

(19) World Intellectual Property Organization  
International Bureau



(43) International Publication Date  
10 May 2001 (10.05.2001)

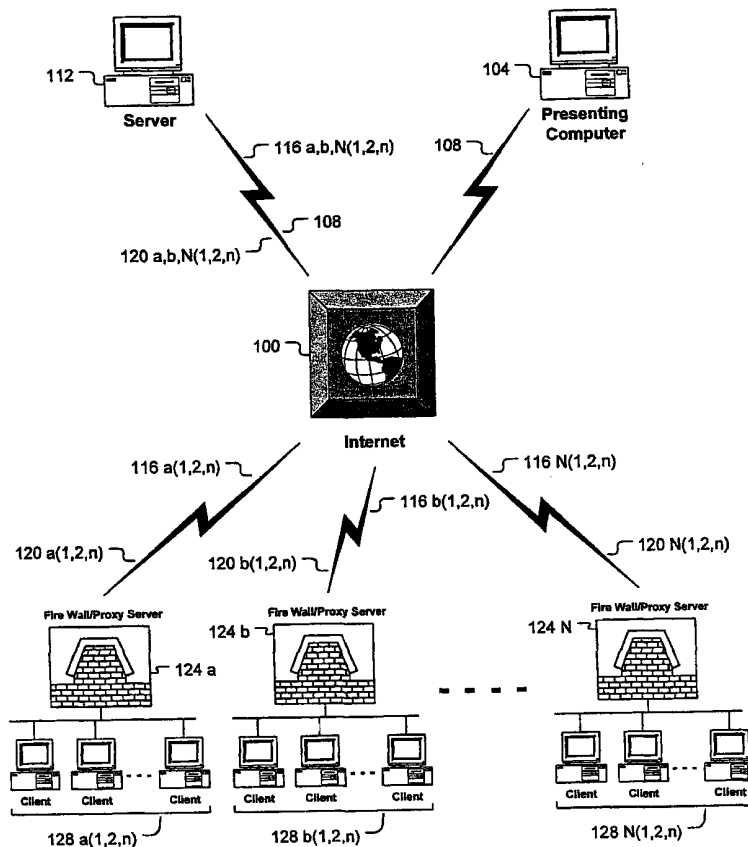
PCT

(10) International Publication Number  
WO 01/33799 A2

- (51) International Patent Classification<sup>7</sup>: H04L 29/00
- (21) International Application Number: PCT/US00/41818
- (22) International Filing Date:  
2 November 2000 (02.11.2000)
- (25) Filing Language: English
- (26) Publication Language: English
- (30) Priority Data:  
09/434,619 5 November 1999 (05.11.1999) US
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- (81) Designated States (*national*): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BY, BZ, CA, CH, CN, CR, CU, CZ, DE, DK, DM, DZ, EE, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NO, NZ, PL, PT, RO, RU, SD, SE, SG, SI, SK, SL, TJ, TM, TR, TT, TZ, UA, UG, UZ, VN, YU, ZA, ZW.
- (84) Designated States (*regional*): ARIPO patent (GH, GM, KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, CH, CY, DE, DK, ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE, TR), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GW, ML, MR, NE, SN, TD, TG).

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(54) Title: SYSTEM AND METHOD FOR VOICE TRANSMISSION OVER NETWORK PROTOCOLS



(57) Abstract: A system and method for voice transmission over high level network protocols. On the Internet and the World Wide Web, such high level protocols are HTTP/TCP. The restrictions imposed by firewalls and proxy servers are avoided by using HTTP level connections to transmit voice data. In addition, packet delivery guarantees are obtained by using TCP instead of UDP. Variable compression based on silence detection takes advantage of the natural silences and pauses in human speech, thus reducing the delays in transmission caused by using HTTP/TCP. The silence detection includes the ability to bookend the voice data sent with small portions of silence to insure that the voice sounds natural. Finally, the voice data is transmitted to each client computer independently from a common circular list of voice data, thus insuring that all clients will stay current with the most recent voice data. The combination of these features enables simple, seamless, and interactive Internet conferencing.



WO 01/33799 A2



**Published:**

— Without international search report and to be republished upon receipt of that report.

*For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.*

# SYSTEM AND METHOD FOR VOICE TRANSMISSION OVER NETWORK PROTOCOLS

## Background of the Invention

### 1. Field of the Invention

5 The present invention relates generally to systems and methods for transmitting voice data over computer networks such as the Internet and the World Wide Web (“Web”), and more particularly to systems and methods for enabling voice transmission over high level Internet protocols, such as those used by web browsers and web servers.

### 2. Related Art

10 This application hereby incorporates, in its entirety, United States Patent No. 5,944,791 (“the ‘791 patent”), issued on August 31, 1999 to Andrew W. Scherpbier. The ‘791 patent provides a system and method for allowing a first computer, or “pilot computer”, to direct the web browsing experience of one or more second computers, or “passenger computers”. The pilot computer controls what web pages are displayed on the passenger computers. The system and  
15 method performs this function without requiring modifications to the web browsers of the passenger computers. In addition, the ‘791 patent discloses how to allow multiple pilot computers to simultaneously direct the same web browsing session. Thus the ‘791 patent creates a collaborative web browsing session.

Such collaborative web browsing sessions can be highly useful on computer networks.  
20 They allow a company, government agency, or even an individual, to conduct a conference for

a widely dispersed audience. Such conferences can be a simple slide presentation similar to a Powerpoint presentation, or they can be more detailed, and include the vast versatility of the Web.

However, in addition to the visual presentation, it is desirable to include an audio presentation as well. This is true not only for collaborative web browsing sessions, but also for  
5 any other network conferencing system requiring real-time interactivity. To accommodate this need, standard phone lines have been used to fulfill this audio requirement. While these sorts of conference calls can be easily accomplished for small groups, the difficulties of establishing such conference calls for large groups over standard phone lines can be extreme. These difficulties become even greater when some desired presenters or audience members for the conference are  
10 located overseas.

In addition to standard phone lines, computer networks, such as the Internet, have also been used to support an audio presentation. The problem is that traditional methods for transmitting audio over computer networks introduce unpredictable delays in the audio broadcast. Such delays are unacceptable for collaborative web browsing sessions and network conferencing  
15 systems in general, which must be coordinated and highly interactive. Thus, traditional methods of providing audio cannot be used with collaborative web browsing systems, or any other systems requiring real-time interactivity.

Examples of traditional network based methods of providing conference audio include Microsoft's Net Meeting, Netscape's Conference, Internet Conference Professional, and CU-See  
20 Me. These types of traditional Internet audio broadcasting methods typically add ten to sixty seconds of latency to an audio stream so that any network problems can be smoothed out.

In addition to these latency problems, these systems are undesirable because their audio signals can be blocked by firewalls, proxy servers and the like. Firewalls and proxy servers may block traditional Internet audio broadcasts because they typically use UDP/IP (User Datagram Protocol/Internet Protocol) to send audio data. Because UDP has no control of multiple related  
5 packets, it is difficult to proxy UDP streams and firewalls tend to block them.

