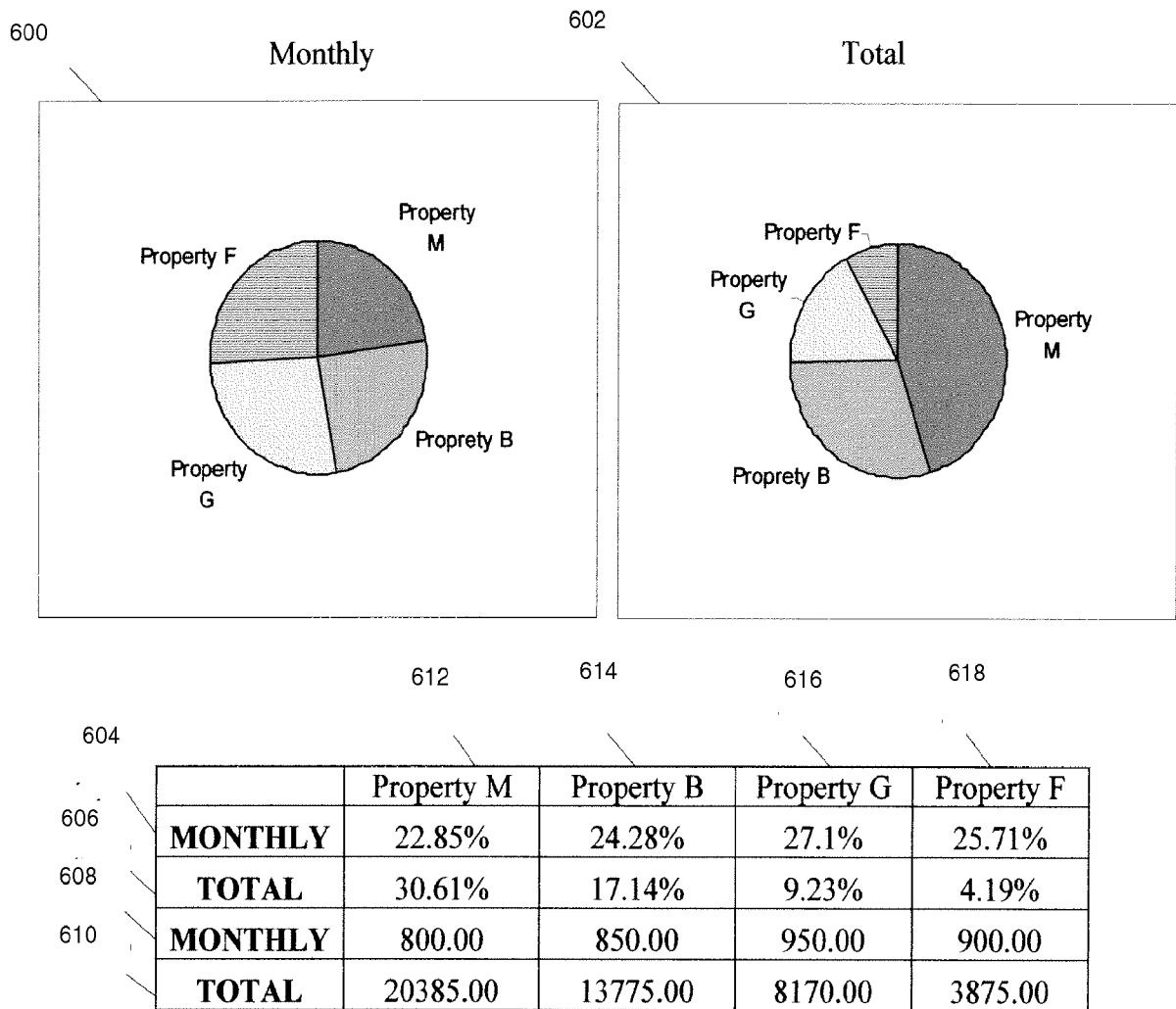


Figure 6

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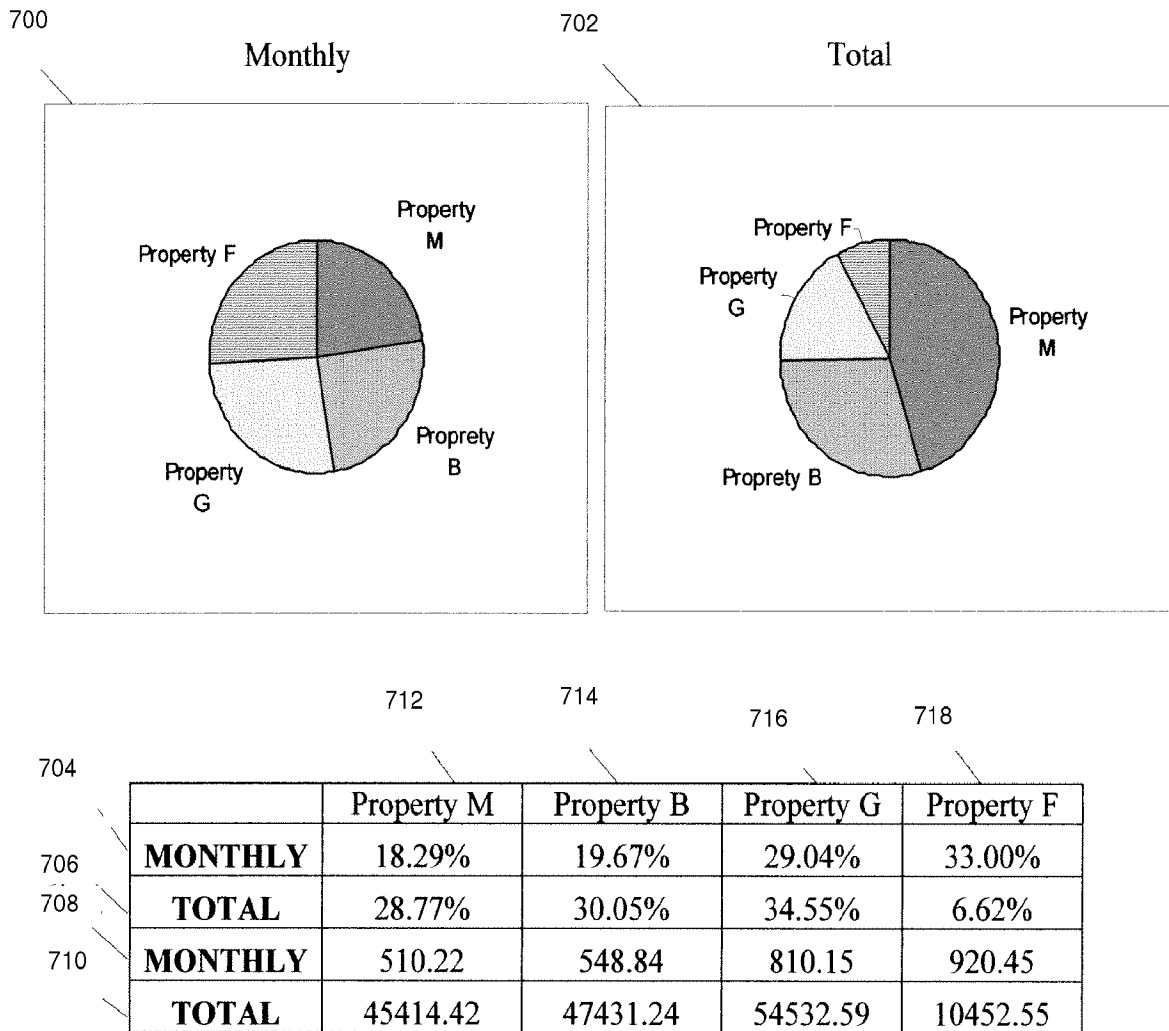


