

The background features a vibrant, multi-colored gradient. It starts with a dark blue on the left, transitions through purple and magenta, and then into bright orange and yellow towards the right. A diagonal line separates the darker blue/purple area from the lighter orange/yellow area.

AWS  
re:Invent

**D O P 4 0 4 - R**

# Amazon's approach to high-availability deployment

**Peter Ramensky**

Senior Manager  
Amazon Web Services

# Agenda

What is a deployment failure

How we learn from deployment failures

Release guidance

Applying the learnings

New approaches

# What is a deployment failure?



What is a deployment?



# What is a deployment?



Data



Scaling



Configuration



Code



Certificate



What is a deployment failure?





# What is a deployment failure?



Duration



Latency



Impact



# How we learn from deployment failures

# Correction of error



What happened



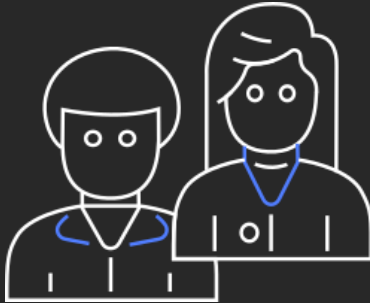
Root cause analysis



Supporting data and metrics



Lessons learned

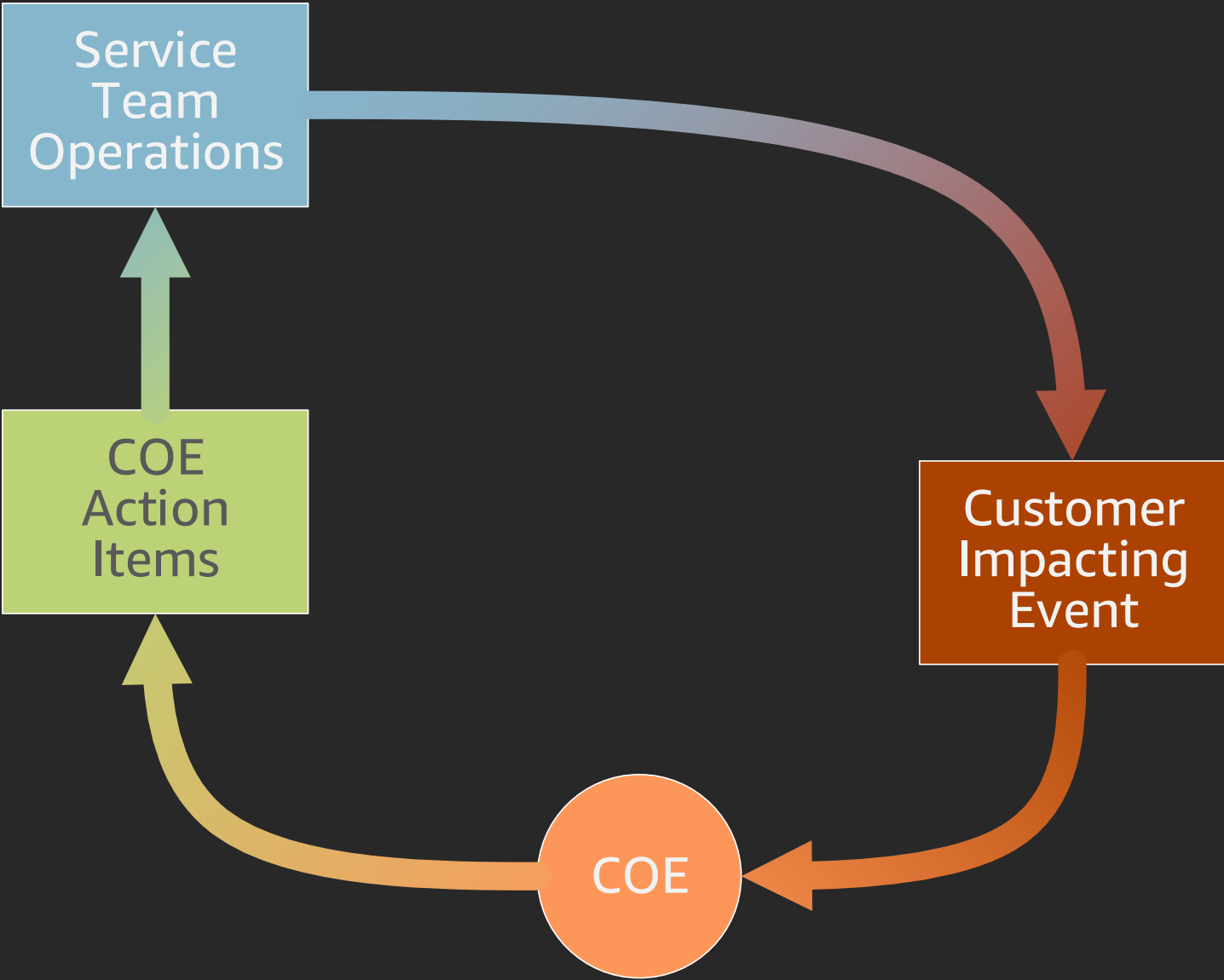


Customer impact



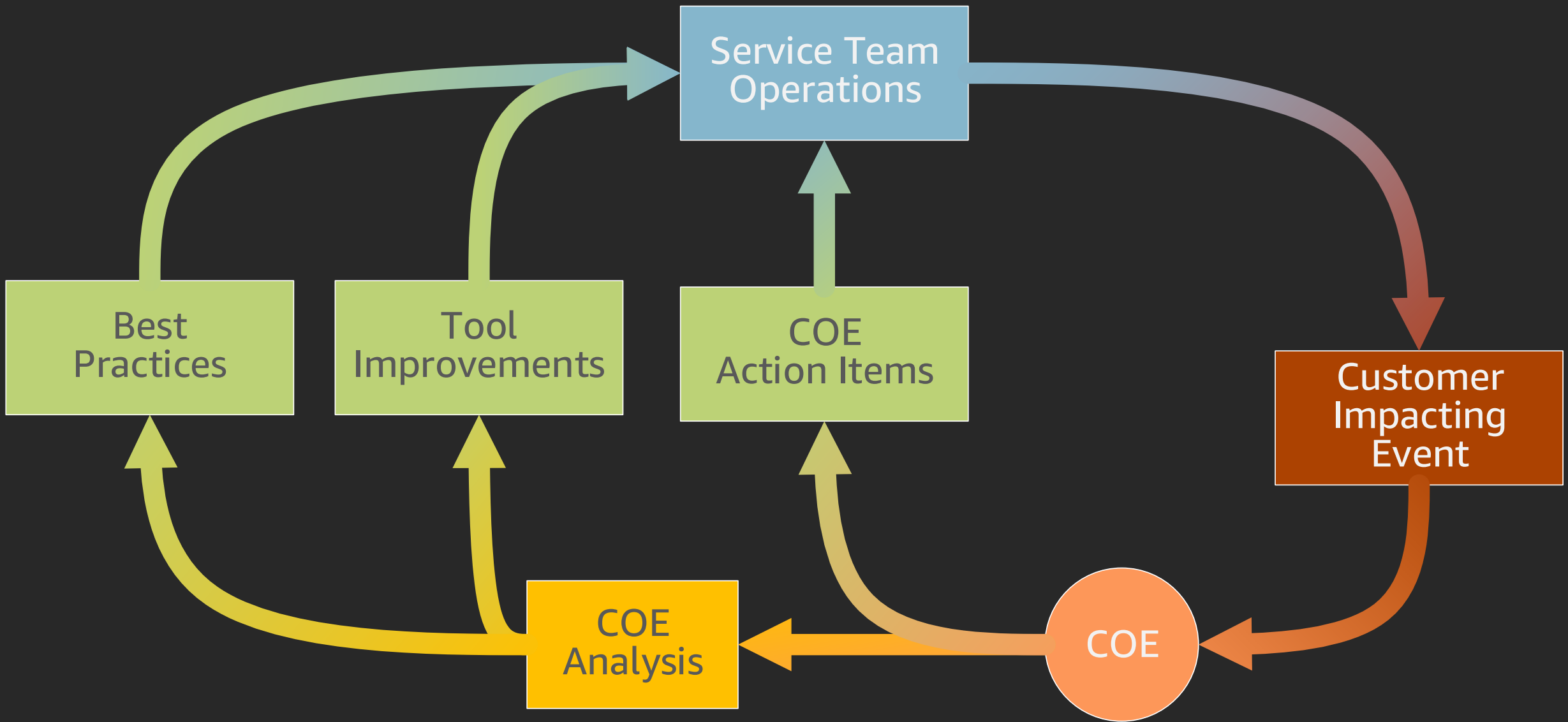
Corrective actions

# Correction of error

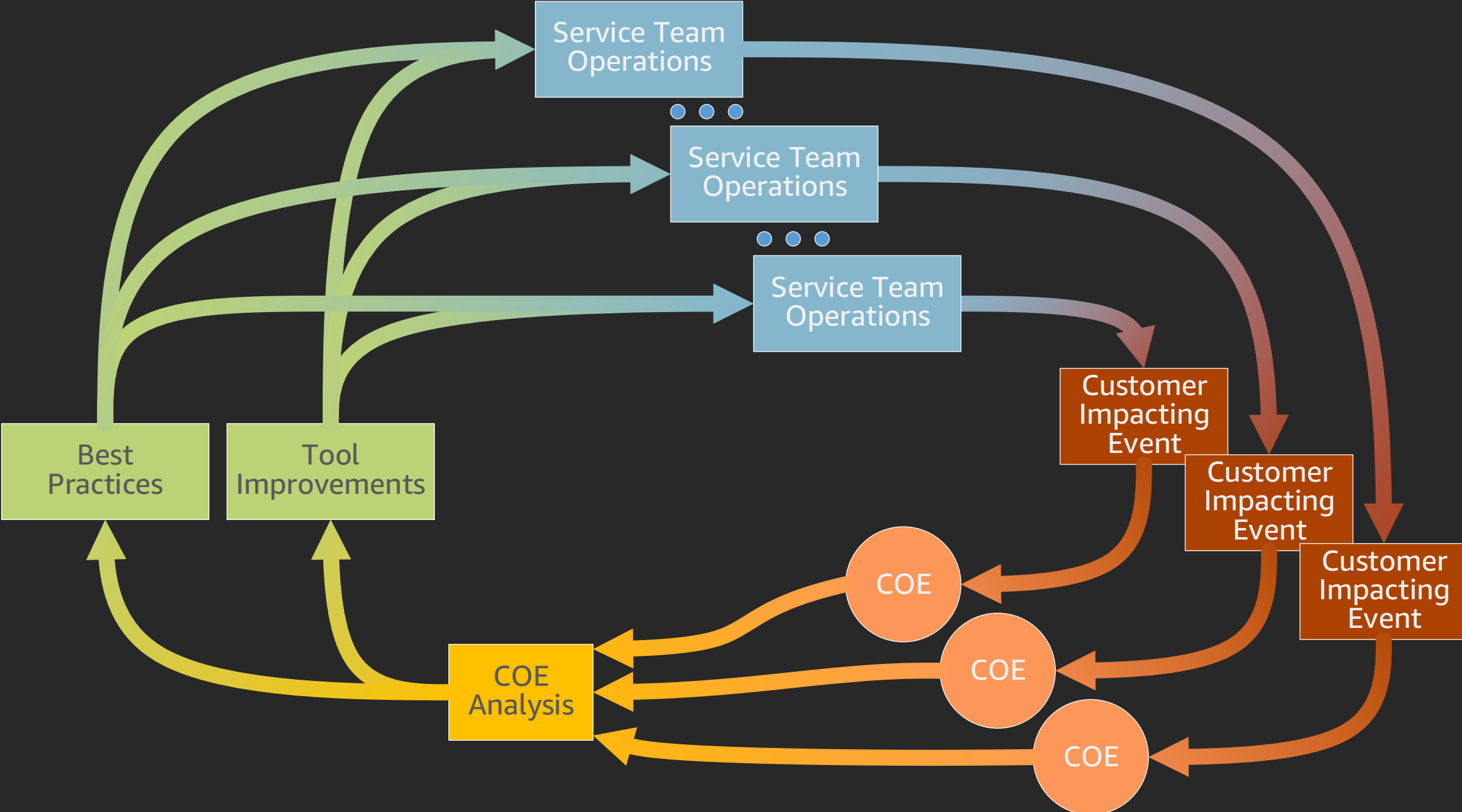




# Organizational mechanism



# Organizational mechanism



# Tagging



Prevention



Shorter



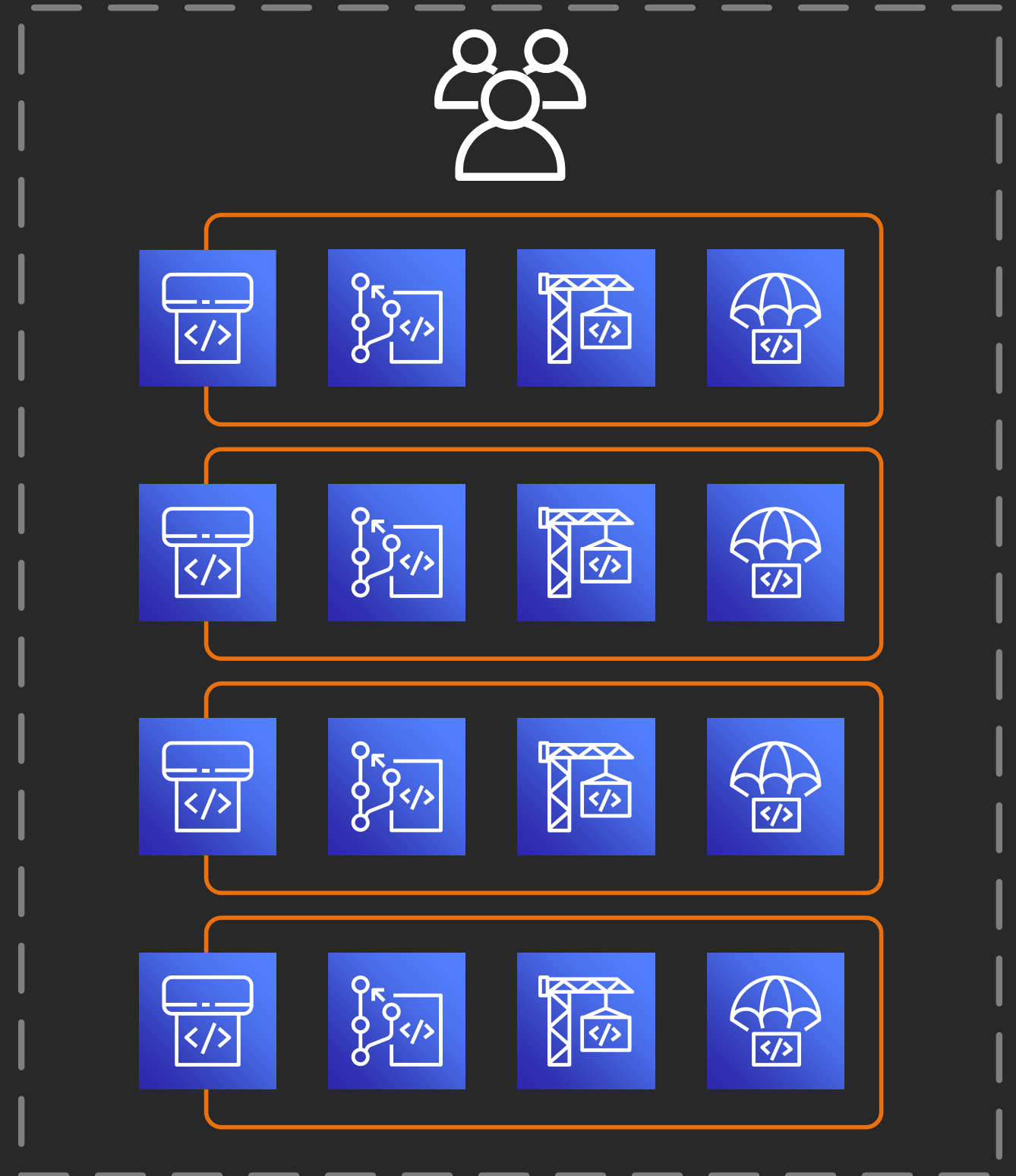
Smaller



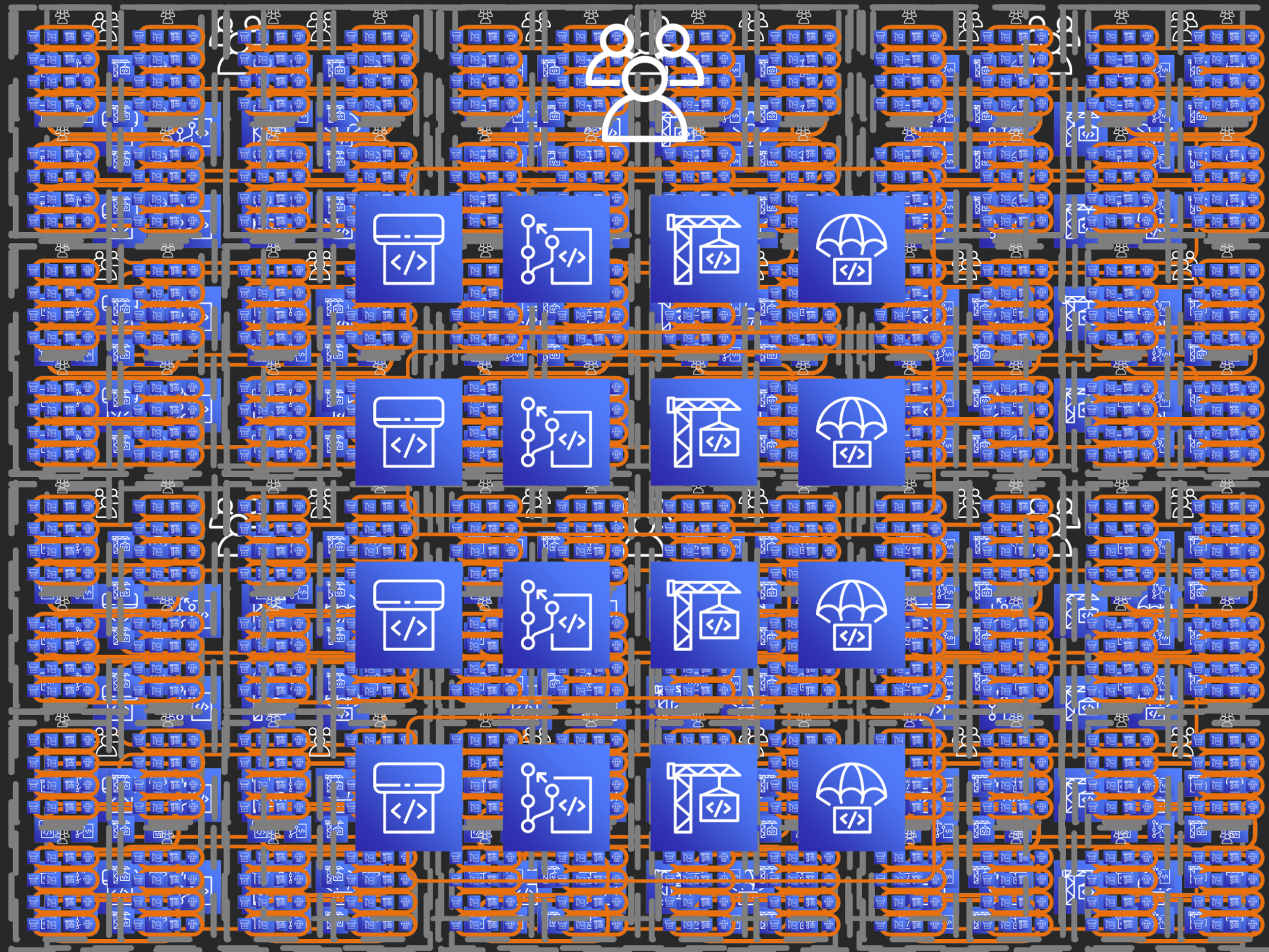
# Release guidance

# Two-pizza teams

- Operate independently
- Decentralized ownership
- Local process decisions
- Consistent operational standards
- Identical tools and platforms



# A matter of scale



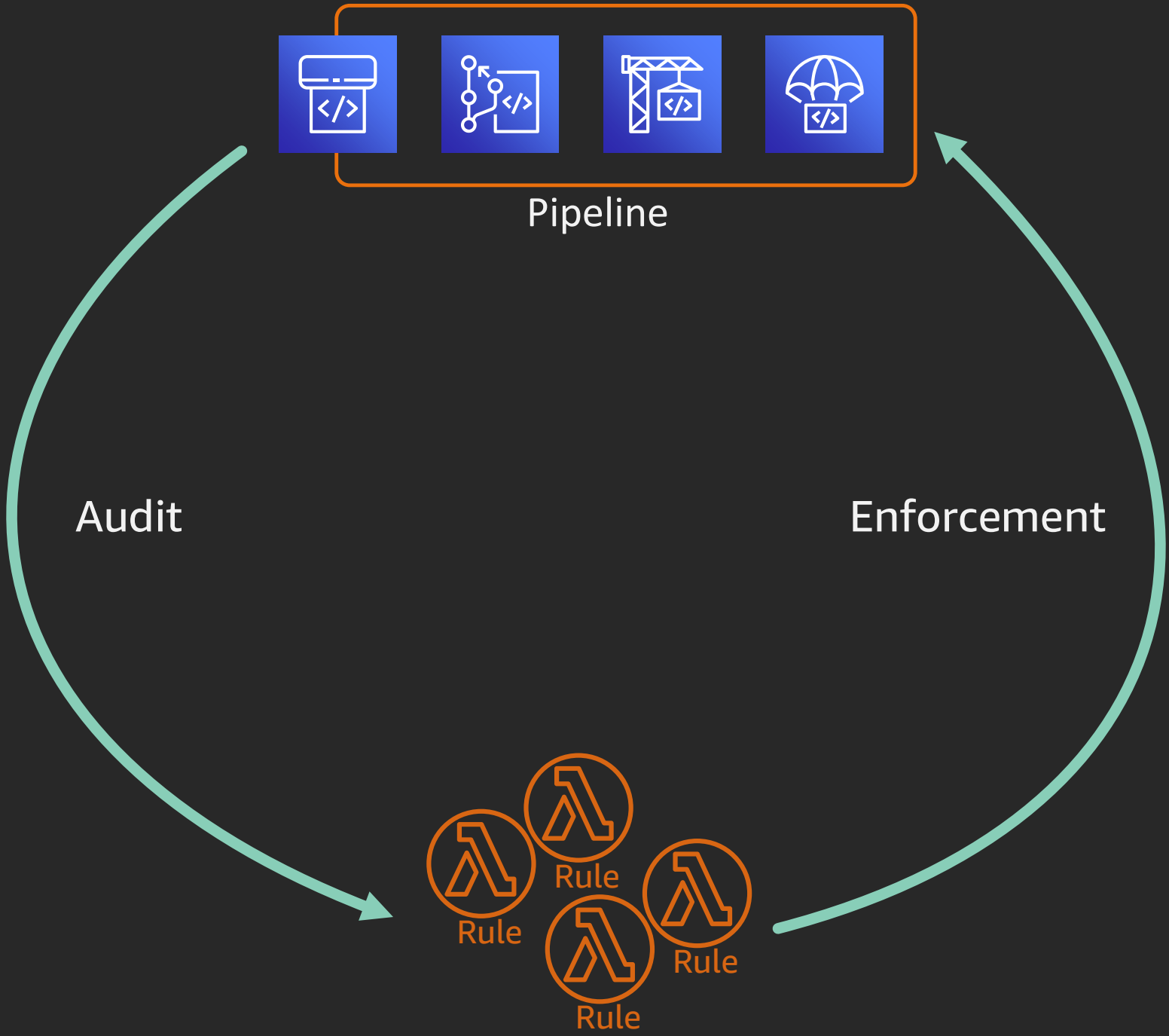


# A matter of scale

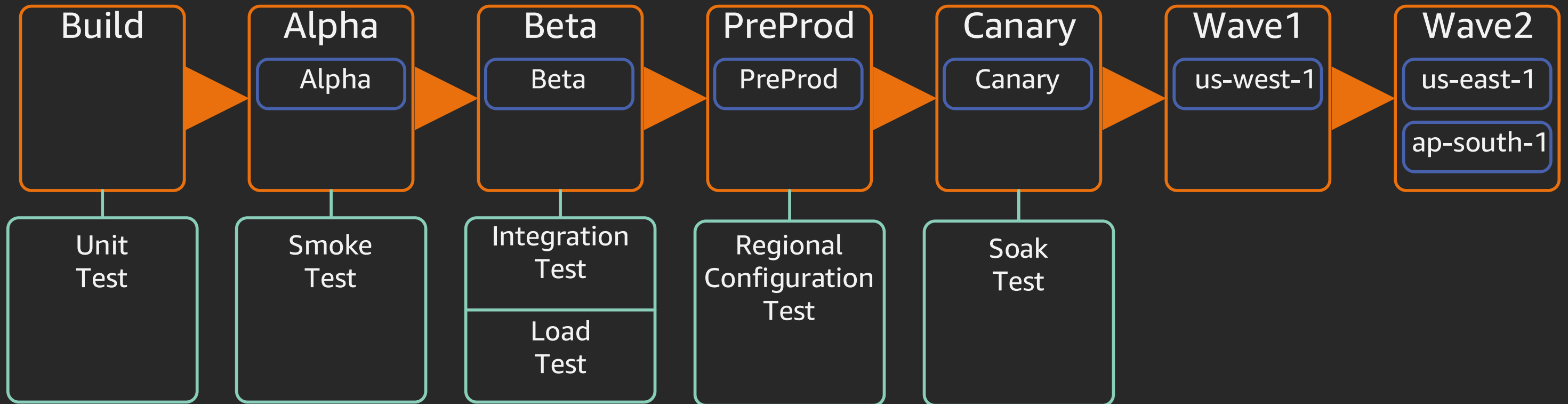
How do you continually raise the safety bar across

- 1,000s of teams?
- 10,000s of software services?
- 100,000s of deployments per month?