In an attempt to overcome these problems, traditional Internet audio broadcasting software is typically designed for specific types of computer architectures and is then installed on each customer's computer system. These machine-specific software products will typically use UDP/IP to send voice data. UDP provides faster transmission times over the Internet at the  
10 expense of the delivery guarantees of TCP. The locally installed software solves the delivery problems by buffering, for example, ten to twenty seconds worth of data, thus allowing the client time to reorder mixed up packets, request re-transmission of lost packets and ignore duplicate packets. In addition, as already mentioned, because UDP has no control of multiple related packets, it is difficult to proxy UDP streams and firewalls tend to block them. Thus, providers  
15 of traditional audio broadcasting systems also sell system-specific plug-ins to the firewalls and proxy servers to solve the transmission restrictions common to computer systems of the highly sought Fortune 1000 customers.

This system has at least three major drawbacks. First, it requires the installation of machine specific software to overcome restrictions imposed by firewalls and proxy servers, and  
20 the use of UDP. This is something that many companies would prefer not to do. Most consumers

of Internet conferencing services would prefer to keep their company firewalls and proxy servers in tact, and avoid unnecessary modifications.

Second, because this system relies on locally installed software, it requires that the audio broadcasting software be able to fall back to the slower HTTP/TCP/IP to allow complete access  
5 to the conference over the Internet. This network protocol adds significant overhead to transmission times. With the traditional streaming audio signal, any network congestion will create cumulative delays which are significant. This limits the ability of the Internet conference to be interactive, which is a fundamental requirement of Internet conferencing.

Finally, even when the software is only using UDP/IP, there is still a major delay in voice  
10 transmission, typically at least ten seconds. This delay becomes worse with network congestion.

Because presentations using Internet conferencing are interactive, excessive delay, or latency, from when a presenter says a word to when an audience member actually hears it, is unacceptable to most consumers of Internet conferencing services.

Therefore, what is needed is a system and method for providing voice data transmission  
15 over computer networks, such as the Internet, which minimizes transmission delays, bypasses firewalls and proxy servers, and avoids the installation of machine specific software.

### **Summary of the Invention**

The present invention is directed toward a system and method for transmitting voice data over high level networking protocols, such as HTTP/TCP/IP.

A feature of the present invention is that it uses HTTP as its primary protocol to transmit  
5 voice data over the Internet. In this fashion, it cuts through firewalls and proxy servers used by many potential consumers of Internet conferencing services. It does this seamlessly, without installation of system-specific software. Preferably, the only requirement is a standard Java-enabled web browser and the temporary installation of a small Java client, which is done  
10 automatically by the web browser without user intervention. Additionally, because the present invention relies on TCP instead of UDP to transmit voice data, it has automatic guaranteed delivery of packets. This eliminates the need for a large buffer on the client computer to store incoming voice data, and thereby removes a source of fixed latency found in conventional systems.

Another feature of the present invention is that it utilizes variable compression based on  
15 silence detection. This silence detection is performed at a fine scale. By taking advantage of the natural silences and pauses in human speech, the present invention minimizes the amount of voice data that must be transmitted over the network. In so doing, it more than compensates for the transmission overhead added by using HTTP/TCP/IP, and thus significantly reduces delays in transmission. Therefore, this feature of the present invention enables a truly interactive Internet  
20 conference.

In addition, according to one aspect of the present invention, the non-silence portions of voice data are bookended with small silent frames. This is done to insure that the threshold detection mechanism employed during silence detection does not cut off the small beginning and ending sounds of each segment of non-silence. In this fashion, the voice data that is transmitted  
5 is not improperly truncated. Without this aspect of the invention, the voice of the speaker may sound unnatural.

Another feature of the present invention is that it transmits voice data to each client computer independently, with a data structure that forces each client computer to stay current with the conference. This avoids the cumulative delays that can be caused by network traffic. It does  
10 this by not transmitting voice data that has become too old and irrelevant. If a particular client computer experiences local network problems, it will not affect the data received by other client computers, nor will it force the delayed client computer to receive stale voice data. Thus, this feature of the present invention insures that each client stays current with the conference.

### **Brief Description of the Drawings**

15 FIG. 1 is a block diagram depicting an example operational environment according to a preferred embodiment of the present invention;

FIG. 2 is a flow chart depicting a method that can be used in the presenting computer for creating voice buffers for transmission to the client computers;

20 FIG. 3 is a flow chart depicting one example of multiple process threads that can be used by the server to transmit the voice buffers to the client computers; and



FIG. 4 is a block diagram illustrating an example computer system in which elements and functionality of the invention are implemented according to one embodiment of the invention.

### **Detailed Description of the Invention**

#### 5 **1. Introduction and Overview**

The present invention is directed toward a system and method for transmitting voice data over high level networking protocols, such as HTTP/TCP. By using HTTP/TCP as the transmitting protocol, the present invention can be used to transmit voice data through firewalls and proxy servers. At the same time, the present invention allows a truly interactive Internet conferencing experience.

The present invention is disclosed and described herein in terms of a single presenter on a single presenting computer utilizing the Internet and the World Wide Web. However, after reading this description it will become apparent to one of ordinary skill in the art how to implement the invention in alternative embodiments and alternative network environments. For example, alternative embodiments would include multiple presenters on multiple presenting computers, and alternative network environments would include a private company's own intranet or LAN. As such, the description of this example embodiment should not be construed to limit the scope and breadth of the present invention.

#### **2. Example Environment**

20 The Internet, which originally came about in the late 1960s, is a computer network made up of many smaller networks spanning the entire globe. The host computers or networks of

computers on the Internet allow public access to on-line services and information. Hosts can be sponsored by a wide range of entities including, for example, universities, government organizations, commercial enterprises and individuals. Internet information and services are made available to the public through servers running on an Internet host.

5           Networking protocols can be used to facilitate communications between the host and a requesting client. TCP/IP is one such networking protocol. Computers on a TCP/IP network utilize unique ID codes, allowing each computer or host on the Internet to be uniquely identified. Such codes can include an IP number or address, and corresponding network and computer names.

10           Created in 1991, the World-Wide Web provides access to information on the Internet, allowing a user to navigate Internet resources intuitively, without IP addresses or other specialized knowledge. The Web comprises millions of interconnected "pages", or documents, which can be displayed on a user's computer monitor. The web pages are provided by hosts running servers. Web server software is relatively simple and available on a wide range of computer platforms,  
15 including standard personal computers. Equally available is web browser software, used to request and display web pages and other types of files.

          The Web is based on the concept of hypertext and a transfer method known as HTTP, which is designed to run primarily over TCP/IP. HTTP uses the standard Internet setup, where a server issues the data and a client displays or processes it using a web browser. This data can  
20 be in many forms including text, pictures and sound.

Java is an interpreted programming language created by Sun Microsystems, Inc., and designed specifically with network programming in mind. All that is required to run a Java program is a piece of software called a virtual machine. The virtual machine interprets and executes the Java code as it is received. Thus the power of Java is that it is platform independent and makes network programming easy. In addition, Java has security measures built into it, thus reducing the risks of computer viruses. It is well accepted that Java is an excellent language for the Web.