Figure 7

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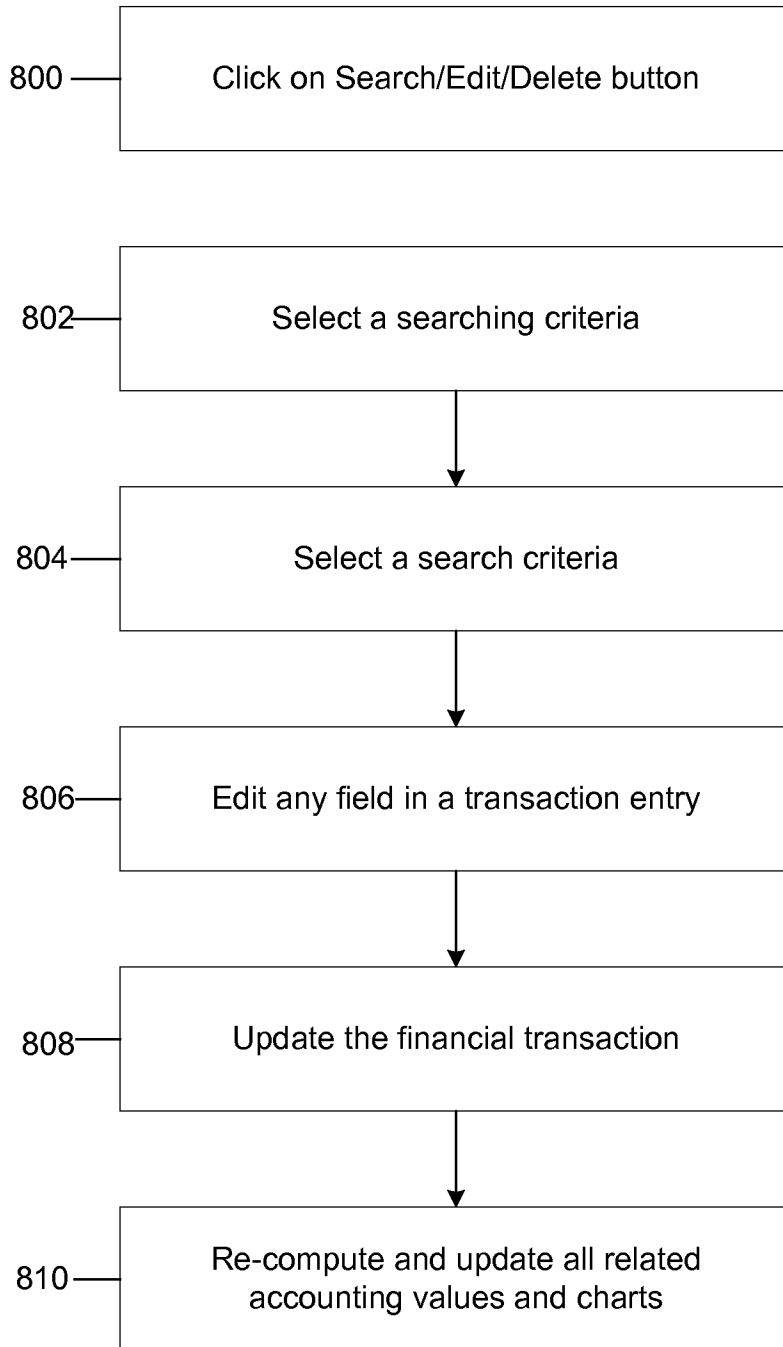


Figure 8

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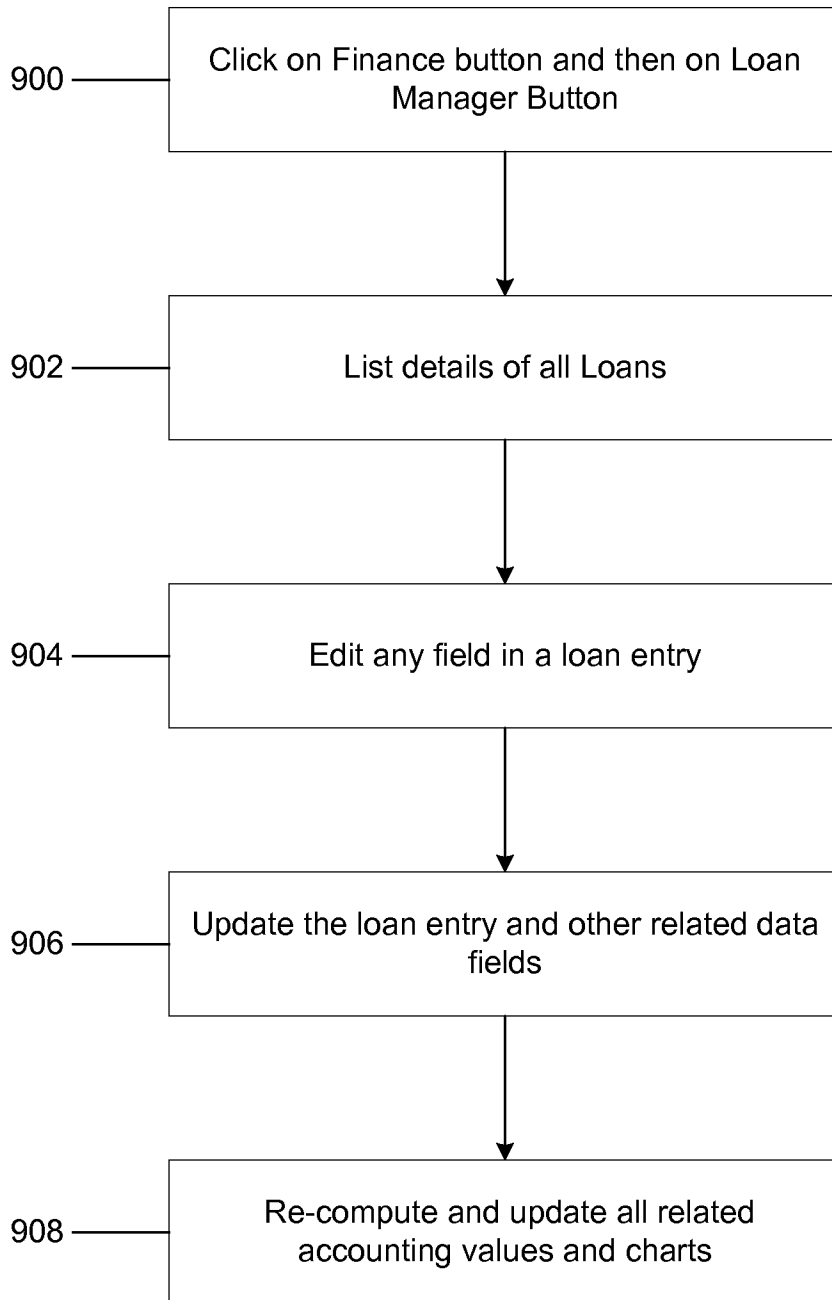


