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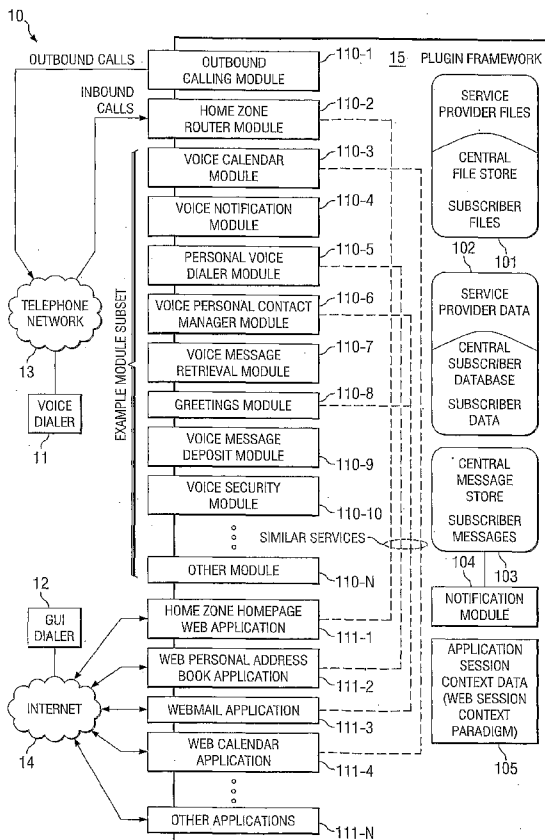
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[Continued on next page]

(54) Title: SYSTEM AND METHOD FOR ADMINISTERING PLUGGABLE USER INTERACTIVE SYSTEM APPLICATIONS



(57) Abstract: Systems and methods are described that allow for multiple pluggable user interactive system (UIS) applications ( 1 10-1 to 1 1 1 -N) to be added or removed from a UIS system while maintaining controlled access by users to each currently available application Users can access the system using multimedia connections, such as voice ( 1 1 ), text, video, web ( 14 ). etc , and users have access to certain subsets of the available applications ( 101 ) depending on their identity ( 102 ) In addition, users can define their own preferences, which places restrictions on which applications they can access from which media In operation, the system provides the access restrictions and navigation for the applications outside of the application structure ( 105 )

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**INTERNATIONAL SEARCH REPORT**

International application No.  
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**A. CLASSIFICATION OF SUBJECT MATTER**  
IPC: G06F 9/00( 2006.01)

USPC: 715/727,741,743,751  
According to International Patent Classification (IPC) or to both national classification and IPC

**B. FIELDS SEARCHED**

Minimum documentation searched (classification system followed by classification symbols)  
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Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)  
USPTO PLUS Search, EAST search including US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; and IBM\_TD databases. Search terms included "media, menu, permissions, core, call, prompt, navigation, application, access, preferences, plug, telephone"

**C. DOCUMENTS CONSIDERED TO BE RELEVANT**

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
Y	US 5,608,789 (FISHER et al) 04 March 1997 (04.03.1997), whole document.	1-51
Y	US 5,485,370 (MOSS et al) 16 January 1996 (16.01.1996), whole document	1-51
Y	US 6,018,571 (LANGLOIS et al) 25 January 2000 (25.01.2000), whole document	1-51

Further documents are listed in the continuation of Box C.  See patent family annex.

* Special categories of cited documents:		
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"O" document referring to an oral disclosure, use, exhibition or other means		
"P" document published prior to the international filing date but later than the priority date claimed	"&"	document member of the same patent family

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