The growth of the Web has been exponential in recent years. Many businesses, especially Fortune 1000 companies, now have their internal computer networks connected to the Internet and have their own web sites. In so doing, these companies not only provide information about themselves to the public, but they provide their employees with access to the vast resources of the Internet. In addition, they frequently offer their products for sale over the Web.

However, connecting to the Internet comes with risks. For example, once connected to the Internet, a company's internal computer systems are accessible to hackers. To combat these risks, most large companies use firewalls and/or proxy servers. A firewall is a software filter that limits access to the company's intranet from the outside and limits company employee's access to the Internet from the inside. A proxy server is a piece of software used in combination with a firewall to allow network traffic to cross the firewall under tight control. Due to the wide use of firewalls and proxy servers by large companies, any Internet conferencing service should find a way to overcome the restrictions imposed by them.

The invention is described herein in terms of this example network environment. Description in these terms is provided for ease of discussion only. After reading the description herein, it will become apparent to one of ordinary skill in the art that the present invention can be implemented in any of a number of alternative embodiments and alternative network environments. As such, the description of this example embodiment should not be construed to limit the scope and breadth of the present invention.

### 3. Voice Transmission Over Network Protocols

Having thus described an example environment for the invention, the invention is now described in detail in terms of this example environment, and according to one or more embodiments. FIG. 1 is a block diagram depicting an example operational environment according to a preferred embodiment of the present invention. In this example operational environment, the network being utilized is the Internet 100. Coupled to each other through the Internet 100 are a presenting computer 104, a server 112, and one or more client computers ("clients") 128 a(1) through 128 N(n). The presenting computer 104 establishes and maintains an open HTTP connection 108 with the server 112 through the Internet 100. At the presenting computer 104, is a speaker (not shown) who provides audio input. From this input voice buffers are created in the manner depicted in FIG. 2 and described below. These voice buffers are transmitted to the server 112 via the open HTTP connection 108.

In an alternative embodiment, the presenting computer 104 and the server 108 may be one and the same. For example, a speaker could call into the server 112 on a regular phone line and provide the audio input directly to the server 112. In this example, the server 112 would process

this audio input to generate voice buffers in the same manner that the presenting computer 104 does in a preferred embodiment described herein.

In another related alternative embodiment, there may be multiple speakers connected via a phone bridge to either the presenting computer 104 or the server 112. Their merged  
5 conversation would then be transformed into voice buffers either at a presenting computer 104 as described herein, or at the server 112 as described in the preceding alternative embodiment.

In yet a third alternative embodiment, there may be multiple presenting computers 104 sending voice buffers to the server 112 through multiple open HTTP connections 108. In this alternative embodiment the server 112 would merge the voice buffers before sending them out  
10 to the client computers 128. The multiple presenting computers would create voice buffers in the same manner as depicted in FIG. 2 and described herein, or alternatively, the presenting computers would have a slightly modified process for creating voice buffers as described in detail in the subsequent description of FIG. 2.

In addition, in a preferred embodiment, the open HTTP connections 108 and 116 are  
15 implemented using a custom protocol built on top of HTTP. This custom protocol adds extra information to the standard HTTP protocol to facilitate the interactions of the presenting computer 104, the server 112 and the client computers 128. For example, the server 112 sends the voice data to the client computers 128 using a message format that includes command, subcommand, and status information, in addition to a list of name-value pairs. The command and  
20 subcommand fields are used to determine the action to perform, and the status field is used for

relevant status information as needed. The name-value pairs are used as arguments, or parameters, to the action defined by the command and subcommand fields.

For example, a voice message containing voice data to be played can consist of a command "voice", a subcommand "play", and a name-value pair of "data", where data contains  
5 the voice data sent as voice buffers. The use of this custom protocol, in a preferred embodiment, enables the transmission of more than just voice data over the open HTTP connections 108 and 116. One skilled in the relevant art(s) would understand how to design and implement such a custom protocol given the disclosure provided herein.

Still referring to FIG. 1, the server 112 receives, via the Internet 100, one or more HTTP  
10 requests 120 a(1) through 120 N(n) from the client computers 128 a(1) through 128 N(n) to be connected to the Internet conference. For each such request 120, the server 112 establishes and maintains an open HTTP connection 116. This is done by downloading a small Java client which allows the HTTP connection 116 with the server 112 to be kept open. Because these open connections 116 utilize HTTP as their transfer protocol, the data transmitted via the Internet 100  
15 to the client computers 128 passes through the firewalls and proxy servers 124 a through 124 N with ease. The only requirement, in this example, is a Java-enabled web browser on each client computer 128. In this fashion, the voice data is distributed to all the clients 128 who wish to join the Internet conference.

It should be noted that the present invention also allows each client computer 128 to  
20 become its own presenting computer 104. Thus one embodiment of the present invention would

be a conference expander, allowing any number of individuals to be attendees of one conference and simultaneously be presenters for their own subconference.

FIG. 2 is a flow chart depicting a method that can be used in the presenting computer 104 for creating voice buffers for transmission to the client computers 128. The process begins with step 204, where the presenting computer 104 monitors the incoming audio data in discrete frames. In a preferred embodiment, these frames are of short duration, such as one-tenth of a second. For each of these frames, a determination is made in step 208 as to whether that frame is silence or non-silence.

This determination is made based on a threshold which is dependant on the particular speaker providing the audio data. This threshold is preferably determined prior to the beginning of the Internet conference. In one embodiment, this threshold could be determined by measuring the average energy of a speaker's sample audio data over a fixed interval, and calculating a predetermined fraction of that energy. If the frame is determined to be silence, it is saved in the first position of a frame buffer in step 212. Steps 204 through 212 are repeated until a non-silence frame is found. In an alternative embodiment of the present invention, the step 212 would save more than just one prior silent frame. The number of non-silent frames saved will be determined by what is needed to insure that the transmitted voice data sounds natural to the human ear. In one embodiment, the number of silent frames are adjusted to a particular speaker in a manner similar to the threshold.

Once a non-silent frame is found in step 208, that non-silent frame is appended to the frame buffer in step 216. Thus the process has entered a new phase. From step 216, the process

determines if the frame buffer is full in step 220. In a preferred embodiment, the frame buffer contains up to two seconds worth of voice data. The frame buffer is kept small to minimize the latency of transmission of the voice data. However, it should be noted that alternative embodiments with different frame buffer sizes are included in the invention claimed herein.

5 While the frame buffer is not full, the incoming audio frames are monitored in step 224 to determine whether they are silence or non-silence. While each consecutive frame is determined to be non-silence in step 228, that frame is appended to the frame buffer in step 216.

Step 220 determines if the frame buffer is full. If so, control passes to step 232 where the frame buffer is compressed using GSM. It should be noted that GSM requires its input at a fixed  
10 number of frames at a fixed rate, thus putting limitations on the frame size and the frame buffer delivered for compression. In addition, although a preferred embodiment uses the GSM 06.10 standard for compression (a common compression scheme on the Internet), alternative embodiments may use other compression schemes, or no compression scheme. In addition, in an alternative embodiment, such as the third alternative embodiment described in the discussion  
15 of FIG. 1, the presenting computers 104 may use no compression scheme whatsoever, relying instead on the server 112 to perform any necessary compression after the merging of the frame buffers.