Figure 9

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JFactor Informational Flow Chart

Legend: Hexagon = User Input, Rectangles = Calculated Values, Circles = Outside Input
*Pentagons = Secondary Outputs, *Trapezoid = Primary Outputs

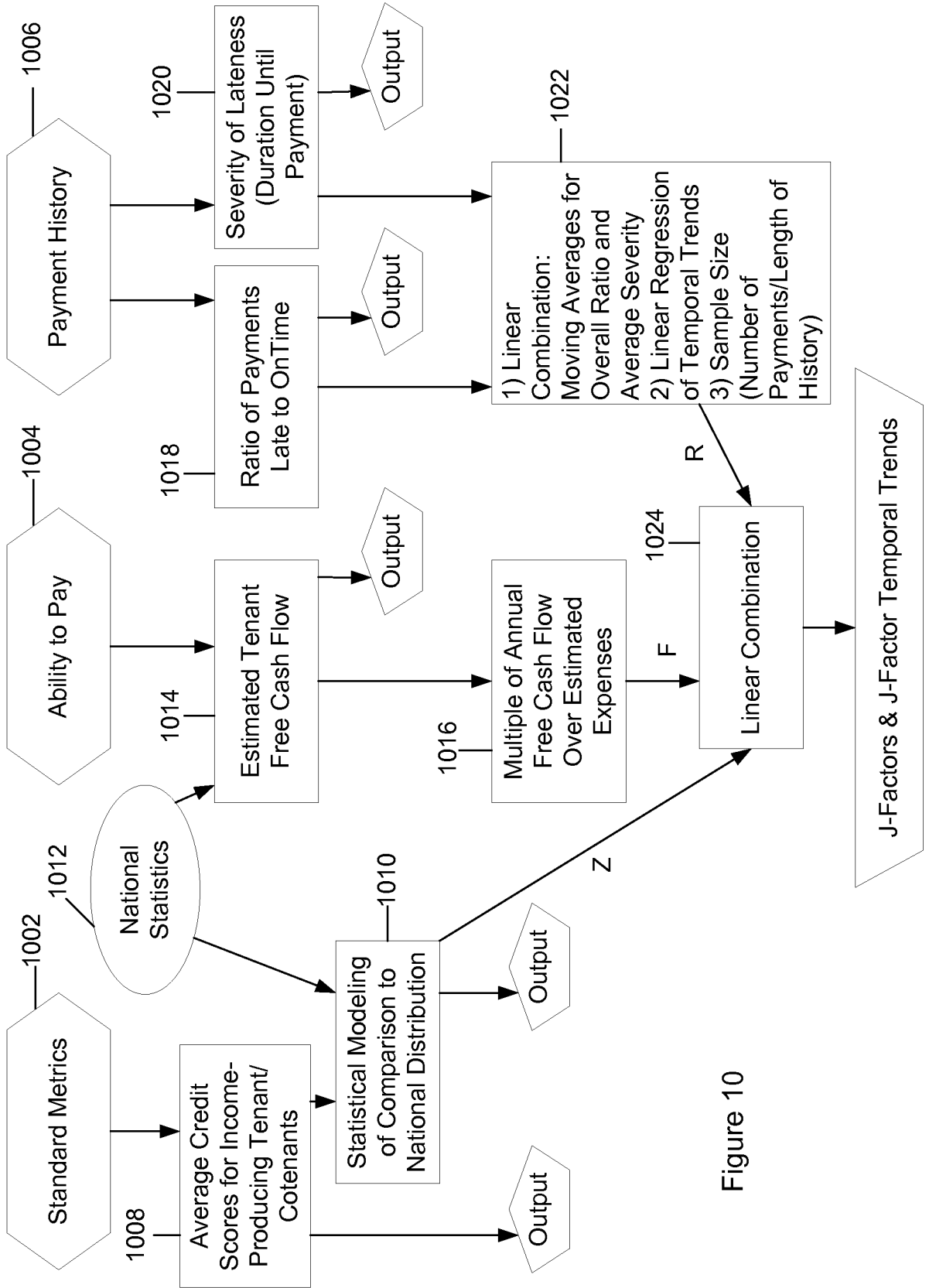


Figure 10

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1100

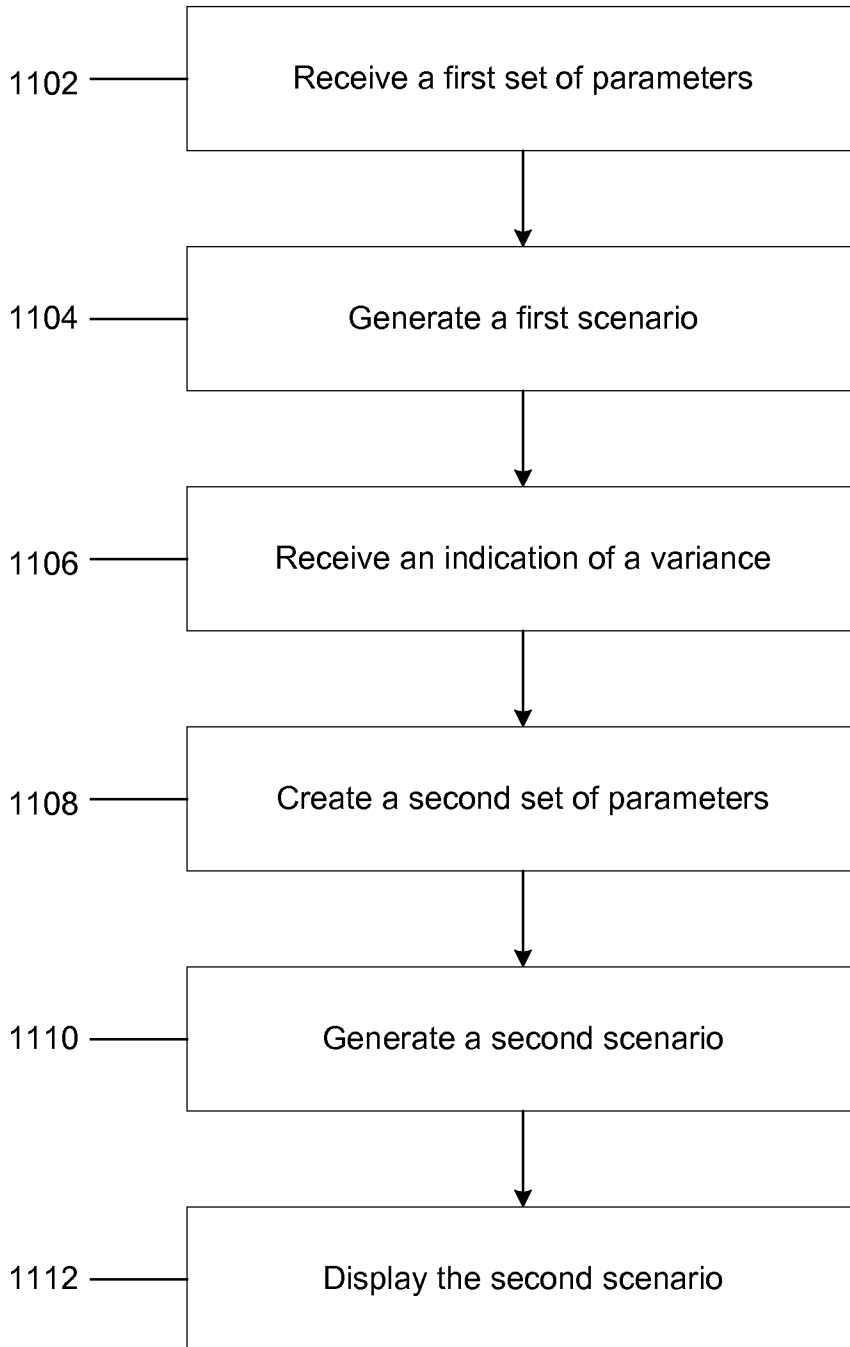


Figure 11