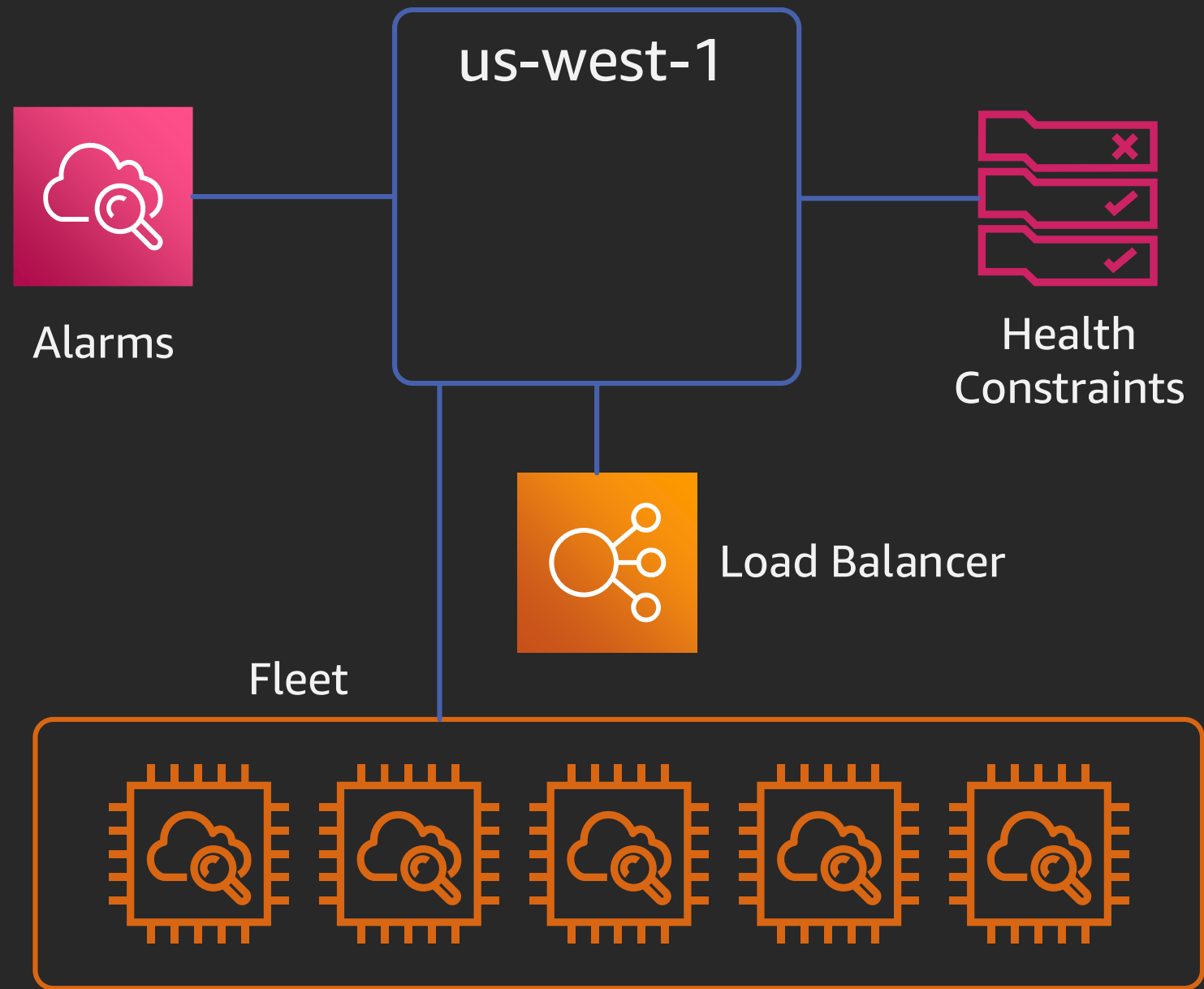
# Release guidance lifecycle



# Audit

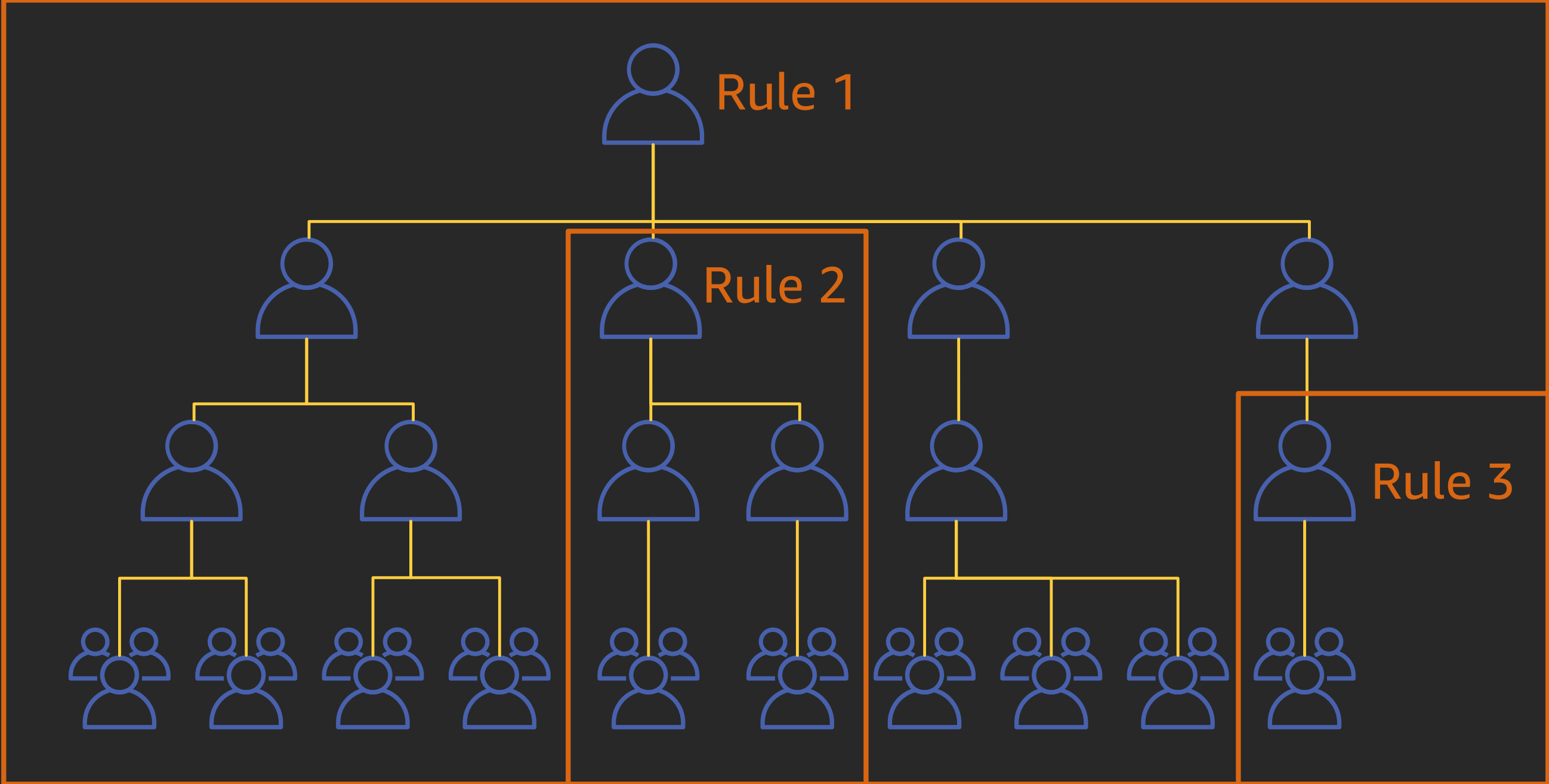


# Audit



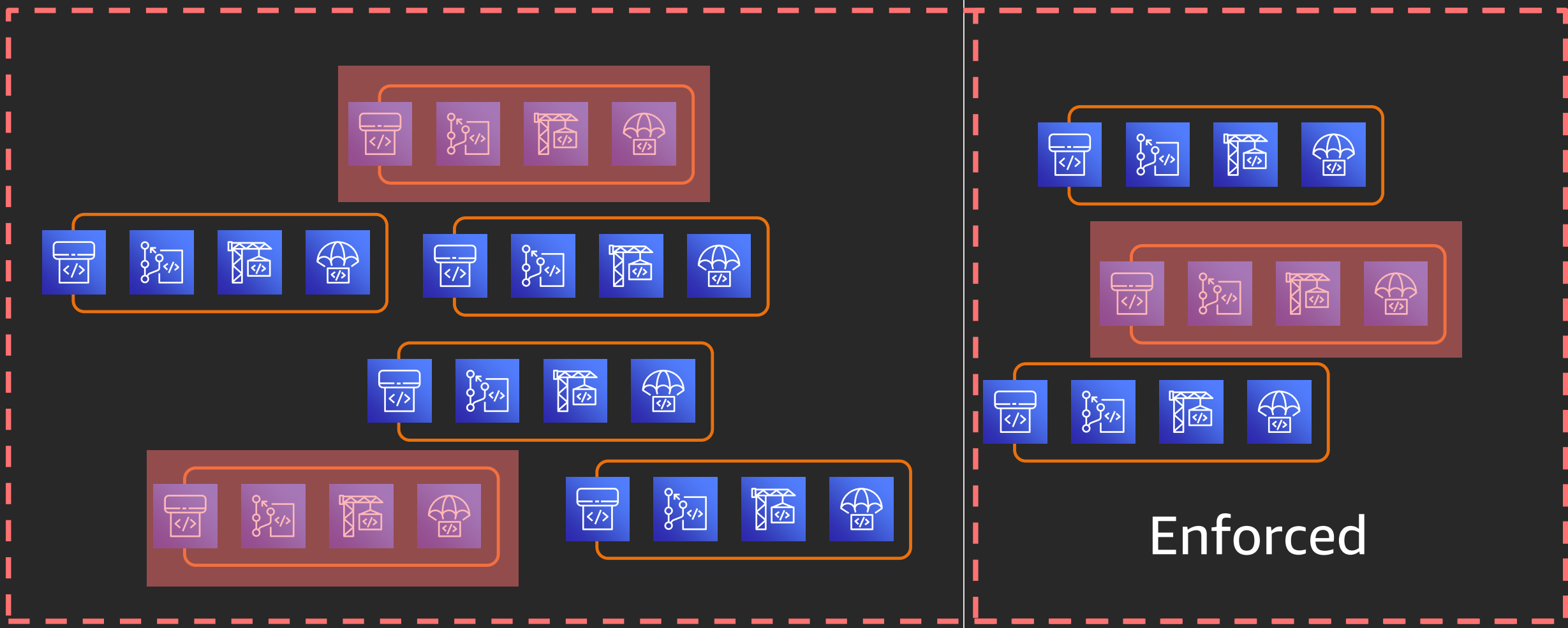


# Rules



# Enforcement

10/1/2019  
Rule Launch Date



1/1/2019      4/1/2019      7/1/2019      10/1/2019      1/1/2020      3/22/2020

# Dealing with the real world



Break glass



Exemption

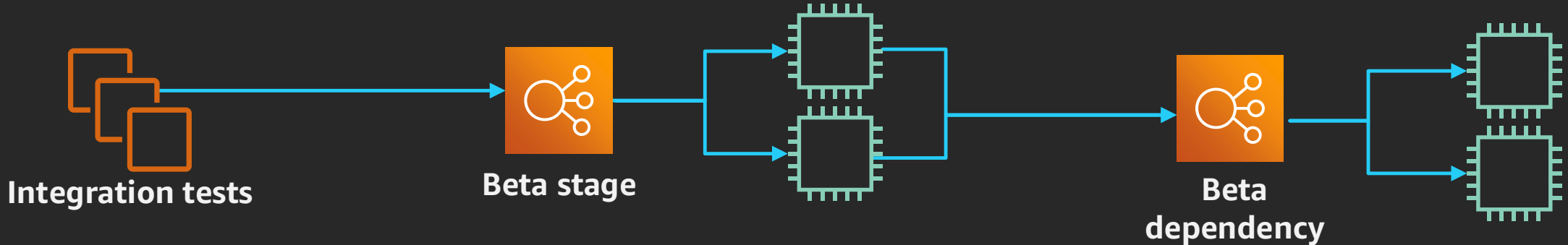


Classification

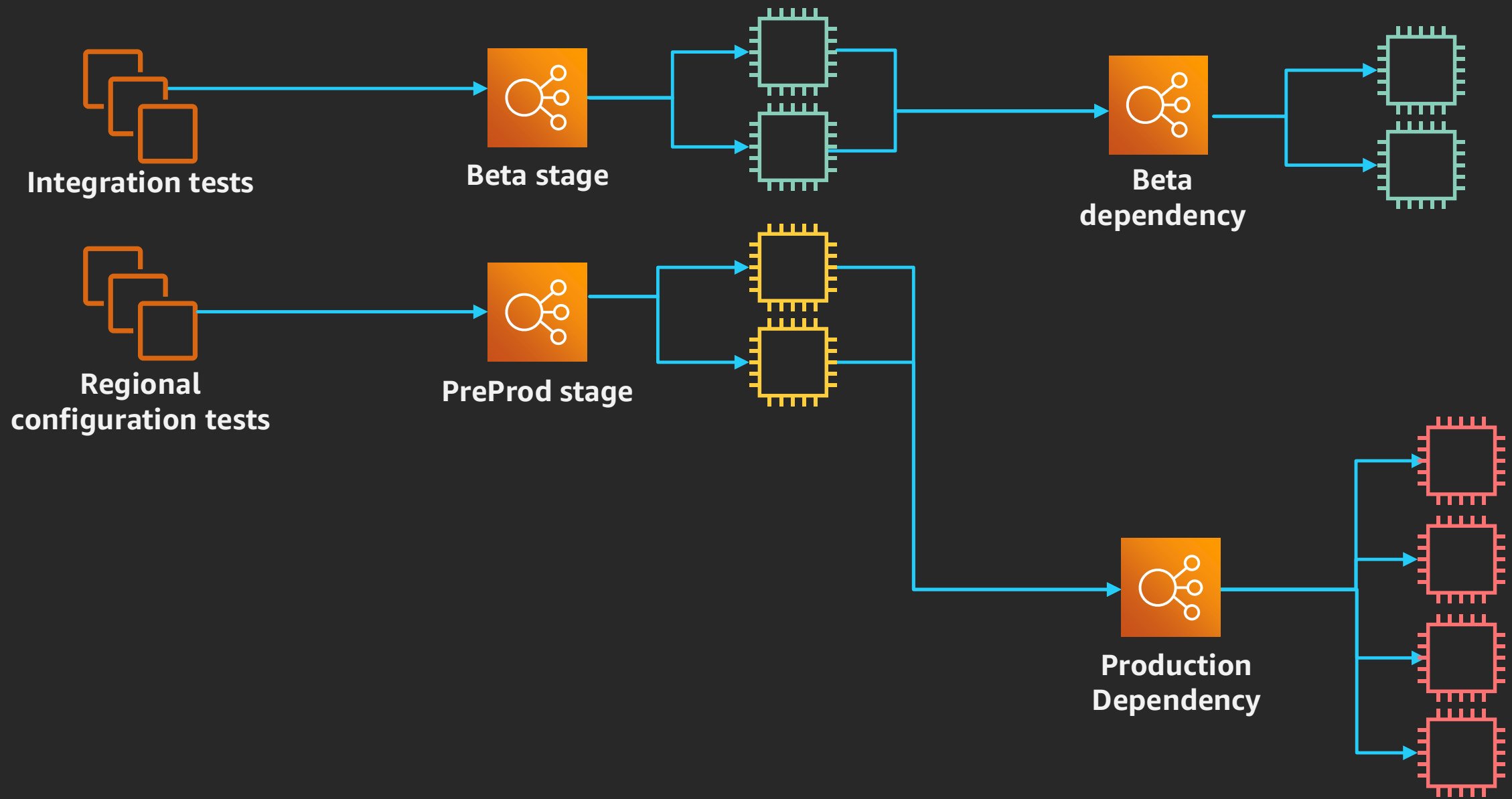
# Applying the learnings



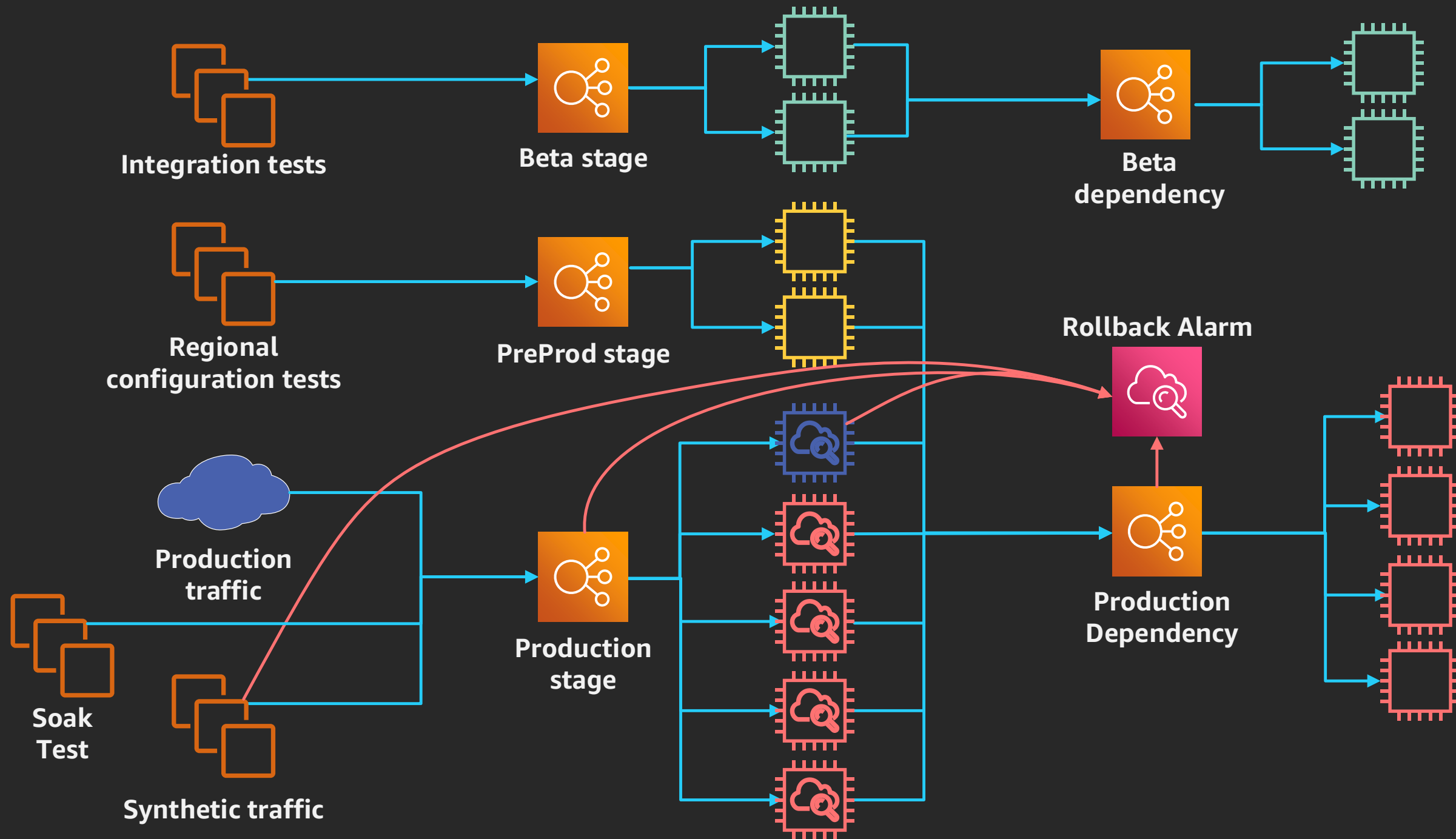
# Best practices – Integration testing



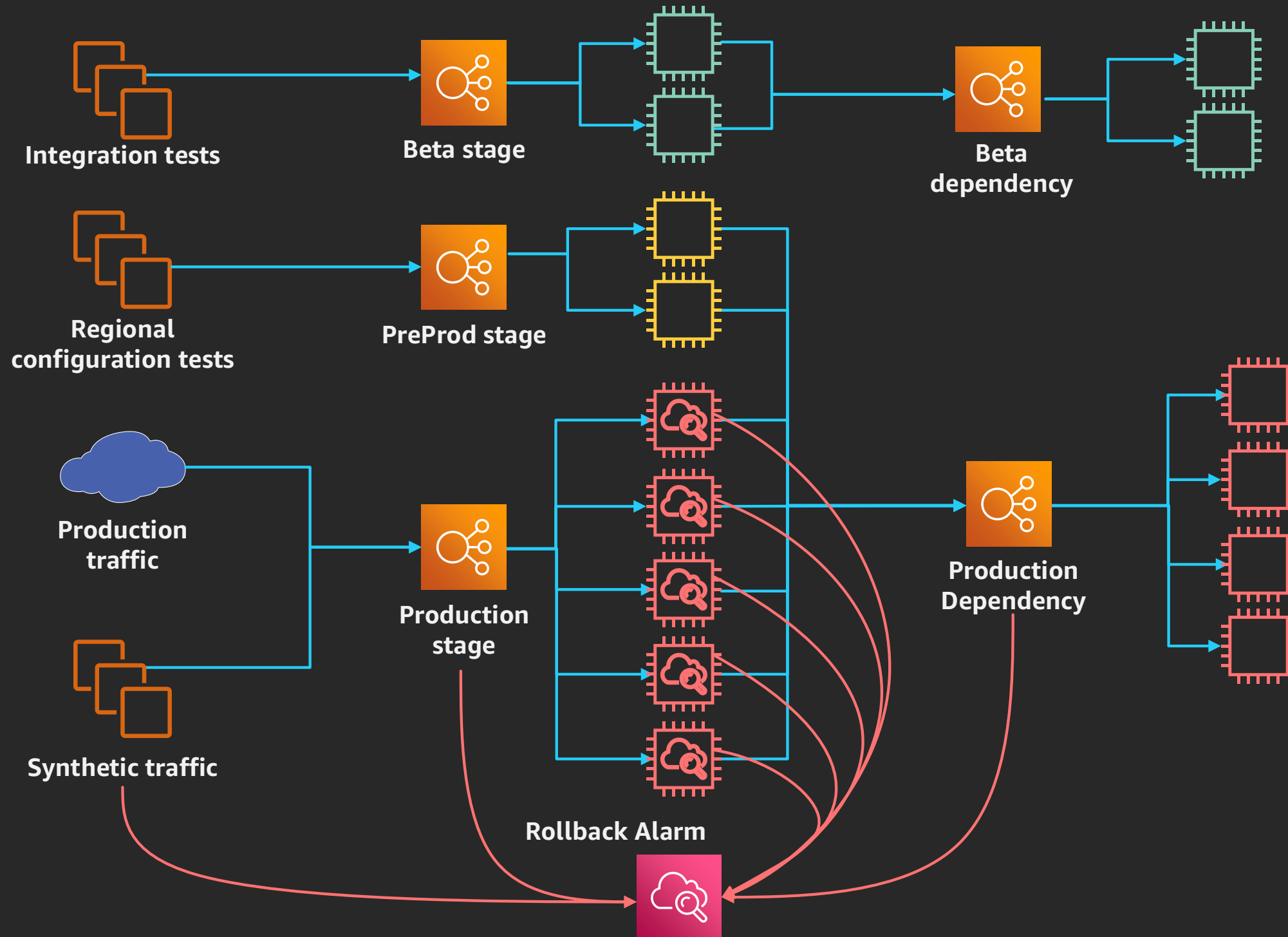
# Best practices – Preproduction testing