Once the frame buffer has been compressed in step 232, it is transmitted to the server in step 236. This compressed frame buffer, received by the server 112, is the voice buffer referred  
20 to by FIG. 3 below and in the description of FIG. 1 above. In step 240, the frame buffer is reset and control passes to step 224, where the audio frames are monitored.



Step 228 determines if the audio frame is silence. If so, control passes to step 244 where the silent frame is appended to the frame buffer. In an alternative embodiment of the present invention, step 244 appends more than just one silent frame to the frame buffer. The number of non-silent frames to be appended is determined by what is needed to insure that the transmitted voice data sounds natural to the human ear. In this alternative embodiment, step 244 would be expanded to include steps similar to steps 216 through 240. From the description and diagrams provided herein, this expansion would be obvious to one skilled in the relevant art.

In step 248, the frame buffer is compressed using GSM. As stated, although a preferred embodiment uses the GSM 06.10 standard for compression, alternative embodiments may use other compression schemes, or no compression scheme. In addition, in an alternative embodiment, such as the third alternative embodiment described in the discussion of FIG. 1, the presenting computers 104 may use no compression scheme whatsoever, relying instead on the server 112 to perform any necessary compression after the merging of the frame buffers. Once the frame buffer has been compressed in step 248, it is transmitted to the server in step 252. This compressed frame buffer, received by the server 112, is the voice buffer referred to by FIG. 3 below and in the description of FIG. 1 above. In step 256, the frame buffer is reset and the process returns to step 204 to monitor the audio frames.

FIG. 3 is a flow chart depicting one example of multiple process threads that can be used by the server 112 to transmit the voice buffers to the client computers 128. Referring now to FIG. 3, the server 112 has one broadcast thread 304 and one or more listening threads 340, one for each client computer 128. In addition, in an alternative embodiment, such as the first alternative

embodiment mentioned in the discussion of FIG. 1, the server 112 may also run an additional thread which performs the process depicted in FIG. 2 and described herein. In this alternative embodiment, the presenting computer 104 and the server 112 are essentially the same device, running multiple processes simultaneously.

5           The broadcast thread 304 begins with step 308 in which the server 112 waits for a voice buffer from the presenting computer 104. When a new voice buffer is received, it is added to a circular list in step 312. A voice position pointer is then incremented in step 316 so that it will always point to the storage location for the next voice buffer.

          To maintain the circular list, the voice position is tested in step 320 to see if it has reached  
10   the end of the list. If it has, the voice position is set to the beginning of the circular list in step 324 before the process moves on to step 328. In step 328, broadcast thread 304 notifies the listening threads 340 of the new voice position. Finally, the process moves back to step 308, and repeats.

          Each listening thread 340 is initiated in step 344 by an HTTP request 120 from a client  
15   computer 128. In step 348, once such a request is received, a new listening thread 340 is created and sends a response to the client computer 128 establishing an open HTTP connection 116 with the client computer 128. The new listening position is set to the current voice position in step 352, and the new listening thread 340 then waits for notification of a new voice position in step 356.

20           Once a notification of a new voice position is received, the listening thread 340 sends the voice buffer at the current listening position to the client computer 128 via the open HTTP

connection 116 in step 360. In a preferred embodiment, the voice buffers have no synchronization data associated with them. The voice buffers are sent out to the client computers 128 by the listening thread 340 in step 360 as soon as possible, and thus each client computer 128 receives the voice data as soon as it is available. Alternative embodiments may include  
5 synchronization data with the voice buffers. Such alternative embodiments will still minimize the delay between when a speaker speaks and when the attendees, at the client computers 128, hear.

Subsequent to step 360, in step 364, the listening position is incremented by one. If the listening position is determined to be at the end of the circular list in step 368, then the listening  
10 position is set to the beginning of the list in step 372, before the process moves on to step 374. In step 374, the listening position is compared with the voice position. While the listening position does not equal the voice position, the process goes back to step 360 and repeats. Once the listening position is equal to the voice position in step 374, the process goes back to step 356.

In this fashion, each listening thread 340 is kept current with the broadcast thread 304.  
15 In a preferred embodiment, the circular list of voice buffers contains only enough slots to store ten seconds worth of voice data on average. However, in alternative embodiments this is adjusted in accordance with the needs of each specific Internet conference. Although this implementation of the present invention can, on occasion, lead to a client computer 128 not receiving one full round of the circular list voice data, due to local network problems, this is the desired result, and  
20 is a feature of the present invention. Due to the nature of an Internet conference, it is more

important to keep the client computers 128 up to date with the speaker than to insure that every last bit of voice data gets through.

The present invention may be implemented using hardware, software or a combination thereof and may be implemented in a computer system or other processing system. In fact, in one embodiment, the invention is directed toward a computer system capable of carrying out the functionality described herein. An example computer system 401 is shown in FIG. 4. The computer system 401 includes one or more processors, such as processor 404. The processor 404 is connected to a communication bus 402. Various software embodiments are described in terms of this example computer system. After reading this description, it will become apparent to a person skilled in the relevant art(s) how to implement the invention using other computer systems and/or computer architectures.

Computer system 401 also includes a main memory 406, preferably random access memory (RAM), and can also include a secondary memory 408. The secondary memory 408 can include, for example, a hard disk drive 410 and/or a removable storage drive 412, representing a floppy disk drive, a magnetic tape drive, an optical disk drive, etc. The removable storage drive 412 reads from and/or writes to a removable storage unit 414 in a well-known manner. Removable storage unit 414, represents a floppy disk, magnetic tape, optical disk, etc. which is read by and written to by removable storage drive 412. As will be appreciated, the removable storage unit 414 includes a computer usable storage medium having stored therein computer software and/or data.

In alternative embodiments, secondary memory 408 may include other similar means for allowing computer programs or other instructions to be loaded into computer system 401. Such means can include, for example, a removable storage unit 422 and an interface 420. Examples of such can include a program cartridge and cartridge interface (such as that found  
5 in video game devices), a removable memory chip (such as an EPROM, or PROM) and associated socket, and other removable storage units 422 and interfaces 420 which allow software and data to be transferred from the removable storage unit 422 to computer system 401.

Computer system 401 can also include a communications interface 424.

10 Communications interface 424 allows software and data to be transferred between computer system 401 and external devices. Examples of communications interface 424 can include a modem, a network interface (such as an Ethernet card), a communications port, a PCMCIA slot and card, etc. Software and data transferred via communications interface 424 are in the form of signals which can be electronic, electromagnetic, optical or other signals capable of  
15 being received by communications interface 424. These signals 428 are provided to communications interface via a channel 426. This channel 426 carries signals 428 and can be implemented using wire or cable, fiber optics, a phone line, a cellular phone link, an RF link and other communications channels.

