

Editorial Policy Contents Overview of Toyota Motor Corporation			Corporate Principles/CSR Structure		Society	Environment		Governance		CSR Data	
Initiatives for Improving Traffic Safety	Customer First and Quality First Measures	Creating an Affluent Society	Social Contribution Activities	Respect for Human Rights	Collaboration with Business Partners	Employees	Safety and Health	Human Resources Development	Diversity and Inclusion	Creating Attractive Workplaces	Stakeholder Engagement

Collaboration with Suppliers

Since its establishment, Toyota has worked closely with its suppliers in its manufacturing. As part of these efforts, Toyota has globally implemented its Basic Purchasing Policies according to the spirit of mutual benefit based on mutual trust. We have close relationships with existing and new suppliers to promote “Customer First.”

To address the increasing interest in corporate social responsibility, including supply chain, we have dialogues with supplier executives. Internally, we work to raise the awareness of all our employees, including buyers, through seminars and trainings.

Toyota is also committed to continue contributing to the sustainability of society and the earth by working with suppliers to ensure compliance, respect for human rights, and reduce negative environmental impact.

Toyota Basic Purchasing Policies

1. Fair Competition Based on an Open-door Policy

Toyota is open and fair to any and all suppliers, regardless of nationality, size, or whether they have done business with us before.

We evaluate suppliers by quality, technological capabilities, and reliability in delivering the required quantities on time, and efforts addressing social responsibilities, such as environmental issues.

2. Mutual Benefit Based on Mutual Trust

We develop mutual benefit in long-term relationships.

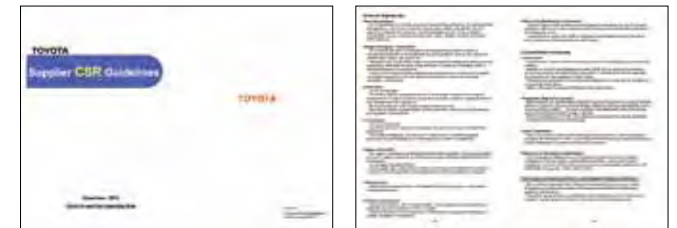
To foster the trust, we pursue close communication with suppliers.

3. Localization with Good Corporate Citizenship

We actively procure from local suppliers, including parts, materials, tools, equipment and others materials. In this way, we aim to contribute to the local society and be a good corporate citizen.

Implementation of the Toyota Supplier CSR Guidelines

At Toyota, we believe it is important to cooperate with suppliers, and issued the Toyota Supplier CSR Guidelines in February 2009. Toyota suppliers are requested to implement their own CSR activities based on the Guidelines and in turn develop their individual CSR policies and guidelines to their own suppliers. Furthermore, in December 2012, Toyota revised the guidelines to indicate its principles regarding human rights issues (strengthening of monitoring and corrective actions, and approaches towards conflict minerals) in order to enhance CSR initiatives.



[Web https://www.toyota-global.com/sustainability/society/partners/supplier_csr_en.pdf](https://www.toyota-global.com/sustainability/society/partners/supplier_csr_en.pdf) Toyota Supplier CSR Guidelines

Respecting Human Rights

The Toyota Supplier CSR Guidelines indicate the policy of respecting human rights and what is expected of suppliers.

Furthermore, as part of efforts to strengthen its initiatives regarding human rights and labor issues, Toyota created a questionnaire for assessment at each supplier. When necessary, Toyota requests improvement and monitoring of improvement activities as needed.

Promoting Environmental Activities

As Toyota believes that it is important to work with its suppliers to carry out environmental activities, the Toyota Green Purchasing Guidelines has been introduced.

In January 2016, Toyota published a revised edition based on the Toyota Environmental Challenge 2050. The main revisions include enhancing initiatives such as for greenhouse gases (GHG) and biodiversity, reinforcing lifecycle perspectives and strengthening the supply chain management.

[Environmental Initiatives p. 126](#)

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Approaches towards Conflict Minerals Issue

Based on its Policies and Approaches to Conflict Minerals Issues, Toyota strives to procure conflict-free raw materials that do not involve human rights infringements or other abuses. We conduct investigations that trace global supply chains and take measures to avoid use in cases where there are concerns that raw materials are being used as a source of funds for armed groups.

[Respect for Human Rights p. 44](#)

Bribery Prevention

In response to the global expansion of its business and societal demands, Toyota adopted the Anti-Bribery Guidelines in 2012 to completely eliminate corruption. Toyota is strengthening its preventive measures by deploying the Guidelines to our suppliers.

[Web https://www.toyota-global.com/sustainability/society/partners/pdf/anti-bribery_en.pdf](https://www.toyota-global.com/sustainability/society/partners/pdf/anti-bribery_en.pdf) Anti-bribery Guidelines (For Business Partners)

Suppliers' CSR Activities

To promote CSR, Toyota suppliers voluntarily hold CSR lectures and workshops, and engage in volunteer activities.

CSR lectures are held every year by Toyota's supplier associations, Kyohokai and Eihokai, with the aim of improving member companies' awareness and understanding and encouraging CSR initiatives. In July of FY2018, Toyota held a lecture titled "Requirements for Successful Work Style Innovation." Japan is facing a variety of labor-related issues, including long work hours, productivity, and worker shortages. It provided an opportunity to recognize the importance of work style innovation, such as creating a society in which women, young and old can fulfill their potential, and realize work-life balance. Toyota also holds CSR Study Meetings every year to support the CSR activities of its suppliers. Toyota is also working to accumulate knowledge about CSR and about various issues such as "Why CSR needs to be promoted" and "Why the entire supply chain needs to be included."

In FY2018, a CSR Study Meeting was held and 450 persons from 350 suppliers attended. The topic was a legal issue, "trends and initiatives in fair trading." Toyota participates in the supplier CSR training program of the Automotive Industry Action Group (AIAG)* to support its overseas suppliers in their activities to promote CSR. In the previous fiscal year, Toyota participated in the development of the Supplier Responsibility Training Project. This new e-learning program is available to suppliers on AIAG website. Toyota will continue working to help raise awareness of CSR across its supply chains.

* AIAG: Automotive Industry Action Group (<https://www.aiag.org/>)



CSR Study Meeting



CSR lecture



CSR workshop



Volunteer welfare council