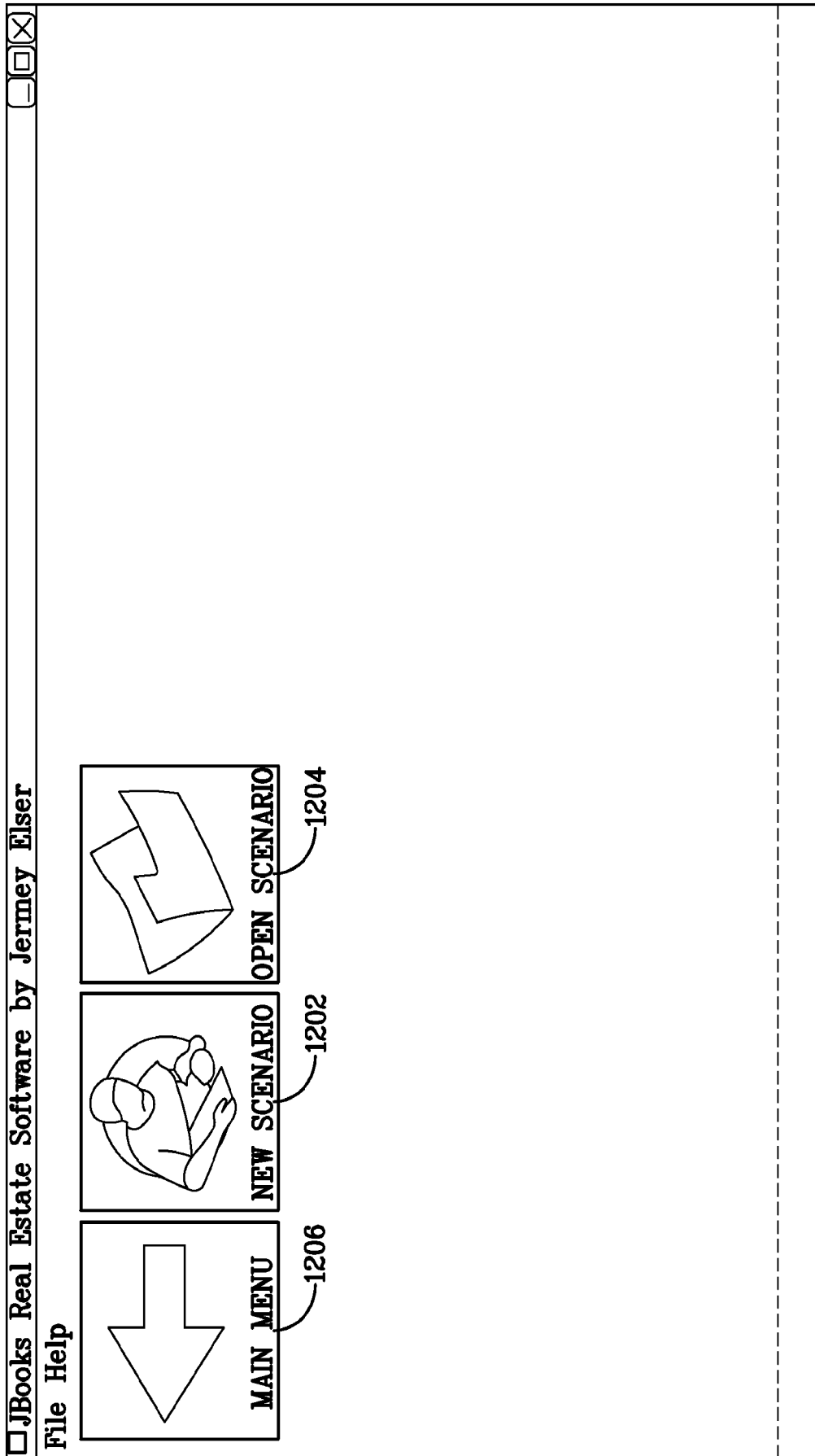


FIG. 12

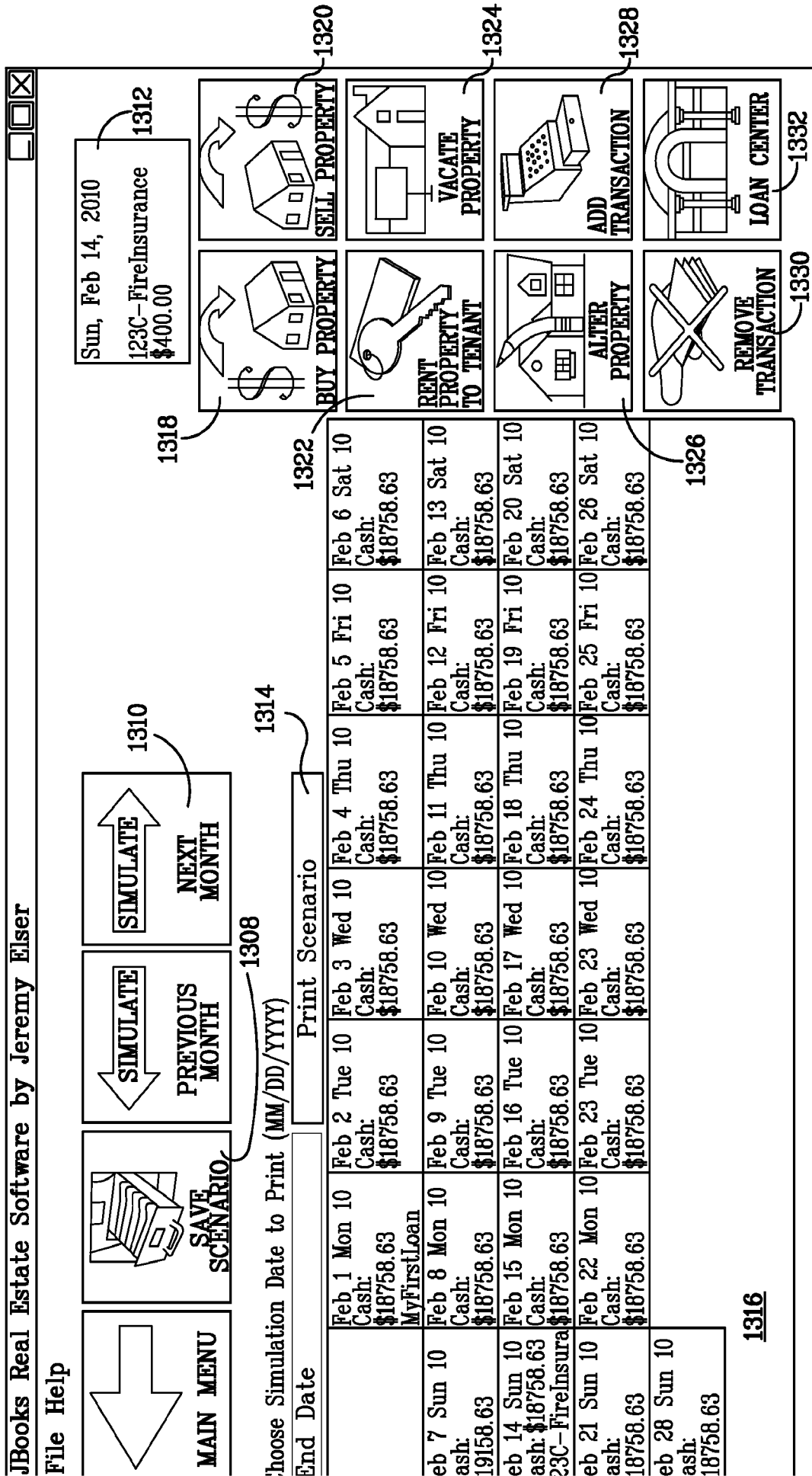


FIG. 13

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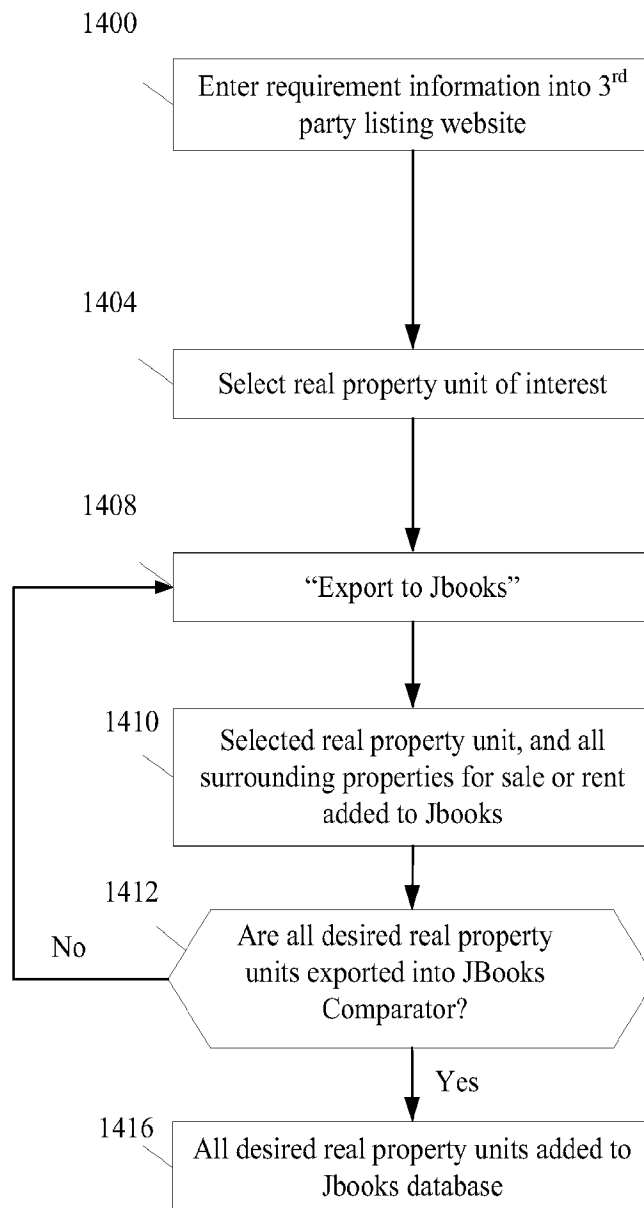