In this document, the terms “computer program medium” and “computer usable  
20 medium” are used to generally refer to media such as removable storage drive 412, a hard disk

installed in hard disk drive 410, and signals 428. These computer program products are means for providing software to computer system 401

Computer programs (also called computer control logic) are stored in main memory 406 and/or secondary memory 408. Computer programs can also be received via  
5 communications interface 424. Such computer programs, when executed, enable the computer system 401 to perform the features of the present invention as discussed herein. In particular, the computer programs, when executed, enable the processor 404 to perform the features of the present invention. Accordingly, such computer programs represent controllers of the computer system 401.

10 In an embodiment where the invention is implemented using software, the software may be stored in a computer program product and loaded into computer system 401 using hard drive 410, removable storage drive 412, interface 420 or communications interface 424. The control logic (software), when executed by the processor 404, causes the processor 404 to perform the functions of the invention as described herein.

15 In another embodiment, the invention is implemented primarily in hardware using, for example, hardware components such as application specific integrated circuits (ASICs). Implementation of the hardware state machine so as to perform the functions described herein will be apparent to persons skilled in the relevant art(s).

In yet another embodiment, the invention is implemented using a combination of both  
20 hardware and software.

While various embodiments of the present invention have been described above, it should be understood that they have been presented by way of example only, and not limitation. In addition, while the particular VOICE TRANSMISSION METHOD herein shown and described in detail is fully capable of attaining the above described objects of this invention, it is to be understood that the description and drawings are the presently preferred embodiment of the invention and are thus representative of the subject matter which is broadly contemplated by the present invention. Furthermore, the breadth and scope of the present invention fully encompasses other embodiments that may become obvious to those skilled in the art, and thus the breadth and scope of the present invention is accordingly limited by nothing other than the appended claims.

**What is claimed is:**

1. A method for transmitting voice from a presenting computer to one or more client computers over a computer network, comprising the steps of:

inputting audio data into the presenting computer;

5 monitoring the audio data to distinguish between periods of sound and periods of silence;

storing the audio data associated with the periods of sound; and

transmitting the audio data from said storing step to the client computers.

2. The method of claim 1, wherein said storing step includes storing the audio data in a frame buffer having a predetermined size, and said transmitting step occurs whenever said  
10 monitoring step detects a period of silence or whenever the frame buffer is full.

3. The method of claim 2, the method further comprising the step of:

creating a voice buffer from the frame buffer before said transmitting step.

4. The method of claim 3, wherein said creating step is accomplished by compressing the contents of the frame buffer.

15 5. The method of claim 4, further comprising the step of:

saving the voice buffer in a data structure.

6. The method of claim 5, wherein said transmitting step further comprises the steps of:

observing the data structure to identify when one or more new voice buffers have been

saved; and

20 sending each of the one or more new voice buffers to the client computers.



7. The method of claim 6, wherein said transmitting step is performed using a separate listening thread for each of the client computers.

8. The method of claim 7, wherein the data structure is a circular list having a predetermined size.

5 9. The method of claim 7, wherein said sending step is performed via an open HTTP connection to each of the client computers.

10. The method of claim 7, wherein said saving and transmitting steps are performed by a server, the method further comprising the step of:

transferring the voice buffer from the presenting computer to the server.

10 11. The method of claim 7, wherein said creating, saving, and transmitting steps are performed by a server, the method further comprising the step of:

transferring the frame buffer from the presenting computer to the server.

12. The method of claim 9, wherein said saving and transmitting steps are performed by a server, the method further comprising the step of:

15 transferring the voice buffer from the presenting computer to the server.

13. The method of claim 9, wherein said creating, saving, and transmitting steps are performed by a server, the method further comprising the step of:

transferring the frame buffer from the presenting computer to the server.

14. The method of claim 1, wherein said storing step further comprises the steps of:

20 maintaining a small portion of audio data associated with the periods of silence just before the periods of sound;

first-recording said small portion of audio data along with, and preceding, the audio data associated with the periods of sound, in a frame buffer having a predetermined size; and

second-recording a small portion of audio data associated with periods of silence that occur after the audio data associated with the periods of sound, at the end of said frame buffer.

15. The method of claim 14, wherein the transmitting step occurs whenever said monitoring step detects a period of silence longer than either of said small portions, or whenever said frame buffer is full.

16. The method of claim 15, the method further comprising the step of:  
creating a voice buffer from the frame buffer before said transmitting step.

17. The method of claim 16, wherein said creating step is accomplished by compressing the contents of the frame buffer.

18. The method of claim 17, further comprising the step of:

saving the voice buffer in a data structure.

19. The method of claim 18, wherein said transmitting step further comprises the steps of:

observing the data structure to identify when one or more new voice buffers have been saved; and

sending each of the new voice buffers to the client computers.

20. The method of claim 19, wherein said transmitting step is performed by multiple listening threads, one for each of the client computers.

21. The method of claim 20, wherein the data structure is a circular list of predetermined size.

5 22. The method of claim 20, wherein said sending step is performed via an open HTTP connection to each of the client computers.

23. The method of claim 20, wherein said saving and transmitting steps are performed by a server, the method further comprising the step of:

transferring the voice buffer from the presenting computer to the server.

10 24. The method of claim 20, wherein said creating, saving, and transmitting steps are performed by a server, the method further comprising the step of:

transferring the frame buffer from the presenting computer to the server.

25. The method of claim 22, wherein said saving and transmitting steps are performed by a server, the method further comprising the step of:

15 transferring the voice buffer from the presenting computer to the server.

26. The method of claim 22, wherein said creating, saving, and transmitting steps are performed by a server, the method further comprising the step of:

transferring the frame buffer from the presenting computer to the server.

27. A system for allowing a presenting computer to transmit voice to one or more client  
20 computers via a computer network, comprising:

a data store on the presenting computer for storing audio data;

a microphone coupled to said data store for inputting audio data; and  
a recorder coupled to said data store and to said computer network, for monitoring said  
audio data to distinguish between periods of sound and periods of silence, and for  
transmitting said audio data associated with periods of sound to said client  
5 computers.

28. The system of claim 27, wherein the recorder stores the audio data associated with  
periods of sound on the data store in a frame buffer, and transmits the frame buffer when the  
recorder detects a period of silence or the frame buffer is full.

29. The system of claim 28, wherein the recorder compresses the frame buffer, to thereby  
10 create a voice buffer, before transmission to the client computers.

30. The system of claim 29, further comprising:

a data structure resident on said data store, wherein said recorder stores one or more voice  
buffers; and

a voice position pointer resident on said data store, which points to a location in said data  
15 structure in which to store a next voice buffer of said one or more voice buffers.

31. The system of claim 30, wherein the recorder includes one or more separate listening  
threads, one for each of said client computers, and each of the listening threads transmits to an  
associated one of said client computers, the system further comprising:

one or more separate listening position pointers, resident on said data store, one for each  
20 of said separate listening threads, wherein said listening pointers indicate which

of said one or more voice buffers is to be transmitted to said associated client computer.

32. The system of claim 31, wherein the data structure is a circular list.

33. The system of claim 32, wherein the recorder uses one or more open HTTP  
5 connections for transmission to each of said one or more client computers.

34. The system of claim 33, wherein the recorder includes a small portion of preceding and terminating silence when it stores the audio data associated with periods of sound.

