

ENIOR SITE RELIABILITY ENGINEE

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Skills ____

Cloud AWS, Azure Programming Python, Ruby, Bash, PowerShell DevOps Terraform, Ansible, Docker, GitHub Actions, Jenkins, PagerDuty, Chef

Experience _____

Senior Site Reliability Engineer

DDS IT

Senior Platform Engineer

WESTPAC NEW ZEALAND

- Designed and implemented PagerDuty solution to improve quality of life for on-call engineers.
- Improved deployment pipelines for Kubernetes based Apple Pay and Google Pay applications.
- Instrumental in the migration of nodes to upgraded Chef server.
- Provided on-call support for the card transactions platform.

DevOps Engineer (Freelance)

LearnCoach

• Supporting infrastructure maintenance, upgrades and security enhancements.

DevOps Engineer (Freelance)

INTERNATIONAL VOLUNTEER HQ

• Supporting infrastructure maintenance, upgrades and security enhancements.

DevOps Engineer

LearnCoach

- Re-architected application infrastructure to improve reliability and scalability.
- Migrated team to a container-based application release process.
- Implemented a CI/CD system using GitHub Actions, resulting in hundreds of developer hours saved per month.
- Introduced Terraform and Ansible to encourage versioning and automated management of all core system components.
- Built a comprehensive monitoring solution with Prometheus, Grafana and Loki.
- Reduced time to set up a development environment by 95%.

DevOps Engineer

International Volunteer HQ

- Audited existing AWS architecture to enhance security, resilience and reduce cost by more than 30%.
- Containerized core applications using Docker to improve developer effectiveness.
- Implemented continuous integration/delivery (CI/CD) pipeline using Jenkins and reduced the test suite run time by 75%.
- Set up incident alerting and on-call scheduling using PagerDuty.
- Used Ansible to completely reimplemented deprecated configuration management tooling.

Solution Engineer

ORION HEALTH

- Project: Unison (Consult & Coordinate)
- Created, managed and monitored AWS environments.
- Utilised Bamboo to develop a CI/CD pipeline.
- Automated instance configuration using tools such as Puppet and Ansible.
- Provided technical support for a range of applications and systems.
- Reviewed project contributions to ensure delivery of high quality solutions.
- On-boarded and trained new team members.

Auckland, New Zealand

Nov. 2022 - Present | 1 yr 4 mos

Auckland, New Zealand Jan. 2022 - Nov. 2022 | 11 mos

Auckland, New Zealand

Jan. 2022 - Mar. 2024 | 2 yrs 2 mos

Auckland, New Zealand

Dec. 2020 - Nov. 2023 | 3 yrs

Auckland, New Zealand

Jul. 2020 - Jan. 2022 | 1 yr 7 mos

Auckland, New Zealand

Jul. 2018 - Jun. 2020 | 2 yrs

Auckland, New Zealand

Jan. 2015 - Jul. 2018 | 3 yrs 7 mos

Graduate Implementation Consultant

ORION HEALTH

- Project: ACT Walk in Centre
- Project: Oracle eGate Migration to Rhapsody
- Provided technical support for a range of applications and systems.
- Implemented decision making algorithms to assist in the triaging of in-patients.

Researcher

The Photon Factory (The University of Auckland)

- Researched existing microfabrication and injection moulding techniques.
- Developed prototypes suitable for use in the production of microfluidic devices.
- Presented findings to interested parties.

Education _____

The University of Auckland

BACHELOR OF ENGINEERING (HONS), COMPUTER SYSTEMS

Certifications

Microsoft Certified: Azure Virtual Desktop Specialty

MICROSOFT



Microsoft Certified: Azure Network Engineer Associate

MICROSOFT



Microsoft Certified: Azure Administrator Associate

MICROSOFT



AWS Certified Solutions Architect - Associate

Amazon Web Services (AWS)



Amazon Web Services Essential Training

Lynda.com

Amazon Web Services: Networking

Lynda.com



Jan. 2014 - Jan. 2015 | 1 yr 1 mo

Auckland, New Zealand Nov. 2012 - Feb. 2013 | 4 mos

Auckland, New Zealand 2010 - 2013

Issued Apr. 2024 - Expires Apr. 2025

Issued Jun. 2023 - Expires Jun. 2025

Issued Mar. 2023 - Expires Mar. 2025

Issued Aug. 2020 - Expires Aug. 2023

Issued Mar. 2018 - No expiration date

Issued Feb. 2018 - No expiration date

Rhapsody Professional

ORION HEALTH