# Best practices – Canary deployments

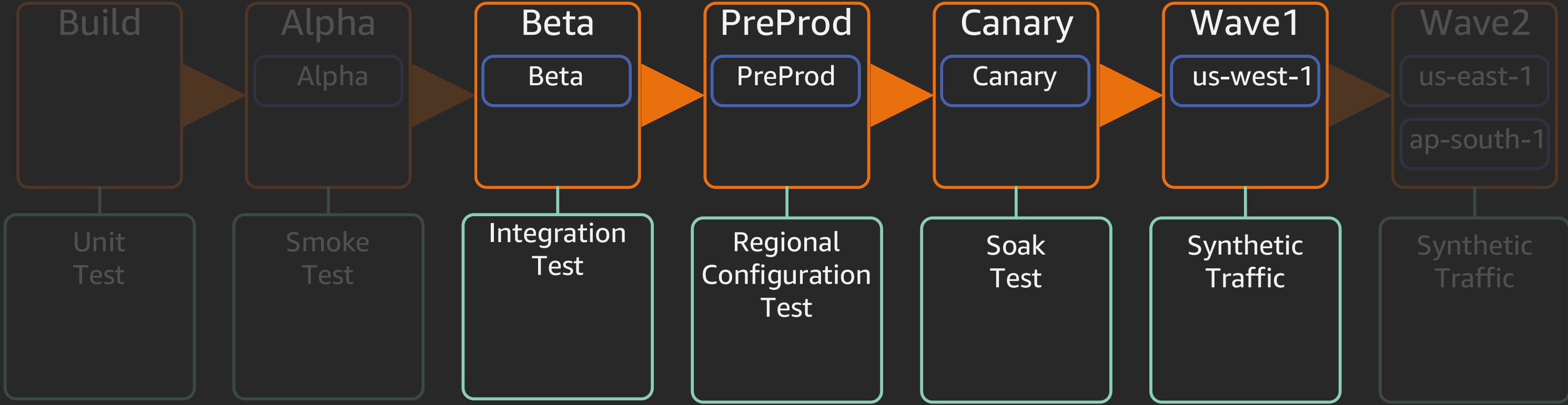


# Best practices – Rollback alarms



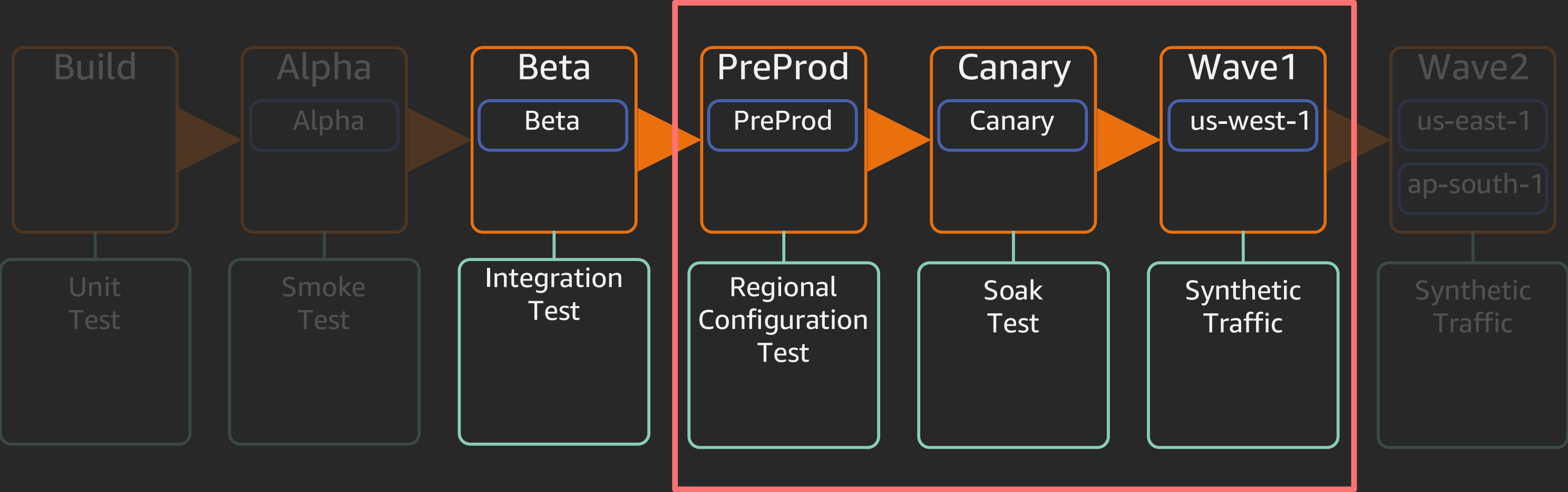


# Best practices

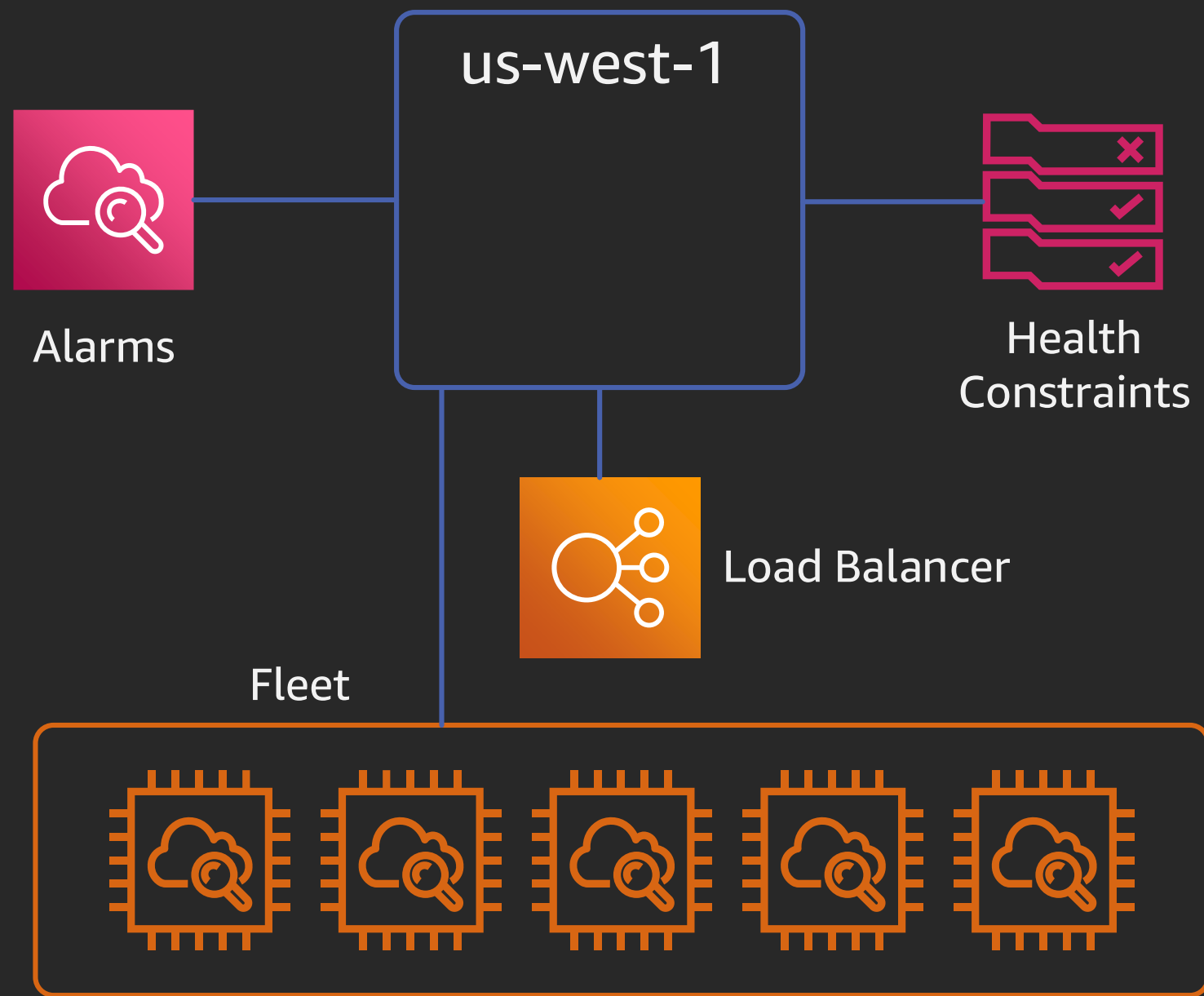


# New approaches

# Fractional deployments

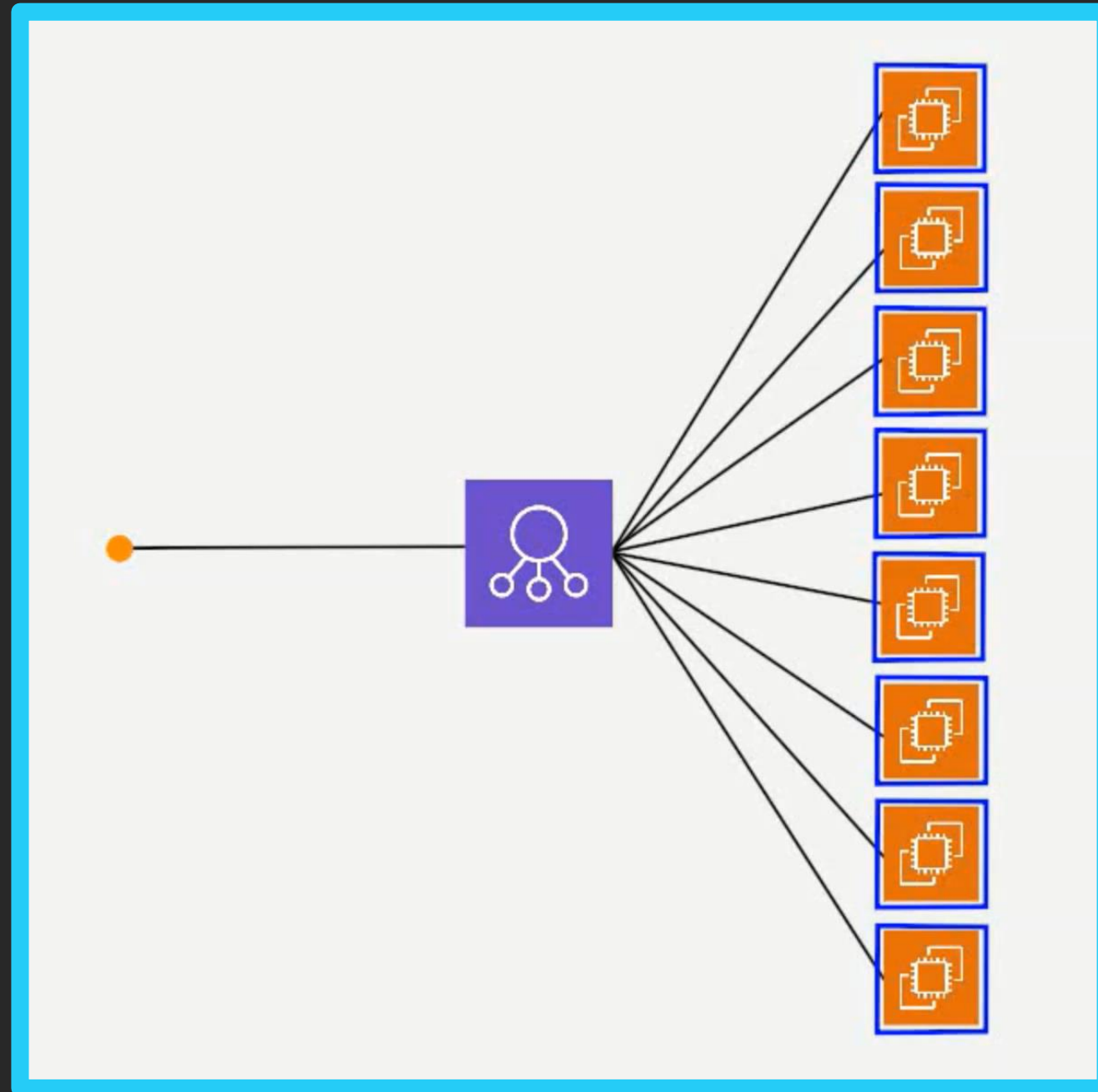


