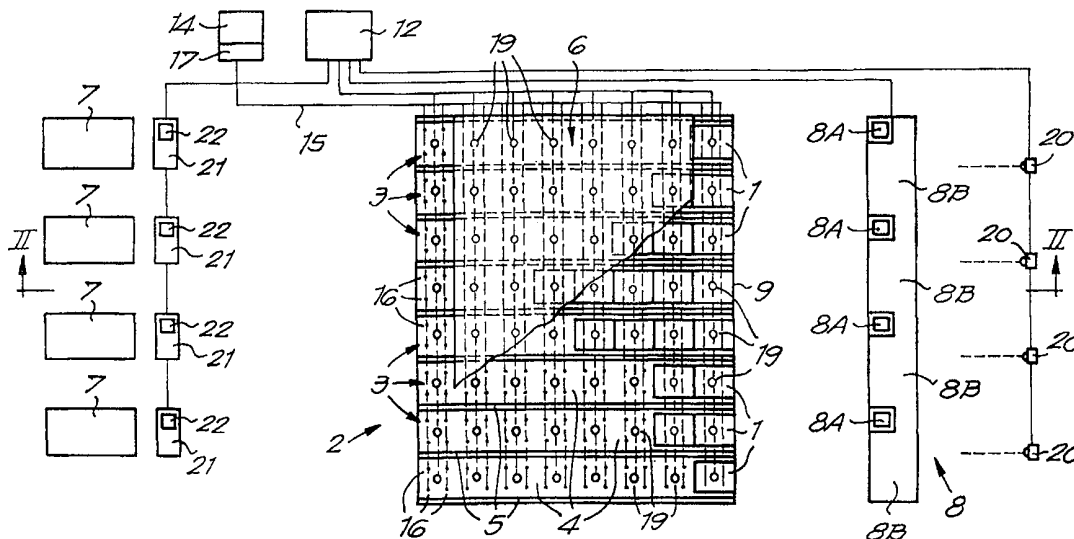




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<p>(21) International Application Number: PCT/BE99/00072</p> <p>(22) International Filing Date: 8 June 1999 (08.06.99)</p> <p>(30) Priority Data: 9800438 9 June 1998 (09.06.98) BE</p> <p>(71) Applicant (for all designated States except US): EURO-TAP-CONTROL VERKOOP, AFGEKORT ETC-V [BE/BE]; Naamloze Vennootschap, Schietstandlaan 5, B-2300 Turnhout (BE).</p> <p>(72) Inventor; and (75) Inventor/Applicant (for US only): CAVENS, Josephus, René, Hilda [BE/BE]; Klei Rijt 54, B-2330 Merksplas (BE).</p> <p>(74) Agent: DEBRABANDERE, René; Bureau de Rycker n.v., Arenbergstraat 13, B-2000 Antwerpen (BE).</p>		<p>(81) Designated States: AE, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BY, CA, CH, CN, CU, CZ, DE, DK, EE, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MD, MG, MK, MN, MW, MX, NO, NZ, PL, PT, RO, RU, SD, SE, SG, SI, SK, SL, TJ, TM, TR, TT, UA, UG, US, UZ, VN, YU, ZA, ZW, ARIPO patent (GH, GM, KE, LS, MW, SD, SL, SZ, UG, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, CH, CY, DE, DK, ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GW, ML, MR, NE, SN, TD, TG).</p> <p>Published With international search report. Before the expiration of the time limit for amending the claims and to be republished in the event of the receipt of amendments.</p>

(54) Title: DEVICE FOR MANAGING DISH STOCKS



(57) Abstract

Device for managing dish (1) stocks in a restaurant, in particular a fast-service restaurant, characterized in that it contains a storage room (2) with a number of positions for rows of dishes (1), whereby different rows may contain different types of dishes (1), but whereby each row is designed to contain dishes (1) of one and the same type; means (14-17) to move the dishes (1) contained in every row to a distribution point where a dish (1) can be taken out of the storage room (2); means (19) to detect the dishes (1) contained in the storage room (2); at least one instruction means (21) near a preparation room (7); and a computer control (12) where data, among others regarding sales figures, can be put in and/or stored and which is connected to the above-mentioned detection means (19) and the above-mentioned instruction means (21), and which is able to give instructions via the instruction means (21) as a function of the above-mentioned data and of the information of the detection means (19).

