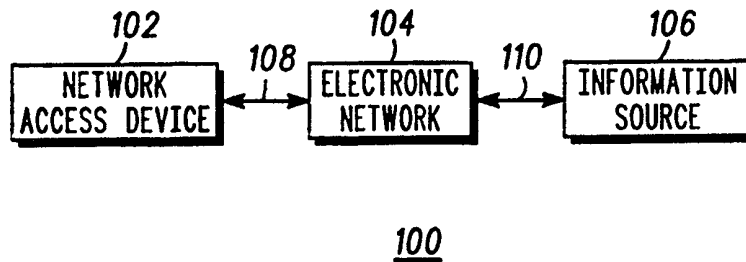




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(54) Title: METHODS AND SYSTEMS FOR ACCESSING INFORMATION FROM AN INFORMATION SOURCE



(57) Abstract

The present invention relates to systems and methods to provide a user with information from an information source (106). A system in accordance with the present invention includes a communication node (212) including a switch (260) having at least one incoming line. An audio processing unit is communicatively coupled to the switch to receive incoming audio communications from the user and to provide outgoing audio communications to the user. A voice browser (250) is communicatively coupled to the audio processing unit. The voice browser retrieves information from the information source and provides an output to the audio processing unit. The audio processing unit provides an outgoing audio communications to the user in response to the output. The method in accordance with the present invention includes the steps of receiving an audio input from a user associated with the destination based on the audio input, and retrieve information associated with the destination.

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INTERNATIONAL SEARCH REPORT

International application No.
PCT/US99/16780

A. CLASSIFICATION OF SUBJECT MATTER		
IPC(6) :H04L 12/64 US CL :370/352 According to International Patent Classification (IPC) or to both national classification and IPC		
B. FIELDS SEARCHED		
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C. DOCUMENTS CONSIDERED TO BE RELEVANT		
Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X, P	US 5,884,262 A (WISE et al) 16 March 1999, figures 2-4.	1-17
X, P	US 5,915,001 A (UPPALURU) 22 June 1999, figures 1-2.	1-17
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