# Fractional deployments

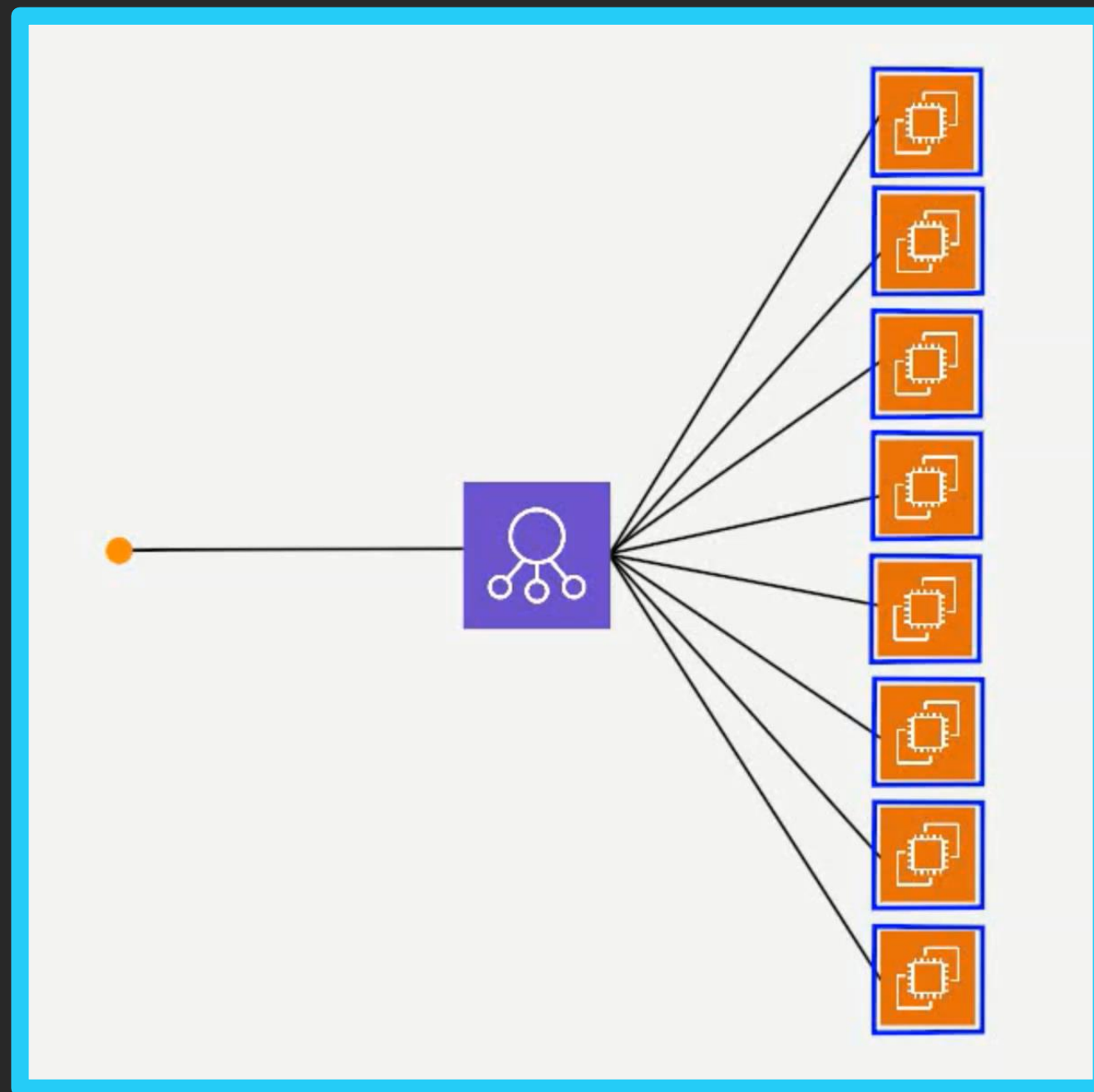




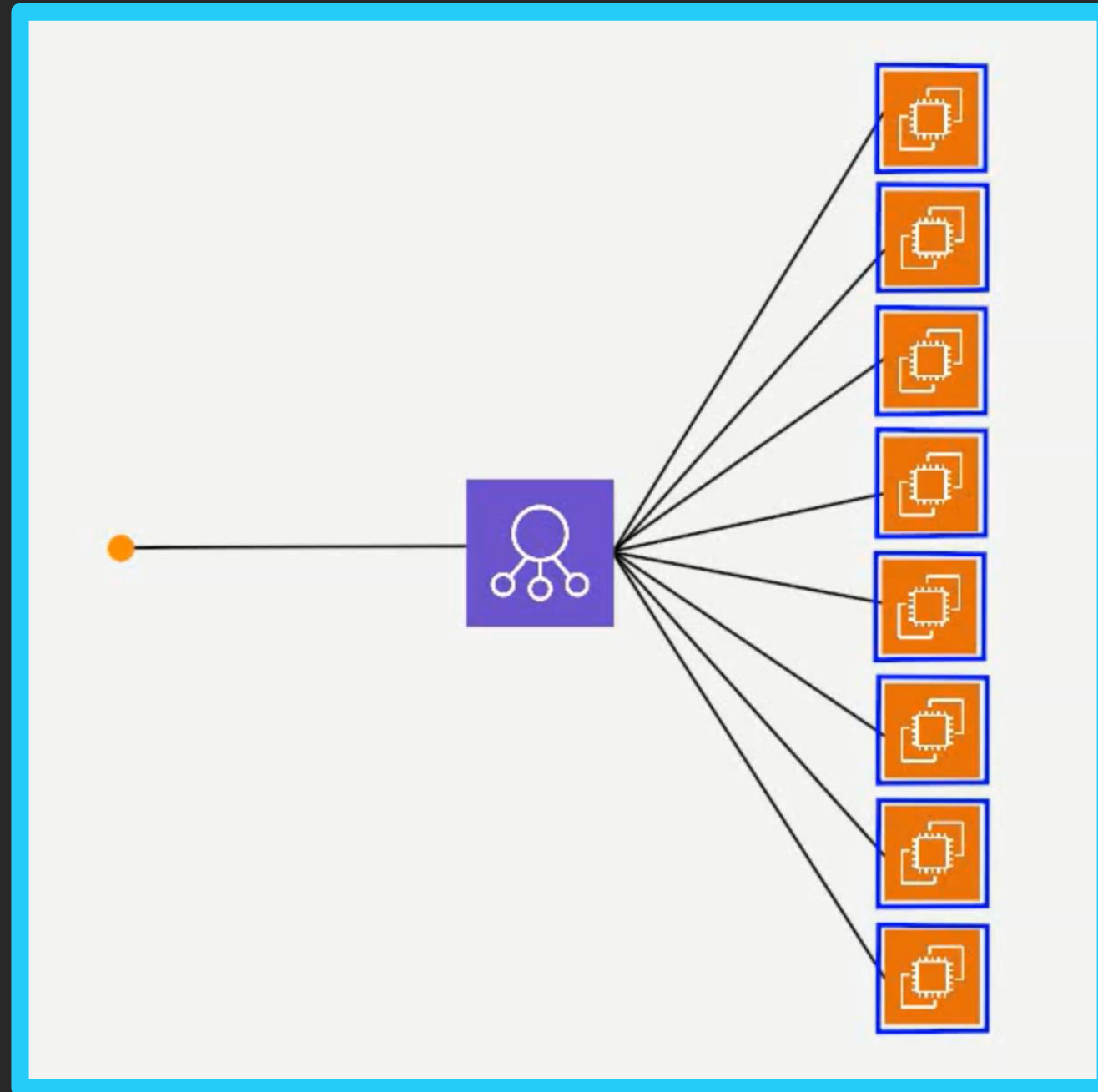
# Fractional deployments – Canary



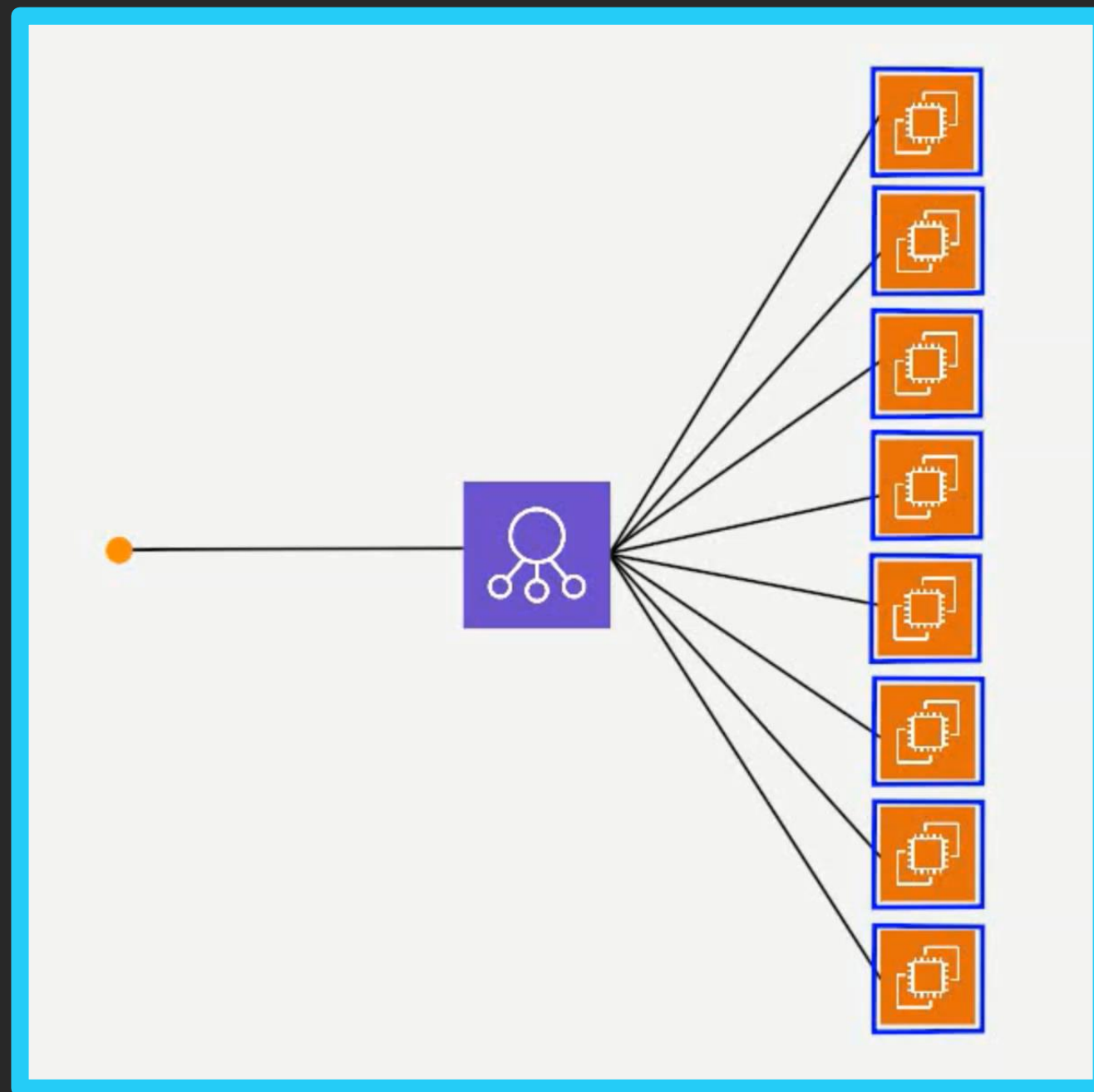
# Fractional deployments – Rollback



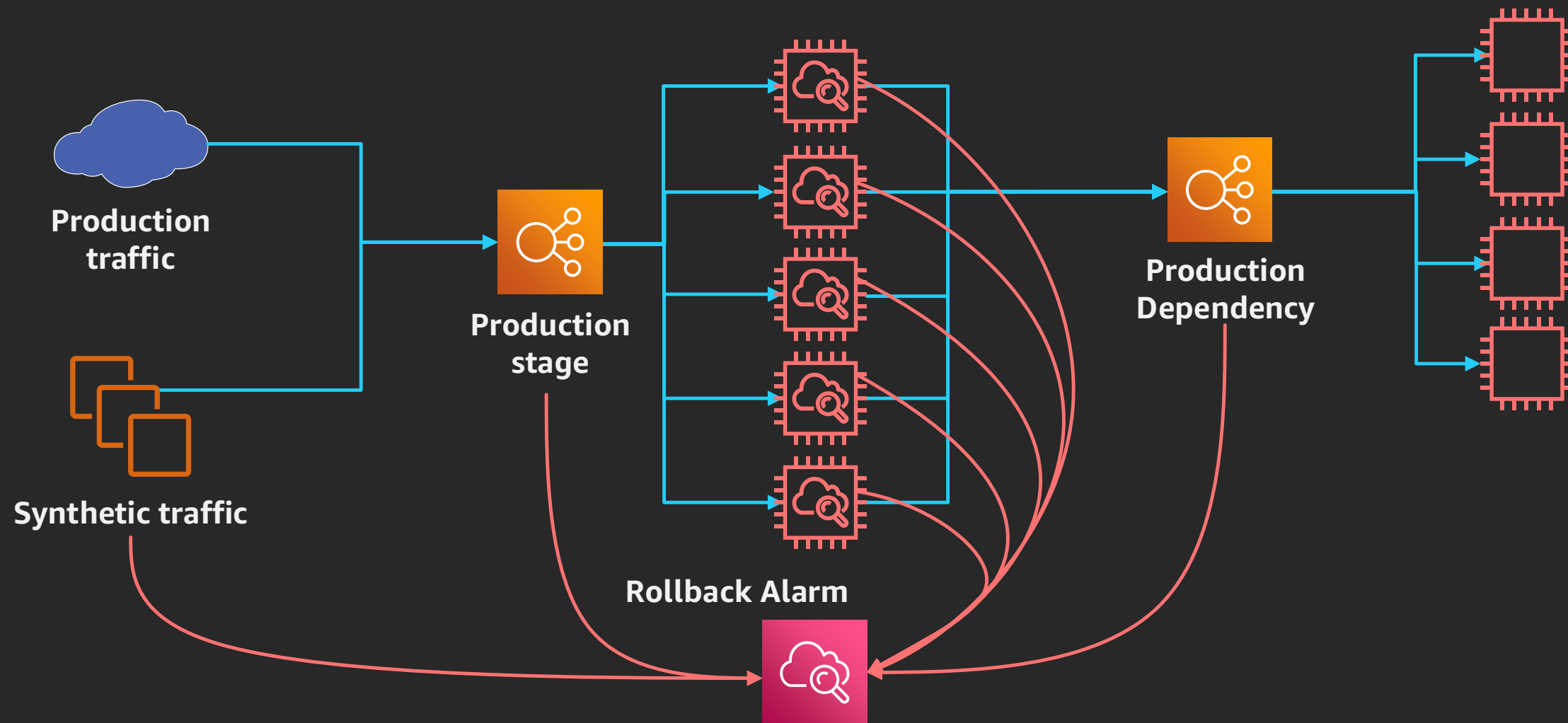
# Fractional deployments – Traffic shifting