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Device for managing dish stocks.

5 The present invention concerns a device for managing dish stocks in a restaurant, in particular a fast-service restaurant.

10 These dishes may be composed of several products which are either or not similar, such as vegetables, or they may be composed of one piece, such as a piece of meat, or they may be compound, such as a hamburger sandwich or menu, a sausage roll, a toasted ham and cheese sandwich, a spring roll or such. The dish is hereby preferably packed or at
15 least placed on a plate or saucer or such.

In fast-service restaurants, generally called fast food restaurants, it is customary that dishes such as hamburger menus are lying ready, for example on a table, before the
20 consumer orders them.

However, these dishes may not be left lying too long before use, since their quality quickly deteriorates with time. Dishes which are left lying longer than a certain length of
25 time, for example 10 minutes, are often removed and considered as waste.

In order to have a sufficiently large number of dishes of different types in store, so that the consumers do not have
30 to wait, irrespective of the type of dish they have ordered on the one hand, and to lose as few left portions as possible on the other hand, a particularly complicated management is required, the more so since demand may strongly vary in time.

35

In large fast-service restaurants, this management is entrusted to an employee who, taking into account statistical data regarding the sales in previous periods, decides with what sort of dishes the stocks need to be replenished, and who visually checks what dishes have been lying there for too long and must be removed from the stocks.

This person gives instructions to the persons in the rooms where the food is being prepared to prepare a particular dish in order to anticipate the expected demand for this type of dish. By means of a clock and some sign which accompanies every dish when it is put in store, said person decides what dishes have been lying in store for too long and must be removed.

The stock management not only requires an extra person, but even when this person has a lot of experience and usually has a computer at his disposal containing the actual sales data, his instructions nevertheless remain largely based on speculation and consequently are often wrong, so that a relatively large number of dishes end up as waste, which implies losses.

The invention aims a device for managing dish stocks which avoids these disadvantages and which takes over the task of the above-mentioned person and takes care of the management in a better way.

This aim is reached according to the invention by means of a device containing a storage room with a number of positions for rows of dishes, whereby different rows may contain different types of dishes, but whereby each row is designed to contain dishes of one and the same type; means to move the dishes contained in every row to a distribution

point where a dish can be taken out of the storage room;
means to detect the dishes contained in the storage room;
at least one instruction means near a preparation room; and
a computer control where data, among others regarding sales
5 figures, can be put in and/or stored and which is connected
to the above-mentioned detection means and the above-
mentioned instruction means, and which is able to give
instructions via the instruction means as a function of the
above-mentioned data and of the information of the
10 detection means.

The troughs may be inclined downwards towards the
distribution point, whereby the means for moving the dishes
may contain a roller conveyor or means for forming an air
15 cushion. In the latter case, the air cushion may be formed
with hot air which is also used to keep the dishes in store
warm.

Preferably, the storage room contains a number of troughs
20 whereby every trough contains the positions for one row of
dishes.

These troughs may form a whole and together form an
inclined surface with walls and partitions.

25

According to a particular embodiment of the invention, the
device also contains a removal mechanism which is
controlled by the computer for removing a dish out of a row
on the distribution point.

30

The device may also contain detection means connected to
the computer control for detecting one or several of the
following numbers: the number of clients queuing at the
cash desk or the ordering desk, the number of clients

entering and leaving the restaurant or also the number of passers-by of the restaurant.

In order to better explain the characteristics of the invention, the following preferred embodiment of a device for managing dish stocks according to the invention is described as an example only without being limitative in any way, with reference to the accompanying drawings, in which:

10

figure 1 schematically represents a top view of a device according to the invention, whereby the storage room is represented proportionally larger than the other parts;

15

figure 2 schematically represents a side view of the device from figure 1.

The figures represent a device for managing stocks of packed dishes 1, namely hamburger menus, in a fast-service restaurant, namely a hamburger restaurant.

