Darkness Browser Extension - Privacy Policy

Last Updated: July 24, 2023

1. Introduction

- 1.1 We are committed to safeguarding the privacy of our Darkness browser extension users.
- 1.2 This policy applies where we are acting as a data controller with respect to the personal data of our browser extension users; in other words, where we determine the purposes and means of the processing of that personal data.
- 1.3 In this policy, "we", "us" and "our" refer to Lifehack Labs, the publisher of Darkness.

2. How we use your personal data

- 2.1 In this Section 2 we have set out:
 - (a) the general categories of personal data that we may process;
 - (b) in the case of personal data that we did not obtain directly from you, the source and specific categories of that data;
 - (c) the purposes for which we may process personal data; and
 - (d) the legal bases of the processing.
- 2.2 We may process anonymized data about your use of our browser extension (**"usage data"**). This data is collected statistically and is not tied to you in any way. The usage data may include your browser type and version, operating system, as well as information about the timing, frequency and pattern of your product use. The source of the usage data is Google Analytics and Mixpanel. In order to keep your privacy, we ask Google Analytics to anonymize your IP address, and have disabled Google Analytics' Remarketing and Advertising reporting. The usage data that we collect may be processed for the purposes of statistically analyzing the usage of our browser extension and improving it over time. The legal basis for this processing is our legitimate interests, namely monitoring and improving our browser extension.
- 2.3 We may process information relating to transactions, such as an upgrade to the paid version of the browser extension ("**transaction data**"). The transaction data may include your email address, and a non-identifying machine ID. The transaction data may be processed for the purpose of supplying paid features and keeping proper records of those transactions. The legal basis for this processing is identifying you as a paying user and providing you access to paid features.
- 2.4 Your data is transmitted and saved safely and securely on our servers.
- 2.5 We **do not** sell your user data to any third party.
- 2.6 We <u>do not</u> transfer your data to serve you with advertisements of any kind.

3. Providing your personal data to others

3.1 Financial transactions relating to our browser extension are handled by our payment services providers, PayPal and Stripe. We will share transaction data with our payment services providers only to the extent necessary for the purposes of processing your payments, refunding such payments and dealing with complaints and queries relating to such payments and refunds. You can find information about the payment services providers' privacy policies and practices at https://www.paypal.com/privacy and https://stripe.com/privacy

3.2 In addition to the specific disclosures of personal data set out in this Section 3, we may disclose your personal data where such disclosure is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another natural person. We may also disclose your personal data where such disclosure is necessary for the establishment, exercise or defense of legal claims, whether in court proceedings or in an administrative or out-of-court procedure.

4. International transfers of your personal data

- 4.1 In this Section 4, we provide information about the circumstances in which your personal data may be transferred to countries outside the European Economic Area (EEA).
- 4.2 We have offices in the US. The European Commission has made an "adequacy decision" with respect to the data protection laws of each of these countries. Transfers to each of these countries will be protected by appropriate safeguards.
- 4.3 The hosting facilities for our browser extension are situated in the US. The European Commission has made an "adequacy decision" with respect to the data protection laws of the US. Transfers to the US will be protected by appropriate safeguards.

5. Retaining and deleting personal data

- 5.1 This Section 5 sets out our data retention policies and procedure, which are designed to help ensure that we comply with our legal obligations in relation to the retention and deletion of personal data.
- 5.2 Personal data that we process for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.
- 5.3 We will retain your personal data as follows:
 - (a) Anonymized, statistical usage data will be retained for a maximum 26 months
 - (b) Transaction data, such as transaction data, your name and email, from PayPal or Stripe, will be transmitted and retained safely and securely. We need to retain this data indefinitely in order allow you to reactivate and access the paid version of the extension at any time in the future.
- 5.4 Notwithstanding the other provisions of this Section 5, we may retain your personal data where such retention is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another natural person.

6. Amendments

- 6.1 We may update this policy from time to time by publishing a new version.
- 6.2 You should check this page occasionally to ensure you are happy with any changes to this policy.
- 6.3 We may notify you of changes to this policy through our browser extension.