35. A system for allowing a presenting computer to transmit voice to one or more client computers via a computer network, comprising:

10 a data store on said presenting computer for storing audio data;  
a microphone coupled to said data store for inputting audio data;  
a recorder coupled to said data store and to said computer network, for monitoring said audio data to distinguish between periods of sound and periods of silence, and for transmitting audio data associated with periods of sound to a server; and  
15 said server is coupled to said computer network for storing said audio data received from said recorder, and for transmitting said received audio data to said client computers.

36. The system of claim 35, wherein the recorder stores the audio data associated with periods of sound on the data store in a frame buffer, and transmits the frame buffer when the  
20 recorder detects a period of silence or the frame buffer is full.

37. The system of claim 36, wherein the recorder compresses the frame buffer to thereby create a voice buffer, before transmission to the client computers.

38. The system of claim 37, further comprising:

a data structure resident on said server, for storing one or more voice buffers received

5 from said recorder; and

a voice position pointer resident on said server, which points to a location in said data structure in which to store a next voice buffer of said one or more voice buffers.

39. The system of claim 38, wherein the server maintains one or more separate listening threads, one for each of said client computers, and each of said listening threads transmits to an associated one of said client computers, the system further comprising:

one or more separate listening position pointers, resident on said server, one for each of said separate listening threads, wherein said listening pointers indicate which of said one or more voice buffers is to be transmitted to said associated client computer.

15 40. The system of claim 39, wherein said data structure is a circular list.

41. The system of claim 40, wherein said listening threads utilize one or more open HTTP connections for transmission to each of said client computers.

42. The system of claim 41, wherein said recorder includes a small portion of preceding and terminating silence when it stores the audio data associated with periods of sound.

20 43. A computer program product comprising a computer useable medium having computer program instructions stored therein for enabling a presenting computer to transmit voice

to one or more client computers, wherein said computer program product comprises instructions for:

monitoring incoming audio data to distinguish between periods of sound and periods of silence; and

5 transmitting sound to the client computers.

44. The computer program product of claim 43, further comprising program instructions for setting a threshold for distinguishing between periods of sound and periods of silence in said monitoring step.

10 45. The computer program product of claim 44, further comprising program instructions for:

storing said incoming audio data in a frame buffer if said audio data exceeds said threshold; and

creating a voice buffer from the frame buffer when said incoming audio data falls below the threshold or the frame buffer is full.

15 46. The computer program product of claim 45, further comprising program instructions for storing said voice buffer in a data structure which holds one or more voice buffers.

47. The computer program product of claim 46, further comprising program instructions for transmitting the voice buffers in the data structure independently to each of the client computers.

20 48. The computer program product of claim 47, wherein said transmitting program instructions utilize an open HTTP connection to each of the client computers.

49. The computer program product of claim 47, further comprising program instructions for compressing the frame buffer in said creating program instructions.

50. The computer program product of claim 47, further comprising program instructions for adding small bookends of silence to both ends of the frame buffer in said creating program  
5 instructions.

51. A computer program product comprising a computer useable medium having computer program instructions stored therein for enabling a presenting computer to transmit voice, via a server, to one or more client computers, wherein said computer program product comprises instructions for:

10 at the presenting computer, monitoring incoming audio data to distinguish between  
periods of sound and periods of silence;  
at the presenting computer, creating one or more voice buffers from the incoming audio  
data;  
at the presenting computer, transmitting the voice buffers to the server;  
15 at the server, maintaining the voice buffers in a data structure; and  
at the server, transmitting the voice buffers to the client computers.

52. The computer program product of claim 51, further comprising instructions for setting a threshold for distinguishing between periods of sound and periods of silence.

53. The computer program product of claim 52, further comprising instructions for:  
20 storing the incoming audio data in a frame buffer if the audio data exceeds the threshold;  
and



creating a voice buffer from the frame buffer when the incoming audio data falls below the threshold or the frame buffer is full.

54. The computer program product of claim 53, further comprising instructions for independently transmitting the voice buffers stored in the data structure to each of the client computers.

55. The computer program product of claim 54, wherein said transmitting program instructions utilize an open HTTP connection to each of the client computers.

56. The computer program product of claim 54, further comprising program instructions for compressing the voice buffers received by the server before storing them in the data structure.

57. The computer program product of claim 54, further comprising program instructions for compressing the frame buffer in said creating program instructions.

58. The computer program product of claim 47, wherein said data structure is a circular list, the program product further comprising instructions for maintaining said circular list.

59. The computer program product of claim 54, wherein said data structure is a circular list, the program product further comprising instructions for maintaining said circular list.

60. A method for transmitting voice as part of a collaborative web browsing session from a presenting computer to one or more client computers over a computer network, comprising the steps of:

inputting audio data into the presenting computer;

monitoring the audio data to distinguish between periods of sound and periods of silence;

storing the audio data associated with the periods of sound; and

transmitting the audio data from said storing step to the client computers.

61. The method of claim 60, wherein said storing step includes storing the audio data in a frame buffer having a predetermined size, and said transmitting step occurs whenever said monitoring step detects a period of silence or whenever the frame buffer is full.

5           62. The method of claim 61, the method further comprising the step of:  
creating a voice buffer from the frame buffer before said transmitting step.

