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Ready, Set, Go! Learn from others - The First 30 day Experiences of ITSI customers

Bill Babilon | Global ITOA Solution Architect

Sept 26, 2017 | Washington, DC

Forward-Looking Statements

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Panelists

Meg Rose - Accenture, Team Lead

Jon Fair - Joint Service Provider (DoD), Splunk SME

Brian Reese - Health Artifact and Image Management Solution, Project Lead

Chris Demir – Verizon, Specialist, Network Operations/Ad Insertion

Thank You

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Tuesday
September
26th, 2017

- ▶ **Ready, Set, Go! Learn From Others - The First 30 Day Experiences of ITSI Customers:** Tuesday, September 26th, 2017 12:05 PM- 12:50 PM Room Salon C
- ▶ **Splunk ITSI Overview:** Tuesday, September 26th, 2017 1:10 PM-1:55 PM Room 147 AB
- ▶ **PWC: End-to-End Customer Experience:** Tuesday, September 26th, 2017 2:15 PM-3:00 PM Room 143ABC
- ▶ **RSI: Operational Intelligence: How to go From Engineering to Operationalizing IT Service Intelligence Where the Rubber Meets the Road:** Tuesday, September 26th, 2017 2:15 PM-3:00 PM Room147AB
- ▶ **Cardinal Health: Ensuring Customer Satisfaction Through End-To-End Business Process Monitoring Using Splunk ITSI:** Tuesday, September 26th, 2017 3:30 PM-4:15 PM Room143ABC
- ▶ **ITSI in the Wild - Why Micron Chose ITSI and Lessons Learned From Real World Experiences:** Tuesday, September 26th, 2017 4:35 PM- 5:20 PM Room Salon C

Wednesday
September
27th, 2017

- ▶ **Event Management is Dead. Time Series Events are the Means to the End, not the End Itself. See How Event Analytics is Revolutionizing IT:** Wednesday, September 27th, 2017 11:00 AM-11:45 AM Ballroom C
- ▶ **Triggering Alerting (xMatters) and Automated Recovery Actions from ITSI:** Wednesday, September 27th, 2017 1:10 PM- 1:55 PM Room Salon C
- ▶ **Leidos - Our Journey to ITSI:** Wednesday, September 27th, 2017 2:15 PM-3:00 PM Room147AB
- ▶ **How Rabobank's Monitoring Team Got a Seat at the Business Table by Securing Sustainability on Competitive Business Services Built on Splunk's ITSI:** Wednesday, September 27th, 2:15-3:00pm Room 147AB
- ▶ **Here Comes the Renaissance: Digital Transformation of the IT Management Approach:** Wednesday, September 27th, 2017 3:30 PM-4:15 PM Room Salon C

Thursday
September
28th, 2017

- ▶ **The ITSI 'Top 20' KPI's:** Thursday, September 28th, 2017 10:30 AM-11:15 AM Room Salon C
- ▶ **Automation of Event Correlation and Clustering with Machine Learning Algorithms – An ITSI Tool:** Thursday, September 28th, 2017 11:35 AM- 12:20 PM Room Salon C
- ▶ **Event Management is Dead. Time Series Events are the Means to the End, not the End Itself. See How Event Analytics is Revolutionizing IT:** Thursday, September 28th 11:35 AM - 12:20 PM in Ballroom B
- ▶ **IT Service Intelligence for When Your Service Spans Your Mainframe and Distributed ITSI:** Thursday, September 28th, 2017 1:20 PM-2:05 PM Room Salon C