



## IXOM NZ

### CHRISTMAS AND NEW YEAR TRADING 2024/2025

Dear Customer

We would like to take this opportunity to thank you for your business throughout this year and wish all of you and your families a very Merry Christmas and a prosperous New Year.

Please find details below of our hours of operation during the Christmas and New Year period. To ensure uninterrupted supply through this busy period, please allow an additional two to three business days to your lead times and place orders as early as possible.

Please also e-mail your Christmas/New Year closing times to our Customer Service Department:

**[nz.orders@ixom.com](mailto:nz.orders@ixom.com)**

For your convenience, please find a schedule of our operations during the Christmas and New Year period.

#### Bulk Liquid Transport (BLT) Orders and Deliveries:

Dates	Office Hours	Deliveries
Monday 16 <sup>th</sup> – Monday 23 <sup>rd</sup> December 2024	Standard Office Hours	Standard Deliveries
Tuesday 24 <sup>th</sup> December 2024	8am to 12pm	Standard Deliveries
<b>Wednesday 25<sup>th</sup> December 2024</b>	<b>On Call Coverage Only</b>	<b>Critical Deliveries ONLY</b>
Thursday 26 <sup>th</sup> December 2024	On Call Coverage Only	Standard Deliveries
Friday 27 <sup>th</sup> and Monday 30 <sup>th</sup> December 2024	Standard Office Hours	Standard Deliveries
Tuesday 31 <sup>st</sup> December 2024	8am to 12pm	Standard Deliveries
<b>Wednesday 1<sup>st</sup> January 2025</b>	<b>On Call Coverage Only</b>	<b>Critical Deliveries ONLY</b>
Thursday 2 <sup>nd</sup> and Friday 3 <sup>rd</sup> January 2025	On Call Coverage Only	Standard Deliveries
Monday 6 <sup>th</sup> January 2025	Standard Office Hours Resume	Standard Deliveries Resume

**Please ensure that you contact our BLT Dispatch Team if you are planning a Production Shutdown or if you have any queries on:**

**[blt.dispatch@ixom.com](mailto:blt.dispatch@ixom.com)**



## Packaged Orders and South Island Chlorine:

Dates	Office Hours	Deliveries
Monday 16 <sup>th</sup> – Friday 20 <sup>th</sup> December 2024	Standard Office Hours	Standard Deliveries
Monday 23 <sup>rd</sup> December 2024	Standard Office Hours	Limited Deliveries Order Cut off at 10am
Tuesday 24 <sup>th</sup> December 2024	8am to 12pm	Limited Deliveries Order Cut off at 10am
<b>Wednesday 25<sup>th</sup> December 2024</b>	<b>CLOSED</b>	<b>NO DELIVERIES</b>
<b>Thursday 26<sup>th</sup> December 2024</b>	<b>CLOSED</b>	<b>NO DELIVERIES</b>
Friday 27 <sup>th</sup> and Monday 30 <sup>th</sup> December 2024	Standard Office Hours	Limited Deliveries Order Cut off at 10am
Tuesday 31 <sup>st</sup> December 2024	8am to 12pm	Limited Deliveries Order Cut off at 10am
<b>Wednesday 1<sup>st</sup> and Thursday 2<sup>nd</sup> January 2025</b>	<b>CLOSED</b>	<b>NO DELIVERIES</b>
Friday 3 <sup>rd</sup> January 2025	8am to 3pm	Limited Deliveries Order Cut off at 10am
Monday 6 <sup>th</sup> - Friday 10 <sup>th</sup> January 2025	Standard Office Hours Resume	Standard Deliveries Resume

**During this time, please expect extended delivery lead times.**

**If you have any queries, please contact our Customer Service Team on:**

**Please phone: 0800 222277 or E-mail: [nz.orders@ixom.com](mailto:nz.orders@ixom.com)**

## Chlorine Deliveries - North Island:

Dates	Office Hours	Deliveries
Monday 9 <sup>th</sup> - Friday 13 <sup>th</sup> December	Standard Office Hours	Standard Deliveries
Monday 16 <sup>th</sup> – Monday 23 <sup>rd</sup> December 2024	Standard Office Hours	<b>NO DELIVERIES</b>
Tuesday 24 <sup>th</sup> December 2024	8am to 12pm	
<b>Wednesday 25<sup>th</sup> December 2024</b>	<b>CLOSED</b>	
<b>Thursday 26<sup>th</sup> December 2024</b>	<b>CLOSED</b>	
Friday 27 <sup>th</sup> and Monday 30 <sup>th</sup> December 2024	Standard Office Hours	
Tuesday 31 <sup>st</sup> December 2024	8am to 12pm	
<b>Wednesday 1<sup>st</sup> and Thursday 2<sup>nd</sup> January 2025</b>	<b>CLOSED</b>	
Friday 3 <sup>rd</sup> January 2025	8am to 3pm	
Monday 6 <sup>th</sup> - Friday 10 <sup>th</sup> January 2025	Standard Office Hours Resume	

**During this time, please expect extended delivery lead times.**

**If you have any queries, please contact our Customer Service Team on:**

**Please phone: 0800 22 22 77 or e-mail: [nz.orders@ixom.com](mailto:nz.orders@ixom.com)**