20

A dish 1 consists of a single hamburger menu packed in a quadrangular box made of foam plastic.

25

This device contains a storage room 2 with a number of positions for rows of dishes 1 and which consists of a number of inclined troughs 3, for example eight, which are formed of an inclined plane 4 upon which are provided partitions 5 and which is mounted in a tunnel 6. Every trough 3 contains the positions of the dishes of a single row.

30

The tunnel 6 is shorter than the inclined plane 4, such that this inclined plane 4 protrudes with its top and bottom ends outside the tunnel 6.

35

Said storage room 2 is erected between a number of preparation rooms 7, for example four, where the meat of the hamburgers is fried and where the hamburger menus are composed on the one hand, and of a number of cash desks 8, for example also four, where one must order and which, apart from a cash register 8A, also contain a delivery counter 8B.

10 The highest end of the troughs 3 is situated on the side of the preparation rooms 7. At this end, the position for one dish 1 is situated outside the tunnel 6. The lowest end is situated on the side of the cash desks 8. At this end, the position for one dish 1 is also situated outside the tunnel
15 6. This end of the trough 3 is closed off by a wall 9 and the above-mentioned position on this end forms the point of distribution where the dishes 1 can be taken out of the trough 3.

20 Against this wall 9 and above a discharge chute 10 for waste is provided an opening in the bottom of every trough 3 which is large enough for a packed dish 1 and which can be closed off by means of a removal mechanism 11,13 which can be controlled from a distance by a computer control 12.
25 In the given example, this removal mechanism 11,13 consists of a flap 11 which can be rotated by a motor 13 controlled by the computer control 12. However, this removal mechanism 11 may also be a conveyor belt or such whose driving motor is controlled by the computer control 12.

30

The device contains means for moving the packed dishes 1 in every trough 3 to the above-mentioned point of distribution at the lower end of this trough.

The slope of the troughs 3 is not sufficient as such for the packed dishes 1 to automatically carry out said movement due to the force of gravity and to link up in a single row.

5

That is why these moving means also contain a roller conveyor in the bottom of the troughs 3 or means 14-17 which may provide for an air cushion under the packed dishes 1.

10

These means 14-17 contain a compressor 14 sending air to openings 16 provided in the bottom of the troughs 3 via air pipes 15. These pipes 15 may be connected directly to the openings 16, as represented in the figures, or they may open into the tunnel 6 under the inclined plane 4.

In this case, the tunnel 6 is preferably closed on both ends under the inclined plane 4.

20 These means 14-17 preferably also contain a heat exchanger or heating unit 17 on the outlet of the compressor 14 to heat the air, such that the air for the air cushion can also be used for keeping the dishes 1 warm.

25 Among other things to restrict the heat loss, the tunnel 6 is closed off by walls 18 on both ends, at least above the inclined plane 4, but preferably also under said inclined plane 4, save for a passage for the dishes 1.

30 These walls 18 are preferably translucent, for example made of Plexiglas. In view of possible maintenance works or reparations, these walls 18 are removable or hinge-mounted in relation to the tunnel 6.

The device further contains means 19 connected to the computer control 12 for detecting the dishes 1 which are situated in every trough 3. In the embodiment represented, these means 19 contain a single sensor on every place where
5 there may be a packed dish 1, and thus they cannot only detect how many dishes 1 are situated in the trough 3, but they can even detect on what place the dishes 1 are situated in the trough 3. These sensors are for example infrared detectors which have been worked into the bottom
10 of the troughs 3. The detectors may also be proximity switches, photo detectors, light-sensitive resistors, camera's connected to a PC or such, and they may also be erected above or next to every place or possible place of a dish 1.

15

In the given example, maximum eight packed dishes 1 may be situated in the trough 3, so that, as there are eight troughs 3, the means 19 contain sixty four detectors which are each connected separately to the computer control 12.

20

The computer control 12 is also connected to the means 19 for detecting how many people are queuing at the cash desks 8. Also these means may consist of one or several infrared or other detectors.

25

Also means which detect the number of people entering and/or leaving the restaurant may be connected to the computer control 12, and even means detecting the number of passers-by in the street.

