


# KLEYN VANS

## CHOOSE YOUR DELIVERY PACKAGE

	Base	Standard	 Safe	Class
			<b>MOST POPULAR</b> Up to 180,000 km - up to 8 years	Up to 180,000 km - up to 8 years
TÜV Nord-certified inspection	✓	✓	✓	✓
Warranty	-	-	Real Garant Elite cover for 3 months*	Real Garant Elite cover for 3 months*
Exchange guarantee	-	-	-	✓
Service	-	✓	✓	✓ + guaranteed replacement vehicle when a repair is carried out at our garage
Fuel	-	20 litres	20 litres	Full tank
Wash & Polish	-	Wash	Wash	Wash & Polish
Delivery	Immediate	5 working days	5-7 working days	7 working days
Fee	€0	€695	€895	€1,195
*Under 1-year warranty	-	-	€1,195	€1,495
*Under 2-year warranty	-	-	€1,545	€1,845

Breakdown assistance throughout Europe for 12 months? €99\*\*

### At Kleyn Vans you decide how you want your new van delivered

At Kleyn Vans, each vehicle we sell has undergone our TÜV Nord-certified inspection. That means we visually inspect every vehicle and take them for a test drive, including on the motorway. You can view the subsequent report at any time on our website. Each vehicle comes with the **Base** delivery package, which includes this inspection.

If the inspection results in the vehicle being awarded three or more stars, then you may opt for the **Standard** delivery package. The vehicle is given a pre-delivery service.

For greater peace of mind, choose our **Safe** delivery package. This lets you take delivery of the vehicle with an extended warranty that allows you to visit a garage near you at any time.

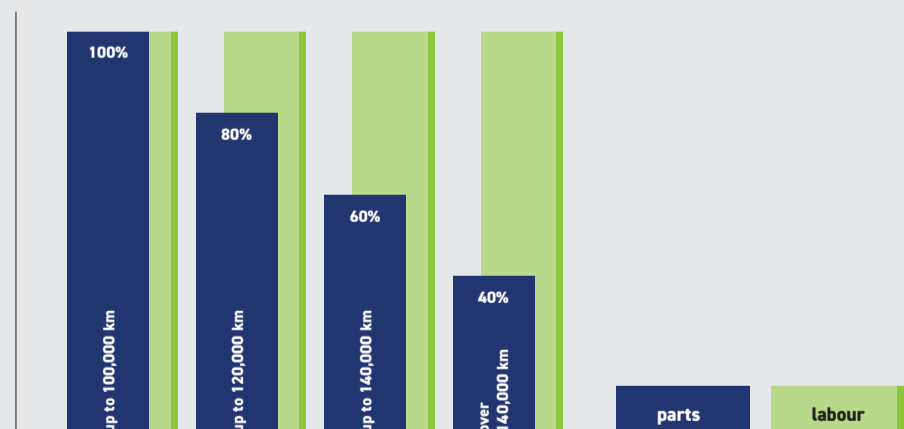
Our **Class** delivery package gives you all of the above but with the additional guarantee that you can exchange the vehicle in the unlikely event that you don't like it. You get a full tank of fuel upon delivery and you are entitled to free and appropriate replacement transport from our workshop for as long as you own the vehicle.

\*For both the **Safe** and **Class** delivery packages you can opt to extend the standard three-month warranty to one or even two years! You are required to choose which one at the outset.

\*\*Repair at the point of breakdown so you can continue your journey. If roadside repair is not possible, you will be offered a replacement vehicle for an additional charge.

### Real Garant

#### Reimbursement scale



# KLEYN VANS

Warranty claims can be submitted by calling our ServiceDesk: +31 800 - 022 26 82 | or by email: [claim.nl@realgarant.com](mailto:claim.nl@realgarant.com)

If you need to use your roadside breakdown cover call +31 88 112 1538

## NOTES ON DELIVERY PACKAGES

### TÜV Nord-certified inspection

A thorough inspection on 20 main points such as the drive train, tyres and cab. All this is set out in detail and in accordance with the TÜV Nord inspection rules. Each vehicle is checked against these points and taken for a test drive, including on the motorway.

### Service

If you opt for a service, the vehicle will always be checked in our workplace on the points below so your new van will be safe on the road for one year or 20,000 km, whichever comes first.

- ✔ Oil and oil filter
- ✔ Check, blow clean and if necessary replace the air filter
- ✔ Top up AdBlue where applicable
- ✔ We also examine each vehicle based on its age, mileage and the manufacturer's instructions to see what additional work is required to bring it to an appropriate level of maintenance.  
We therefore only carry out this work when it is necessary.

### Warranty

We sell used vehicles. Future faults or defects are not always revealed during a visual inspection, test drive or service. For greater peace of mind, choose a warranty\* with our Safe or Class delivery package. You pay extra for this service. With the Base or Standard delivery package, our vehicles are sold without warranty. You therefore bear the risk of possible faults or defects yourself.

\*Read the warranty terms and conditions carefully. Not everything is covered under the warranty terms and conditions. The terms and conditions are available at [www.kleynvans.com/en/guarantee](http://www.kleynvans.com/en/guarantee).

**Exchange guarantee with our Class package** - If you don't like the vehicle, you can exchange it within the first month (maximum 2,500 km)!

**Goodwill** - all goodwill entitlement expires five working days after delivery

## REAL GARANT ELITE COVER

### The benefits of Real Garant Elite cover - included with Safe package or above

- ✔ Repair at an authorised garage near you
- ✔ Quick answer through our Real Garant service desk (in 14 languages)
- ✔ Valid for vehicles up to eight years old and up to 180,000 km when cover begins. The warranty expires when the vehicle reaches 200,000 km.
- ✔ Excluding taxi and courier/transport vehicles
- ✔ Cover in accordance with extensive Elite terms & conditions
- ✔ 100% reimbursement of labour charge
- ✔ Reimbursement of parts:
  - Up to : 100,000 km - 100%
  - Up to : 120,000 km - 80%
  - Up to : 140,000 km - 60%
  - Over : 140,000 km - 40%

### Area of coverage

The area of coverage is the whole of Europe.

### Replacement transport

Replacement transport is not within the scope of the terms and conditions.

### Validity

Valid for engine, gearbox, drive, transmission, steering, brakes, fuel system, electrical system, cooling system, air conditioning, electrical comfort accessories, exhaust and safety systems, except wear parts.

### Reimbursement scale

The required labour is based on the manufacturer's book rate for the work and is therefore calculated objectively. Labour charges are always fully reimbursed, while the parts required are reimbursed according to the vehicle's mileage when the fault arose.



**KLEYN**  
VANS