Figure 14

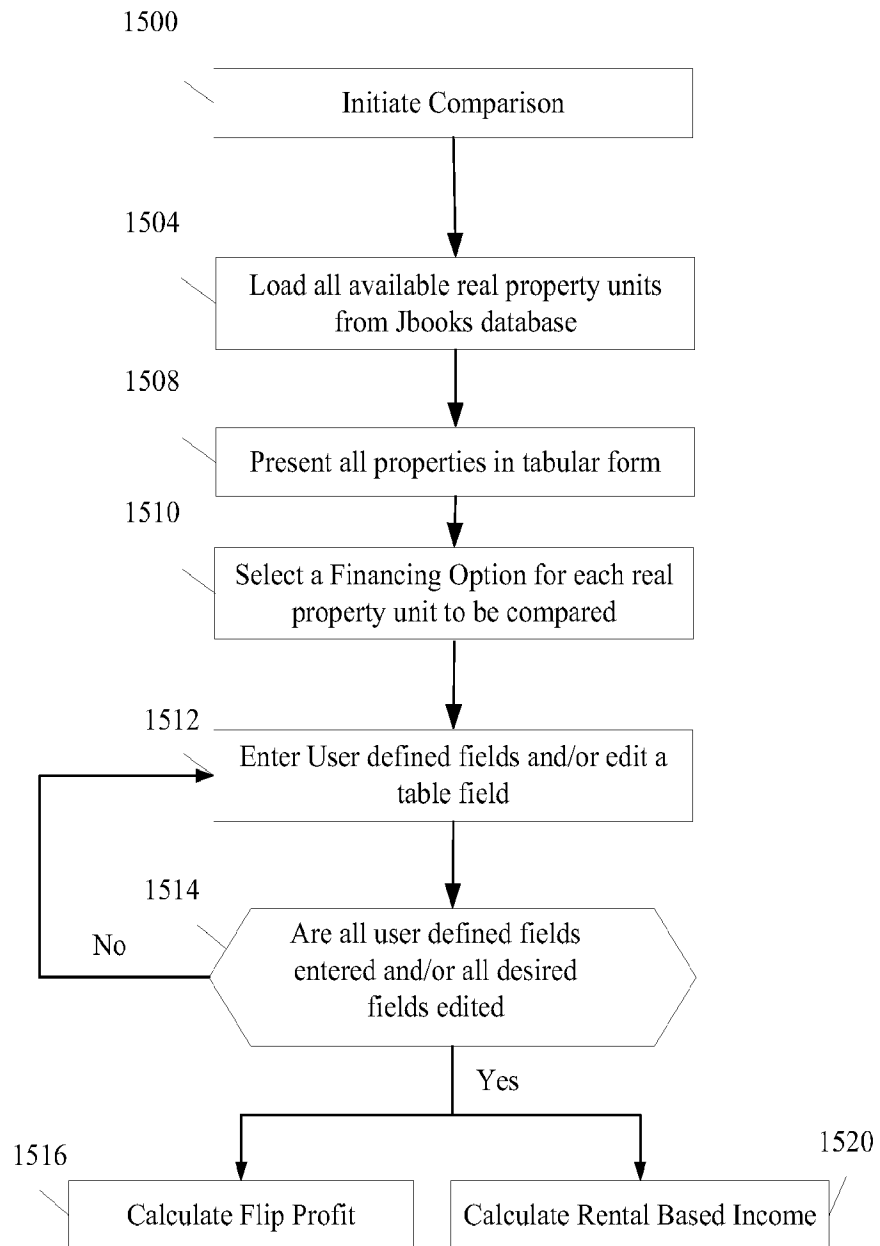


Figure 15

1550	1552	1554	1556	1558	1560	1562	1564	1566	1568	1570	1572
User Assigned Priority*	Residence*	Address*	Current Asking Price*	Expected Repairs*	Annual Taxes, Insurance, Other**	Expected Resale*	Financing Options*	Offer Price*	Net Profit*	Features*	Notes*
1		Street Address 1	\$35,000	New Roof Kitchen Clothing Hobbing TOTAL	\$200 \$150 \$30 \$30	\$40000	FIN-5-35k Special from Ins	\$26,000	\$26,300	3 Bed 1.5 Ba Master Walkin MILS 1234	No Able Access
1		Street Address 2	\$35,000	Landscaping Kitchen Clothing Hobbing TOTAL	\$1,200 \$300 \$30 \$30	\$5000	FIN-6-70k Special from Ins	\$60,000	\$10,000	3 Bed 2 Ba 1-Car In Garage Bank Owned	On Rusy Road Bank Owned
AVERAGE (Present)		Street Address 5	\$63,000		\$1,467	\$3,883		\$56,333	\$22,666		
100 (Existing)		Street Address 5	\$64,000	Appliances	\$1,700 \$500 \$0	\$33,000	V-20-1-5-20k Special from Ins		\$14,900	4 Bed 2.5 Ba	None Aval
AVERAGE (Existing)			\$64,000		\$2,200	\$33,000			\$82		
						\$750			\$14,900		
						\$750			\$82		

Legend: ° = Downloaded Directly from Third Party Database
 * = Manually Entered by User
 ° = Computed Based on Entered Values

Figure 15a

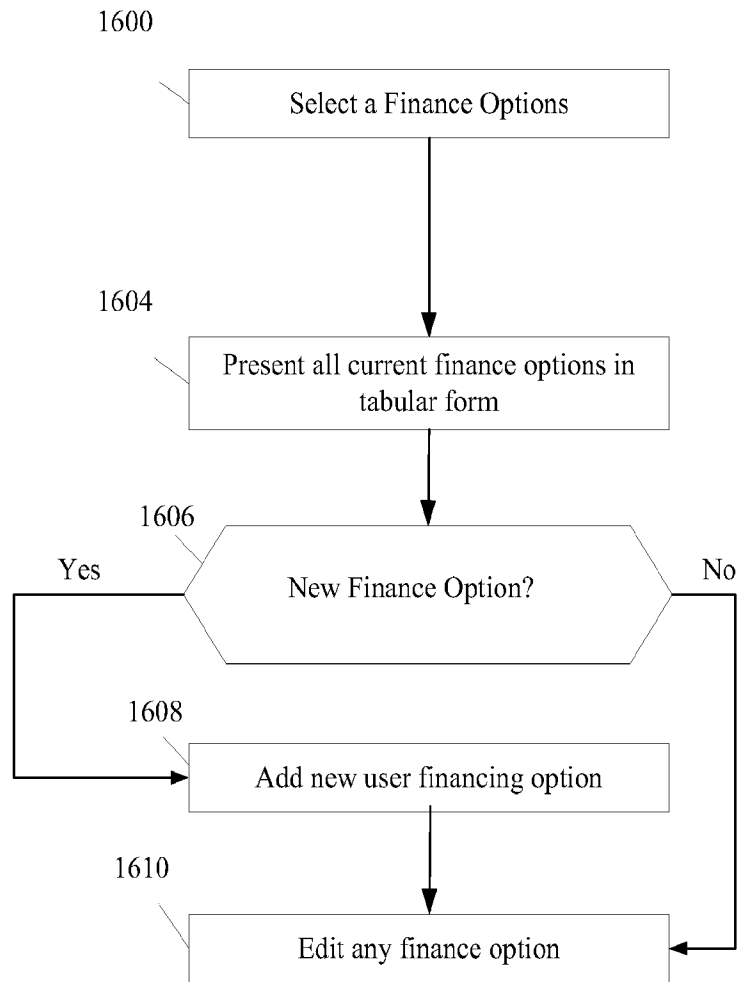


Figure 16

1620	1624	1628	1632	1636	1640
Codename	Initial Principal (\$)	APR (%)	Total Duration (Years)	Fixed Duration	
F30-6-70k	70,000	6	30	30	1640
F15-6-70k	70,000	6	15	15	1644
F15-5-35k	35,000	5	15	15	1644
F5/30-8-90k	90,000	8	30	5	
V20-4.5-80k	80,000	4.5	20	0	

