

CUSTOMER SATISFACTION SURVEY

Please fill out our survey and return to us to be entered in our monthly drawing to win a FREE Backpack!

1. How many years have you been purchasing from MIDSCI (*estimate*)? _____

2. Overall, how would you rate your experience with MIDSCI so far?(*circle one*)

Poor Very Dissatisfied							Great Very Satisfied		
1	2	3	4	5	6	7	8	9	10

3. How would you rate the quality of products we provide? (*circle one*)

Poor Very Dissatisfied							Great Very Satisfied		
1	2	3	4	5	6	7	8	9	10

4. How would you rate the shipping speed and organization of your products? (*circle one*)

Poor Very Dissatisfied							Great Very Satisfied		
1	2	3	4	5	6	7	8	9	10

5. Of these four criteria used to make purchases for your lab, can you please rank them in order of importance (1-4)? Most Important=1, Least Important=4

___ Convenience ___ Price ___ Quality ___ Service

6. What are your favorite product(s) you buy from MIDSCI? _____

7. How can we serve you better? Feedback or suggestions? _____

Name: _____

Address: _____

Telephone: _____

Email: _____

Winners are announced on the first business day of every month on our Facebook and LinkedIn Pages!



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