30

This computer control 12 is equipped with a clock, a calendar and a memory in which the information of the above-mentioned detection means and thus among others of the means 14-17 and 19 and of the cash desks 8 can be
35 stored together with the data of previous sales.

Finally, the device contains an instruction means 21 near each of the preparation rooms 7 which is connected to the computer control 12 and contains an audio-visual means, for example a screen 22 and/or an audio signal generator and/or an optical signal generator.

The working of the device is simple and as follows:

10 The activity on the cash desks 8 is detected by the means 20 and possibly also the number of passers-by.

These data are put in the computer control 12, together with the data regarding the orders of the cash desks 8, which also reckons with data contained in its memory or which are read from a data carrier regarding the sales at the same point of time in the past, for example a preceding year, a preceding month or even a preceding day.

20 As a function thereof, the computer control 12 will calculate how many of each sort of dishes should be in store or, in other words, how many dishes should be found in every trough 3.

25 The computer control 12 receives data from the detectors forming the means 19 about the number of dishes 1 which are actually present in the trough 3.

If the required number of dishes 1 in a trough 3 does not coincide with the number of detected dishes 1 in this trough 3, the computer control 12 will give instructions via one of the instruction means 21, namely via the one situated near the preparation room 7 where the dishes 1 for this trough 3 are prepared, to prepare one or several of these dishes 1 and to place it/them in the trough 3.

The computer control 12 may hereby take into account that when the restaurant opens, a minimum of dishes must be placed in every trough 3. In order to determine this
5 minimum, the computer control 12 may base itself on statistical data available in its memory and/or which can be read from a data carrier such as a diskette.

Every time a dish 1 is placed in a trough 3, this is
10 detected by one of the detectors of the means 19, and the computer control 12 will note the point of time at which this takes place. Via the means 19, the computer control 12 can follow the progress of this dish in a trough 3, and it knows at any time where the dish is situated and how
15 long it has already been in the trough 3.

Each time the oldest dish 1 in a trough 3, which naturally is situated against the wall 9 and thus above the flap 11 at the lowest end of a trough 3, has been longer in the
20 trough 3 than a predetermined length of time, the computer control 12 will command, by means of the motor 13, the removal mechanism 11,13 to become activated, for example by opening a flap in the bottom of the trough 3, so that said oldest dish 1 falls in the discharge chute 10.

25

Naturally, when determining the number of dishes 1 that are actually present in every trough 3, the computer control 12 will reckon with the removed dishes 1, both the dishes which have been removed by the removal mechanism 11,13 and
30 those which have been taken out of the trough by an employee, for example a cashier, for delivery to a client at the delivery counter 8B.

Each time a single dish 1 disappears in any of the above-
35 mentioned ways, the other dishes 1 in the trough 3 will

automatically link up to one another thanks to the means 14-17 producing an air cushion, so that a row is formed which constantly links up to the bottom end of the trough 3. These means 14-17 may only produce an air cushion when
5 the movement of one or several dishes 1 becomes necessary, but preferably they continuously produce an air cushion.

The air which is used for the air cushion will then also keep the dishes in the trough 3 warm.

10

The computer control 12 can thus order the preparation of different types of new dishes 1 in a quicker way and with more precision, as a function of the expected sales of every dish 1 of the type in question.

15

The losses resulting from dishes 1 which have been lying in the storage room 2 for too long is restricted to a minimum.

The computer control can continuously evaluate the
20 situation and make quick adjustments if necessary.

The present invention is by no means limited to the above-described embodiments represented in the accompanying drawings; on the contrary, such a device for managing dish
25 stocks can be made in all sorts of variants while still remaining within the scope of the invention.

In particular, the means 14-17 for moving the dishes must not necessarily contain a roller conveyor or an air
30 cushion.

They may possibly consist of the mere inclined plane 4, provided its gradient is large enough, whereby the surface of this plane 4 is preferably smoothened.

35

Said means may also be driven means and for example contain a conveyor belt forming the bottom of the troughs.

When they are driven, these means can be controlled by the
5 computer control. If the means are driven, the troughs
must not necessarily be inclined. Neither should the
dishes 1 link up to one another in a single row, but the
row must be a continuous row and not contain any gaps where
there could be a dish.