# Fractional deployments – Preproduction

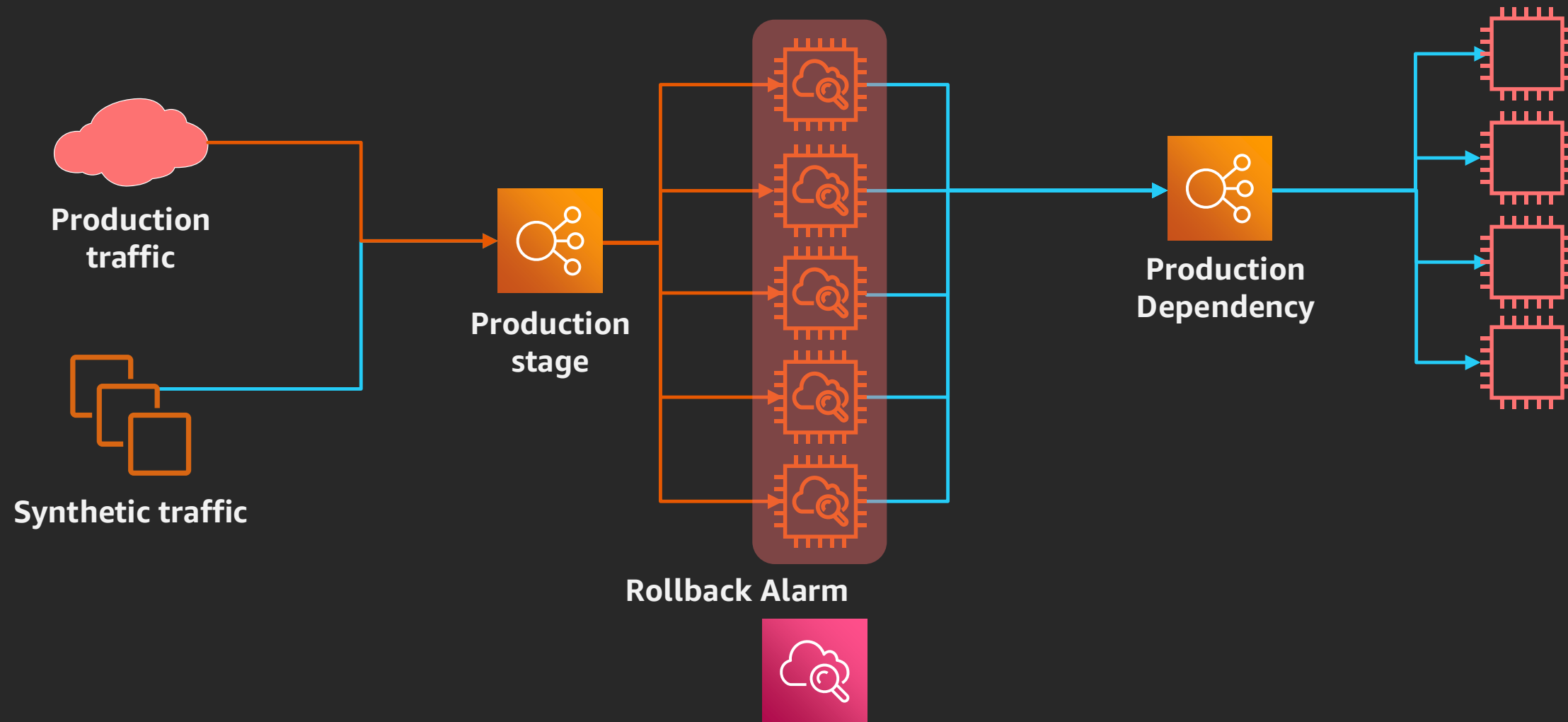


# Anomaly detection

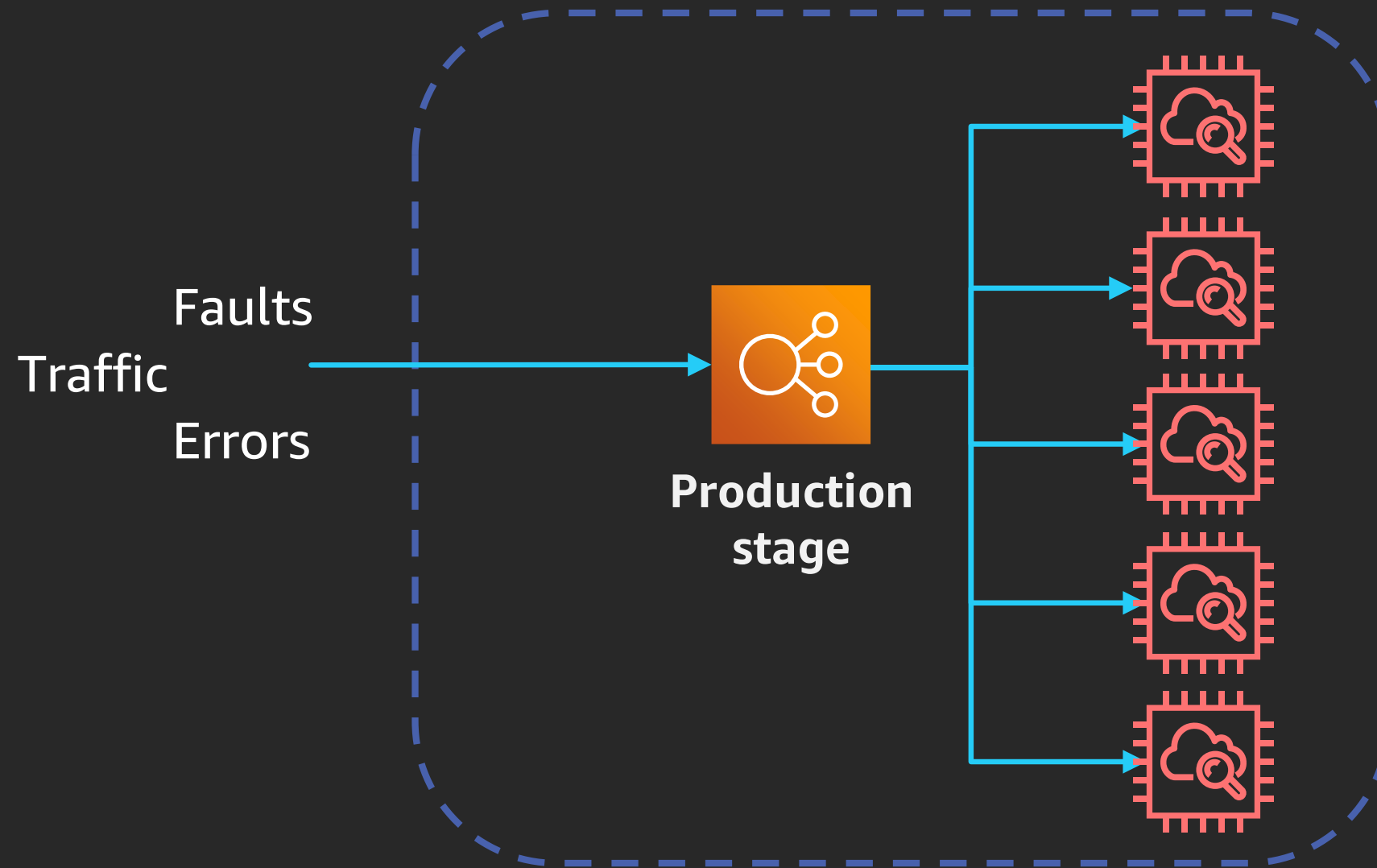




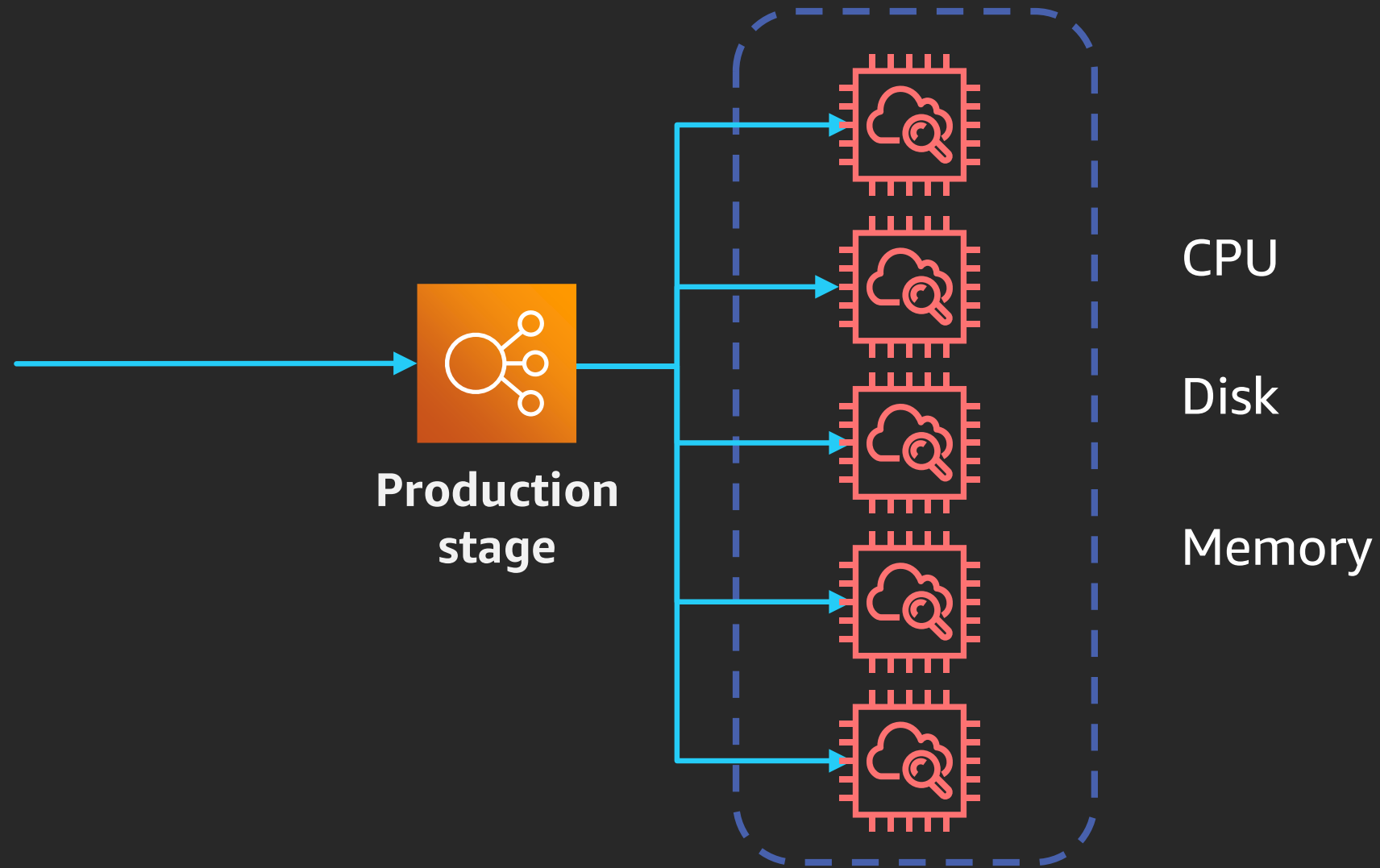
# Anomaly detection



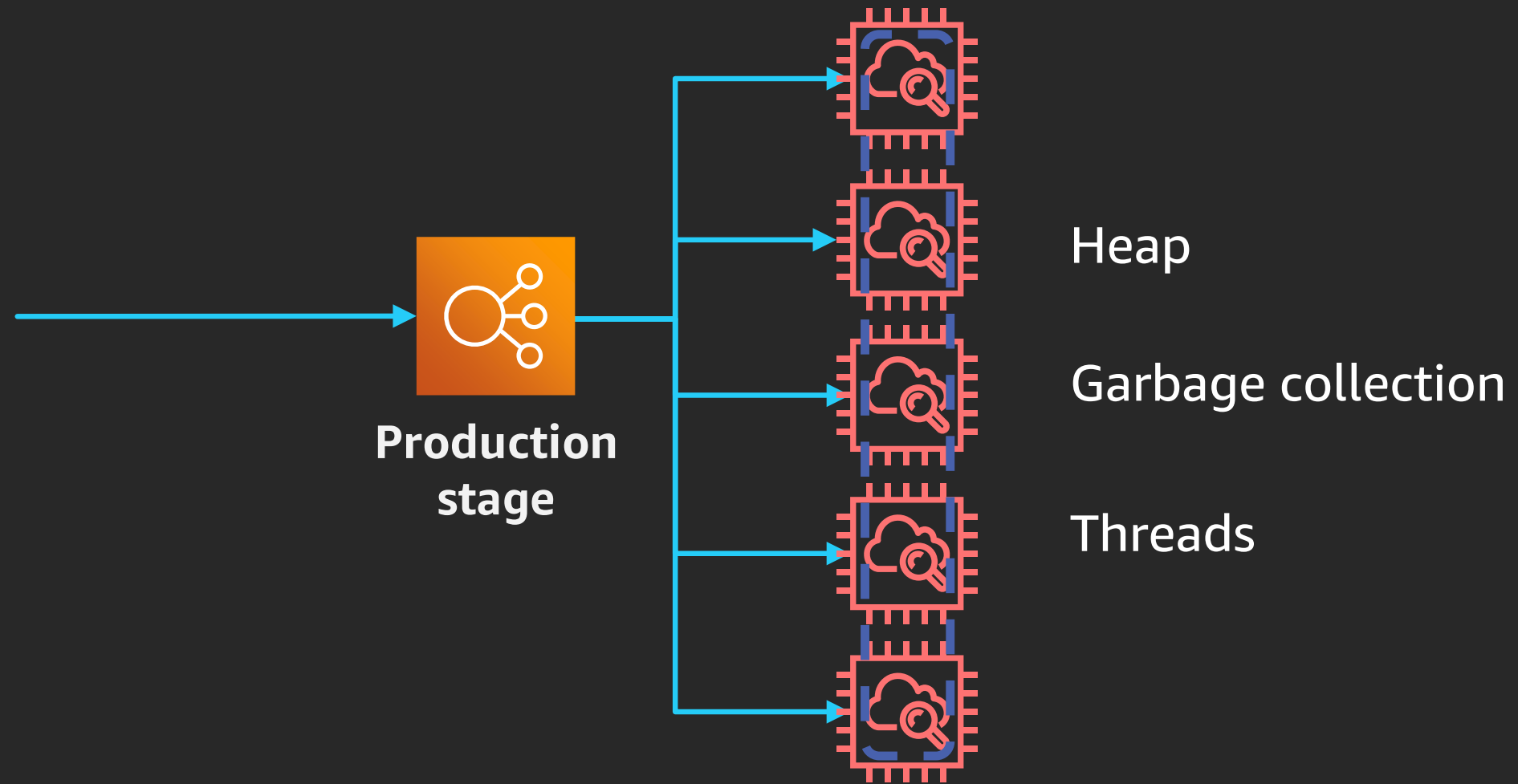
# Anomaly detection – Standard service metrics



# Anomaly detection – Standard instance metrics

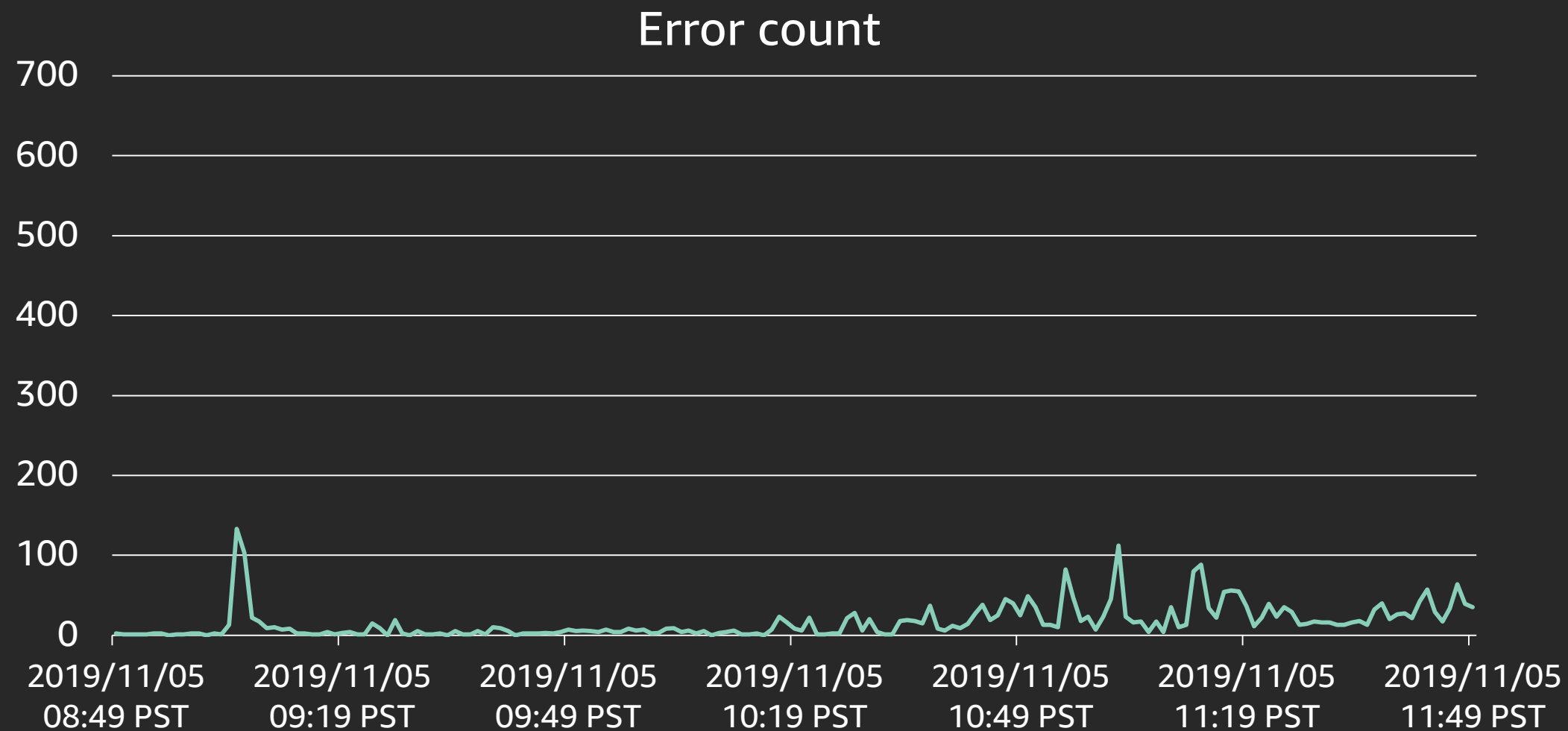