Figure 16a



Figure 16b

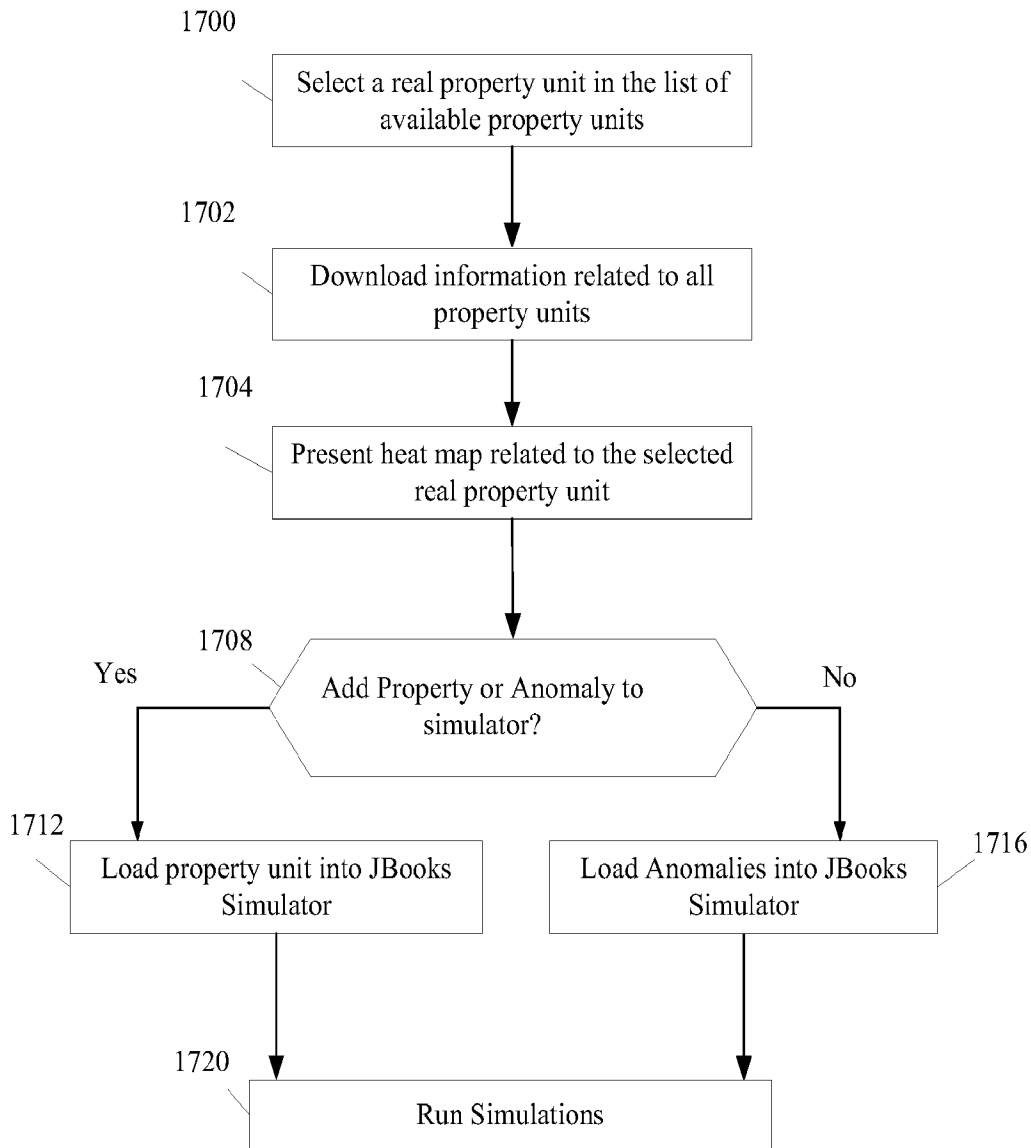


Figure 17

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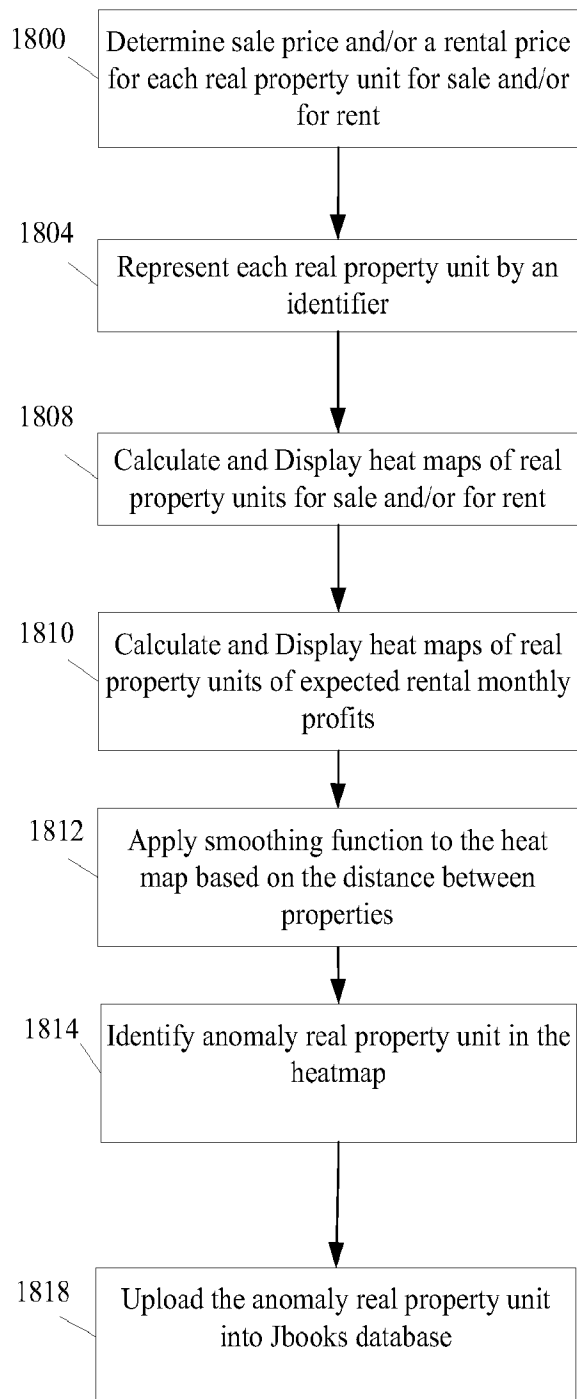