7. Your rights

- 7.1 In this Section 7, we have summarized the rights that you have under data protection law. Some of the rights are complex, and not all of the details have been included in our summaries. Accordingly, you should read the relevant laws and guidance from the regulatory authorities for a full explanation of these rights.
- 7.2 Your principal rights under data protection law are:
 - (a) the right to access;
 - (b) the right to rectification;

- (c) the right to erasure;
- (d) the right to restrict processing;
- (e) the right to object to processing;
- (f) the right to data portability;
- (g) the right to complain to a supervisory authority; and
- (h) the right to withdraw consent.
- 7.3 You have the right to confirmation as to whether or not we process your personal data and, where we do, access to the personal data, together with certain additional information. That additional information includes details of the purposes of the processing, the categories of personal data concerned and the recipients of the personal data. Providing the rights and freedoms of others are not affected, we will supply to you a copy of your personal data. The first copy will be provided free of charge, but additional copies may be subject to a reasonable fee. You can request access to your personal data by emailing: privacy@darkness.app
- 7.4 You have the right to have any inaccurate personal data about you rectified and, taking into account the purposes of the processing, to have any incomplete personal data about you completed.
- 7.5 In some circumstances you have the right to the erasure of your personal data without undue delay. However, there are exclusions of the right to erasure. The general exclusions include where processing is necessary: for exercising the right of freedom of expression and information; for compliance with a legal obligation; or for the establishment, exercise or defense of legal claims.
- 7.6 In some circumstances you have the right to restrict the processing of your personal data. Those circumstances are: you contest the accuracy of the personal data; processing is unlawful but you oppose erasure; we no longer need the personal data for the purposes of our processing, but you require personal data for the establishment, exercise or defense of legal claims; and you have objected to processing, pending the verification of that objection. Where processing has been restricted on this basis, we may continue to store your personal data. However, we will only otherwise process it: with your consent; for the establishment, exercise or defense of legal claims; for the protection of the rights of another natural or legal person; or for reasons of important public interest.
- 7.7 You have the right to object to our processing of your personal data on grounds relating to your particular situation, but only to the extent that the legal basis for the processing is that the processing is necessary for: the performance of a task carried out in the public interest or in the exercise of any official authority vested in us; or the purposes of the legitimate interests pursued by us or by a third party. If you make such an objection, we will cease to process the personal information unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or the processing is for the establishment, exercise or defense of legal claims.
- 7.8 To the extent that the legal basis for our processing of your personal data is:
 - (a) consent; or
 - (b) that the processing is necessary for the performance of a contract to which you are party or in order to take steps at your request prior to entering into a contract,

and such processing is carried out by automated means, you have the right to receive your personal data from us in a structured, commonly used and machine-readable format. However, this right does not apply where it would adversely affect the rights and freedoms of others.

- 7.9 If you consider that our processing of your personal information infringes data protection laws, you have a legal right to lodge a complaint with a supervisory authority responsible for data protection. You may do so in the EU member state of your habitual residence, your place of work or the place of the alleged infringement.
- 7.10 To the extent that the legal basis for our processing of your personal information is consent, you have the right to withdraw that consent at any time. Withdrawal will not affect the lawfulness of processing before the withdrawal.
- 7.11 You may exercise any of your rights in relation to your personal data by written notice to privacy@darkness.app

8. About cookies and local storage

- 8.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.
- 8.2 Local storage provides web applications a means for storing data in a web browser. It is similar to persistent cookies, but has enhanced storage capacity. As opposed to cookies, local storage information is not sent to the server every time a page is requested.

9. Local storage and cookies that we use

- 9.1 We use cookies to help us anonymously analyze the retention of our browser extension. Those cookies do not contain any user-identifying info, and may be sent to our servers once, when you uninstall the extension.
- 9.2 We use local storage to maintain your user preferences and support the operation of the browser extension. This information in local storage is stored locally on your computer and is not sent to our servers.

10. Cookies used by our service providers

- 10.1 Our service provider uses cookies and those cookies may be stored on your computer when you visit our browser extension.
- 10.2 We use Google Analytics to analyze the use of our browser extension. Google Analytics gathers information about the browser extension usage by means of cookies. The information gathered relating to our browser extension is used to create reports about the use of our browser extension. Google's privacy policy is available at: https://www.google.com/policies/privacy/
- 10.3. We use Mixpanel to analyze the use of our browser extension. Mixpanel's privacy policy is available at: https://mixpanel.com/legal/privacy-policy

11. Managing cookies

- 11.1 Most browsers allow you to refuse to accept cookies and to delete cookies. The methods for doing so vary from browser to browser, and from version to version. You can however obtain up-to-date information about blocking and deleting cookies via these links:
 - (a) <u>https://support.google.com/chrome/answer/95647?hl=en</u> (Chrome);
 - (b) <u>https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-browser</u> extension-preferences (Firefox);
 - (c) <u>http://www.opera.com/help/tutorials/security/cookies/</u> (Opera);
 - (d)

https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cook ies (Internet Explorer);

- (e) <u>https://support.apple.com/kb/PH21411</u> (Safari); and
- (f) https://privacy.microsoft.com/en-us/windows-10-microsoft-edge-and-privacy (Edge).
- 11.2 Blocking all cookies will have a negative impact upon the usability of many websites.

12. Our details

- 12.1 This browser extension is published and operated by Lifehack Labs LLC.
- 12.2 You can contact us by emailing legal@darkness.app