Claims.

1. Device for managing dish (1) stocks in a restaurant, in particular a fast-service restaurant, characterized in that it contains a storage room (2) with a number of positions for rows of dishes (1), whereby different rows may contain different types of dishes (1), but whereby each row is designed to contain dishes (1) of one and the same type; means (14-17) to move the dishes (1) contained in every row to a distribution point where a dish (1) can be taken out of the storage room (2); means (19) to detect the dishes (1) contained in the storage room (2); at least one instruction means (21) near a preparation room (7); and a computer control (12) where data, among others regarding sales figures, can be put in and/or stored and which is connected to the above-mentioned detection means (19) and the above-mentioned instruction means (21), and which is able to give instructions via the instruction means (21) as a function of the above-mentioned data and of the information of the detection means (19).

2. Device according to claim 1, characterized in that the storage room (2) contains a number of troughs (3), whereby every trough (3) contains the positions for a single row of dishes (1).

3. Device according to claim 2, characterized in that the troughs (3) incline downwards towards the distribution point, and in that the means (14-17) for moving the dishes (1) contain a roller conveyor.

4. Device according to claim 2, characterized in that the troughs (3) incline downwards towards the distribution

point, and the means (14-17) for moving the dishes (1) contain means to form an air cushion under the dishes (1).

5 5. Device according to claim 4, characterized in that the means (14-17) also contain a heat exchanger or heating unit (17) which heats the air for the air cushion.

10 6. Device according to any of claims 2 to 5, characterized in that the troughs (3) form a whole and thus together form an inclined plane (4) with walls (6 and 9) and partitions (5).

15 7. Device according to any of claims 2 to 6, characterized in that the troughs (3) are mounted together in a tunnel (6).

20 8. Device according to claim 7, characterized in that the troughs (3) protrude with their top end and their bottom end outside the tunnel (6), with one position per dish (1).

25 9. Device according to claims 7 and 8 together, characterized in that the tunnel (6) is almost entirely closed off by walls (18) on both ends, above and under the inclined plane (4), save for a passage for the dishes (1), which walls (18) are preferably hinge-mounted in relation to the tunnel (6).

30 10. Device according to any of the preceding claims, characterized in that it also contains a removal mechanism (11,13) which is controlled by the computer control (12) in order to remove a dish (1) out of a row in the storage room (12) situated on the distribution point.

11. Device according to any of the preceding claims, characterized in that it contains an instruction means (21) near every preparation room (7).
- 5 12. Device according to claim 11, characterized in that the instruction means (21) contains an audio-visual means such as a screen (22) and/or an audio signal generator and/or an optical signal generator.
- 10 13. Device according to any of the preceding claims, characterized in that means (19) for detecting the dishes (1) contain a single detector in every position where a dish (1) can be situated in the storage room (2).
- 15 14. Device according to any of the preceding claims, characterized in that it contains detection means (20) connected to the computer control (12) for detecting one or several of the following numbers: the number of clients queuing at the cash desk (8) or the ordering desk, the
20 number of clients entering and/or leaving the restaurant or also the number of passers-by of the restaurant.

INTERNATIONAL SEARCH REPORT

International Application No
PC1/BE 99/00072

A. CLASSIFICATION OF SUBJECT MATTER
IPC 6 A47F10/06 G07F9/10

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)
IPC 6 A47F G07F G06F

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category °	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 5 188 020 A (BUCHNAG KAMAL M) 23 February 1993 (1993-02-23) column 3, line 62 -column 5, line 25; figures 4,5 ---	1-3,6,7, 10-13
A	EP 0 455 477 B (RESTAURANT TECHNOLOGY) 16 February 1994 (1994-02-16) page 2, line 37 -page 5, line 14 ---	1
A	EP 0 335 698 A (RESTAURANT TECHNOLOGY) 4 October 1989 (1989-10-04) page 2, line 61 -page 3, line 13 ---	1
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Patent family members are listed in annex.

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Date of the actual completion of the international search

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INTERNATIONAL SEARCH REPORT

International Application No

PCT/BE 99/00072

C.(Continuation) DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
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