63. The method of claim 62, wherein said creating step is accomplished by compressing the contents of the frame buffer.

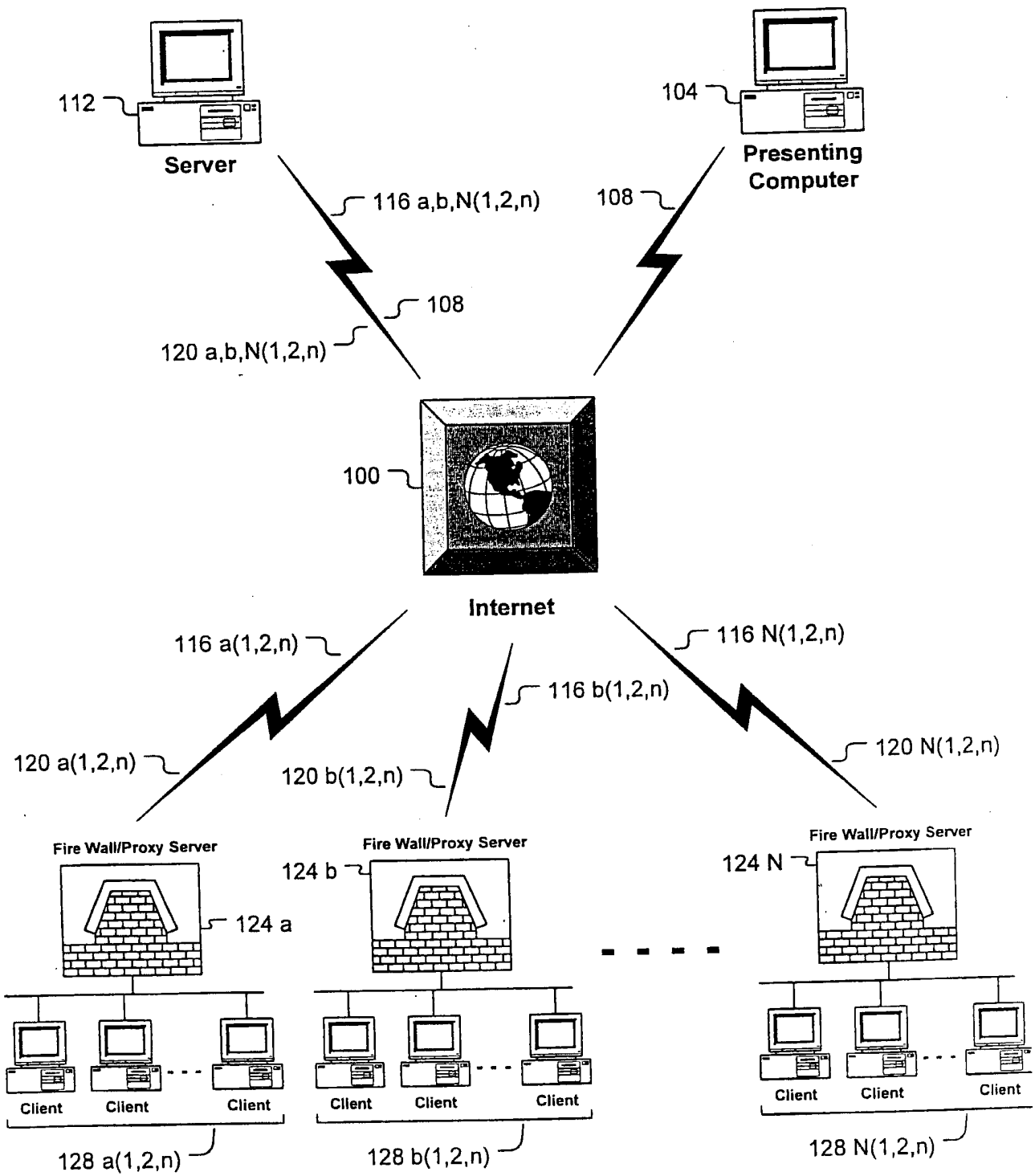
10           64. The method of claim 63, further comprising the step of:  
saving the voice buffer in a data structure.

65. The method of claim 64, wherein said transmitting step further comprises the steps of:

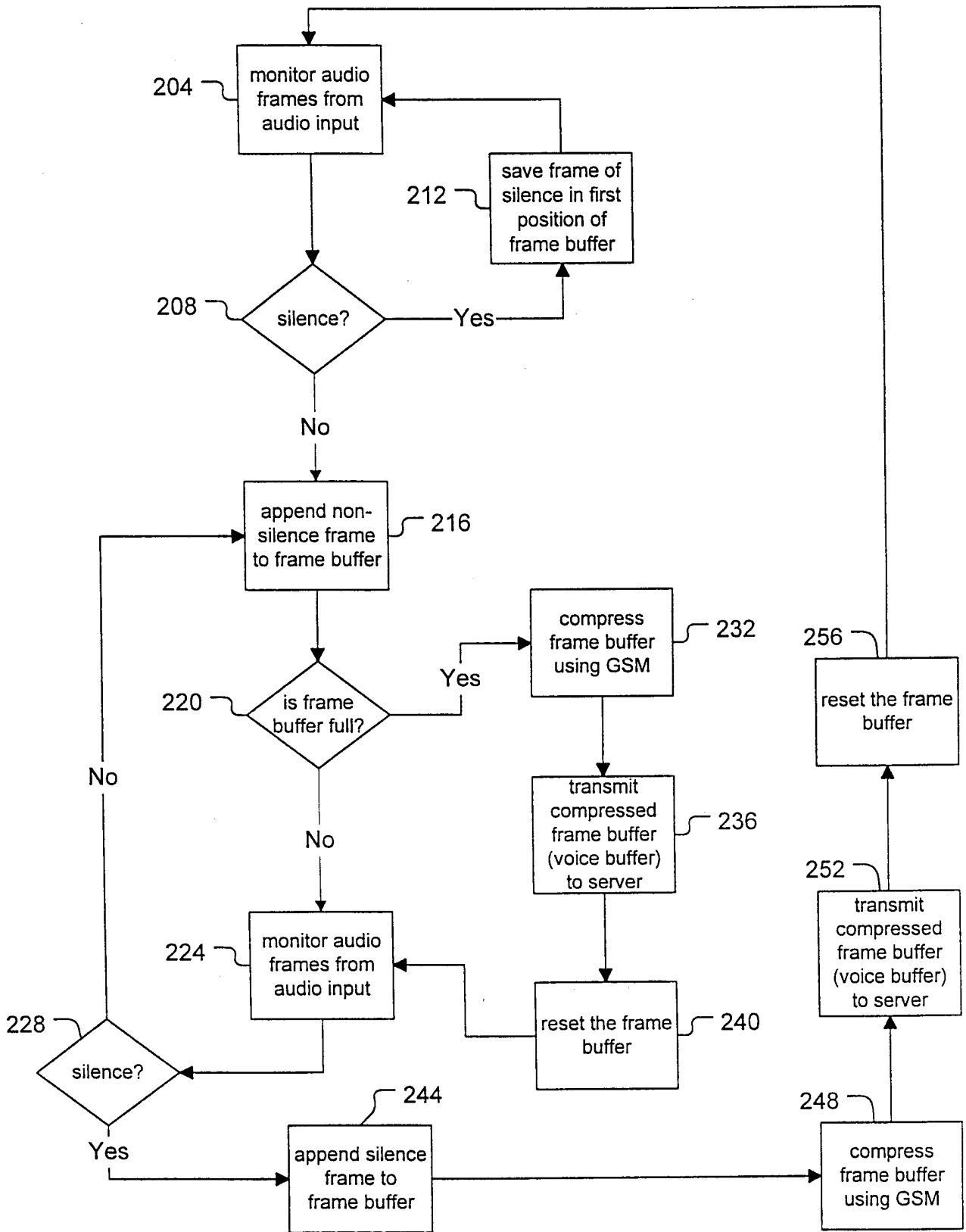
observing the data structure to identify when one or more new voice buffers have been saved; and

15           sending each of the one or more new voice buffers to the client computers.