Figure 18

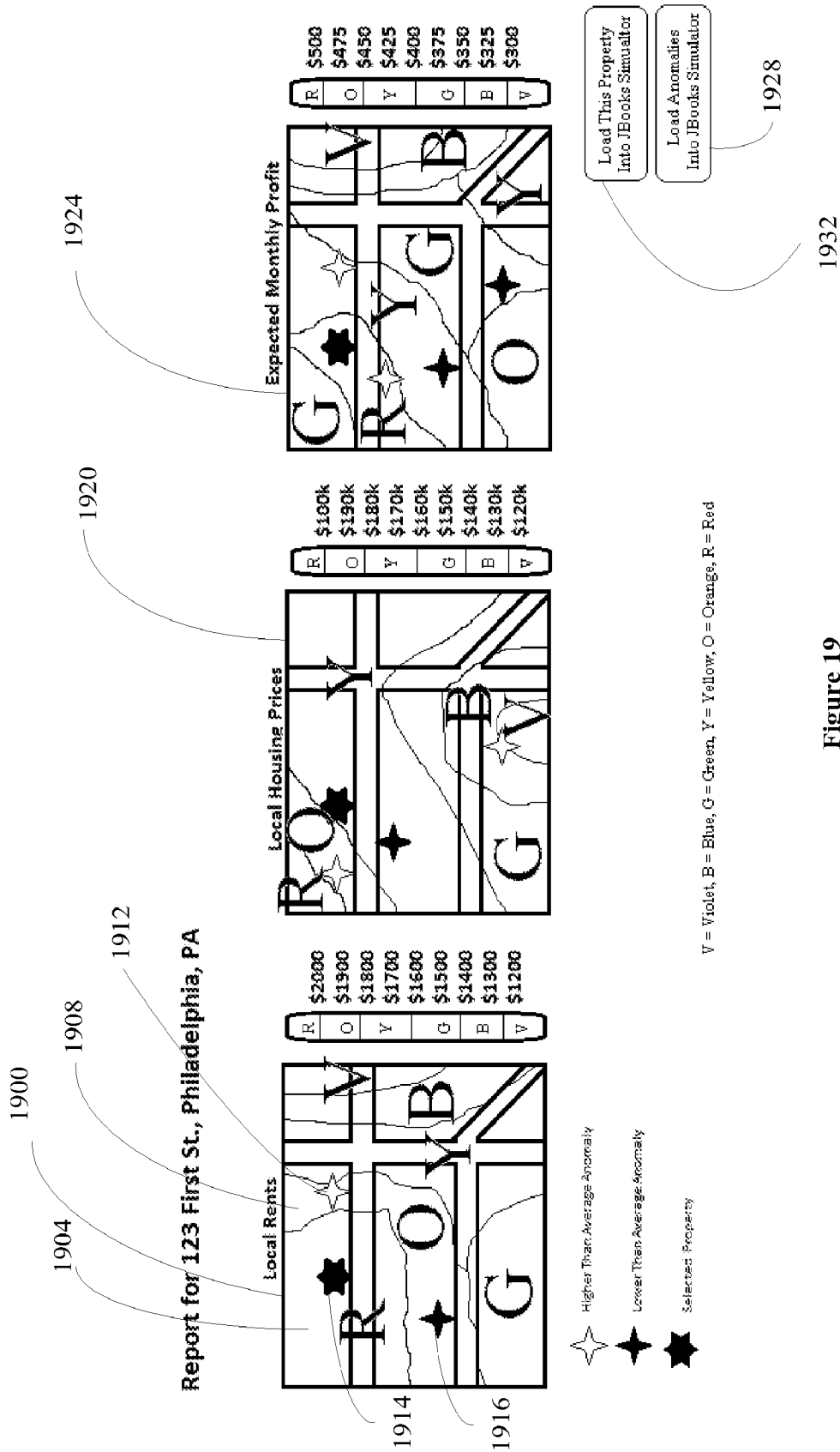


Figure 19

INTERNATIONAL SEARCH REPORT

International application No.
PCT/US 11/26951

A. CLASSIFICATION OF SUBJECT MATTER
IPC(8) - G06Q 50/00 (2011.01)
USPC - 705/313
According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED
Minimum documentation searched (classification system followed by classification symbols)
USPC - 705/313

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched
USPC - 705/1.1, 35, 36R, 313; 700/1, 90; 702/1, 127; 703/2,6 (keyword limited; terms below)

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)
Dialog; Google
real, propert, estate, parameter, variabl, purchas, costs, income, cash, equity, scenario, simulator, heat, variation, anomol, map, disposing, selling, tenant, renter, reliabl, metrics, received, expended, z, credit, national, score, geographic

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
Y	US 5,680,305 B1 (APGAR, IV) 21 October 1997 (21.10.1997), Col 8, ln 50-55 and 60-64; Col 16, ln 64-67; Col 26, ln 27-29;	1-33
Y	US 2005/0160033 A1 (VANKIRK et al.) 21 July 2005 (21.07.2005), Para [0052]-[0057], [0060], [0062]-[0063], [0066]-[0069], [0071]	1-33
Y	US 2006/0059063 A1 (LACOMB et al.) 16 March 2006 (16.03.2006), Para [0023]-[0025], [0033], [0035], [0067], [0075]-[0076], [0117]	5, 12-17, 22 and 28-33
Y	US 2006/0212386 A1 (WILLEY et al.) 21 September 2006 (21.09.2006), Para [0030], [0036], [0038], [0055], [0057],	9-11 and 26-27
A	US 2006/0190370 A1 (HALPIN) 24 August 2006 (24.08.2006)	1-33

Further documents are listed in the continuation of Box C.

* Special categories of cited documents:
 "A" document defining the general state of the art which is not considered to be of particular relevance
 "E" earlier application or patent but published on or after the international filing date
 "L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)
 "O" document referring to an oral disclosure, use, exhibition or other means
 "P" document published prior to the international filing date but later than the priority date claimed
 "T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention
 "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone
 "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art
 "&" document member of the same patent family

Date of the actual completion of the international search 26 April 2011 (26.04.2011)	Date of mailing of the international search report 09 MAY 2011
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Name and mailing address of the ISA/US Mail Stop PCT, Attn: ISA/US, Commissioner for Patents P.O. Box 1450, Alexandria, Virginia 22313-1450 Facsimile No. 571-273-3201	Authorized officer: Lee W. Young PCT Helpdesk: 571-272-4300 PCT OSP: 571-272-7774
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