# Anomaly detection – Standard runtime metrics



# Anomaly detection

## Learning from metrics before deployment

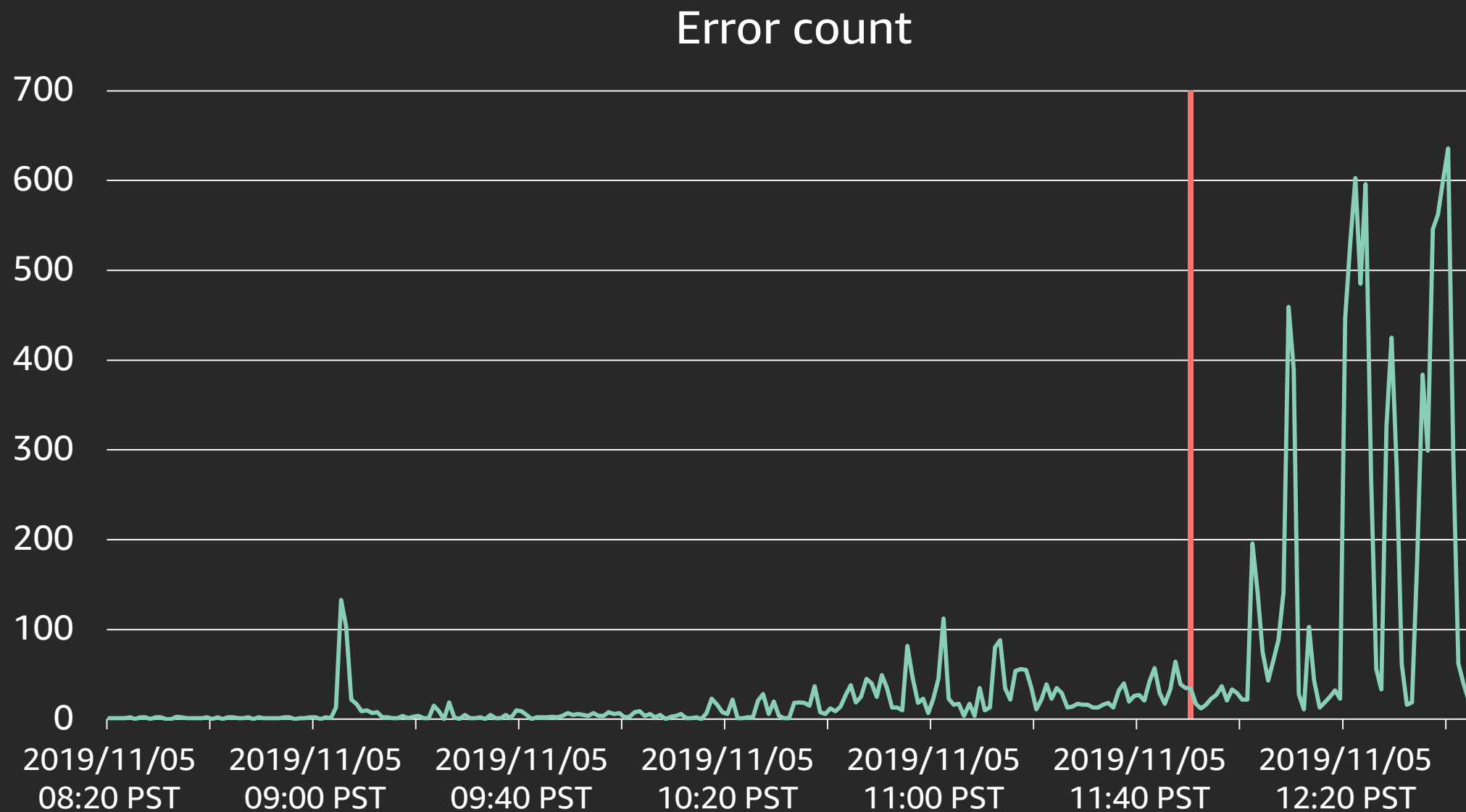


Average = 16.4

Standard deviation = 21.1

# Anomaly detection

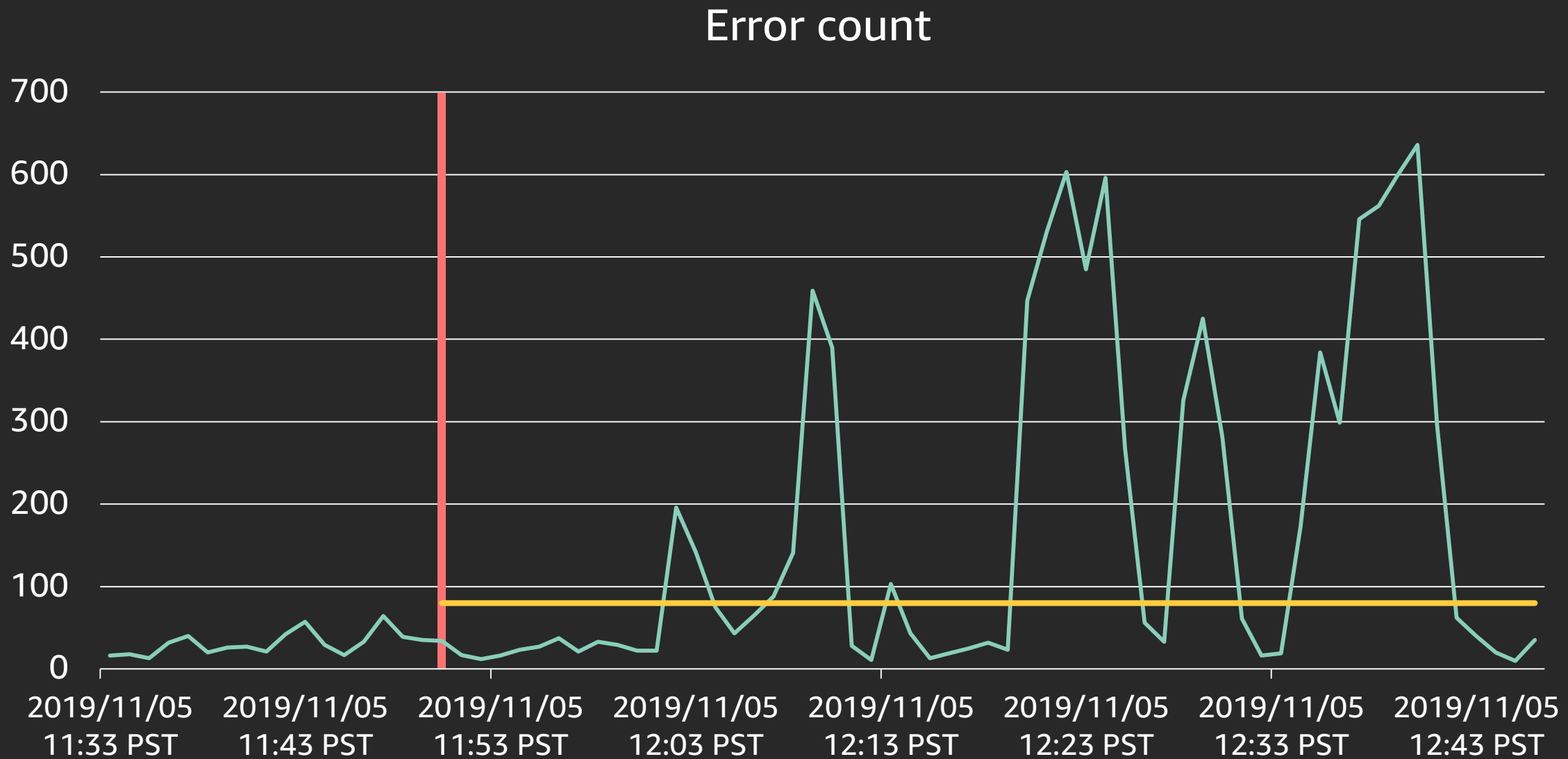
Analyzing metrics deviation during deployment