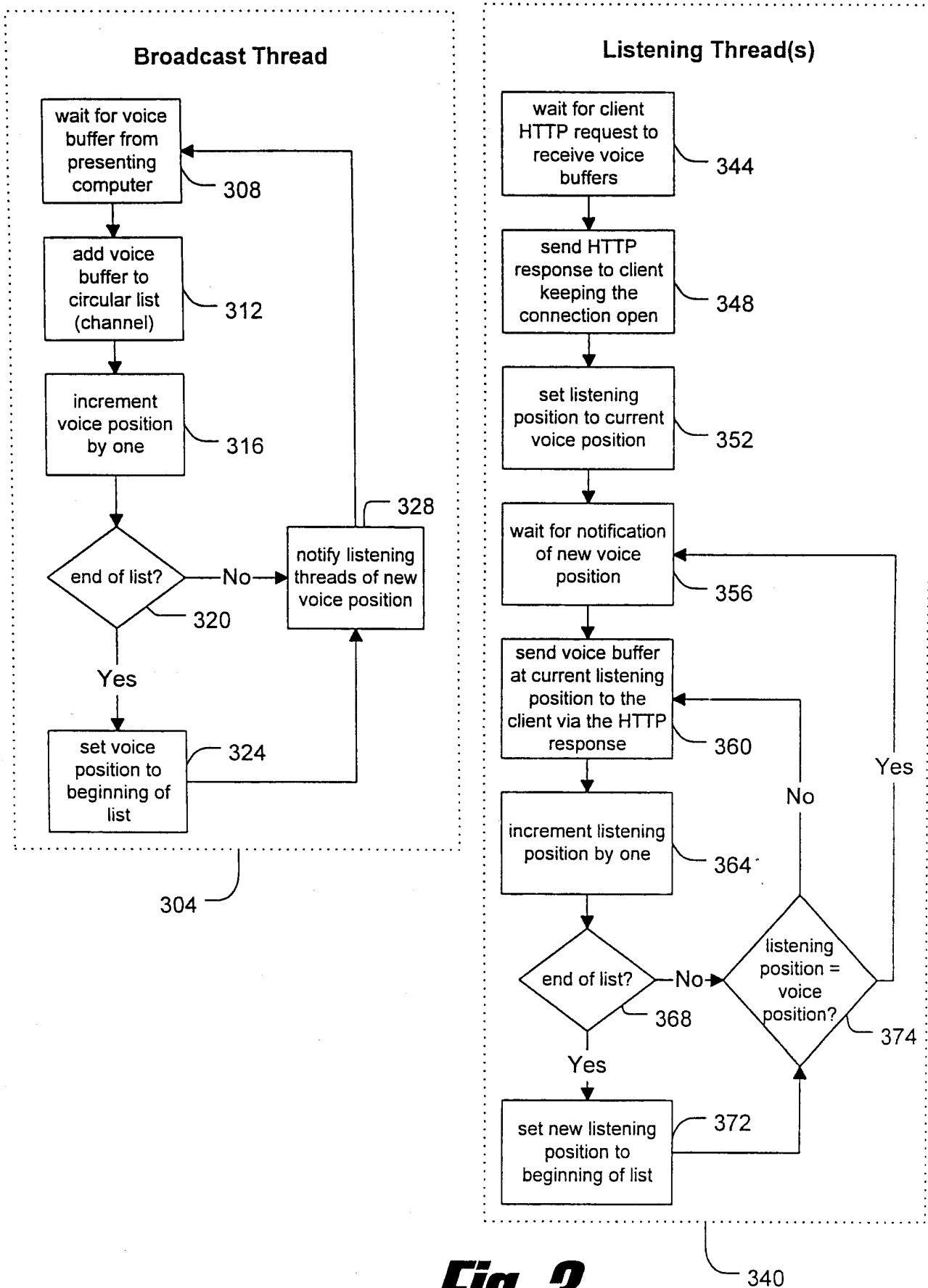
66. The method of claim 65, wherein said transmitting step is performed using a separate listening thread for each of the client computers.



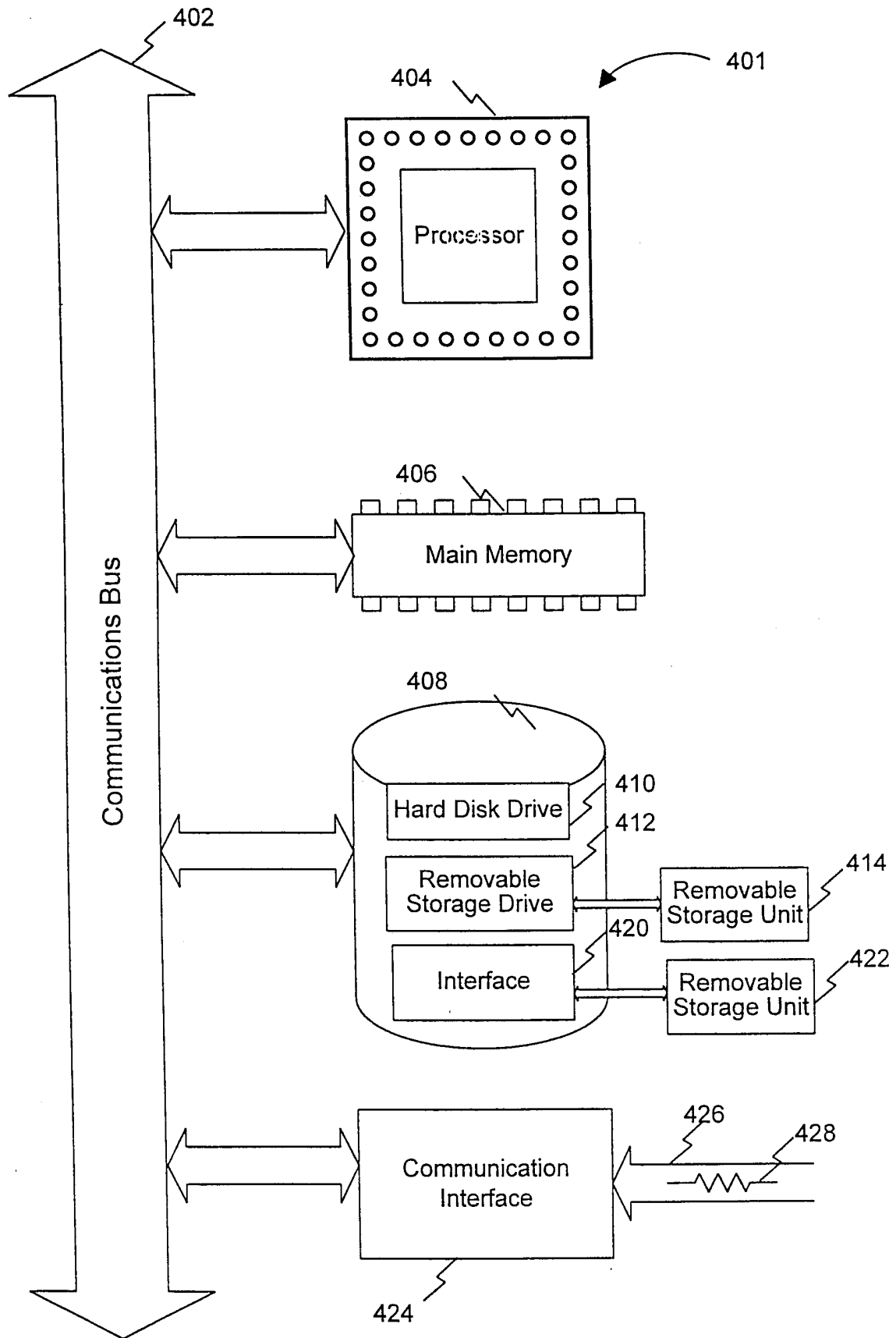
**Fig. 1**



**Fig. 2**



**Fig. 3**



**Fig. 4**