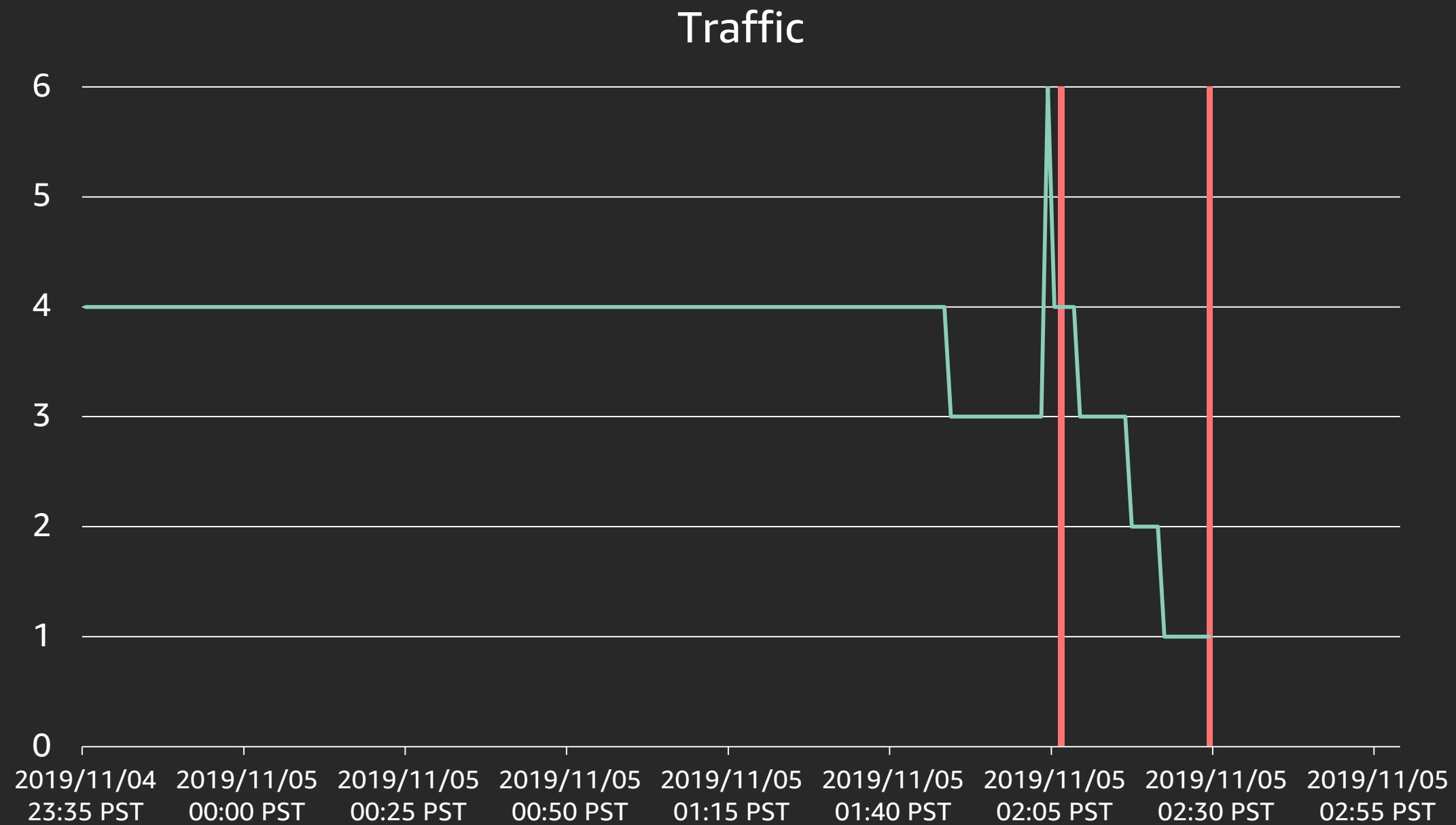


# Anomaly detection

Rolling back deployment on threshold breach

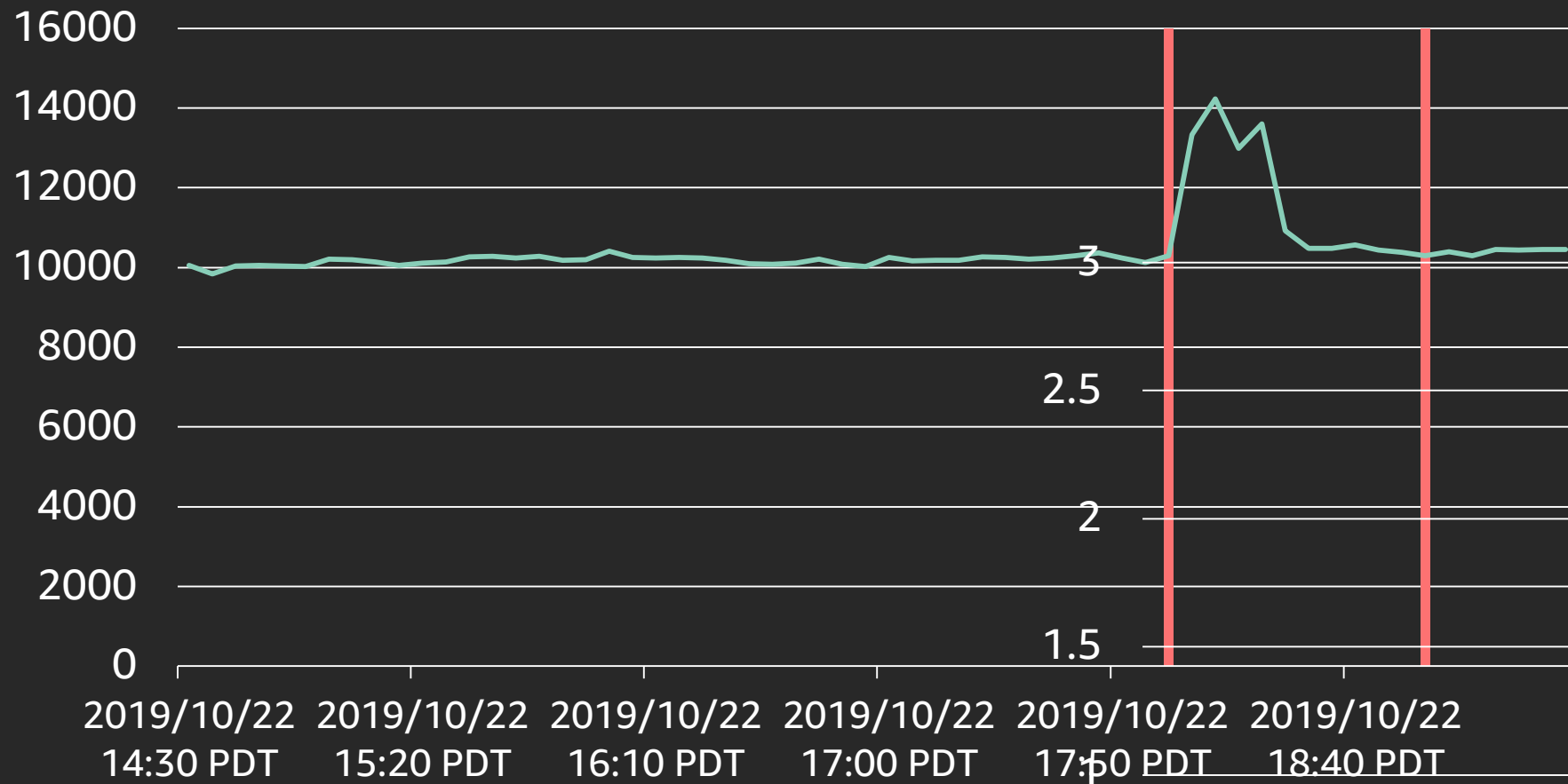


# Anomaly detection – Sustained traffic drop

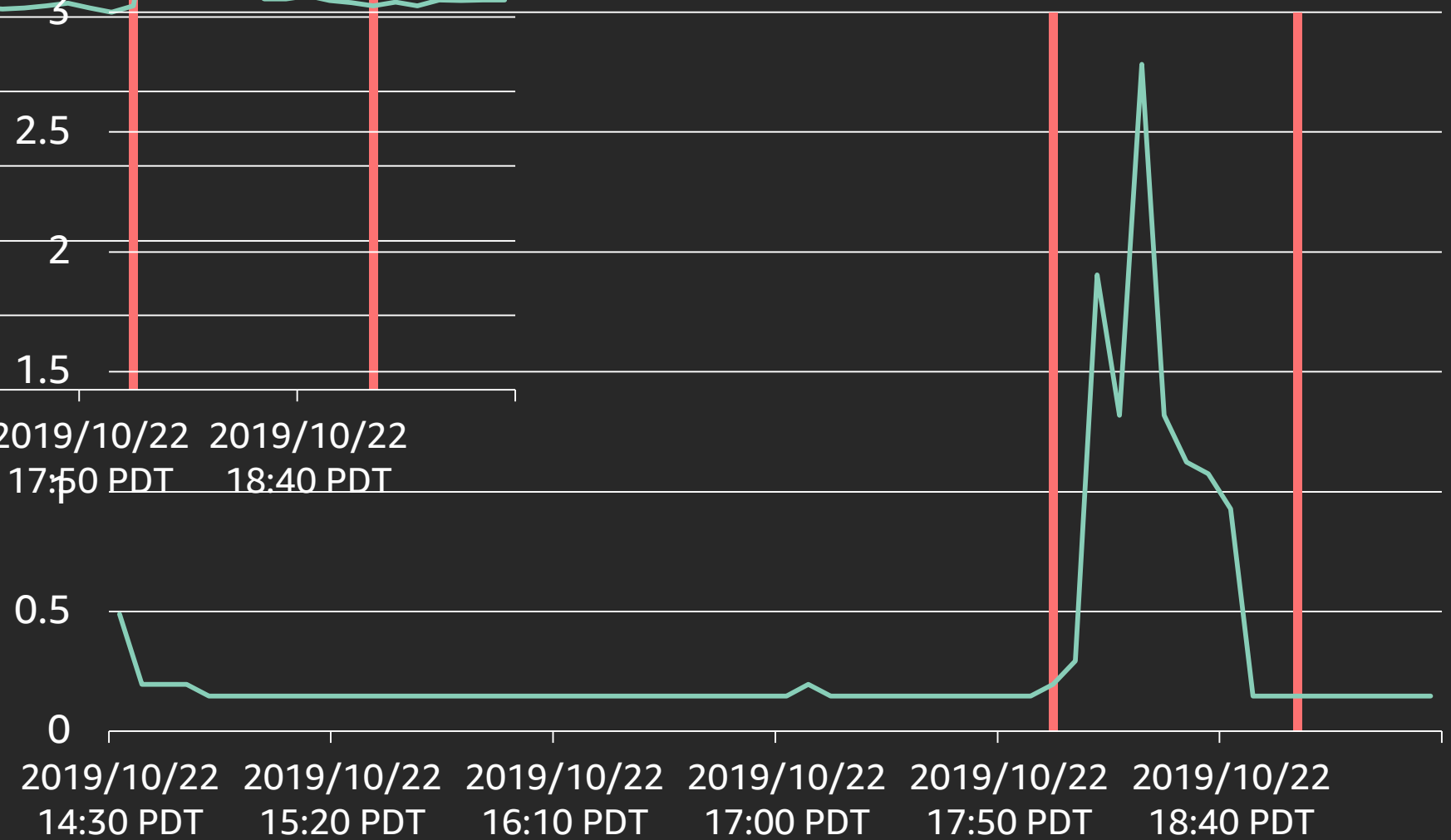


# Anomaly detection – Multiple metrics

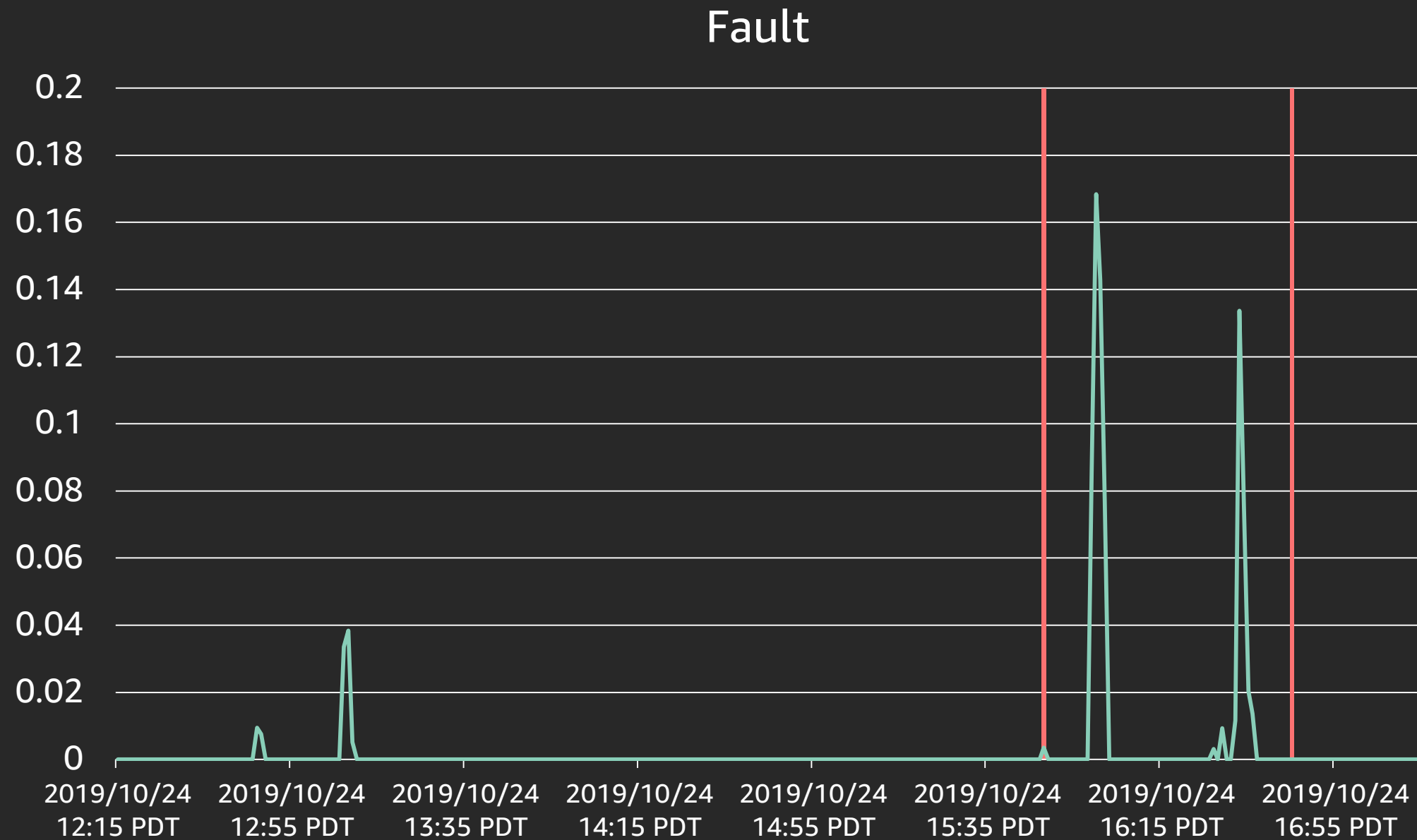
## Traffic



## Heap use

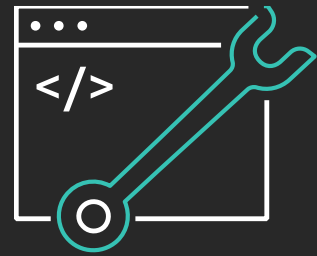


# Anomaly detection – Fault spike



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# Thank you!

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